

ASSIGNMENT

Surveyor:

KENNETH

DOI: 06/02/2020

Date / Time: 05/02/2020

Registered in Merimen: 06/02/2020

Pre-assign / CCU / FTE



Insured Vehicle No. : SMP 3600K

Claim No. : 4461527698SG

Name of Insured : APS LIFESTYLE MARKETING PTE LTD

Policy No. : 1900166690

Insured Tel No. : HP: _____

Make / Model : NISSAN SYLPHY-1.6 (A)

Excess Sec II : \$\$ D.O.A : 04/02/2020 10:00

Place of Accident : BLK 111 RIVERVALE WALK MSCP CARPARK LOT 142

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age : NG KOK TIONG

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SJN 4452K

INSRS:
WSP: COMPLETE
Tel: VMS PTE LTD
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup):	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA :	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	
PRELIMINARY ADVICE Date/Time: Sent By: Confirm by:		
FINALIZATION Date/Time: Confirm with: Confirm by:		
Repair Cost: <u>US</u> \$5 3,750.00 (4 days) Reduction: <u>57</u> % Email ☐ Call ☐		
FINAL SETTLEMENT Date/Time: 1/4/2020 Confirm with: <u>Lily Lim</u> Email ☒ Call ☐		
Final Liability: % <u>100</u> (Agreed / Assessed) BOLA S/N No. : <u>23</u>		
Repair Cost: (w/loss) \$5 4,012.50		
Loss of Rental (LOR): \$5 600.00 (6 days) x \$100.00		
Loss of Use (LOU): \$5 - (5 x days)		
Loss of Income (LOI): \$5 - (5 x days)		
LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]		
GIA/LTA Search \$5 -		
Medical: \$5 -		
Disbursement: \$5 - (e.g. Tow/ Independent)		
Legal Cost \$5 -		
Total: \$5 4,612.50 Global Sum \$5: 4,600.00		
FINAL PAYMENT Date/Time: Confirm with: Email ☐ Call ☐		
Payee 1: \$5 4,600.00 Name 1: COMPLETE VMS PTE LTD VIC OK		
Payee 2: (Strike if N.A.) \$5 - Name 2: - 01/04/2020		
Payee 3: (Strike if N.A.) \$5 - Name 3: -		

ASS. REC. BY:

REF: AIG/Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

QD / TP / WS / TP RES / QD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

04 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

01/24

Person Contacted:

Vehicle: IN / OUT

Veh No:

PTN 4452K Yr Regn: 02, 09Type: McCar / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

NIS Tean c.c. 1997

Colour:

M.O. Blue AC: Insured / Std / NI / NA

Sp. Reading:

163612 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JW130 U J 32 8 0000572Gen. Cond: Good / Fair / Poor / BurntSteering: Ins / Jammed / Leaked / Burnt orBrake: Ins / Jammed / Leaked / Burnt orMod: NI / S/Rim / STD A/Rim or

Tyre Size:

F: 205/65 R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or Falken

Front

Rear

R/Bal:

7 mm

R/Bal:

6 mm

L/Bal:

7 mm

L/Bal:

6 mm

D.O.A.

4/2/20

D.O.I.

6/2/2020

Survey held at

Des. of Damages: Fr / Rear / O/S / NIS / UIC / Rooftop orFr NIS

The U/C / Chassis frame / Body Structure affected due to collision.

49 \$3,750.00CRSD: \$5,008.08 (57%)

Date/Time, File Pass to?

☐

: Prel. Report

1)

Date/Time, File Return to?

☐

: Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S - RS - SI

F - P - S

Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$



Kh

COMPLETE VMS PTE LTD The Premier One-Stop Vehicle Accident Claims Centre
176 Sin Ming Drive, #03-14, Sin Ming Autocare Complex, Singapore 575721
(Tel) 6455 0012 (Fax) 6554 0012 (Web) www.completevms.com.sg

Page 1 / 2

Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

LEE HAI HOCK DONALD
BLK 113 RIVERVALE WALK #14-43
SINGAPORE 540113

Attention : THE OWNER
Contact : 97281488

Not Notion
11 Lmp @ 3750/-
Pruning After Rain
4 day

Estimate : ES006917

Date : 05/02/2020
Vehicle Num. : SJN4452K
Make/Model : NISSAN TEANA 2.0-2009
Chassis/Eng# : JN1BDUJ32Z0000572/MR20678938A
Accident Date : 04/02/2020
Claim No. :
Reference :
Policy No. :

