

ASSIGNMENT

Surveyor: RASUL

DOI: 05/02/2020

Date / Time: 05/02/2020

Registered in Merimen: —

Pre-assign / CCU / FTE



Insured Vehicle No.: GZ 2544P

Claim No.: VC013427

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :S\$

D.O.A: 18/01/2020 14:30

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

GBD 4384X

INSRS:
WSP: ETHOZ GROUP
Tel: LTD -BB
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	GZ 2544P - X	GBD 4384X - X	STAGE	DATE / PIC
04-03-20	SEEK APPROVAL TO REJECT TP CLAIM.		Non-Reporting ltr (1st):	
04-03-20	APPROVAL TO REJECT TP CLAIM.		Non-Reporting ltr (2nd):	
06-03-20	EMAIL WSP TO REJECT TP CLAIM.		Non-Reporting ltr (Final):	
			Notification ltr (if non-pickup):	
			Call OI:	
			After call ltr to OI:	
			Documentation Check List:	Handler Typist
			Notification ltr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
			After call ltr to OI:	<input type="checkbox"/> <input type="checkbox"/>
			Authorisation To Act:	<input type="checkbox"/> <input type="checkbox"/>
			Release Voucher:	<input type="checkbox"/> <input type="checkbox"/>
			Final Repair Bill:	<input type="checkbox"/> <input type="checkbox"/>
			Car Rental Invoice:	<input type="checkbox"/> <input type="checkbox"/>
			Towing Invoice	<input type="checkbox"/> <input type="checkbox"/>
			LTA / GIA :	<input type="checkbox"/> <input type="checkbox"/>
			Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
			PIR:	<input type="checkbox"/> <input type="checkbox"/>
			Mandate/Reject Instruction:	<input type="checkbox"/> <input type="checkbox"/>
			LOD	<input type="checkbox"/> <input type="checkbox"/>
			Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>

PRELIMINARY ADVICE	Date/Time:	Sent By:
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FINALIZATION	Date/Time:	Confirm with:	Confirm by: PMS
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Repair Cost:	46 S\$ 1,400	(3 days) Reduction:	56 %	Email <input type="checkbox"/> Call <input type="checkbox"/>
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FINAL SETTLEMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
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Final Liability:	% 0	(Agreed / Assessed) BOLA S/N No.:	262	If NO or B 28, Ass. Lia:
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Repair Cost:	S\$	TP OPEN DOOR WHEN OUT	ENT PARKING LOT:
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Loss of Rental (LOR):	S\$	(days)
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Loss of Use (LOU):	S\$	(\$ x days)
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Loss of Income (LOI):	S\$	(\$ x days)
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LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]

GIA/LTA Search	S\$
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Medical:	S\$
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Disbursement:	S\$	(e.g. Tow/ Independent)
---------------	-----	-------------------------

Legal Cost	S\$
------------	-----

Total:	S\$	Global Sum S\$:
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FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
---------------	------------	---------------	--

Payee 1:	S\$	Name 1:
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Payee 2: (Strike if N.A.)	S\$	Name 2:
---------------------------	-----	---------

Payee 3: (Strike if N.A.)	S\$	Name 3:
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PLEASE ARRANGE TO SURVEY
VEHICLE AT 30 BUKIT BATOK
CRESCENT (S 658075)

Selamatshahh
CLAIM DEPARTMENT
DID : 66547519
FAX :

Date : 29/01/2020

To : QBE INSURANCE (SINGAPORE) PTE LTD

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : ETHOZ Group Ltd

: SOMPO INSURANCE SINGAPORE PTE. LTD.

