Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Friday, 6 March 2020 10:48 AM

To: Selamatshahh.Zainal@ethozgroup.com

Cc: ChenSin.Lee@ethozgroup.com

Subject: RE: Request TP Claim Survey for GBD4384X - QBE Ref: VC013427 // ACCIDENT

INVOLVING GBD 4384X AND GZ 2544P ON 18/01/2020

Attachments: OI SKETCH PLAN.pdf

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

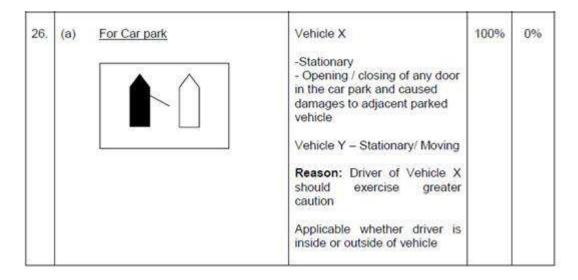
Hi Sir/Mdm.

We refer to the above matter.

ACCIDENT INVOLVING GBD 4384X AND GZ 2544P ON 18/01/2020

We attached here with a copy of our insured's accident statement for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client door opened and cause collided into our insured vehicle.



We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Selamatshahh Zainal < Selamatshahh. Zainal @ethozgroup.com >

Sent: Wednesday, 5 February 2020 3:22 PM **To:** Andrew Lim andrew.lim@qbe.com

Cc: Lee Chen Sin < ChenSin.Lee@ethozgroup.com; claims-singapore claims-singapore@qbe.com; SUR

<sur@lkkauto.com>

Subject: RE: Request TP Claim Survey for GBD4384X - QBE Ref: VC013427

Importance: High

Hi Andrew,

Please assist to make the arrangement soonest for LKK Auto Consultants to conduct the survey at 30 Bukit Batok Crescent.

Warmest regards,

Selamatshahh Zainal Senior Executive Motor Claims Operations



30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com









From: Selamatshahh Zainal

Sent: Monday, February 3, 2020 3:13 PM **To:** Andrew Lim andrew.lim@qbe.com

Cc: Lee Chen Sin < ChenSin.Lee@ethozgroup.com>; claims-singapore < claims-singapore@qbe.com>

Subject: RE: Request TP Claim Survey for GBD4384X - QBE Ref: VC013427

Hi Andrew,

Please make arrangement for LKK Auto Consultants Pte Ltd to conduct the survey at Ethoz 30 Bukit Batok Crescent.

Warmest regards,

Selamatshahh Zainal
Senior Executive
Motor Claims Operations

ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com









From: Andrew Lim [mailto:andrew.lim@qbe.com]

Sent: Monday, February 3, 2020 2:15 PM

To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>

Cc: Lee Chen Sin < ChenSin.Lee@ethozgroup.com>; claims-singapore < claims-singapore @qbe.com>

Subject: RE: Request TP Claim Survey for GBD4384X - QBE Ref: VC013427

Dear Sir,

We propose to use one of the following motor surveyors:

Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to any of the motor surveyors.

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

<u>Website</u>

LinkedIn Twit



From: Selamatshahh Zainal <<u>Selamatshahh.Zainal@ethozgroup.com</u>>

Sent: Monday, 3 February 2020 11:00 AM **To:** Andrew Lim <andrew.lim@qbe.com>

Cc: Lee Chen Sin < ChenSin.Lee@ethozgroup.com>
Subject: Request TP Claim Survey for GBD4384X

Importance: High

Hi Motor Claim,

Please assist to make arrangement for TP survey <u>GBD4384X</u> accident on 18/01/2020. Claiming against your insured <u>GZ2544P</u>. A copy of the accident report and estimate is enclosed. Vehicle can be survey at Ethoz 30 Bukit Batok Crescent.

Before we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Warmest regards,

Selamatshahh Zainal Senior Executive Motor Claims Operations



30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com









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