S/N Quantity Particular Unit Price Amount S\$

		NETT ITEMS :		
1.	1	BONNET		B ₁ 1,050.00 —
2.	1	BONNET LOCK		R 325.00 X
3.	1	RADIATOR GRILLE	452.80	R 642.00 —
4.	1	HEADLAMP L/H	586.10	CM 830.00 —
5.	1	HEADLAMP BRACKET L/H		R 186.00 X
6.	1	FRONT BUMPER	676.10	Bul/CM 955.00 —
7.	1	FRONT BUMPER REINFORCEMENT		R 683.00 X
8.	1	FRONT BUMPER SPONGE		S 176.00 X
9.	1	FOG LAMP L/H	320.70	My CM 460.00 X
10.	1	FRONT BUMPER LOWER COVER GARNISH L/H	107.50	D 288.00 —
		Nett Total S\$:		5,595.00
		10.00% Discount S\$:		559.50
				5,035.50

		SPECIAL NETT ITEMS :		
1.	1	RADIATOR GRILLE LOGO		RM 63.00 —
2.	2	HEADLAMP CLIP L/H		5.50 RM 11.00 —
3.	6	FRONT BUMPER CLIP		5.00 RM 30.00 —
4.	2	FRONT BUMPER CHROME MOULDING	@ 121.20	RM 232.00 464.00 —
5.	2	FRONT BUMPER BRACKET		211.00 R 422.00 X
6.	1	FOG LAMP GARNISH L/H		R 163.00 X
7.	1	FRONT NUMBER PLATE		R 25.00 X
8.	1	FRONT NUMBER PLATE GARNISH		RM 184.00 —
9.	1	FRONT NUMBER PLATE HOLDER		RM 33.00 —
		Special Nett Total S\$:		1,395.00

LABOUR :
CHANGE HEAD LAMP & DO LIGHT BEAM LEVEL ADAPTATION

20/-
90.00

LKK Auto Consultants hereby notify the Repairer of the following:

- To return vehicle after spray painting
- To display damaged part(s) during return
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary items must be returned and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

CONTINUE / ...



Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

LEE HAI HOCK DONALD
BLK 113 RIVERVALE WALK #14-43
SINGAPORE 540113

Attention : THE OWNER

Contact : 97281488

Estimate : ES006917

Date : 05/02/2020
Vehicle Num. : SJN4452K
Make/Model : NISSAN TEANA 2.0-2009
Chassis/Eng# : JN1BDUJ32Z0000572/MR20678938A
Accident Date : 04/02/2020
Claim No. :
Reference :
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		RUST PROOFING TREATMENT		
		SPRAY PAINT DAMAGED AREA AFFECTED	450/	100.00
		TO KNOCK AND STRAIGHTEN FRONT CHASSIS FRAME AND CHANGE		900.00
		ALL NECESSARY PARTS	500/	980.00
		Labour Total S\$:		2,070.00

SingDollars : Eight Thousand Five Hundred & Cepts Fifty Only

Total S\$: 8,500.50

8,758.08

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun.



COMPLETE VMS PTE LTD The Premier One-Stop Vehicle Accident Claims Centre
176 Sin Ming Drive, #03-14, Sin Ming Autocare Complex, Singapore 575721
(Tel) 6455 0012 (Fax) 6554 0012 (Web) www.completevms.com.sg

Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

LEE HAI HOCK DONALD
BLK 113 RIVERVALE WALK #14-43
SINGAPORE 540113

Attention : THE OWNER
Contact : 97281488

Supplementary Estimate : ES006919

Date : 07/02/2020
Vehicle Num. : SJN4452K
Make/Model : NISSAN TEANA 2.0-2009
Chassis/Eng# : JN1BDUJ32Z0000572/MR20678938A
Accident Date : 04/02/2020
Claim No. :
Reference :
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
1.	1	NETT ITEMS : FRONT BUMPER TOP BEAM		286.20 ✓
		Nett Total S\$:		286.20
		10.00% Discount S\$:		28.62
				257.58

