



MS FIRST CAPITAL INSURANCE LTD

36 Robinson Road
#16-01 City House
Singapore 068877

ATTN : MOTOR CLAIMS DEPARTMENT

DATE : 22/04/2020

Your Ref : **SHB2280P**

Car Regn No: **SMQ9155J**

Accident involving SMQ9155J & SHB2280P on 25/01/2020

Direct Settlement Claim

Dear Sirs

The repairs have been completed for **SMQ9155J**. We submit the following documents for your perusal:-

1) Invoice No 30011829	\$	3,900.26
2) Loss of Use (5 days x \$80.00)	\$	400.00
3) PRI (2 days x \$80.00)	\$	160.00
4) Letter of Authorisation		
5) Discharge Voucher signed by customer		
TOTAL	\$	<u>4,460.26</u>

Please pay **Trans Eurokars Pte Ltd** the sum of **\$4,460.26** as soon as possible and mail your cheque to **12 Sungei Kadut Avenue Singapore 729648**.

Yours faithfully,

Stephanie Loke

Manager - Service & Development

DID: 63310686

FAX: 63310690

e-mail: stephanie.loke@eurokars.com.sg

Corporate Head Office

Showroom & Service Centre

Trans Eurokars Pte Ltd, Eurokars Centre, 12 Sungei Kadut Ave Singapore 729648

Tel: 6363 3003 Fax: 6369 3003 BRN. 199103859N

23 Leng Kee Road Singapore 159095

Sales Hotline : 6603 6118 Service Hotline : 6603 6128

Sales Fax : 6476 7073 Service Fax : 6476 7417

5 Ubi Close Singapore 408605

Sales Hotline : 6395 8888 Service Hotline : 6395 8899

Sales Fax : 6846 1700 Service Fax : 6744 9402

LETTER OF AUTHORISATION

In the matter of an accident involving motor vehicles SMQ9155J and SHB2280P
on 25/01/2020 along Exit 2 at Layang

I/We, Sim Ling Li Felicia the owner of vehicle registration number SMQ9155J
at the material time of accident hereby appoint Trans Eurokars Pte Ltd to proceed with the repairs
to the damages caused to my/our vehicle in the above accident in accordance with the
recommendations and advice of the licensed motor surveyor appointed by the insurers or on
my/our behalf.

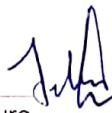
I/We authorise Trans Eurokars Pte Ltd and/or its representative to submit and make any claims
which I/we may have against the other party/parties or alternatively under the insurance policy
taken up by me/us in respect of the cost of repairs suffered by me/us arising from the accident,
and to receive payment (such payment to be made by way of cheque in favour of Trans Eurokars
Pte Ltd) due to me/us in connection with and arising out of the above claim.

Trans Eurokars Pte Ltd and/or its representative are hereby authorised as my attorney to execute
and/or sign any documents/discharge vouchers regarding the above claim.

I/We further confirm that the acceptance by Trans Eurokars Pte Ltd of the settlement amount in
respect of such claim shall constitute the full discharge of my/our claim in respect of such loss and
damage.

I/We hereby declare that all acts and documents done by virtue of this Letter of Authorisation on
my/our behalf shall be good valid and effectual to all intents and purposes whatsoever as if the
same had been done or executed by me/us in person.

Dated the 29 day of January 2020.

x Sim Ling Li Felicia 
Owner Name and Signature
NRIC No.: S8705812J

 Catherine Chua
Witness Name and Signature
NRIC No.: S1449251H

DISCHARGE RECEIPT**Without Prejudice
to Injury Claim**

CLAIM REFERENCE : D20000677MFSH
ACCIDENT DATE : 25/01/2020
ACCIDENT LOCATION : TPE SLIP ROAD TOWARDS PASIR RIS & LOYANG AVE
INSURED : CITYCAB PTE LTD
INSURED DRIVER : TAN KIM TEO
INSURED VEHICLE : SHB2280P
INVOLVED PARTY : SMQ9155J
SETTLEMENT SUM : \$ 4,150.26

