

Shaqilah (LKK Auto)

From: Microsoft Outlook
<MicrosoftExchange329e71ec88ae4615bbc36ab6ce41109e@LKKAUTO.onmicrosoft.com>
Sent: Thursday, 9 April 2020 2:57 PM
To: report@lkkauto.com
Subject: Undeliverable: Survey Report of Vehicle FBK 2239J
Attachments: details.txt; Survey Report of Vehicle FBK 2239J (3.77 MB)



Your message to Muhammad_Hakimullah.MOHAMED_IKBAR@ica.gov.sg couldn't be delivered.

When Office 365 tried to send your message, the receiving email server outside Office 365 reported an error.

report	Office 365	Muhammad_Hakimullah..
Sender		..
		Action Required
		Policy violation or system error

How to Fix It

Check the "Reported Error" from the "Error Details" section shown below for more information about the problem. The error might tell you what went wrong and how to fix it. For example, if the error states that the message was blocked due to a potential virus or because the message was too large, try sending the message again without attachments.

If you're not able to fix the problem, it's likely that only the recipient's email admin can fix it. Contact the recipient by some other means (by phone, for example) and ask them to tell their email admin about the problem. Give them the "Reported Error" from the "Error Details" section below.

Was this helpful? [Send feedback to Microsoft.](#)

More Info for Email Admins

Status code: 550 5.0.350

The error reported by the receiving server wasn't specific enough to determine the exact nature of the problem. These errors often indicate the message violates a security or policy setting configured on the recipient's email servers.

If the sender is unable to fix the problem by modifying their message, then it's likely a problem that only the recipient's email admin can fix. Try the following:

Check the error for information about the problem - The "Reported Error" returned by the external email server can be found in the "Error Details" section below. This error might tell you what went wrong and provide clues for how to fix it. For example, if the error states the message was rejected due a Sender Policy Framework (SPF) issue, then you'll have to work with your domain registrar to correctly configure your domain's SPF records.

Check the error for information about where the problem is happening - For example, look for a domain name like contoso.com. A domain name in the error might suggest who is responsible for the error. It could be the recipient's email server, or it could be a third-party service that your organization or the recipient's organization is using to process or filter email messages.

If you can't fix the problem, contact the responsible party's email admin - Give them the error code and error message from this non-delivery report (NDR) to help them troubleshoot the issue. For security or policy violation issues, it might be sufficient for them to just add your sending IP addresses or domain to their allowed senders list.

It's likely that only the recipient's email admin can fix the problem. Unfortunately, it's unlikely Office 365 Support will be able to help with these kinds of externally reported errors.

Original Message Details

Created Date: 9/4/2020 6:56:52 AM
Sender Address: report@lkkauto.com
Recipient Address: Muhammad_Hakimullah.MOHAMED_IKBAR@ica.gov.sg
Subject: Survey Report of Vehicle FBK 2239J

Error Details

Reported error: 550 5.0.350 Remote server returned an error -> 550 #5.1.0 Address rejected.
DSN generated by: TY2PR03MB3486.apcprd03.prod.outlook.com
Remote server: smtp15.sgict.gov.sg

Message Hops

HOP	TIME (UTC)	FROM	TO	WITH
1	9/4/2020 6:56:54 AM	A113	SG2PR0401CA0012.apcprd04.prod.outlook.com	Microsoft SMTP Server cipher=TLS_ECDHE_RS
2	9/4/2020 6:56:57 AM	TY2PR03MB3616.apcprd03.prod.outlook.com	TY2PR03MB3616.apcprd03.prod.outlook.com	mapi
3	9/4/2020 6:56:57 AM	TY2PR03MB3616.apcprd03.prod.outlook.com	TY2PR03MB3486.apcprd03.prod.outlook.com	Microsoft SMTP Server cipher=TLS_ECDHE_RS

Original Message Headers

ARC-Seal: i=1; a=rsa-sha256; s=arcselector9901; d=microsoft.com; cv=none;

b=EM6DhJccsexk2wqDRFFdrqUshOeycMsXRv2F+dny9MNPeoYXhvp4bBxhA3zi3u2Nq0kothxeirg8AaWCKYmLahVg8YdFXLxJLsnZE06N3OFOVM/7qE3JpW0cvo1NE09b/u9euwWsAKMfEpOBTyKkZCwxGhDONd86R5PgdFE0zajZUvGCKzLbvbQINoGmSbqjMs24VW9PUXULFw2sx1z/n1QpobYyklxdCV8pReQpYKGR/xnwW2fOb/T26OhTLoaCgLtsEUl/767BVyfZzP1GphxWFxGaLJifaOs+cLKUm0hriUKv6ghIyQ5VP9guQUzCaP8RvUc7ptcwllynNNukw==