SingDollars : Two Hundred Fifty-Seven & Cents Fifty-Eight Only

Total S\$: 257.58
=====


COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun



Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

LEE HAI HOCK DONALD
BLK 113 RIVERVALE WALK #14-43
SINGAPORE 540113

Attention : THE OWNER
Contact : 97281488

Not Noted
11 Lamps & ?
Permy After Rain
4 days

Estimate : ES006917

Date : 05/02/2020
Vehicle Num. : SJN4452K
Make/Model : NISSAN TEANA 2.0-2009
Chassis/Eng# : JN1BDUJ32Z0000572/MR20678938A
Accident Date : 04/02/2020
Claim No. :
Reference :
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
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NETT ITEMS :				
1.	1	BONNET	<i>B₁</i> 1,050.00	—
2.	1	BONNET LOCK	<i>n</i> 325.00	X
3.	1	RADIATOR GRILLE	<i>n</i> 642.00	—
4.	1	HEADLAMP L/H	<i>cm</i> 830.00	—
5.	1	HEADLAMP BRACKET L/H	186.00	?
6.	1	FRONT BUMPER	<i>Bu/cm</i> 955.00	—
7.	1	FRONT BUMPER REINFORCEMENT	<i>n</i> 683.00	X
8.	1	FRONT BUMPER SPONGE	176.00	?
9.	1	FOG LAMP L/H	460.00	?
10.	1	FRONT BUMPER LOWER COVER GARNISH L/H	288.00	?
Nett Total S\$:			5,595.00	
10.00% Discount S\$:			559.50	
			5,035.50	

SPECIAL NETT ITEMS :				
1.	1	RADIATOR GRILLE LOGO	<i>n</i> 63.00	—
2.	2	HEADLAMP CLIP L/H	5.50	—
3.	6	FRONT BUMPER CLIP	5.00	—
4.	2	FRONT BUMPER CHROME MOULDING	<i>n</i> 232.00	—
5.	2	FRONT BUMPER BRACKET	211.00	X
6.	1	FOG LAMP GARNISH L/H	163.00	?
7.	1	FRONT NUMBER PLATE	25.00	X
8.	1	FRONT NUMBER PLATE GARNISH	184.00	—
9.	1	FRONT NUMBER PLATE HOLDER	33.00	—
Special Nett Total S\$:			1,395.00	
LABOUR :				
CHANGE HEAD LAMP & DO LIGHT BEAM LEVEL ADAPTATION			90.00	<i>2cl</i>

LKK Auto Consultants hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

CONTINUE / ...



Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

LEE HAI HOCK DONALD
BLK 113 RIVERVALE WALK #14-43
SINGAPORE 540113

Attention : THE OWNER
Contact : 97281488

Estimate : ES006917

Date : 05/02/2020
Vehicle Num. : SJN4452K
Make/Model : NISSAN TEANA 2.0-2009
Chassis/Eng# : JN1BDUJ32Z0000572/MR20678938A
Accident Date : 04/02/2020
Claim No. :
Reference :
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		RUST PROOFING TREATMENT		100.00
		SPRAY PAINT DAMAGED AREA AFFECTED	450/	900.00
		TO KNOCK AND STRAIGHTEN FRONT CHASSIS FRAME AND CHANGE		
		ALL NECESSARY PARTS	500/	980.00
		Labour Total S\$:		2,070.00

SingDollars : Eight Thousand Five Hundred & Cents Fifty Only

Total S\$: 8,500.50

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun

7 198/ha3
PRE-REPAIR INSPECTION REQUEST – SJN4452K vs SMP3600K (OI) on D.O.A.: 04/02/2020

From: Subramaniam, Divyashni
To: assignments@lkkauto.com, 'Admin A'
Cc: Lim, Kok-Chong, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong, lihul@completevms.com.sg
Sent: 2/5/2020 5:12:04 PM

Hi,

Please refer to the enclosed request from **Complete VMS PTE LTD.**

Claim no : 4461527698SG003
Case Owner : Chee Heng Loh

9.21am@ 6/2/2020

P: Li Hui

V: IN

If you have any queries/concerns, please let us know.

