

22/1/2021

ASS. REC. BY:

Surveyor: Taufik

REF: 08/CTI20002088/71yd3

Special Instruction:

Merimen

ASSIGNMENT (Office)

From (Person): Irene Tay

of CTI

Date/Time: 6/2/2020 @ 2:13pm

Estimated Cost:

Bill to:

OD TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLU 154L

Insured:

at Workshop m/s

Volkswagen

Tel: 9236 1588

of

17 tuas Ave 9

Policy No: DMPCSN30776219000

Claim No: 8NM20D200626C01

Sum Insured:

Excess: \$500.00

Make of Veh:

(Client's Record)

D.O.A. 01/02/2020

CA (REV) / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 2:17pm @ 6/2/2020

Person Contacted:

Germaine

Vehicle IN/OUT

Date/Time

Action/Instruction

Estimate

SLU154L-X

11/2/20

Revert via merimen

11/2/20

Recd approved from Irene Tay by merimen

12/2/20 Sent email to

11/2/20

Informed Germaine CIA ex \$500 by email

workshop Authorise

12/2/20

Revert via merimen again due to Supp.

12/2/20

Approval Mandate by Irene Incl'd. Supp.

ASS. REC. BY:

REF:

ASSIGNMENT

From:

Date:

Estimated Cost:

☒ OD / ☐ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

\$500

(Client's Record)

Make of Veh:

(Policy Condition)

 Remark: The veh had commenced its
repair at the time of inspection.

<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value:

\$63K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SL4154 L

Yr Regn:

2017, Nov

Type: ☒ M/Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make:

Volkswagen Polo GP

c.c

1197

Colour

Black

A/C:

Insured / Std / NI / NA

Sp. Reading

8732

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WVWZZZ6RZH4093279

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt orModi: Nil / ☒ S/Rim / ☐ STD A/Rim or

Tyre Size:

F:

215/45R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

C

mm

R/Bal.

C

mm

L/Bal.

C

mm

L/Bal.

C

mm

D.O.A.

D.O.I.

6/2/20

Survey held at

VW Tuan

Des. of Damages: ☐ Fnt / ☐ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

Fnt N/S, U/C

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

5/3

\$19,801.27, 11 days

(Red \$4744-73, 19%)

Sent by email

10/3/2020

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

28/4/20 Typist

Rep. Format:

Lump Sum / L.B. / C.

Days Of Repair:

11

Resurvey No. of Trip:

3

Add Fee:

☐

: Site Insp (\$)

☐

: Interview (\$)

☐

: Tech. Invs (\$)

☐

: Weekend (\$)

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

P/P \$19801-27

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Feb 2020		06 Feb 2020 14:44 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	KRISTIE CHEW		
Vehicle Reg. No.:	SLU154L	Date of Loss:	01/02/2020 10:00 - :59
Claim Type:	OD / SNM20D200626C01	Policy/Cover Note No.:	DMPCSN30776219000 (Comprehensive)
		Excess:	S\$500.00
Repairer:	Volkswagen Centre Singapore (Tuas) 17 TUAS AVENUE, 639176 Tuas - Tel:		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 17/02/2020]		
Adj Asg. Remarks:	PLEASE SURVEY AND REVERT		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Yvonne Wong (LKK Auto)

From: Taufikh (LKKAuto)
Sent: Thursday, March 05, 2020 4:59 PM
To: 'Ong Germaine (VGS - SG/Singapore)'
Cc: 'Cheong Pearlyn (VGS - SG/Singapore)'; 'Kong Charmaine (VGS - SG/Singapore)'; 'Wong MeiY (VGS - SG/Singapore)'; 'Goh Edmund (VGS - SG/Singapore)'; SUR; CS A Team; Yvonne Wong (LKK Auto)
Subject: RE: FINALISATION SLU154L

Hi Germaine,

COR \$19,801.27 (before excess) , 11 days.

Regards
Taufikh
Lkk Auto

From: Ong Germaine (VGS - SG/Singapore) [mailto:Germaine.ong@vw.com.sg]
Sent: Monday, 2 March 2020 10:37 AM
To: Taufikh (LKKAuto); SUR; CS A Team; Admin A
Cc: Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Wong MeiY (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore)
Subject: RE: FINALISATION SLU154L

Dear Taufikh

Pls assist to confirm

Vehicle had been completed

Best Regards,

Germaine Ong
Body and Paint Department
Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Hp: +6592361588
germane.ong@vw.com.sg
<http://www.vw.com.sg>

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 11 February 2020 12:42 PM
To: Ong, Germaine (VWG Singapore)
Cc: 'Cheong, Pearlyn (VWG Singapore)'; Charmaine.Kong@vw.com.sg; Foo, John (VWG Singapore); Chee, Steven (VWG Singapore); SUR; Tang Shu Shi (VGS - SG/Singapore)
Subject: SLU 154L-DOA: 1/2/2020 (CHINA TAIPING OD)

Dear Germaine,

As instructed by our client , please proceed to repair the **insured vehicle SLU 154L, (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler **ON BEHALF OF YVONNE**

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SLU154L (SNM20D200626C01)**

OD

Feb 1 2020 10:00AM

[KRISTIE CHEW]

Volkswagen Centre Singapore

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From China Taiping Insurance (Singapore) Pte. Ltd. (HQ) (CHINA_TAIPING), sent on 05/03/2020 09:57 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$19801.27) - SLU154L - Claim Handler: Irene Tay Hui Ping

Approved:19801.27.