Certificate No : D17MTHCVE000063

Accident Date : 18/01/2020

Vehicle No : GBD-4384-X

Make & Model : NISSAN CABSTAR 3.0 G (M) EURO 5

ESTIMATED REPAIR COST DETAILS

Excess : 0.00

Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
<u>Special Nett Item</u>			
1	REAR ALUMINUM DOOR FRAME RH <i>bt</i> ✓	800.00 <i>400</i>	
1	REAR ALUMINUM DOOR PANEL RH <i>bt</i> ✓	750.00 <i>400</i>	
1	REAR DOOR WOODEN PANEL <i>cta</i> ✓	300.00 <i>200</i>	
1	REAR ALUMINUM DOOR HINGE UPPER <i>bt</i> ✓	250.00 <i>150</i>	
1	REAR ALUMINUM DOOR HINGE LOWER <i>bt</i> ✓	250.00 <i>150</i>	
10	REAR DOOR RIVET <i>neu</i> ✓	50.00 ✓	
1	REAR CABIN SIDE FRMAE PILLAR RH <i>Repair</i>	RESTORE	

Date : 29/01/2020

To : QBE INSURANCE (SINGAPORE) PTE LTD

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : ETHOZ Group Ltd

: SOMPO INSURANCE SINGAPORE PTE. LTD.

Certificate No : D17MTHCVE000063

Accident Date : 18/01/2020

Vehicle No : GBD-4384-X

Make & Model : NISSAN CABSTAR 3.0 G (M) EURO 5

ESTIMATED REPAIR COST DETAILS

Excess : 0.00

Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
-----	-------------	-------------------	---------------

Sub Total

2400.00

Labour & Misc

LABOUR TO FACILITATE REPAIR

Sub Total

Look Auto Consultant's hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To replace damaged parts/during resurvey
- Permit prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

~~750.00~~

400

750.00

Acknowledged by Repairer
Signature:
Date:

3,150.00

Remarks:

3 days - Lumpsum
Pay after repair

SUB TOTAL

GST 7.0 %

220.50

TOTAL

3,370.50

Surveyor's name: Rasul - Hp 9000068

Principal's name: ETHOZ Group Ltd

Survey Date & Time: 05/02/2020 @ 1700 hrs

Summer Lee (LKK Auto)

From: Andrew Lim <andrew.lim@qbe.com>
Sent: Wednesday, 5 February, 2020 4:07 PM
To: assignments@lkkauto.com; claims@lkkauto.com
Cc: Admin A; Jenny Toh; claims-singapore
Subject: FW: Request TP Claim Survey for GBD4384X - QBE Ref: VC013427
Attachments: 2_20200203104039.pdf

Importance: High

Dear Sirs,

Please help to arrange for survey at Ethoz Group

Insured: GZ2544P

TP: GBD4384X

Date of Accident: 18/01/2019

Contact Details: As per email below

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#) [LinkedIn](#) [Twitter](#)



From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>

Sent: Wednesday, 5 February 2020 3:22 PM

To: Andrew Lim <andrew.lim@qbe.com>

Cc: Lee Chen Sin <ChenSin.Lee@ethozgroup.com>; claims-singapore <claims-singapore@qbe.com>; SUR <sur@lkkauto.com>

Subject: RE: Request TP Claim Survey for GBD4384X - QBE Ref: VC013427

Importance: High

Hi Andrew,

Please assist to make the arrangement soonest for LKK Auto Consultants to conduct the survey at 30 Bukit Batok Crescent.

Warmest regards,

Selamatshahh Zainal

Senior Executive

Motor Claims Operations

P: Zama

T: 4.27pm 5/2/2020

V: In

B. ✓



ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



From: Selamatshahh Zainal

Sent: Monday, February 3, 2020 3:13 PM

To: Andrew Lim <andrew.lim@qbe.com>

Cc: Lee Chen Sin <ChenSin.Lee@ethozgroup.com>; claims-singapore <claims-singapore@qbe.com>

Subject: RE: Request TP Claim Survey for GBD4384X - QBE Ref: VC013427

Hi Andrew,

Please make arrangement for LKK Auto Consultants Pte Ltd to conduct the survey at Ethoz 30 Bukit Batok Crescent.

Warmest regards,

Selamatshahh Zainal

Senior Executive

Motor Claims Operations



ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



From: Andrew Lim [<mailto:andrew.lim@qbe.com>]

Sent: Monday, February 3, 2020 2:15 PM

To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>

Cc: Lee Chen Sin <ChenSin.Lee@ethozgroup.com>; claims-singapore <claims-singapore@qbe.com>

Subject: RE: Request TP Claim Survey for GBD4384X - QBE Ref: VC013427

Dear Sir,

We propose to use one of the following motor surveyors:

Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to any of the motor surveyors.