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : SIM LING LI FELICIA

Signature and Date :  17/9/20WITNESS : Signature and Date :  30/9/20



Trans Eurokars Mazda (TP)

TAX INVOICE

GST Reg No: M90364005A

CODE: F0001 INS-FIRS
 CUSTOMER: MS FIRST CAPITAL INSURANCE LTD
 ADDRESS: 36 ROBINSON ROAD
 #16-01
 CITY HOUSE
 TEL NO: 6507 3848
 MODEL: MAZDA3 4DR 1.5 AT M-HYBRID ELE
 CHASSIS NO: JM6BP2SAK1101759
 ENGINE NO: P520627850
 DESCRIPTION: Body repair

PAGE NO : 1
 INVOICE NO: I 30011829
 DEPT/POS ID: I / 12
 DATE IN: 23/03/2020
 DATE PRINTED: 01/04/2020
 JOB NO : 61599
 CSO/OP CODE: Catherine Chua
 REGN NO : SMQ9155J
 REGN DATE : 10/12/2019
 MILEAGE : 1984
 REQUISITION NO: JESS

CODE	DESCRIPTION	AMOUNT
NOTES	INSURANCE CLAIMS: THIRD PARTY DATE OF ACCIDENT: 25/01/2020	0.00
MZ-BR-RE	TO REPLACE REAR BUMPER.	660.00
MZ-SP-SR	TO RESPRAY REAR BUMPER.	630.00
MZ-BR-RE	TO TRANSFER REVERSE SENSORS.	330.00
MZ-BR-PL	TO SUPPLY NUMBER PLATE.	70.00
MZ-BR-LT	TO BREAK AND RESEAL VEHICLE WEEKEND NUMBER PLATE LTA REGISTRATION FEE.	150.00
MZ-BR-IN	TO SEND THE CAR TO INSPECTION CENTRE FOR THE INSTALLATION OF THE WEEKEND NUMBER PLATE	120.00
MZ-BR-EL	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONIN	150.00
MZ-BR-RE	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	180.00
SUB	TO SUPPLY BRILA PREMIUM COATING.	100.00
MZ-BR-SU	SUNDRIES.	20.00
BCKA-50-221ABB	REAR BUMPER BP 1.0 997.40	997.40
BCKA-50-EK1 BB	COVER(R), TOWING HOOK 1.0 12.80	12.80
BOJ8-67-UC6	BRACKET B/SENSOR BP 2.0 23.40	46.80
BOL9-67-UC5	RETAINER RR BP 1.0 25.10	25.10
ORIGINAL COPY		

All major repaired parts stated above are covered under a 6 months or 6,000 km warranty, whichever comes first. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings.

Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

TRANS EUROKARS PTE LTD

CASH / NETS / AMEX / VISA / MASTER
 NO:

Customer Signature

Authorised Signature



zoom-zoom

Corporate Head Office : Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungei Kadut Ave Singapore 729648
 Tel: 6363 3003 Fax: 6369 3003 BRN.199103859N

Showrooms & Service Centres :

5 Ubi Close Singapore 408605
 Sales Tel.: 6395 8888 Service Tel.: 6395 8899
 Sales Fax: 6846 1700 Service Fax: 6744 9402

23 Leng Kee Road Singapore 159095
 Sales Tel.: 6603 6118 Service Tel.: 6603 6128
 Sales Fax: 6476 7073 Service Fax: 6476 7417

Eurokars Aftersales Centre :

27A Tanjong Penjuru Singapore 609042
 Service Tel.: 6331 0606
 Service Fax: 6331 0620



ID: B05

mazda

Trans Eurokars Mazda (TP)

TAX INVOICE

GST Reg No: M90364005A

CODE: F0001 INS-FIRS

CUSTOMER: MS FIRST CAPITAL INSURANCE LTD
ADDRESS: 36 ROBINSON ROAD
#16-01
CITY HOUSE
TEL NO: 6507 3848
MODEL: MAZDA3 4DR 1.5 AT M-HYBRID ELE
CHASSIS NO: JM6BP2SAK1101759
ENGINE NO: P520627850
DESCRIPTION: Body repair