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SLU154L (SNM20D200626C01)**

OD

Feb 1 2020 10:00AM

[KRISTIE CHEW]

Volkswagen Centre Singapore

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From China Taiping Insurance (Singapore) Pte. Ltd. (HQ) (CHINA_TAIPING), sent on 12/02/2020 13:11 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$19574.07) - SLU154L - Claim Handler: Irene Tay Hui Ping

Approved:19574.07.

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SLU154L (SNM20D200626C01)**

OD

Feb 1 2020 10:00AM

[KRISTIE CHEW]

Volkswagen Centre Singapore

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From China Taiping Insurance (Singapore) Pte. Ltd. (HQ) (CHINA_TAIPING), sent on 11/02/2020 12:14 PM.

To LKK HQ

Subject Alert - Adj Mandate Approved (S\$18620.13) - SLU154L - Claim Handler: Irene Tay Hui Ping

Approved:18620.13.

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.
LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Irene Tay Hui Ping

Date: 04 Mar 2020

Preliminary Advice

Vehicle No	: SLU154L	Accident Date	: 01/02/2020
Make	: VOLKSWAGEN POLO	Policy No.	:
			DMPCSN30776219000
Assignment Date	: 06/02/2020	Excess	: S\$500.00
Date of Inspection	:	Est. Duration of Repair	:
Inspection At	:		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	24,546.00
Revised Amount	:S\$	19,801.27
Check Items (Estimated)	:S\$	0.00
Total	:S\$	19,801.27

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	63,000.00
COE / PARF Rebate	:S\$	41,373.00
Salvage Value	:S\$	
Margin for Repair	:S\$	21,627.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Irene Tay Hui Ping

Date: 12 Feb 2020

Preliminary Advice

Vehicle No : SLU154L
Make : VOLKSWAGEN POLO
Assignment Date : 06/02/2020
Date of Inspection :
Inspection At :

Accident Date : 01/02/2020
Policy No. :
DMPCSN30776219000
Excess : S\$500.00
Est. Duration of Repair :

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	24,546.00
Revised Amount	:S\$	17,727.50 (INCLD SUPP.)
Check Items (Estimated)	:S\$	1,846.57
Total	:S\$	19,574.07

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	63,000.00
COE / PARF Rebate	:S\$	41,373.00
Salvage Value	:S\$	
Margin for Repair	:S\$	21,627.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To:	China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #16-00 Springleaf Tower Singapore 079909	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Irene Tay Hui Ping	Date:	11 Feb 2020
<u>Preliminary Advice</u>			

Vehicle No	: SLU154L	Accident Date	: 01/02/2020
Make	: VOLKSWAGEN POLO	Policy No.	: DMPCSN30776219000
Assignment Date	: 06/02/2020	Excess	: S\$500.00
Date of Inspection	: 6/2/2020	Est. Duration of Repair	: 10
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and undercarriage and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	23,592.06
Revised Amount	:S\$	16,773.56
Check Items (Estimated)	:S\$	1,846.57
Total	:S\$	18,620.13
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	63,000.00
COE / PARF Rebate	:S\$	41,373.00
Salvage Value	:S\$	
Margin for Repair	:S\$	21,627.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

Celine 11/2/2020

Veron Chen (LKKAuto)

From: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Sent: Tuesday, 11 February 2020 12:49 PM
To: Veron Chen (LKKAuto)
Cc: Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Foo John (VGS - SG/Singapore); Chee Steven (VGS - SG/Singapore); SUR; Tang Shu Shi (VGS - SG/Singapore)
Subject: RE: [EXT] SLU 154L-DOA: 1/2/2020 (CHINA TAIPING OD)

Hi Veron

May I know the repair limit

920K.

