

**China Taiping Insurance (Singapore) Pte. Ltd.**

Attn: Motor Claims Dept

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLE NO SJF 8266Y & GBJ 4794P ON 04/02/2020**

We understand that you are the insurer of **GBJ 4794P** vehicle.

We are instructed by the owner of motor vehicle **SJF 8266Y** to write, negotiate and settle the claim on their behalf for the abovementioned accident. We therefore propose to claim from you as follows:-

- |                                |              |
|--------------------------------|--------------|
| 1. Cost of Repairs             | S\$ 5,000.00 |
| 2. Loss of Use (7 days x \$50) | S\$ 350.00   |

<b>TOTAL</b>	<b><u>S\$ 5,350.00</u></b>
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Please let us have your reply soonest possible.

Thank you.

Yours faithfully,

**Kai Liang Motor Service**

## **Jasper Chua (LKK Auto)**

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**From:** Jasper Chua (LKK Auto)  
**Sent:** Monday, 2 March 2020 11:45 AM  
**To:** adilkhan@hotmail.sg  
**Cc:** Khanchna (LKK Auto)  
**Subject:** ACCIDENT INVOLVING GBJ 4794P AND SJF 8266Y ON 04/02/2020

**Our Ref: CC6/CTI20002090/Uka3**

02 MARCH 2020

**SING ARGO PTE LTD ( BY EMAIL ONLY )**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBJ 4794P AND SJF 8266Y ON 04/02/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SJF 8266Y against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## LETTER OF AUTHORITY

Name: Soh Kee KhengAddress: Blk 415 Hongway Ave 10  
#05-1282Singapore 530415  
Contact: 96800084  
(Mobile)  
(Office)  
(Home)Accident involving SJF 8266Y and GBJ 4794P on  
04.02.2020

1. I hereby appoint **KAI LIANG MOTOR SERVICE** to be my agent and I authorise my said agent to give you all instructions pertaining to the conduct of my claim including instructions to commence legal proceedings in court in my name against the third party driver and/or his employers, if applicable.
2. My said agent also has my authority to decide on my behalf whether to accept any offer of settlement from the third party and/or insurers.
3. In the event that the third party's insurance company send a cheque for the settlement amount directly to me, I have to pay **KAI LIANG MOTOR SERVICE** their repair costs and others, which is included in the settlement amount. Failure to do so may result in them commencing legal action against me to recover for their repair costs and others."
4. I understand and accept that until I revoke my said agent's authority in writing to you, I am bound by all instructions given by my said agent to you.

SIGNATURE

Soh K R

DATE

05-02-2020

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1919281900

Claim No : SNM20D200686

Claimant : SOH KEE KHENG

Amount : S\$5,350.00

DOLLARS FIVE THOUSAND THREE HUNDRED FIFTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJF8266Y

Insured Vehicle No. : GBJ4794P

Date of Loss : 04/02/2020

Place of Accident : HOUGANG AVE 7

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SING AGRO PTE LTD

Driver Name : MOHAMMAD AQIB JAMAL

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	5,000.00
(3) Loss of Use/Rental/Earning	S\$	350.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .	S\$	5,350.00

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Claimant Name :

Soh Kee Kheng

NRIC No :

S1286611L

Signature :

Soh Kee

Date :

2-7-20



1號門牌01-101加基武吉六道  
AUTOBAY @ KAKI BUKIT  
1 KAKI BUKIT AVE 6 #01-101 SINGAPORE 417883  
**TEL: 67474189 FAX: 67431164**  
REG. NO: 318481/00J

MANAGER

## Khanchna (LKK Auto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Wednesday, 1 July 2020 11:10 AM  
**To:** Khanchna (LKK Auto); Admin A  
**Cc:** Cecilia Low; Claims Dept of CTI; Alfred Toh  
**Subject:** RE: MANDATE REQUEST - YOUR REF: SNM20D200686/GBJ4794P/CECILIA - Accident Involving GBJ4794P AND SJF8266Y (TP : LKK REF - CC6/CTI20002090/Uka3) on 04/02/2020

LKK REF - CC6/CTI20002090/Uka3  
CTPIS REF - SNM20D200686C02/4(lowct)

Dear Sirs

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$5,350.00.

