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From (Person): Vinssa chan of FW	)	Date/Time: 6. 2. 2000 3.49p
Estimated Cost:	Bill to:	
To haspect Vehicle No: GBD 78551		Insured: SLG 6515 Tel: 98153803
at Workshop m/s Shing h Lai		Tel: 98153803
of 2 kg/G but 1 Are 2 7/01-36 Auto	hub	
Policy No:	Claim No:	E-14
Sum Insured:	Excess:	
Make of Veh: (Client's Record)		D.O.A. 27.1. 2020
CA / REV / REP. / REV 24 HRS  Date/Time: 6 7200 4.60p. Person Contacted:	kevin	HOD Endorsement
Date/Time Action/Instruction ( ) Estimate		
GBD 7855J-(53/ASM1901 SLG 6515-X	0 8668 / Ecd :	302 Dich-14/05/2019
11412000 Wesp kain say Ds.		

WWW VI

# Summer Lee (LKK Auto)

From:

venessa.chan@fwd.com

Sent:

Thursday, 6 February, 2020 3:49 PM

To:

'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'

Cc:

motorclaims.sg@fwd.com; lionel.tan@fwd.com

Subject:

(DS) PRS TO BE ARRANGE @ KAKI BUKIT AUTO HUB 2 / ACCIDENT INVOLVING

VEHICLES GBD7855J & SLG651S ALONG 406 TAMPINES ST 41 CARPARK ON

27/01/2020 AT 1410HRS

Attachments:

PRI - SHENG LI LAI.pdf

Dear Nivitha,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly upload all correspondence emails/documents sent to you into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

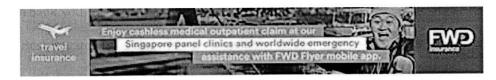


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Venessa Chan - SGUser

Sent: Thursday, February 6, 2020 3:48 PM

To: 'Quek Kevin'

Cc: Motor Claims SG - SG Common

Subject: (DS) PRS TO BE ARRANGE @ KAKI BUKIT AUTO HUB 2 / ACCIDENT INVOLVING VEHICLES GBD7855J &

SLG651S ALONG 406 TAMPINES ST 41 CARPARK ON 27/01/2020 AT 1410HRS

Hi Kevin,

Thank you for the selection of LKK Auto Consultant.

We will proceed to assign survey.

Thank you.

## Best Regards,

Venessa Chan

Administrative Assistant, Claims

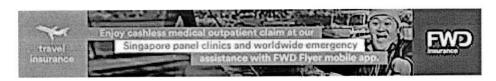


## FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Quek Kevin [mailto:kevin5232yyd@gmail.com]

Sent: Thursday, February 6, 2020 3:28 PM

To: Venessa Chan - SGUser

Cc: Motor Claims SG - SG Common; Lionel Tan Tian Pei - SGUser

Subject: Re: (DS) PRS TO BE ARRANGE @ KAKI BUKIT AUTO HUB 2 / ACCIDENT INVOLVING VEHICLES GBD7855J &

SLG651S ALONG 406 TAMPINES ST 41 CARPARK ON 27/01/2020 AT 1410HRS

Dear Venessa,

Kindly appoint LKK Auto for the PRS.

Thank you.

On Thu, Feb 6, 2020 at 12:51 PM < venessa.chan@fwd.com > wrote:

## WITHOUT PREJUDICE

Dear Kevin,

Refer to your email dated on 06.02.2020 of the PRI Notice of your client's vehicle GBD7855J,

Please find our panel surveyors as follows: -

- 1. LKK AUTO CONSULTANTS PTE LTD
- 2. INFINITI APPRAISAL SERVICE
- 3. AJAX INSPECTION SERVICES PTE LTD
- 4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to <a href="mailto:motorclaims.sg@fwd.com">motorclaims.sg@fwd.com</a>.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

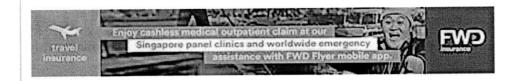


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Quek Kevin [mailto:kevin5232yyd@gmail.com]

Sent: Thursday, February 6, 2020 11:46 AM

To: Motor Claims SG - SG Common

Subject: (DS) PRS TO BE ARRANGE @ KAKI BUKIT AUTO HUB 2 / ACCIDENT INVOLVING VEHICLES GBD7855J &

SLG651S ALONG 406 TAMPINES ST 41 CARPARK ON 27/01/2020 AT 1410HRS

Dear Motor Claims,

Kindly find the attached PRS Request for your kind attention.

Please do send us the list of your surveyors for us to choose.

Our customer's vehicle is already in our workshop:-

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.