Best Regards,

Germaine Ong
Body and Paint Department
Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Hp: +6592361588
germane.ong@vw.com.sg
<http://www.vw.com.sg>



Internal

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Tuesday, 11 February 2020 12:42 PM
To: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; SUR <sur@lkkauto.com>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: [EXT] SLU 154L-DOA: 1/2/2020 (CHINA TAIPING OD)

Dear Germaine,

As instructed by our client , please proceed to repair the **insured vehicle SLU 154L, (Excess \$500/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler ON BEHALF OF YVONNE

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Nivitha (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 6 February 2020 2:13 PM
To: Ong Germaine (VGS - SG/Singapore)
Cc: assignments; Admin A
Subject: FW: OD CLAIM SLU154L DOA: 01/02/2020
Attachments: SLU154L.pdf; SLU154L - CHINA TAIPING OD DOA 1.2.2020.pdf

Dear Sir (LKK),

We refer to the above matter .

Please get your surveyor to liaise with Volkswagen to conduct survey.

Regards,

Irene Tay

Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Ong Germaine (VGS - SG/Singapore) [mailto:Germaine.ong@vw.com.sg]
Sent: Thursday, February 6, 2020 1:58 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: FW: OD CLAIM SLU154L DOA: 01/02/2020

Best Regards,

Germaine Ong
Body and Paint Department
Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Hp: +6592361588
germane.ong@vw.com.sg
<http://www.vw.com.sg>



Internal

From: Ong Germaine (VGS - SG/Singapore)

Sent: Tuesday, 4 February 2020 7:42 PM

To: claimsdept@sg.cntaiping.com

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>

Subject: OD CLAIM SLU154L DOA: 01/02/2020

Dear Claim

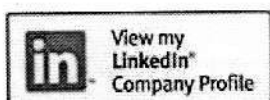
Pls arrange survey at 17 Tuas ave 9

Vehicle at workshop

Best Regards,

Germaine Ong
Body and Paint Department
Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Hp: +6592361588
germane.ong@vw.com.sg
<http://www.vw.com.sg>



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	03/02/2020 14:33
Date Of Accident	01/02/2020 10:15
Exact Location Of Accident	ALONG STEVENS ROAD TOWARDS CITY
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLU154L
Insured/Policyholder	
Name Of Registered Owner	KRISTIE CHEW
NRIC No	SXXXX580B
Email Address	KRISTIE.CHEW@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98363836
Alternative Phone No	OTHERS-98363836

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	POLO-1.2 A05 (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPCSN3077621900
Cover Note Number	

Driver

Name of Driver	KRISTIE CHEW
NRIC No	SXXXX580B
Date Of Birth	31/07/1983
Occupation	INDOOR
Date Of Driving Pass	11/03/2010
Driving Experience	9 YEARS AND 10 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-98363836
Fax Number	
Contact Number	OTHERS-98363836
Email Address	KRISTIE.CHEW@GMAIL.COM

Address	33 GREENLEAF RISE
Postcode	279386
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER ATTACHEMENT

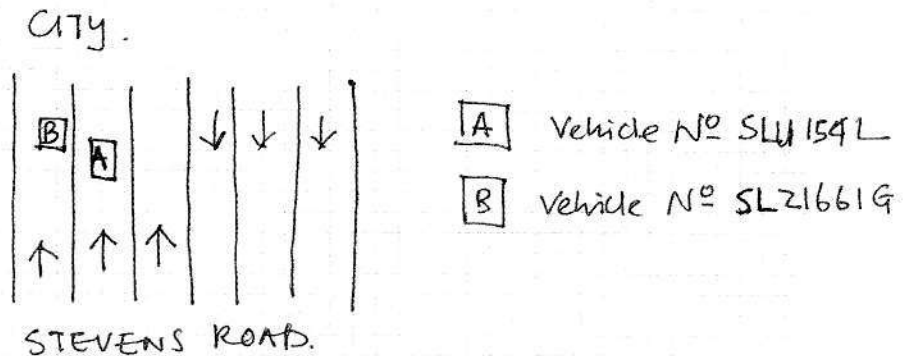
Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SCZ1661G
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LAI KOK WAI
NRIC/Passport Number	SXXXX106J
Contact Number	90122709
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

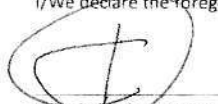


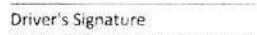
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

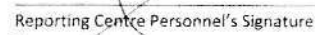
I WAS DRIVING ALONG STEVENS ROAD IN THE DIRECTION TOWARDS THE CITY. I WAS DRIVING STRAIGHT, ON THE THE MIDDLE LANE. ALL OF THE SUDDEN, I FELT AN IMPACT TO THE FRONT LEFT HAND SIDE OF THE CAR. MY CAR LIFTED OFF THE ROAD DURING IMPACT, AND ~~THE~~ AFTER LANDING ON THE ROAD, THE CAR STOPPED MOVING, AND WOULD NOT MOVE AGAIN. I NEED TO CALL FOR THE CAR TO BE TOWED. THIS IS MY FIRST ROAD ACCIDENT, AND I WAS IN A LOT OF SHOCK, THIS IS THE BEST ACCOUNT OF THE INCIDENT THAT I CAN RECALL. THE OTHER DRIVER PASSED ME HIS DRIVER'S LICENSE NUMBER & MOBILE PHONE NUMBER (NAME: LAI KOK WAI, NRIC: S2614106J, MOBILE: +65-9012 2709), HIS CAR PLATE NUMBER IS SLZ1661G, UNFORTUNATELY HIM & HIS WIFE WERE RUSHING TO A MEDICAL APPOINTMENT AND WERE HAD TO LEAVE WHILE I WAITED TO GET MY CAR TOWED.

