

Hsiao Tong (LKKAUTO)

From: pt@tlmotor.com.sg
Sent: Thursday, 27 May 2021 4:23 PM
To: Bryan Ang (LKKAUTO)
Cc: sharon.ten@tlmotor.com.sg; Hsiao Tong (LKKAUTO)
Subject: RE: Letter of Demand - TLM Ref: TP049012020; AIG Ref: TBA; Accident involving SLS8609A (TLM) & SGF9992M(AIG) on 22.01.2020

Importance: High

Hi Bryan,

Then we are unable to control, the client will discharge us.

Please confirm with your principal.

Best regards,



Patricia Tan

pt@tlmotor.com.sg

O. +65 6858 5151 Extn: 889
F. +65 6858 0877

Tan Lim Motor Pte Ltd

1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

From: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Sent: Tuesday, 9 March 2021 10:20 am
To: pt@tlmotor.com.sg
Cc: sharon.ten@tlmotor.com.sg; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: Letter of Demand - TLM Ref: TP049012020; AIG Ref: TBA; Accident involving SLS8609A (TLM) & SGF9992M(AIG) on 22.01.2020

Hi Patricia

I read the case notes on this case. The settlement statement signed by AIG insured is for the vehicle SLS 8609A to be repaired at the AIG insured's own workshop. Since this condition was not met, then the signed statement by both parties cannot be considered to be not effective. Therefore matter was handled as per insurance claim process.

You may want to re-consider our settlement proposal of \$1,710/-.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: pt@tlmotor.com.sg <pt@tlmotor.com.sg>
Sent: Tuesday, 9 March 2021 9:45 AM
To: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>

Cc: sharon.ten@tlmotor.com.sg

Subject: FW: Letter of Demand - TLM Ref: TP049012020; AIG Ref: TBA; Accident involving SLS8609A (TLM) & SGF9992M(AIG) on 22.01.2020

Can help see this case, cause we have your insured sign admission of liability

Best regards,



Patricia Tan
pt@tlmotor.com.sg

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Tan Lim Motor Pte Ltd
1 Defu Lane 6
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<http://www.tlmotor.com.sg>

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Monday, 16 November 2020 1:35 pm

To: pt@tlmotor.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Letter of Demand - TLM Ref: TP049012020; AIG Ref: TBA; Accident involving SLS8609A (TLM) & SGF9992M(AIG) on 22.01.2020

Without Prejudice

Dear Patricia,

Our principal maintain offer on 50% basis.

Kindly let us have any supporting evidence (e.g. accident video) to enable our principal to review the matter.

Based on documents at hand, the accident versions are conflicting. As such, without admission of liability whatsoever, we propose settlement on a global sum for **\$1,710.00(all in)**.

Please confirm acceptance.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

From: pt@tlmotor.com.sg <pt@tlmotor.com.sg>

Sent: Thursday, November 12, 2020 4:07 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Letter of Demand - TLM Ref: TP049012020; AIG Ref: TBA; Accident involving SLS8609A (TLM) & SGF9992M(AIG) on 22.01.2020

Dear Khanchna,

With this letter, do you think the judge will accept your principal reasoning.

If he is not at fault, why he bother to get our client to go. My client went but why they did not have the car?

Our client felt that your insured's workshop was not confident in doing his vehicle and that is why he was introduced to us.

Please let us have your principal latest reply by 16 Nov or else the client will have to take over the conduct of the matter.

Best regards,



Patricia Tan

pt@tlmotor.com.sg

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F. +65 6858 0877

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<http://www.tlmotor.com.sg>

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Wednesday, 11 November 2020 5:58 PM

To: pt@tlmotor.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Letter of Demand - TLM Ref: TP049012020; AIG Ref: TBA; Accident involving SLS8609A (TLM) & SGF9992M(AIG) on 22.01.2020

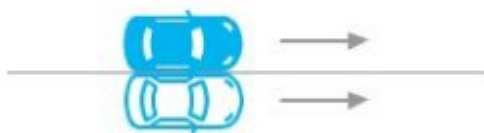
WITHOUT PREJUDICE

Dear Patricia,

From our understanding, the private settlement agreement between our Insured and your client was that our Insured offered to pay your client's vehicle damages amount only if your client carried out repairs at Insured's own workshop. So since your client chose to claim from our Insured's motor insurance policy, then we are of the opinion that the said agreement does not hold anymore.