We await your payment advice to enable our Cecilia to act accordingly.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Claims Dept of CTI

**Sent:** Wednesday, July 1, 2020 10:36 AM

**To:** Khanchna (LKK Auto) <khanchna@lkkauto.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Susan Teo <susan.teo@sg.cntaiping.com>; Albert Chua <albert.chua@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: MANDATE REQUEST - YOUR REF: SNM20D200686/GBJ4794P/CECILIA - Accident Involving GBJ4794P (OI : CTI - TBA) AND SJF8266Y (TP : LKK REF - CC6/CTI20002090/Uka3) on 04/02/2020

Dear Sir,

Cecilia low is case handler.

Dear Cecilia,

Fya.

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents . All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) [63896171](tel:63896171) | M: (65) XXXX XXXX | F: (65) 6222 1033

**W:**[www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909

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**From:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Sent:** Wednesday, July 1, 2020 9:47 AM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: MANDATE REQUEST - YOUR REF: SNM20D200686/GBJ4794P/CECILIA - Accident Involving GBJ4794P (OI : CTI - TBA) AND SJF8266Y (TP : LKK REF - CC6/CTI20002090/Uka3) on 04/02/2020

Dear Sir/Madam,

We refer to the above matter and our mandate request dated 23/06/2020.

Please be informed that third party is chasing again for offer.

Your approval please.

Appreciate your kind understanding.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)

**Sent:** Tuesday, 30 June 2020 3:20 PM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>

**Cc:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: MANDATE REQUEST - YOUR REF: SNM20D200686/GBJ4794P/CECILIA - Accident Involving GBJ4794P (OI : CTI - TBA) AND SJF8266Y (TP : LKK REF - CC6/CTI20002090/Uka3) on 04/02/2020



Dear Sir/Madam,

We refer to the above matter and our mandate request dated 23/06/2020.

Please be informed that third party is chasing for offer and wants to pass the case to lawyer to handle.

Your approval please.

Appreciate your kind understanding.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)

**Sent:** Tuesday, 23 June 2020 8:57 PM

**To:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>

**Cc:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** MANDATE REQUEST - YOUR REF: SNM20D200686/GBJ4794P/CECILIA - Accident Involving GBJ4794P (OI : CTI - TBA) AND SJF8266Y (TP : LKK REF - CC6/CTI20002090/Uka3) on 04/02/2020

Your ref : SNM20D200686/GBJ4794P/CECILIA

Our ref : CC6/CTI20002090/Uka3

Dear Sirs/Madam,

We refer to the above matter.

Insured turning right but Third party moving straight (BOLA 9 (d)). Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

Hence, we seek your approval to offer Third Party repairer "KAI LIANG MOTOR SERVICE" at **\$ 5,350.00 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 11,200.30	\$ 5,000.00
2. Loss of Use (7days x \$50)	\$ 350.00	\$ 350.00 (7days x \$50)
Total	\$ 11,550.30	<b><u>\$ 5,350.00</u></b>

\*\*7 days recommendation for repair

Enclosed here with all the relevant documents for your perusal.

**Appreciate your approval please.**

**Thank you.**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, February 17, 2020 8:11 PM

**To:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** OUR REF: SNM20D200686/GBJ4794P/CECILIA - Accident Involving GBJ4794P (OI : CTI - TBA) AND SJF8266Y (TP : LKK REF - CC6/CTI20002090/Uka3) on 04/02/2020

Dear Cecilia,

Please revert LKK

Note : officer in charge – Cecilia 63896530.

**\*\*\* Kindly quote our reference number when replying.**

Thank you,  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Sunday, February 16, 2020 3:17 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBJ4794P (OI : CTI - TBA) AND SJF8266Y (TP : LKK REF - CC6/CTI20002090/Uka3) on 04/02/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJF 8266Y at M/s Kai Liang Motor Service on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)