DECLARATION

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN-No.:

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



中国太平保险(新加坡)有限公司
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

MX1E
N SN
AN0628A
COMPREHENSIVE

CERTIFICATE OF INSURANCE

Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189)
Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960
Road Transport Act, 1987 (Malaysia)
Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

CERTIFICATE No.	DMPCSN3077621900	Engine No : CJ4G70016
		Chassis No: WVNZZZ6RZHU093279
1. Index Mark and Registration Number of Vehicle	SLU154L	
2. Name of Policy Holder	MISS KRISTIE CHEW	
3. Effective date of the Commencement of Insurance for the purposes of the Regulations, Ordinance or Enactment	21 OCTOBER 2019 (16:41 HOURS)	NAMED DRIVERS EX SECT. I.....S\$500.00 IN ADDITION TO NAMED DRIVERS EX:
4. Date of Expiry of Insurance	20 OCTOBER 2020	EX SECT. I - AGE <= 25.....S\$3,000.00 EX SECT. I - AGE >= 26.....S\$500.00 * AGE AS AT DATE OF ACCIDENT
5. Persons or Classes of Persons entitled to drive *		EX ON WINDSCREEN.....S\$100.00

(A) THE POLICYHOLDER.
(B) ANY OTHER PERSON WHO IS DRIVING ON THE POLICYHOLDER'S ORDER OR WITH HIS PERMISSION.

PROVIDED THAT THE PERSON DRIVING IS PERMITTED IN ACCORDANCE WITH THE LICENSING OR OTHER LAWS OR REGULATIONS TO DRIVE THE MOTOR VEHICLE OR HAS BEEN SO PERMITTED AND IS NOT DISQUALIFIED BY ORDER OF A COURT OF LAW OR BY REASON OF ANY ENACTMENT OR REGULATION IN THAT BEHALF FROM DRIVING THE MOTOR VEHICLE.

6. Limitations as to use: *

USE FOR SOCIAL, DOMESTIC AND PLEASURE PURPOSES AND FOR THE POLICYHOLDER'S BUSINESS.
THE POLICY DOES NOT COVER USE FOR HIRE OR REWARD TUITION DRIVING TEST RACING PACE-MAKING, RELIABILITY TRIAL, SPEED-TESTING, THE CARRIAGE OF GOODS OTHER THAN SAMPLES IN CONNECTION WITH ANY TRADE OR BUSINESS OR USE FOR ANY PURPOSE IN CONNECTION WITH THE MOTOR TRADE.

EXCESS WHICHEVER IS APPLICABLE FOR LOSSES OCCURRING OUTSIDE SINGAPORE (CONSTRUCTIVE TOTAL LOSS / THEFT) WILL BE DOUBLED.

ONE TIME WAIVER OF EXCESS FOR THE FIRST S\$1,000 WILL APPLY TO THE INSURED AND NAMED DRIVERS IN THE EVENT OF OWN DAMAGE CLAIM AT OUR AUTHORISED WORKSHOPS FOR EACH POLICY YEAR.

HIRE PURCHASE CO. : MAYBANK SINGAPORE LIMITED AS HP OWNER

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings

I/We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia). Please see reverse

For CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Countersigned By:

Authorised Officer

Authorised Signatory

VEHICLE CONDITION REPORT FORM / JOB RECORD

Allianz 

Worldwide Partners

Date: 12/02/00 Time: 1:12
 Technician Name: THOMAS GREENE
 Reg. No: 211514 Job No: 12300000317
 Odometer Reading (Customer Vehicle): 8722
 KM Travelled by Assistance Vehicle: _____ (1 way)
 Fault Reported: Accident
 Fault Found: Accident
 How was vehicle repaired? _____

Customer Name: Owner
 Customer Telephone: NOT AROUND
 Make/Model: VW Polo
 Location: AUTOCENTRE KE D-112
 Time on Scene: 1558
 Time Job Completed: 1652
 Repaired at Breakdown Scene: Y/N
 VIN No: _____

Hubcaps Y/N

Spare Wheel Y/N

Tools Y/N

Audio System Y/N

Keys + Remote Y/N

Aerial Y/N

Cashcard Y/N

Fuel E 3/8 F

Interior Condition :