*Kindly assist to assign **LKK Auto Consultants Pte Ltd** as Single Joint Expert as requested.*

Thanks & Regards,

Divyashni Subramaniam
AIG
FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103
Divyashni.Subramaniam@aig.com, www.aig.sg

From: lihui@completevms.com.sg <lihui@completevms.com.sg>
Sent: Wednesday, February 5, 2020 5:01 PM
To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; lihul@completevms.com.sg
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMP3600K AND SJN4452K ON 04/02/2020

Without Prejudice

Dear OIC,

Please arrange LKK Auto Consultants Pte Ltd to conduct survey.

Thank you & Best Regards,
Gan Li Hui (Ms)

Complete VMS PTE LTD

Block 176 Sin Ming Drive, #03-14

Sin Ming Autocare Complex, Singapore 575721

Tel: 6455 0012 Fax: 6554 0012

From: Subramaniam, Divyashni

Sent: Wed, 5 Feb 2020 06:52:38 +0000

To: Gan Li Hui

Cc: Lim, Kok-Chong, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni, Teo, Ericweihong

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMP3600K AND SJN4452K ON 04/02/2020

Without Prejudice

Your Reference : SJN4452K

Our Reference : 4461527698SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103
Divyashni.Subramaniam@aig.com | www.aig.sg

From: Gan Li Hui <lihui@completevms.com.sg>
Sent: Wednesday, February 5, 2020 2:10 PM
To: ClaimsDocManagement <ClaimsDocManagement@aig.com>
Subject: [EXTERNAL] NOTICE OF ACCIDENT: SJN4452K Your ref: SMP3600K

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Dear Sir,

ACCIDENT INVOLVING SJN4452K AND SMP3600K ON 4/2/2020 ALONG RIVERVALE WALK MSCP BLK 113A AT ABOUT 10:00 HRS.

We act for LEE HAI HOCK DONALD owner of vehicle no. SJN4452K with instruction to repair the vehicle.

Please be informed that the said vehicle can be inspected at:-

Complete VMS Pte Ltd

176, Sin Ming Drive,

#03-14,

Singapore 575721

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you. Please note that there will also be a storage charge of \$60 per day on the 2 day notice period commencing from the date of this letter.

Thank you & Best Regards,
Gan Li Hui (Ms)
Complete VMS PTE LTD
Block 176 Sin Ming Drive, #03-14
Sin Ming Autocare Complex, Singapore 575721
Tel: 6455 0012 Fax: 6554 0012

From: Divyashni.Subramaniam@aig.com
To: lihui@completevms.com.sg
Cc: Kok-Chong.Lim@aig.com ,Lee-Ying.Chin@aig.com ,NoorMariesa.AbuKassim@aig.com ,Yinrul.Hor@aig.com ,Divyashni.Subramaniam@aig.com ,Ericweihong.Teo@aig.com
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMP3600K AND SJN4452K ON 04/02/2020
Date: Wed, 5 Feb 2020 06:52:38 +0000
Without Prejudice

Your Reference : SJN4452K
Our Reference : 4461527698SG003

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Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Divyashni Subramaniam
AIG
FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103
Divyashni.Subramaniam@aig.com | www.aig.sg

From: Gan Li Hui <lihui@completevms.com.sg>
Sent: Wednesday, February 5, 2020 2:10 PM
To: ClaimsDocManagement <ClaimsDocManagement@aig.com>
Subject: [EXTERNAL] NOTICE OF ACCIDENT: SJN4452K Your ref: SMP3600K

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Dear Sir,

ACCIDENT INVOLVING SJN4452K AND SMP3600K ON 4/2/2020 ALONG RIVERVALE WALK MSCP BLK 113A AT ABOUT 10:00 HRS.

We act for LEE HAI HOCK DONALD owner of vehicle no. SJN4452K with instruction to repair the vehicle.

