

Vic (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Wednesday, 4 March, 2020 9:30 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 4/2/2020 involving SHD 6031E & SDV 9595C (China Taiping's insured) Our Ref: TAX/02/20/2007/lg
Attachments: img-304090151-0001.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1300.00
Loss of Rental	\$278.20 (2.5 days x \$111.28)
Loss of Income	\$150.00 (2.5 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$1735.20

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



AUTHORISATION TO ACT

We, **SMRT TAXIS PTE LTD** (“the third party claimant”) of **No. 60 Woodlands Industrial Park E4, Singapore 757705** (address), owner of **SHD 6031E** (vehicle no.) hereby authorize **SMRT Automotive Services Pte Ltd** (“the workshop”) to act for us with respect to our claim for repair costs and/or rental and/or loss of use (“claim”) for our vehicle no. **SHD 6031E** was damaged pursuant to the accident which occurred on **4/2/2020** (date) along **slip road from Adam Rd towards PIE (Jurong)** (location) involving vehicle no/s. **SDV 9595C** (“the accident”).

I further authorize the workshop to settle the above mentioned claim in a manner as they deem fit and the cheque is to be made in favour of **SMRT TAXIS PTE LTD.**

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 8 (day) of Dec (month) 2020 (year)



Signed by “the third party claimant”
(with company stamp if applicable)



Signed by “the workshop”
(with company stamp)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00003561900

Claim No : SNM20D200711

Claimant : SMRT TAXIS PTE LTD

Amount : S\$1,600.00

Singapore Dollars ONE THOUSAND AND SIX HUNDRED Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 6031E

Insured Vehicle No. : SDV 9595C

Date of Loss : 04/02/2020

Place of Accident : SLIP ROAD FROM ADAM ROAD TOWARDS PIE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : WAN LAI MENG

Driver Name : TAN CHAY ANN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum(all in)	S\$	1,600.00
	=====	
TOTAL	S\$	1,600.00
	=====	

Claimant Name : _____

NRIC No : SXXXXX706F

Signature : 

Date : 8 DEC 2020

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200200458
Date : 25.02.2020
Vehicle No. : SHD6031E
Your Ref No. : TAX/02/20/2007
Our Ref No. : 24105579
Terms : 30 Days



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 1,300.00
GRAND TOTAL					\$ 1,300.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 04.02.2020

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



Laid Up Report

Accident Start Date : 26/01/2020
Accident End Date : 11/02/2020
Date Generated : 11/02/2020
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/02/20/2007	SHD6031E	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24105579	05/02/2020 9:20 AM	07/02/2020 3:46 PM



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/02/20/2007

From: SMRT Taxis Pte Ltd

Date: 10/02/2020

**ACCIDENT INVOLVING SHD6031E AND SDV9595C ON 4/2/2020
11:30 AM ALONG ADAM ROAD TOWARDS PIE JURONG.**

This is to confirm that the daily rental rate for SHD6031E is \$111.28 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager

Enquire Transaction History

Transaction History Details

Log Date/Time:	05 Feb 2020 / 09:55:45	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SDV9595C	Business Transaction Reference No.:	20200205095545298941
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESA5BAH0 - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 04 Feb 2020 11:30:00
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 0000
Fax +65 6547 4883
www.police.gov.sg

Our Ref : TP/IP/09849/2020
Date : 31 March 2020

Aw Lye Huat



Dear Sir / Madam,

**TRAFFIC ACCIDENT INVOLVING SHD6031E AND SDV9595C ALONG ADAM ROAD ON
04/02/2020 AT ABOUT 1130 HRS**

I refer to the above accident.

1. Please be informed that we have completed our investigations which revealed that the driver of SDV9595C had committed the following offences:

- (i) Careless Driving under Section 65(1)(b) of the RTA Cap 276 P/U Sec 65(5)(a) of the RTA;
- (ii) Failing to stop after an accident under Section 84(1) of the Road Traffic Act Chapter 276;
- (iii) Failing to report an accident within 24 Hours under Section 84(2) of the Road Traffic Act Chapter 276.

Action has been initiated against the driver for the said offences.

2. If you have any clarification, you may contact the Investigation Officer, SSS Leslie Tan at office number: 6547 6144.

3. Thank you.

Yours faithfully,

**HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our ref: CC3/CTI20002098/Eba3

07 OCTOBER 2020

**WAN LAI MENG
40 LORONG 6 REALTY PARK
SINGAPORE 536853**

Dear Sir/Madam,

ACCIDENT INVOLVING SDV 9595C AND SHD 6031E ON 04/02/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHD 6031E against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua
DID: 6841 2928
FAX: 6741 4108
Email: jasperchua@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Jasper Chua (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 7 December 2020 11:38 AM
To: Jasper Chua (LKK Auto)
Cc: Admin A; Claims Dept of CTI
Subject: RE: OUR REF: SNM20D200711/SDV9595C/CBS & YOUR REF: (TP : LKK REF - CC3/CTI20002098/Eba3) Direct Settlement - Accident Involving SDV9595C and SHD6031Eon 04/02/2020

Hi Jasper,

Please proceed at S\$1,629.56 to S\$1,710.20.

TP CLAIMED		REVISED -TO OFFER
Cost of Repair	\$ 3,794.20	\$ 1,300.00
Loss of Rental (\$111.28 x 2.5 days)	\$ 278.20	\$ 222.56 to 278.20
Loss of Income (\$60.00 x 2.5 days)	\$ 150.00	\$ 100.00 to 125.00 (\$50.00 x 2.5 days)
LTA	\$ 7.00	\$ 7.00
Proposed Total	\$ 4,229.40	\$ 1,629.56 to 1,710.20

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Sent: Wednesday, December 2, 2020 9:33 AM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D200711/SDV9595C/CBS & YOUR REF: (TP : LKK REF - CC3/CTI20002098/Eba3) Direct Settlement - Accident Involving SDV9595C and SHD6031Eon 04/02/2020

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver change lane and hit third party. PIR down on Insured driver.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **SMRT AUTOMOTIVE SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair	\$ 3,794.20	\$ 1,300.00
Loss of Rental (\$111.28 x 2.5 days)	\$ 278.20	\$ 278.20
Loss of Income (\$60.00 x 2.5 days)	\$ 150.00	\$ 125.00
LTA	\$ 7.00	\$ 7.00
Proposed Total	\$ 4,229.40	\$ 1,710.20

(\$50.00 x 2.5 days)

Breakdown of days is as follows:

Recommended repair days	2
Weekends / Downtime	0.5
CLAIM DAYS	2.5

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Friday, 2 October 2020 4:58 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM20D200711/SDV9595C/CBS & YOUR REF: (TP : LKK REF - CC3/CTI20002098/Eba3) Direct Settlement - Accident Involving SDV9595C and SHD6031Eon 04/02/2020

Dear Mei Kwan,

Please refer to attached accident report.

Thank you.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6116 | F: (65) 6225 5879

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From: Jenny Lew

Sent: Monday, September 21, 2020 12:21 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM20D200711/SDV9595C/CBS & YOUR REF: (TP : LKK REF - CC3/CTI20002098/Eba3) Direct Settlement - Accident Involving SDV9595C and SHD6031Eon 04/02/2020

Dear Mei Kwan,

Insured yet to lodge the accident report.

Thank you.

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Regards,

Jenny Lew

Executive

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