Front Seats

Rear Seats

Floor Covering

Headlining

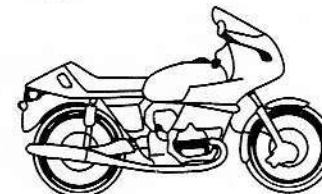
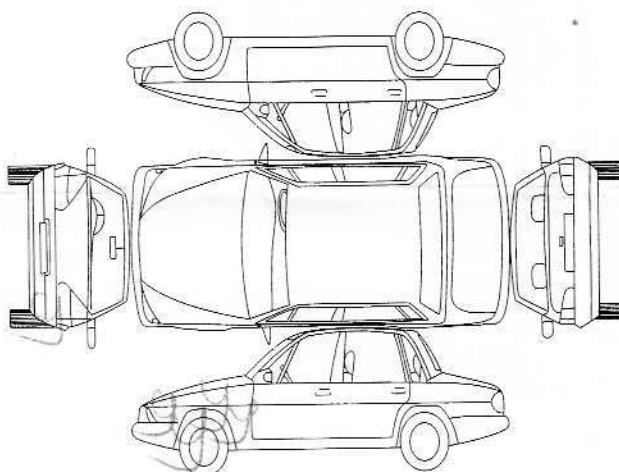
Day/Night

Wet/Dry

Clean/Soiled

Please circle the above as appropriate

Place X on damaged area for scratch and Y for dent



Delivery to Dealership / Date and Time:

VIA ALEXANDRA 12/02/00

Vehicle received in the above condition YES/NO

If not stated as above specify difference: _____

CUSTOMER DECLARATION

1. I am entitled to the service requested. In the event of this subsequently not being the case I shall be responsible for the cost of any assistance provided.
2. I accept that any roadside repairs will be of a temporary nature and that advice of a franchised dealer should be sought by me as soon as possible.
3. In the case of forced entry, I confirm that I specifically requested that the operator forcefully enter the vehicle and that all damages occasioned thereby is and shall be my sole responsibility.
4. I accept that any removable items left in the vehicle will not be the responsibility of the emergency service or their agents.

Customer Name & Signature (green copy)	<u>Owner NOT AROUND</u>	Dealer/Workshop Signature, Name & Stamp (yellow copy)	<u>[Signature]</u>	Operators Signature (white & pink copy)	<u>[Signature]</u>
--	-------------------------	---	--------------------	---	--------------------



> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle**Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC

Owner ID: 580B

Vehicle Details

Vehicle No.: SLU154L

Vehicle to be Exported: No

Intended Deregistration
Date: 07 Feb 2020

Vehicle Make: VOLKSWAGEN

Vehicle Model: POLO GP 1.2 TSI A/T
6C13EZ SR LED

Primary Colour: Black

Manufacturing Year: 2017

Engine No.: CJZG70016

Chassis No.: WVVZZZ6RZHU093279

Maximum Power
Output: 66.0 kW (88 bhp)

Open Market Value: \$16,274.00

Original Registration
Date: 20 Nov 2017

First Registration Date: 20 Nov 2017

Transfer Count: 1

Actual ARF Paid: \$6,274.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry
Date: 19 Nov 2027

PARF Rebate Amount: \$4,705.00

Intended COE Rebate Details

COE Expiry Date: 19 Nov 2027

COE Category: A - Car up to 1600cc &
97kW (130bhp)

COE Period(Years): 10

QP Paid: \$47,112.00

COE Rebate Amount: \$36,668.00

Total Rebate Amount: \$41,373.00

The information contained herein is correct as at 07 Feb 2020

OK

7-10.6

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



LKK Auto Consultants hence notify

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tax invoice

Preview

Page

1/3

Document no.

Document date

Customer no.

Customer GST-ID

Dealer

Job order number

Job order date

Service Advisor

04-02-2020

5211050084

39999

2020000334/ 1

03-02-2020

PEARLYN CHEONG

Mr
CHEW
KRISTIE
33 GREENLEAF RISE
SINGAPORE 279386

License plate	Model code	First registration	VIN	Model	Mileage
SLU154L	6C13EZ	20-11-2017	WVWZZZ6RZHU093279	POLO 1.2 BMT COMFO 66 D7F	12