Please be informed that the said vehicle can be inspected at:-

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#03-14,

Singapore 575721

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Thank you & Best Regards,

Gan Li Hui (Ms)

Complete VMS PTE LTD

Block 176 Sin Ming Drive, #03-14

Sin Ming Autocare Complex, Singapore 575721

Tel: 6455 0012 Fax: 6554 0012

COMPLETE VMS PTE LTD

176 Sin Ming Drive, #03-14 / 07, Sin Ming Autocare Complex, 5575721
Tel: 6455 0012 Fax: 6554 0012 Email: main@completevms.com.sg
Business Reg. No. 200416180E GST Reg. No.: 200416180E



AIG ASIA PACIFIC INSURANCE PTE LTD
78 Shenton Way #07-16 Charis Building
Singapore 079120

Attention: MOTOR CLAIMS DEPT

Proforma Invoice : TP006917

Date : 11/03/2020
Vehicle Num : SJN4452K
Make/Model : NISSAN TEANA 2.0-2009
Chassis/Eng# : JN1BDUJ32Z0000572/MR20678938A
Accident Date : 04/02/2020
Claim No.
Reference
Policy No.

COST OF REPAIR AS AGREED

Amount S\$

3,750.00

SingDollars : Four Thousand Twelve & Cents Fifty Only

COMPLETE VMS PTE LTD

Total S\$	3,750.00
GST S\$	262.50
Amount Due S\$	4,012.50

www.completevms.com.sg

Print Received Message

This mail is associated with :

***SJN4452K (4461527698SG)
[SMP3600K]**

TP

LEE HAI HOCK DONALD

Feb 4 2020 12:00AM

[APS LIFESTYLE MARKETING PTE LTD]
COMPLETE VMS PTE LTD

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 31/03/2020 15:08 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4612.50) - SJN4452K - Claim Handler: Loh, Chee-Heng

Approved:4612.50.

Enquire Vehicle Transfer Fee

Vehicle Details

Vehicle No.

SMC1099P

Make / Model

MAZDA / MAZDA3 SEDAN 1.5 AT EU6

Vehicle Type :

Z10 - Private Hire (Chauffeur) Motor Car

Vehicle Attachment 1 :

With Sun Roof

Vehicle Scheme :

Normal

Chassis No. :

JM6BN22A8J0225096

Propellant :

Petrol

Engine No. :

P520516602

Motor No. :

-

Engine Capacity :

1496 cc

Power Rating :

-

Maximum Power Output :

88.0 kW (118 bhp)

Maximum Laden Weight :

1835 kg

Unladen Weight :

1310 kg

Year Of Manufacture :

2018

Original Registration Date :

26 Jun 2018

Lifespan Expiry Date :

-

COE Category :

A - Car up to 1600cc & 97kW (130bhp)

Quota Premium :

\$34,110.00

COE Expiry Date :

25 Jun 2028

Road Tax Expiry Date :

25 Jun 2020

PARF Eligibility Expiry Date :

25 Jun 2028

Inspection Due Date :

25 Jun 2021

Intended Transfer Date :

12 Mar 2020

CO2 Emission :

128.00 (g/km)

CEV/VES Rebate Utilised Amount :

-

CO Emission :

0.051600 (g/km)

HC Emission :

0.023260 (g/km)

NOx Emission :

0.007150 (g/km)

PM Emission :

0.860000 (mg/km)

Fees To Be Paid For Transfer

Transfer Fees	\$25.00
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OK →

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane:

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	05 Feb 2020 Edit Reg		05 Feb 2020 00:00 Edit Adj Rpt	S\$3,750.00 Edit Estimates	S\$3,750.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	APS LIFESTYLE MARKETING PTE LTD, Co. Reg. No.: -		
Main Claimant:	LEE HAI HOCK DONALD		
Vehicle Reg. No.:	SJN4452K	Date of Loss:	04/02/2020 00:00 - :59 [131 Months and 19 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 4461527698SG	Policy/Cover Note No.:	1900166690 (Comprehensive)
Vehicle Reg. No. (Insured):	SMP3600K	Policy No. (Claimant):	5097864031-01
		Excess:	
Reparer:	COMPLETE VMS PTE LTD (HQ) 176 Sin Ming Drive #03-14 Sin Ming Autocare Complex, 575721 Sin Ming - Tel: 6455 0012		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 17/02/2020]		

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

- AIG_SG_EXPRESS (31/03/2020): Alert - Adj Mandate Approved (S\$4612.50) - SJN4452K - Claim Handler: Loh, Chee-H...
- AIG_SG (10/02/2020): Request to upload TP GIA Report

