Jasper Chua (LKK Auto)

From: Vic Alpeh S. Sanghilan < vicsanghilan@msfirstcapital.com.sq>

Sent: Tuesday, 25 August 2020 2:13 PM

To: Jasper Chua (LKK Auto)
Cc: Admin A; Jason Tea

Subject: [REQUEST SURVEY REPORT - D20000811MFSH/TPD1] RE: REQUEST OF SURVEY

REPORT-OUR REF:D20000811MFSH;ACCIDENT INVOLVING SH8860P AND

SLT6602B ON 03-02-2020

Dear Jasper,

We refer to your below email.

Please be informed that TP claimant had forwarded the matter to their solicitor.

As such, you may now close file in your end and forward to us your Survey Report if not submitted.

Kindly take note for future and other cases not to copy or send email to CWS to request for LOD as we are not supposed to let CWS know that LKK is handling the LOD for us.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID: 6507 3846 | Fax No.: 6507 3849 | Email: <u>vicsanghilan@msfirstcapital.com.sg</u> | Company Regn.

No. 195000106C

A Member of MS&AD Insurance Group

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sa for details of PDPA Personal Data Collection Statement.

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From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]

Sent: 18 August 2020 06:47

To: MAYCHUA@MSFIRSTCAPITAL.COM.SG

Cc: 'Claim Workflow System' < cwsmotorclaims@msfirstcapital.com.sg>

Subject: RE: REQUEST OF SURVEY REPORT-OUR REF:D20000811MFSH;ACCIDENT INVOLVING SH8860P AND

SLT6602B ON 03-02-2020

ICICI Lombard IS Team: CAUTION: FIRST TIME EMAIL - This email address has written to you for the first time ever.

Please deal with caution

[External Email Warning: Do not click on any attachment or links/URL in this email unless sender is reliable]

Dear Sir/Mdm,

Can you send me a copy of the LOD?

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System < cwsmotorclaims@msfirstcapital.com.sg

Sent: Saturday, 11 April 2020 8:30 AM

To: assignments <assignments@lkkauto.com>

Cc: <u>CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG</u> < <u>CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG</u>>;

MAYCHUA@MSFIRSTCAPITAL.COM.SG < MAYCHUA@MSFIRSTCAPITAL.COM.SG>

Subject: REQUEST OF SURVEY REPORT-OUR REF:D20000811MFSH;ACCIDENT INVOLVING SH8860P AND SLT6602B

ON 03-02-2020

Dear Sir,

We received LOD from workshop/solicitor.

Please let us have the Survey Report including Vehicle Inspection Photos & Survey Fees Invoice asap.

Kindly upload the survey report through CWS from document management screen by selecting option Survey report.

Thanks & Regards,
Motor Claims Department
MS First Capital Insurance Ltd
cwsmotorclaims@msfirstcapital.com.sg

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