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	R&R U/CARRIAGE	1 1/2	pcs.	840.00	#1	2,520.00	2,696.40
	R&R RIM & BALANCE	1	pcs.	50.00	#1	50.00	53.50
	WHEEL ALIGNMENT	1	pcs.	360.00	#1	360.00	385.20
6R0823031G	Hood	1	pcs.	930.01	#1	930.01	995.11
	FRT BONNET						
6C0807217B GRU	Cover For Bumper Primed	1	pcs.	917.24	#1	917.24	981.45
6C0805915H 9B9	Retainer For Spoiler Sati	1	pcs.	112.36	#1	112.36	120.23
6C0807109A	Impact Beam	1	pcs.	482.66	#1	482.66	516.45
	BUMPER REINFORCEMENT						
6C0807693	Buffer	1	pcs.	41.81	#1	41.81	44.74
6C0807937 GRU	Cap Primed	1	pcs.	63.04	#1	63.04	67.45
	NOZZLE CAP LH						
6C0955103A	Pressure Cylinder With Je	1	pcs.	126.11	#1	126.11	134.94
	NOZZLE CYLINDER LH						
6C0853671A RYP	Cooling Air Grill Satin B	1	pcs.	219.82	#1	219.82	235.21
	CTR LOWER GRILLE						
6C0853665B 9B9	Cooling Air Grill Satin B	1	pcs.	65.50	#1	65.50	70.09
	FOG LAMP GRILLE LH						
6C0853711 2ZZ	Decorative Moulding Brigh	1	pcs.	89.73	#1	89.73	96.01
	FOG LAMP GRILLE CHROM LH						
6C2941773B	Led Headlight	1	pcs.	2,452.92	#1	2,452.92	2,624.62
	H/LAMP LH						
7PP941571ACZ01	Power Module For Main Lig	1	pcs.	401.53	#1	401.53	429.64
4G0907697F	Power Module For Day Driv	1	pcs.	392.42	#1	392.42	419.89
6R0941511	Clip	2	pcs.	5.03	#1	10.06	10.76
6C0941661H	Halogen Fog Lights With S	1	pcs.	252.80	#1	252.80	270.50
	FOG LAMP LH						
6R0805588AF	Lock Carrier With Mountin	1	pcs.	870.06	#1	870.06	930.96
6R0805931A	Cross Support	1	pcs.	42.14	#1	42.14	45.09
	H/LAMP TOP PANEL LH						
6R0805071E	Mounting For Headlamps	1	pcs.	104.51	#1	104.51	111.83
	H/LAMP LOWER BRACKET LH						
000915105EB	Battery Filled And Charge	1	pcs.	405.60	#1	405.60	433.99
2Q0915418B	Battery Protection Cover	1	pcs.	77.33	#1	77.33	82.74
6R0821105H	Fender	1	pcs.	481.55	#1	481.55	515.26
	FENDER LH						
6R0821141B	Bracket	1	pcs.	53.99	#1	53.99	57.77
	FENDER BRACKET LH						
6R0809957F	Wheelhouse Protector	1	pcs.	183.94	#1	183.94	196.82
	FENDER LINER LH						
N 90263104	Rivitted Cap Nut	2	pcs.	1.01	#1	2.02	2.16
6C0819447 9B9	Lining For Fender Satin B	1	pcs.	10.72	#1	10.72	11.47
	FENDER TOP TRIM LH						
6R0853273A 9B9	Trim Satin Black	1	pcs.	20.21	#1	20.21	21.62
	A-PILLAR TRIM LH						

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen

SKODA

Commercial
VehiclesTax invoice
Preview

Page 2/3

Mr
CHEW
KRISTIE
33 GREENLEAF RISE
SINGAPORE 279386

Document no.
Document date 04-02-2020
Customer no. 5211050084
Customer GST-ID
Dealer 39999
Job order number 2020000334/ 1
Job order date 03-02-2020
Service Advisor PEARLYN CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SLU154L	6C13EZ	20-11-2017	VWVZZZ6RZHU093279	POLO 1.2 BMT COMFO 66 D7F	12

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5Z0853695	Rivet	4	pcs.	1.01	#1	4.04	4.32
6R0073146C AX1	Wheel Disc 'Alum.' With	1	pcs.	904.07	#1	904.07	967.35
311601361	Rubber Valve	1	pcs.	3.29	#1	3.29	3.52
6R0407151F	Track Control Arm Complet	1	pcs.	262.58	#1	262.58	280.96
6R0407365B	Guide Joint	1	pcs.	113.49	#1	113.49	121.43
6C0407621	Wheel Hub With Bearing	1	pcs.	457.95	#1	457.95	490.01
6Q0407255AC	Wheel Bearing Housing Wit	1	pcs.	422.60	#1	422.60	452.18
6R0413031AL	Gas-Filled Shock Absorber	1	pcs.	220.08	#1	220.08	235.49
1J0412331C	Suspension Strut Mounting	1	pcs.	54.80	#1	54.80	58.64
6R0412249	Ball Bearing	1	pcs.	24.05	#1	24.05	25.73
6C0423810C	Tie Rod	1	pcs.	86.89	#1	86.89	92.97
6C0423811A	Tie Rod End	1	pcs.	95.52	#1	95.52	102.21
6C0423933	Retaining Clip	2	pcs.	4.70	#1	9.40	10.06
VWLM3318	DEGREASER CLEANER 500ml	1	pcs.	38.22	#1	38.22	40.90
	TOWING ASSISTANCE	1	pcs.	195.00	#1	195.00	208.65
	LABOUR	4.5	pcs.	840.00	#1	4,200.00	4,494.00
	Spray Painting	3.5	pcs.	800.00	#1	4,000.00	4,280.00

