Mei Kwan (LKKAuto)

Aini Binte < Aini@msfirstcapital.com.sg> From: Friday, 6 March, 2020 9:57 AM Sent: Mei Kwan (LKKAuto) To: Cc: Admin A; Khanchna (LKK Auto); Merina Chia FW: SURVEY ASSESSMENT - D20000835MFSH/1 // EXPRESS SETTLEMENT Subject: **Attachments:** MCD620016304-SHB2382D.pdf Dear Mei Kwan As requested. Thanks & Regards Aini **Motor Claims Department** MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848 Fax: 6507 3849 | Company Reg. No. 195000106C A Member of MS&AD INSURANCE GROUP Personal Data Protection Act 2012 ("PDPA"): Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement. Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail. From: Merina Chia < Merina Chia @msfirstcapital.com.sg> Sent: Friday, March 6, 2020 9:08 AM To: Aini Binte < Aini@msfirstcapital.com.sg> Subject: FW: SURVEY ASSESSMENT - D20000835MFSH/1 // EXPRESS SETTLEMENT Dear Aini, Please assist. Thank you. Best Regards, Merina Chia (Ms) **Motor Claims Department** MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID: 6507 3856

Personal Data Protection Act 2012 ("PDPA"):

A Member of MS&AD Insurance Group

| Fax No.: 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, 5 March 2020 7:43 PM

To: Merina Chia < Merina Chia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) khanchna@lkkauto.com Subject: RE: SURVEY ASSESSMENT - D20000835MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20000835MFSH LKK REF: CC4/FCI20002110/Aka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SKW 2905A on a WP basis and TP repairer proposed for a direct settlement.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) admin-d@lkkauto.com>

Sent: Thursday, 6 February, 2020 12:10 PM

To: 'CWS Motor Claims' < cwsmotorclaims@msfirstcapital.com.sg; assignments < assignments@lkkauto.com

Cc: 'Merina Chia' < Merina Chia' < Merina Chia' < MerinaChia@msfirstcapital.com.sg; Admin A < admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20000835MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.





Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [mailto:cwsmotorclaims@msfirstcapital.com.sg]

Sent: Thursday, 6 February 2020 12:07 PM

To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims; Merina Chia

Subject: PRI: SURVEY ASSESSMENT - D20000835MFSH/1

Dear Sir/Mdm,

We refer to the above reference. Please find attached the necessary documents for survey. Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards, Admin Team Claim Workflow System Motor Claims Department MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

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