We append our Insured's statement and sketch plan below:

Sketch Plan



Circumstances of Accident

#straightroad Moving within lane (Side swipe including at bend) & Moving within lane (Side swipe including at bend)
SLS8609A SGF9992M WSVC20000271 Accident_Description The driver was driving on my left lane & i was on the 2nd lane side by side each other on a slight bend road(bend toward our left). All this time i was driving within my lane when i felt a slight swipe on my left front bumper.

Based on documents at hand, the accident versions are conflicting. As such, without admission of liability whatsoever, we propose settlement on a global sum for **\$1,710.00(all in)**.

Please confirm acceptance.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: pt@tlmotor.com.sg <pt@tlmotor.com.sg>

Sent: Wednesday, November 11, 2020 10:20 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: Letter of Demand - TLM Ref: TP049012020; AIG Ref: TBA; Accident involving SLS8609A (TLM) & SGF9992M(AIG) on 22.01.2020

Please revert by today as been pending for too long.

Best regards,



Patricia Tan

pt@tlmotor.com.sg

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F. +65 6858 0877

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1 Defu Lane 6
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<http://www.tlmotor.com.sg>

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Wednesday, 11 November 2020 8:56 AM

To: pt@tlmotor.com.sg

Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: Letter of Demand - TLM Ref: TP049012020; AIG Ref: TBA; Accident involving SLS8609A (TLM) & SGF9992M(AIG) on 22.01.2020

WITHOUT PREJUDICE

Dear Patricia,

We have seeked mandate and are following up with our principal.

We will try to revert ASAP.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: pt@tlmotor.com.sg <pt@tlmotor.com.sg>

Sent: Tuesday, 10 November 2020 4:20 PM

To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: FW: Letter of Demand - TLM Ref: TP049012020; AIG Ref: TBA; Accident involving SLS8609A (TLM) & SGF9992M(AIG) on 22.01.2020

Importance: High

Client is refer by a judge. We are asked to pass to his lawyer if cannot resolve

Best regards,



Patricia Tan

pt@tlmotor.com.sg

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Tan Lim Motor Pte Ltd

1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

From: Patricia Tan <pt@tlmotor.com.sg>

Sent: Monday, 24 August 2020 11:57 AM

To: 'Bryan Ang (LKKAuto)' <bryanang@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Khanchna (LKK Auto)' <khanchna@lkkauto.com>

Subject: RE: Letter of Demand - TLM Ref: TP049012020; AIG Ref: TBA; Accident involving SLS8609A (TLM) & SGF9992M(AIG) on 22.01.2020

Hi Khanchna,

We refer to your email dated 10 March, stating that your insured is keen to doing private settlement which after you all came back with a 50/50.

Our client is unable to accept as your driver had agreed to settle our client's losses.

We are giving you the next 10 days to revise your offer.

Best regards,



Patricia Tan

pt@tlmotor.com.sg

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From: caymen@tlmotor.com.sg <caymen@tlmotor.com.sg>

Sent: Tuesday, 9 June 2020 10:55 AM

To: 'Admin A' <admin-a@lkkauto.com>; 'Khanchna (LKK Auto)' <khanchna@lkkauto.com>

Cc: 'Patricia Tan' <pt@tlmotor.com.sg>; angie.tan@tlmotor.com.sg

Subject: Letter of Demand - TLM Ref: TP049012020; AIG Ref: TBA; Accident involving SLS8609A (TLM) & SGF9992M(AIG) on 22.01.2020

Dear Officer,

Attn: Khanchna.

We refer to your email below.

We enclose a copy of our client's Letter of Demand dated 09.06.2020 together with the relevant supporting documents, for your attention.

Please acknowledge upon receipt and make your offer to us in due course.

Please Note: Understand that due to the outbreak of Covid-19, we will forward LOD and all the relevant document by email during the this moment. Original document will sent once is available.

Thank you.

Regards,

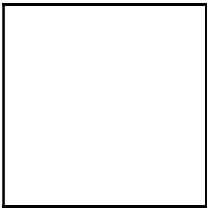


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