PAGE NO : 2
INVOICE NO: I 30011829
DEPT/POS ID: I / 12
DATE IN: 23/03/2020
DATE PRINTED: 01/04/2020
JOB NO : 61599
CSO/OP CODE: Catherine Chua
REGN NO : SMQ9155J
REGN DATE : 10/12/2019
MILEAGE : 1984
REQUISITION NO: JESS

CODE	DESCRIPTION	AMOUNT
B0L8-67-UC5	RETAINER RR P/SENSOR	1.0 25.10 25.10
B0M2-67-UC5	RETAINER SENSOR BP	1.0 25.10 25.10
B0M1-67-UC5	RETAINER SENSOR BP	1.0 25.10 25.10
BCKA-50-EM1	TAPE, PROTECTOR	3.0 4.70 14.10
B45A-56-146A	FASTENER	8.0 3.00 24.00
BCKA-50-0Z1	GROMMET, SCREW	4.0 2.40 9.60
BHN1-50-0Z1A	GROMMET, SCREW	4.0 2.70 10.80
B45A-51-3G8	GASKET (R), LAMP-TRUNK	8.0 2.40 19.20
		
Parts 1,235.10 Surcharge 0.00 Labour 2,410.00 Menus 0.00		Net 3,645.10 G.S.T. 7% 255.16 Total 3,900.26 Paid 0.00 Amount Due 3,900.26
ORIGINAL COPY		

All major repaired parts stated above are covered under a 6 months or 6,000 km warranty, whichever comes first. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings.

Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

TRANS EUROKARS PTE LTD

CASH / NETS / AMEX / VISA / MASTER
NO:

Customer Signature

Authorized Signature



Corporate Head Office : Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungei Kadut Ave Singapore 729648
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Eurokars Aftersales Centre :

27A Tanjong Penjuru Singapore 609042
Service Tel.: 6331 0606
Service Fax: 6331 0620

ZOOM-ZOOM

Khanchna (LKK Auto)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: 24 June 2020 6:18 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: MANDATE REQUEST ON QUANTUM AND LIABILITY - D20000677MFSH/1 // EXPRESS SETTLEMENT/SHB2280P DOA 25-01-2020

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Khanchna,

Please offer as per below:

COR : \$3,900.26
LOU : \$200 - \$300 (\$50-\$60 X 4-5 days)
PRI loss : \$50 - \$90 (\$50-\$60 x 1-1.5 days)
Total : \$4,150.26 - \$4,290.26

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Friday, 5 June 2020 2:49 pm
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST ON QUANTUM AND LIABILITY - D20000677MFSH/1 // EXPRESS SETTLEMENT/SHB2280P DOA 25-01-2020

YOUR REF: D20000677MFSH/1
LKK REF: CC4/FCI20002113/T1ka3q2

Dear Ms. Rachel,

We refer to the above matter.

Liability: 100% against Insured (BOLA 27)

Head to rear collision.

We seek your approval to offer third party repairer "TRANS EUROKARS PTE LTD " at \$4,320.26 ~ 4,460.26(all in).

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 7,322.97	\$ 3,900.26
2. Loss of Use (7 days x \$80)	\$ 560.00	\$420.00 ~ \$560.00 (7 days x \$60 ~80) (Off peak
Total	\$ 7,882.97	<u>\$ 4,320.26 ~ 4,460.26</u>

Surveyor recommended 4 days for repair + 1 Sunday + 2 PRS = 7 days

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Friday, February 21, 2020 11:51 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20000677MFSH/1 // EXPRESS SETTLEMENT/SHB2280P DOA 25-01-2020

Dear Mei Kwan,

Please proceed with express settlement.

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, February 16, 2020 12:05 PM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20000677MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20000677MFSH

LKK REF: CC4/FCI20002113/T1ka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SMQ 9155J on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 6 February 2020 11:36 AM
To: 'CWS Motor Claims'; assignments; Admin A
Cc: 'Rachel Wu'
Subject: RE: SURVEY ASSESSMENT - D20000677MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Thursday, 6 February, 2020 11:19 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D20000677MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.