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#) [LinkedIn](#) [Twitter](#)



From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>

Sent: Monday, 3 February 2020 11:00 AM

To: Andrew Lim <andrew.lim@qbe.com>

Cc: Lee Chen Sin <ChenSin.Lee@ethozgroup.com>

Subject: Request TP Claim Survey for GBD4384X

Importance: High

Hi Motor Claim,

Please assist to make arrangement for TP survey **GBD4384X** accident on 18/01/2020. Claiming against your insured **GZ2544P**. A copy of the accident report and estimate is enclosed. Vehicle can be survey at Ethoz 30 Bukit Batok Crescent.

Before we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Warmest regards,

Selamatshahh Zainal

Senior Executive

Motor Claims Operations

ETHOZ

ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



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Asher Sng (LKKAUTO)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Wednesday, 4 March 2020 5:09 PM
To: Asher Sng (LKKAUTO)
Cc: claims-singapore; Andrew Lim
Subject: VC013427 [REJECT CASE] RE: Request TP Claim Survey for GBD4384X - QBE Ref: VC013427

Follow Up Flag: Follow up
Flag Status: Completed

Hi Asher

Proceed to reject the third party claim.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, 4 March 2020 2:39 PM
To: Andrew Lim <andrew.lim@qbe.com>
Cc: claims-singapore <claims-singapore@qbe.com>; Jenny Toh <jenny.toh@qbe.com>
Subject: [REJECT CASE] RE: Request TP Claim Survey for GBD4384X - QBE Ref: VC013427

Your ref: **VC013427**

Dear Sir/Madam,

ACCIDENT INVOLVING GZ 2544P (OI) & GBD 4384X (TP) ON 18/01/2020

We refer to the above matter.

Based on both party report third party have opened the door when insured moving out of the loading bay.

We are of the opinion that BOLA 26a shall be applied and the liability in not third party favour.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Andrew Lim <andrew.lim@qbe.com>

Sent: Monday, 17 February 2020 9:41 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>; Jenny Toh <jenny.toh@qbe.com>

Subject: RE: Request TP Claim Survey for GBD4384X - QBE Ref: VC013427

Hi Mei Kwan,

Our insured has reported.

Please find accident report as attached.

Andrew Lim

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#) [LinkedIn](#) [Twitter](#)



From: Andrew Lim

Sent: Monday, 10 February 2020 9:24 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>; Jenny Toh <jenny.toh@qbe.com>

Subject: RE: Request TP Claim Survey for GBD4384X - QBE Ref: VC013427

Dear Mei Kwan,

Our insured has not reported the accident.

We will be sending them a non-reporting letter.

Thank you.

Andrew Lim

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, 9 February 2020 7:03 PM

To: Andrew Lim <andrew.lim@qbe.com>; Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Request TP Claim Survey for GBD4384X - QBE Ref: VC013427

QBE ref: VC013427

LKK REF: CC4/QBE20002102/R1ea3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle GBD 4384X on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Andrew Lim [<mailto:andrew.lim@qbe.com>]

Sent: Wednesday, 5 February 2020 4:07 PM

To: assignments; claims@lkkauto.com

Cc: Admin A; Jenny Toh; claims-singapore

Subject: FW: Request TP Claim Survey for GBD4384X - QBE Ref: VC013427

Importance: High

Dear Sirs,

Please help to arrange for survey at Ethoz Group

Insured: GZ2544P

TP: GBD4384X

Date of Accident: 18/01/2019

Contact Details: As per email below

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#) [LinkedIn](#) [Twitter](#)



From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>

Sent: Wednesday, 5 February 2020 3:22 PM

To: Andrew Lim <andrew.lim@qbe.com>

Cc: Lee Chen Sin <ChenSin.Lee@ethozgroup.com>; claims-singapore <claims-singapore@qbe.com>; SUR <sur@lkkauto.com>

Subject: RE: Request TP Claim Survey for GBD4384X - QBE Ref: VC013427

Importance: High

Hi Andrew,

Please assist to make the arrangement soonest for LKK Auto Consultants to conduct the survey at 30 Bukit Batok Crescent.