ARC-Message-Signature: i=1; a=rsa-sha256; c=relaxed/relaxed; d=microsoft.com; s=arcselector9901;

h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-SenderADCheck; bh=RJQ2d8ZhA+LgQMrY8wOiWi2DsLA0wBy+Y3m3dUDKycI=;

b=bSC+nGZAJjal5Sle5h7nKedJVNBFT8RdaC9RYiEzHEKXed3uTyCgDestvpyLZ55+xYoD+ceV5crt6UHJCaOSQ464U8X8FrdUQAbz1W3/mrGNqCtkJiyLWBM8qfhM/icglZPpYPWVwFbWQJEC3hyQB+MSzFsObzGkUBlxgQUNOv4XIvZW2HZchFaBgKx5UBThU1JNKgm+6ahtpmcMyAjzrmq4tz5nw4sxqumUE7wyDkO+RFNeFpUh/pxcG3myXsM2b8QmpiQL01vTZFSjs7dkLSl8RLB+yRbxOrO/qzQERQ9CJ2s2piNG50KCrayMnLvS1RoqI7+CNkPYqFSRAGoQ==

ARC-Authentication-Results: i=1; mx.microsoft.com 1; spf=pass smtp.mailfrom=lkkauto.com; dmarc=pass action=none header.from=lkkauto.com; dkim=pass header.d=lkkauto.com; arc=none

DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=LKKAUTO.onmicrosoft.com; s=selector2-LKKAUTO-onmicrosoft-com; h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-SenderADCheck; bh=RJQ2d8ZhA+LgQMrY8wOiWi2DsLA0wBy+Y3m3dUDKycI=;

b=XZxhNyiNzL8z2YvpUTE4j1rNDpg55naMgCa8Q8KX6M4Ek9I65tyq98bR9k8skrln50cc0Estlnly7iiHJn37t7xSwhPLti0OHBgW3xN4b3ku7lS46Gg+DN3fusQxZLtymuRCXjqIu008Gtk5sIer3CFvsh44TGmd/uw6fp/uS4=

Authentication-Results: spf=none (sender IP is) smtp.mailfrom=report@lkkauto.com;

Received: from TY2PR03MB3616.apcprd03.prod.outlook.com (20.177.23.13) by TY2PR03MB3486.apcprd03.prod.outlook.com (20.177.20.22) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.2900.12; Thu, 9 Apr 2020 06:56:57 +0000

Received: from TY2PR03MB3616.apcprd03.prod.outlook.com ([fe80::4989:2170:54d7:d334]) by TY2PR03MB3616.apcprd03.prod.outlook.com ([fe80::4989:2170:54d7:d334%3]) with mapi id 15.20.2900.015; Thu, 9 Apr 2020 06:56:57 +0000

From: "Shaqilah \ (LKK Auto\)" <report@lkkauto.com>
 To: <Muhammad_Hakimullah.MOHAMED_IKBAR@ica.gov.sg>
 CC: <sur@lkkauto.com>