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	3,690.00	19,902.06	7%	1,651.44	23,592.06	25,243.50
Total	3,690.00	19,902.06		1,651.44	23,592.06	25,243.50

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Preview

Mr
CHEW
KRISTIE
33 GREENLEAF RISE
SINGAPORE 279386

Page	3/3
Document no.	
Document date	04-02-2020
Customer no.	5211050084
Customer GST-ID	
Dealer	39999
Job order number	2020000334/ 1
Job order date	03-02-2020
Service Advisor	PEARLYN CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SLU154L	6C13EZ	20-11-2017	WVWZZZ6RZHU093279	POLO 1.2 BMT COMFO 66 D7F	12

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

Supplementary or Omitted List



VEHICLE NUMBER: SLU154L

MODEL POLO 1.2

CLAIMS DETAILS

	LABOUR DESCRIPTION	AMOUNT		
		Qty	Unit	Amount
	SPRAY PAINTING A PILLAR & INNER FENDER PILLAR	1	\$ ✓ 800.00	\$ 800.00
Total				\$800.00

No.	Item No.	Description	Qty	Unit Price	Discount	Amount
1	6C0915331D	Battery Tray	1	68.96	CPA ✓	\$68.96
2	G 013A8JM1	Coolant Concentrate	2	42.49	NEC ✓	\$84.98
TOTAL:						\$153.94

Total Labour & Parts

\$953.94

Survey By

Taufik

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue 9
Singapore 639197
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen ŠKODA Commercial Vehicles

Tax invoice

Preview

Page 1/3

Document no.
Document date 18-02-2020
Customer no. 5211050084
Customer GST-ID
Dealer 39999
Job order number 2020000334/ 1
Job order date 03-02-2020
Service Advisor PEARLYN CHEONG

Mr
CHEW
KRISTIE
33 GREENLEAF RISE
SINGAPORE 279386

License plate	Model code	First registration	VIN	Model	Mileage
SLU154L	6C13EZ	20-11-2017	WWWZZZ6RZHU093279	POLO 1.2 BMT COMFO 66 D7F	12

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	R&R U/CARRIAGE	1.5	pcs.	840.00	#1	1,260.00	1,348.20
	R&R RIM & BALANCE	1	pcs.	50.00	#1	50.00	53.50
	WHEEL ALIGNMENT	1	pcs.	360.00	#1	360.00	385.20
	Leaked Check, Vacuum & Regas	1	pcs.	420.00	#1	420.00	449.40
	A/C GAS	1	pcs.	60.00	#1	60.00	64.20
6R0823031G	Hood	1	pcs.	930.01	#1	930.01	995.11
	FRT BONNET XR 6/2/2020						
6C0807217B GRU	Cover For Bumper Primed	1	pcs.	917.24	#1	917.24	981.45
	XR 6/2/2020						
6C0805915H 9B9	Retainer For Spoiler Sati	1	pcs.	112.36	#1	112.36	120.23
	A/O 7/2/2020						
6C0807937 GRU	Cap Primed	1	pcs.	63.04	#1	63.04	67.45
	NOZZLE CAP LH A/O 7/2/2020						
6C0853665B 9B9	Cooling Air Grill Satin B	1	pcs.	65.50	#1	65.50	70.09
	FOG LAMP GRILLE LH A/O 7/2/2020						
6C0853711 2ZZ	Decorative Moulding Brigh	1	pcs.	89.73	#1	89.73	96.01
	FOG LAMP GRILLE CHROM LH OS CD						
	7/2/2020						
6C2941773B	Led Headlight	1	pcs.	2,452.92	#1	2,452.92	2,624.62
	H/LAMP LH A/O 7/2/2020						
4G0907697F	Power Module For Day Driv	1	pcs.	392.42	#1	392.42	419.89
	XR 6/2/2020						
6R0941511	Clip	2	pcs.	5.03	#1	10.06	10.76
	XR 6/2/2020						
6R0805588AF	Lock Carrier With Mountin	1	pcs.	870.06	#1	870.06	930.96
	XR 6/2/2020						
6R0805931A	Cross Support	1	pcs.	42.14	#1	42.14	45.09
	H/LAMP TOP PANEL LH A/O 7/2/2020						
6R0805071E	Mounting For Headlamps	1	pcs.	104.51	#1	104.51	111.83
	H/LAMP LOWER BRACKET LH XR						
	6/2/2020						
000915105EB	Battery Filled And Charge	1	pcs.	405.60	#1	405.60	433.99
	XR 6/2/2020						
2Q0915418B	Battery Protection Cover	1	pcs.	77.33	#1	77.33	82.74
	A/O 7/2/2020						
6R0821105H	Fender	1	pcs.	481.55	#1	481.55	515.26
	FENDER LH A/O 7/2/2020						
6R0821141B	Bracket	1	pcs.	53.99	#1	53.99	57.77
	FENDER BRACKET LH A/O 7/2/2020						
6R0809957F	Wheelhouse Protector	1	pcs.	183.94	#1	183.94	196.82
	FENDER LINER LH A/O 7/2/2020						
N 90263104	Riveted Cap Nut	2	pcs.	1.01	#1	2.02	2.16
	A/O 7/2/2020						
6C0819447 9B9	Lining For Fender Satin B	1	pcs.	10.72	#1	10.72	11.47
	FENDER TOP TRIM LH A/O 7/2/2020						