Warmest regards,

Selamatshahh Zainal

Senior Executive

Motor Claims Operations

ETHOZ

ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



From: Selamatshahh Zainal
Sent: Monday, February 3, 2020 3:13 PM
To: Andrew Lim <andrew.lim@qbe.com>
Cc: Lee Chen Sin <ChenSin.Lee@ethozgroup.com>; claims-singapore <claims-singapore@qbe.com>
Subject: RE: Request TP Claim Survey for GBD4384X - QBE Ref: VC013427

Hi Andrew,

Please make arrangement for LKK Auto Consultants Pte Ltd to conduct the survey at Ethoz 30 Bukit Batok Crescent.

Warmest regards,

Selamatshahh Zainal
Senior Executive
Motor Claims Operations



ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



From: Andrew Lim [<mailto:andrew.lim@qbe.com>]
Sent: Monday, February 3, 2020 2:15 PM
To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>
Cc: Lee Chen Sin <ChenSin.Lee@ethozgroup.com>; claims-singapore <claims-singapore@qbe.com>
Subject: RE: Request TP Claim Survey for GBD4384X - QBE Ref: VC013427

Dear Sir,

We propose to use one of the following motor surveyors:

Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to any of the motor surveyors.

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>

Sent: Monday, 3 February 2020 11:00 AM

To: Andrew Lim <andrew.lim@qbe.com>

Cc: Lee Chen Sin <ChenSin.Lee@ethozgroup.com>

Subject: Request TP Claim Survey for GBD4384X

Importance: High

Hi Motor Claim,

Please assist to make arrangement for TP survey **GBD4384X** accident on 18/01/2020. Claiming against your insured **GZ2544P**. A copy of the accident report and estimate is enclosed. Vehicle can be survey at Ethoz 30 Bukit Batok Crescent.

Before we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Warmest regards,

Selamatshahh Zainal

Senior Executive

Motor Claims Operations

ETHOZ

ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



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Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 6 March 2020 10:48 AM
To: Selamatshahh.Zainal@ethozgroup.com
Cc: ChenSin.Lee@ethozgroup.com
Subject: RE: Request TP Claim Survey for GBD4384X - QBE Ref: VC013427 // ACCIDENT INVOLVING GBD 4384X AND GZ 2544P ON 18/01/2020
Attachments: OI SKETCH PLAN.pdf

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

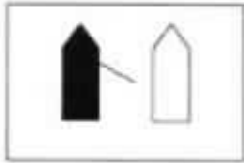
Hi Sir/Mdm,

We refer to the above matter.

ACCIDENT INVOLVING GBD 4384X AND GZ 2544P ON 18/01/2020

We attached here with a copy of our insured's accident statement for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client door opened and cause collided into our insured vehicle.

26.	(a) <u>For Car park</u> 	Vehicle X -Stationary - Opening / closing of any door in the car park and caused damages to adjacent parked vehicle Vehicle Y – Stationary/ Moving Reason: Driver of Vehicle X should exercise greater caution Applicable whether driver is inside or outside of vehicle	100%	0%
-----	--	--	------	----

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashering@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>

Sent: Wednesday, 5 February 2020 3:22 PM

To: Andrew Lim <andrew.lim@qbe.com>

Cc: Lee Chen Sin <ChenSin.Lee@ethozgroup.com>; claims-singapore <claims-singapore@qbe.com>; SUR <sur@lkkauto.com>

Subject: RE: Request TP Claim Survey for GBD4384X - QBE Ref: VC013427

Importance: High

Hi Andrew,

Please assist to make the arrangement soonest for LKK Auto Consultants to conduct the survey at 30 Bukit Batok Crescent.