ALL ASSOCIATED TASKS

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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJN4452K (4461527698SG)
[SMP3600K]
TP
LEE HAI HOCK DONALD
Feb 4 2020 12:00AM
[APS LIFESTYLE MARKETING PTE LTD]
COMPLETE VMS PTE LTD

Upload Documents

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Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	1 Edit	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/02/20 19:37	Odometer Reading	1 Load JPG	☒
2	26/02/20 19:37	Chassis Number	1 Load JPG	☒
3	26/02/20 19:38	General View	1 Load JPG	☒
4	26/02/20 19:38	General View	1 Load JPG	☒
5	26/02/20 19:38	General View	1 Load JPG	☒
6	26/02/20 19:38	General View	1 Load JPG	☒
7	26/02/20 19:38	General View	1 Load JPG	☒
8	26/02/20 19:38	General View	1 Load JPG	☒
9	26/02/20 19:38	General View	1 Load JPG	☒
10	26/02/20 19:38	General View	1 Load JPG	☒
11	26/02/20 19:38	General View	1 Load JPG	☒
12	26/02/20 19:38	General View	1 Load JPG	☒
13	26/02/20 19:38	General View	1 Load JPG	☒
14	26/02/20 19:38	General View	1 Load JPG	☒
15	26/02/20 19:38	General View	1 Load JPG	☒
16	26/02/20 19:38	General View	1 Load JPG	☒
17	26/02/20 19:38	General View	1 Load JPG	☒
18	26/02/20 19:38	General View	1 Load JPG	☒
19	26/02/20 19:38	Reinspection Photo	1 Load JPG	☒
20	26/02/20 19:38	Reinspection Photo	1 Load JPG	☒
21	26/02/20 19:38	Reinspection Photo	1 Load JPG	☒
22	26/02/20 19:38	Reinspection Photo	1 Load JPG	☒
23	26/02/20 19:38	Reinspection Photo	1 Load JPG	☒
24	26/02/20 19:38	Reinspection Photo	1 Load JPG	☒

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	06/02/20 16:14	ACKNOWLEDGEMENT EMAIL TO AIG DD 06.02.2020	1 Load PDF	
2	06/02/20 16:14	EMAIL FROM AIG DD 05.02.2020	1 Load PDF	
3	16/02/20 23:41	TP ESTIMATE - MARKED	1 Load PDF	
4	16/02/20 23:41	TP GIA REPORT	1 Load PDF	
5	26/02/20 19:39	EMAIL TO OI	1 Load PDF	
6	23/03/20 10:35	RENTAL RECEIPT	1 Load PDF	
7	23/03/20 10:35	LOD	1 Load PDF	
8	03/04/20 13:15	WORKSHOP INVOICE	1 Load PDF	
9	03/04/20 13:15	AUTHORISATION TO ACT FORM	1 Load PDF	
10	03/04/20 13:15	Release Voucher	1 Load PDF	

No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	10/02/20 14:04	OI GIA REPORT	1 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer			
Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SMP3600K (Insd veh)	Model:	NISSAN TEANA 2.0 CVT (A)
	SJN4452K (TP veh)		
Date of Accident:	04/02/2020		

Global Sum Settlement	:	☒ [X] Yes	☐ [] No
Repair Estimate	:	\$	9,371.15
Final Repair Cost	:	\$	4,600.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	6 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	4,600.00
Is Third Party Workshop GIA Registered? ☐ [] YES ☒ [X] NO (Kindly indicate below)			
A) For Non GIA Registered Workshop : Agreed Liability _____ 100 _____ (%)			
B) For GIA Registered Workshop : BOLA Applicable: Yes/ No BOLA Scenario No: _____			
BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)			
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	COMPLETE VMS PTE LTD	:	\$ 4,600.00
2)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