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue 9
Singapore 639197
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Preview

Page 2/3

Document no.
Document date 18-02-2020
Customer no. 5211050084
Customer GST-ID
Dealer 39999
Job order number 2020000334/ 1
Job order date 03-02-2020
Service Advisor PEARLYN CHEONG

Mr
CHEW
KRISTIE
33 GREENLEAF RISE
SINGAPORE 279386

License plate	Model code	First registration	VIN	Model	Mileage
SLU154L	6C13EZ	20-11-2017	WWWZZZ6RZHU093279	POLO 1.2 BMT COMFO 66 D7F	12

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
6R0853273A 9B9	Trim Satin Black	1	pcs.	20.21 ✓	#1	20.21 ✓	21.62
5Z0853695	A-PILLAR TRIM LH XR 6/2/2020	4	pcs.	1.01 ✓	#1	4.04 ✓	4.32
6R0073146C AX1	Rivet	1	pcs.	904.07 ✓	#1	904.07 ✓	967.35
311601361	XR 6/2/2020	1	pcs.	3.29 ✓	#1	3.29 ✓	3.52
6R0407151F	Wheel Disc 'Alum.' With	1	pcs.	262.58 ✓	#1	262.58 ✓	280.96
6R0407365B	Rubber Valve	1	pcs.	113.49 ✓	#1	113.49 ✓	121.43
6C0407621	Track Control Arm Complet	1	pcs.	457.95 ✓	#1	457.95 ✓	490.01
6Q0407255AC	A/O 7/2/2020	1	pcs.	422.60 ✓	#1	422.60 ✓	452.18
6R0413031AL	Wheel Bearing Housing Wit	1	pcs.	220.08 ✓	#1	220.08 ✓	235.49
1J0412331C	A/O 7/2/2020	1	pcs.	54.80 ✓	#1	54.80 ✓	58.64
6R0412249	Gas-Filled Shock Absorber	1	pcs.	24.05 ✓	#1	24.05 ✓	25.73
6C0423810C	A/O 7/2/2020	1	pcs.	86.89 ✓	#1	86.89 ✓	92.97
6C0423811A	Tie Rod	1	pcs.	95.52 ✓	#1	95.52 ✓	102.21
6C0423933	Tie Rod End	2	pcs.	4.70 ✓	#1	9.40 ✓	10.06
VWLM3318	Retaining Clip	1	pcs.	38.22 ✓	#1	38.22 ✓	40.90
6C0915331D	DEGREASER CLEANER 500ml	1	pcs.	68.96 ✓	#1	68.96 ✓	73.79
G 013A8JM1	Battery Tray	2	pcs.	42.49 ✓	#1	84.98 ✓	90.93
	XR 6/2/2020	1	pcs.	195.00 ✓	#1	195.00 ✓	208.65
	COOLANT CONCENTRATE	4	pcs.	840.00 ✓	#1	3,360.00 ✓	3,595.20
	LABOUR	4	pcs.	800.00 ✓	#1	3,200.00 ✓	3,424.00
	Spray Painting	1	pcs.	-500.00 ✓	#1	-500.00 ✓	-535.00
	Insurance Excess						
	OD CLAIM						
	DOA: 01/02/2020						
	SURVEY BY: TAUFIK LKK						
	EXCESS: \$500						
	LIMIT REPAIR \$20,000						

19801.27

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	2,910.00	16,391.27	7%	1,351.09	19,301.27	20,652.36

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue 9
Singapore 639197
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice Preview

Mr
CHEW
KRISTIE
33 GREENLEAF RISE
SINGAPORE 279386

Page 3/3
Document no.
Document date 18-02-2020
Customer no. 5211050084
Customer GST-ID
Dealer 39999
Job order number 2020000334/ 1
Job order date 03-02-2020
Service Advisor PEARLYN CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SLU154L	6C13EZ	20-11-2017	WVWZZZ6RZHU093279	POLO 1.2 BMT COMFO 66 D7F	12

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
Total	2,910.00	16,391.27		1,351.09	19,301.27	20,652.36

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.