Warmest regards,

Selamatshahh Zainal

Senior Executive

Motor Claims Operations

ETHOZ

ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



From: Selamatshahh Zainal

Sent: Monday, February 3, 2020 3:13 PM

To: Andrew Lim <andrew.lim@qbe.com>

Cc: Lee Chen Sin <ChenSin.Lee@ethozgroup.com>; claims-singapore <claims-singapore@qbe.com>

Subject: RE: Request TP Claim Survey for GBD4384X - QBE Ref: VC013427

Hi Andrew,

Please make arrangement for LKK Auto Consultants Pte Ltd to conduct the survey at Ethoz 30 Bukit Batok Crescent.

Warmest regards,

Selamatshahh Zainal

Senior Executive

Motor Claims Operations

ETHOZ

ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



From: Andrew Lim [<mailto:andrew.lim@qbe.com>]

Sent: Monday, February 3, 2020 2:15 PM

To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>

Cc: Lee Chen Sin <ChenSin.Lee@ethozgroup.com>; claims-singapore <claims-singapore@qbe.com>

Subject: RE: Request TP Claim Survey for GBD4384X - QBE Ref: VC013427

Dear Sir,

We propose to use one of the following motor surveyors:

Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to any of the motor surveyors.

Thank you.

Andrew Lim

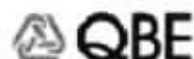
Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#) [LinkedIn](#) [Twitter](#)



From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>

Sent: Monday, 3 February 2020 11:00 AM

To: Andrew Lim <andrew.lim@qbe.com>

Cc: Lee Chen Sin <ChenSin.Lee@ethozgroup.com>

Subject: Request TP Claim Survey for GBD4384X

Importance: High

Hi Motor Claim,

Please assist to make arrangement for TP survey GBD4384X accident on 18/01/2020. Claiming against your insured GZ2544P. A copy of the accident report and estimate is enclosed. Vehicle can be survey at Ethoz 30 Bukit Batok Crescent.

Before we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Warmest regards,

Salamatshahh Zainal
Senior Executive
Motor Claims Operations

ETHOZ

ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD			Ref : CC4/QBE20002102/R1ea3q2	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583			Date : 11-03-2020	
			Code : QBE	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GZ 2544P	Veh. Inspected	GBD 4384X	
Policy No.	8-V0014667-MVA-R002	Coverage (\$)	0.00	
Claim No.	VC013427	Excess (\$)	0.00	
Assign From	ANDREW	Assign Date	05/02/2020	
2. Vehicle Particulars & Condition				
Make & Model	NISSAN CABSTAR 3.0 5M	c.c	2953	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.	JN1SC2F24Z0856556	Colour	BLUE	
Odometer	19180	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195 R15	OHTSU	7 mm	
L/H Front Tyre	195 R15	OHTSU	7 mm	
R/H Rear Tyre	165 R13 (D)	OHTSU	6/6 mm	
L/H Rear Tyre	165 R13 (D)	OHTSU	6/6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	18/01/2020	Inspection Date	05/02/2020	
Survey held at	ETHOZ GROUP LTD 30 BUKIT BATOK CRESCENT SINGAPORE 658075			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3581 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBD 4384X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR ALUMINUM DOOR FRAME RH (SN)	BENT	800.00	400.00
1	REAR ALUMINIUM DOOR PANEL RH (SN)	BENT	750.00	400.00
1	REAR DOOR WOODEN PANEL (SN)	CRACKED	300.00	200.00
1	REAR ALUMINUM DOOR HINGE UPPER (SN)	BENT	250.00	150.00
1	REAR ALUMINUM DOOR HINGE LOWER (SN)	BENT	250.00	150.00
10	REAR DOOR RIVET (SN)	NECESSARY	50.00	50.00
1	REAR CABIN SIDE FRAME PILLAR RH (NPA) (SN)	TO REPAIR SEE LABOUR	-	-
			2,400.00	1,350.00
<u>LABOUR</u>				
LABOUR TO FACILITATE REPAIR.INCLUSIVE OF THE REPAIR OF REAR CABIN SIDE FRAME PILLAR RH.			750.00	400.00
			750.00	400.00
GRAND TOTAL			3,150.00	1,750.00
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,400.00

Report Ref No. CC4/QBE20002102/R1ea3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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