

## Veron Chen (LKKAUTO)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Thursday, 2 July 2020 9:10 AM  
**To:** Veron Chen (LKKAUTO); boojohnny@gmail.com; Rasul (LKKAUTO); Admin A; SUR; Adrian Ling (LKKAUTO)  
**Cc:** claims@premiumauto.com.sg  
**Subject:** RE: LOD - FW: FINAL REVISION - SMP4729S - OD AAIG - SURVEYED 6 FEB 20  
**Attachments:** SMP 4729 S - LOD.PDF

Dear Veron,

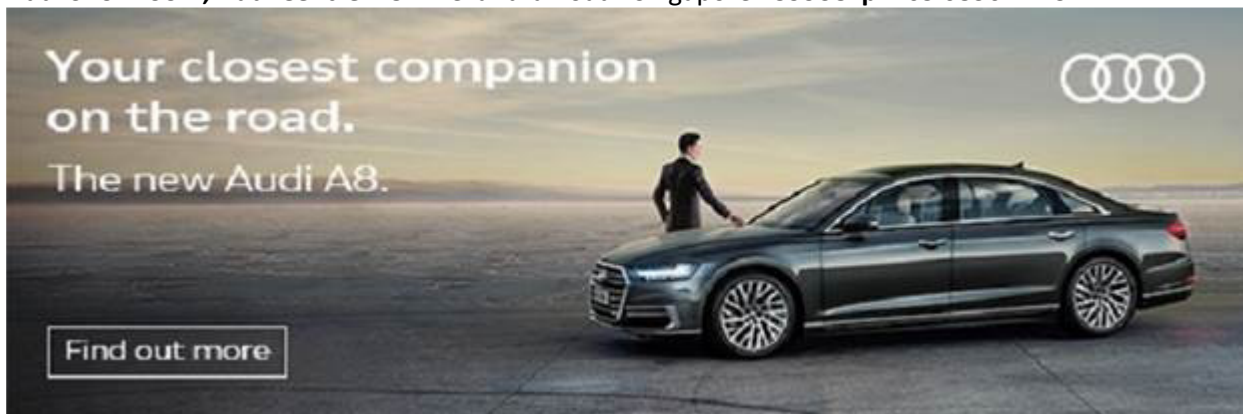
Attached LOD for your perusal. We will submit over original documents by hand to Adrian.

Kindly keep a look out and arrange for settlement upon receiving.

Thank you.

**Best Regards,**  
**Nadia**  
**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183  
**e.** claims@premiumauto.com.sg **w.** www.audi.com.sg  
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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

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**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** Wednesday, 13 May, 2020 5:06 PM  
**To:** (boojohnny@gmail.com) <boojohnny@gmail.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; claims@premiumauto.com.sg; SUR <sur@lkkauto.com>  
**Subject:** RE: FW: FINAL REVISION - SMP4729S - OD AAIG - SURVEYED 6 FEB 20

Dear Mr Boo,

As spoken sundries revised to \$ 351.88

Confirm repair cost of \$62,333.92 before excess \$550 and GST @ 25 days

Kindly send us invoice and discharge voucher for us to close file.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak [<mailto:boojohnny@gmail.com>]  
**Sent:** Wednesday, 13 May 2020 12:42 PM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Subject:** Re: FW: FINAL REVISION - SMP4729S - OD AAIG - SURVEYED 6 FEB 20

Hi Veron

Sorry typo error. Errors regretted.

Correct figure according to my revised is \$62,333.92.

Thank you and sorry for you are inconvenienced.

Best regards - jb

On Wed, May 13, 2020 at 12:05 PM Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear Mr Boo,

Kindly re-confirmed repair cost is \$62,273.92 or \$62,333.92

My calculation is \$62,336.92.

Please check and confirm.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email : [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak [mailto:[boojohnny@gmail.com](mailto:boojohnny@gmail.com)]

**Sent:** Saturday, 9 May 2020 6:53 PM

**To:** Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg); Chang Chee Sing <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** FINAL REVISION - SMP4729S - OD AAIG - SURVEYED 6 FEB 20

Hi drian, Rasul and all,

Revised estimate is attached.

Please confirm repair cost of \$62,273.92 @ 25 days and 4 Sundays.

Please bring your thumb drive to PA to download all photographs needed.

Your early closure is well appreciated,

Best regards - jb