

Vic (LKKAUTO)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Wednesday, 22 April, 2020 2:49 PM
To: Vic (LKKAUTO); Jasper Chua (LKK Auto)
Cc: Admin A
Subject: RE: <PAYMENT UPDATE> RE: <SEEK MANDATE> Your Ref: 8518232307SG - ACCIDENT INVOLVING VEHICLES SMG 675L (OI) AND SLK 7661X (TP) ON 05/02/2020 - LKK REF : CC3/AIG20002111/R1hs3

Hi Vic,

Merimen has been closed. Payment processed via bank transfer to workshop.

Best regards,
Loh Chee Heng
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.aig.sg

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, 22 April 2020 2:39 PM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: [EXTERNAL] <PAYMENT UPDATE> RE: <SEEK MANDATE> Your Ref: 8518232307SG - ACCIDENT INVOLVING VEHICLES SMG 675L (OI) AND SLK 7661X (TP) ON 05/02/2020 - LKK REF : CC3/AIG20002111/R1hs3

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Dear Chee Heng,

We refer to the subject matter.

Please be informed that we had already settled and closed the matter.

TP repairer is now chasing for payment.

Kindly advise payment update.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Loh, Chee-Heng [<mailto:Chee-Heng.Loh@aig.com>]

Sent: Tuesday, 31 March, 2020 2:14 PM

To: Jasper Chua (LKK Auto)

Cc: Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> Your Ref: 8518232307SG - ACCIDENT INVOLVING VEHICLES SMG 675L (OI) AND SLK 7661X (TP) ON 05/02/2020 - LKK REF : CC3/AIG20002111/R1hs3

Hi Jasper,

Mandate has been approved in Merimen.

Thank you.

Best regards,

Loh Chee Heng
AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1881

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From: Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]

Sent: Tuesday, 31 March 2020 10:41 AM

To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: [EXTERNAL] <SEEK MANDATE> Your Ref: 8518232307SG - ACCIDENT INVOLVING VEHICLES SMG 675L (OI) AND SLK 7661X (TP) ON 05/02/2020 - LKK REF : CC3/AIG20002111/R1hs3

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Dear Sir,

We refer to the subject matter.

It was reported that Insured driver involve in 4 vehicle chain collision, insured driver is the 2nd car.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **PERFORMANCE MOTORS LIMITED** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 12,747.55	\$ 8,071.65
Loss of Rental (\$100 x 4 days)	\$ 400.00	\$ 400.00
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 13,149.55	\$ 8,473.65

Breakdown of days is as follows:

Recommended days	5 Days
CLAIM DAYS	4 Days

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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