Subject: Survey Report of Vehicle FBK 2239J
Date: Thu, 9 Apr 2020 14:56:52 +0800
Message-ID: <002d01d60e3c\$0d99faf0\$28cdf0d0\$@lkkauto.com>
Content-Type: multipart/mixed;
 boundary="----=_NextPart_000_002E_01D60E7F.1BBD3AF0"
X-Mailer: Microsoft Outlook 15.0
Thread-Index: AdY00+u+r1c1CfE7R4KlGQg9/nSBuw==
Content-Language: en-sg
X-ClientProxiedBy: SG2PR0401CA0012.apcprd04.prod.outlook.com
 (2603:1096:3:1::22) To TY2PR03MB3616.apcprd03.prod.outlook.com
 (2603:1096:404:3e::13)
Return-Path: report@lkkauto.com
MIME-Version: 1.0
X-MS-Exchange-MessageSentRepresentingType: 1
Received: from A113 (103.252.203.193) by SG2PR0401CA0012.apcprd04.prod.outlook.com
 (2603:1096:3:1::22) with Microsoft SMTP Server (version=TLS1_2,
 cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.2900.15 via Frontend Transport;
 Thu, 9 Apr 2020 06:56:54 +0000
X-Mailer: Microsoft Outlook 15.0
X-Originating-IP: [103.252.203.193]
X-MS-PublicTrafficType: Email
X-MS-Office365-Filtering-Correlation-Id: 6913d250-f3c0-42ee-1ef9-08d7dc533048
X-MS-TrafficTypeDiagnostic: TY2PR03MB3486:
X-MS-Exchange-Transport-Forked: True
X-Microsoft-Antispam-PRVS:
 <TY2PR03MB3486A2D03A235C8FE47483FBD8C10@TY2PR03MB3486.apcprd03.prod.outlook.com>
X-MS-Oob-TLC-OOBClassifiers: OLM:6430;
X-Forefront-PRVS: 0368E78B5B
X-Forefront-Antispam-Report:
 CIP:255.255.255.255;CTRY:;LANG:en;SCL:1;SRV:;IPV:NLI;SFV:NSPM;H:TY2PR03MB3616.apcpr
 rd03.prod.outlook.com;PTR:;CAT:NONE;SFTY:;SFS:(10009020)(376002)(39840400004)(396003)(366
 004)(346002)(136003)(107886003)(66476007)(2906002)(66556008)(186003)(16526019)(4326008)(2
 6005)(8936002)(21480400003)(508600001)(66946007)(44736005)(235185007)(36756003)(66576008)
 (6486002)(5660300002)(1420700001)(28085005)(6496006)(19627235002)(8676002)(52116002)(8116
 6007)(956004)(316002)(6916009)(86362001)(2616005)(81156014);DIR:OUT;SFP:1101;
Received-SPF: None (protection.outlook.com: lkkauto.com does not designate
 permitted sender hosts)
X-MS-Exchange-SenderADCheck: 1
X-Microsoft-Antispam: BCL:0;
X-Microsoft-Antispam-Message-Info:
 wWZRl9seJvMlSVFsIugVllXlreg0FhCbyG2leDcGuN1/Rm27duTeYe8HvzuH7pBbjh7+vOvnNhZiVrh+Yn
 WCzd71ZWVruOwNlcnLicr08dF7lXtig+bLrUGeuOyZwk7iMiHg80LzZ1z55CCHZpe2Pt4zXiQDH3UekiG1lgWwK6d
 Jz16du6xFZDc5/8C8K4QWF8RK6N3jCLO688As5yXJikVzPcoEXkPtANfUOnNnkKO234wYfoIhATDx44zEkbdVKtTU
 dIjBbOLPnv7GvX61i/5xe6FTtK6o1PzM9B59hba2PF5PV8Iw9Jfd+ZryEW8FdAoYdcOAY3LiocCzMkShkvfyatmmT
 porUN6pJfmxmpmZhZ9XMaMarFhfSFsvNmAETqf0Du3e/fz/7GomiFqhLbnNlyFz33j6/1FydoBkD31B1iC+R+LI4D
 g/wblpJecK
X-MS-Exchange-AntiSpam-MessageData:
 9rV4gijUJf8dksjNEM4uurr+fF96m8UNy01DyuN10yctYTbiatfgdje6aZSp0WBRfMADObA5yB8uqqQZn
 lpRnOHQ08C8Qm6NxcdA/qfwwbaT6zJXZL2OipcqMo6w7lSY/2zRFR26JY25dr+oNfNFg==
X-OriginatorOrg: lkkauto.com

X-MS-Exchange-CrossTenant-Network-Message-Id: 6913d250-f3c0-42ee-1ef9-08d7dc533048

X-MS-Exchange-CrossTenant-OriginalArrivalTime: 09 Apr 2020 06:56:56.8211

(UTC)

X-MS-Exchange-CrossTenant-FromEntityHeader: Hosted

X-MS-Exchange-CrossTenant-Id: 9a4f1cc6-f190-40fc-8745-193350116e51

X-MS-Exchange-CrossTenant-MailboxType: HOSTED

X-MS-Exchange-CrossTenant-UserPrincipalName:

VlyzC3A3leLk7UYXAKWnnxJR3y1mkQkJj/xHmS+uxTZ6twETpbzZhAYbfe0CHzd3rzQhzvARu5PzqijJbFQjZg==

X-MS-Exchange-Transport-CrossTenantHeadersStamped: TY2PR03MB3486