03 Apr
2020

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG20002095/KHA3Q2

Date: 03/04/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1900166690
 Claimant: SJN4452K Insured Vehicle No: SMP3600K
 Date of Loss: 04/02/2020 Nature of Claim: TP Claim No: 4461527698SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJN4452K
 Make & Model: NISSAN TEANA, 2.0 CVT (A) Engine No: MR20678938A
 Reg. Date: 16/02/2009 (Man. Year: 2008) Chassis No: JN1BDUJ32Z0000572
 Colour: Metallic Dark Blue Odometer: 163612 km
 Engine Capacity: 1997 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/65 R16 Rear Tyre Size: 205/65 R16
 Front Left Side: Falken 7 mm Rear Left Side: Falken 6 mm
 Front Right Side: Falken 7 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre tread's depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,688.08	3,694.86	2,993.22	44.75
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,070.00	1,000.00	1,070.00	51.69
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,758.08	4,694.86	4,063.22	46.39
Approved Total (Overridden) (S\$)		3,750.00		
(S\$)	8,758.08	3,750.00	5,008.08	57.18
+ GST 7.00/7.00% (S\$)	613.07	262.50	350.57	57.18
Nett Amount (S\$)	9,371.15	4,012.50	5,358.65	57.18
+ Car Rental (6.0 x S\$100.00/day) (S\$)		600.00		
Nett Liability (S\$)		4,612.50		
Global Sum Settlement (S\$)		4,600.00		

INSPECTION

Date of Assignment: 05/02/2020
 Date Inspected: 06/02/2020 Inspected At: COMPLETE VMS PTE LTD (HQ)
 176 Sin Ming Drive #03-14 Sin Ming
 Autocare Complex
 Singapore 575721
 Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET	Bent	1,050.00 FN	*1,050.00 FN
2	1		*BONNET LOCK	Repair	325.00 FN	*- FN
3	1		*RADIATOR GRILLE	Dented	642.00 FN	*452.80 FN
4	1		*HEADLAMP L/H	Cracked	830.00 FN	*586.10 FN
5	1		*HEADLAMP BRACKER L/H	Repair	186.00 FN	*- FN
6	1		*FRONT BUMPER	Buckled / Cracked	955.00 FN	*676.10 FN
7	1		*FRONT BUMPER REINFORCEMENT	Repair	683.00 FN	*- FN
8	1		*FRONT BUMPER SPONGE	Serviceable	176.00 FN	*- FN
9	1		*FOG LAMP L/H	Mtg Cracked	480.00 FN	*320.70 FN
10	1		*FRONT BUMPER LOWER COVER GARNISH L/H	Distorted	288.00 FN	*107.50 FN
11	1		*RADIATOR GRILLE LOGO	Necessary	63.00 FS	*63.00 FS
12	2		*HEADLAMP CLIP L/H	Necessary	11.00 FS	*11.00 FS
13	6		*FRONT BUMPER CLIP	Necessary	30.00 FS	*30.00 FS
14	2		*FRONT BUMPER CHROME MOULDING	Necessary	464.00 FS	*242.40 FS
15	2		*FRONT BUMPER BRACKET	Repair	422.00 FS	*- FS
16	1		*FOG LAMP GARNISH L/H	Serviceable	163.00 FS	*- FS
17	1		*FRONT NUMBER PLATE	Serviceable	25.00 FS	*- FS
18	1		*FRONT NUMBER PLATE GARNISH	Dented	184.00 FS	*184.00 FS
19	1		*FRONT NUMBER PLATE HOLDER	Dented	33.00 FS	*33.00 FS
20	1		*FRONT BUMPER TOP BEAM	Bent	286.20 FN	*286.20 FN

F=Franchise part. S=SpcNett. N=NettItemDisc.

Sub Total (\$\$)	7,276.20	4,042.80
- Nett Item Discount on N Items 10.00/10.00% (\$\$)	588.12	347.94
Total Parts (\$\$)	6,688.08	3,694.86

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	CHANGE HEAD LAMP & DO LIGHT BEAM LEVEL ADAPTATION	New	90.00	20.00
2	RUST PROOFING TREATMENT	New	100.00	30.00
3	SPRAY PAINT DAMAGED AREA AFFECTED	New	900.00	450.00
4	TO KNOCK AND STRAIGHTEN FRONT CHASSIS FRAME AND CHANGE ALL NECESSARY PARTS	New	980.00	500.00
Gross Labour Cost (\$\$)			2,070.00	1,000.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >