

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 4 March 2020 9:07 AM
To: Gan, Hun Chung; SUR
Cc: Lim, Sheng Yang; Parthiban, Theerthan; Mohd Rizal, Nur Mariah Huibrechts
Subject: RE: OD / 2372049462SG/ SMP4729S / DOA : 4/2/2020

Dear Hun Chung,

For this case, there is supplementary items which require extension of days of repair. We had seek mandate for this in total, an additional of 5-7 days, extension was sought.

Please advised.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Monday, 2 March 2020 11:01 AM
To: Gan, Hun Chung <Hunchung.Gan@aig.com>; claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>
Subject: RE: OD / 2372049462SG/ SMP4729S / DOA : 4/2/2020

Dear Hun Chung,

Case currently seeking supplementary approval and extension on LOU.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gan, Hun Chung <Hunchung.Gan@aig.com>
Sent: Monday, 2 March 2020 9:52 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>
Subject: RE: OD / 2372049462SG/ SMP4729S / DOA : 4/2/2020

Hi Veron,

Would like to follow up with you on the inquiry below.

Thank You

Best Regards.

Gan Hun Chung
AIG

Claim Examiner I ,
Singapore— Auto Express

E: Hunchung.Gan@aig.com

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Sent: Friday, February 28, 2020 3:36 PM

To: Gan, Hun Chung <Hunchung.Gan@aig.com>; claims@premiumauto.com.sg; SUR <sur@lkkauto.com>

Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>

Subject: [EXTERNAL] RE: OD / 2372049462SG/ SMP4729S / DOA : 4/2/2020

This message is from an external sender; be cautious with links and attachments.

Dear Hun Chung,

Will check and revert.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gan, Hun Chung <Hunchung.Gan@aig.com>

Sent: Friday, 28 February 2020 1:59 PM

To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>

Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>

Subject: OD / 2372049462SG/ SMP4729S / DOA : 4/2/2020

Importance: High

Dear Team,

Insured Mr.Jeffrey called AIG and mentioned the workshop informed him the repair work required 2 more week of time to complete due to repairer found more damage during the repair.

He activated the LOU on 7 Feb 2020 and the last day of the LOU will be on 4 March 2020.

Insured would like to know whether he entitled for the extension on his LOU ?

Thank You

Best Regards.

Gan Hun Chung

AIG

Claim Examiner I ,
Singapore– Auto Express

E: Hunchung.Gan@aig.com