

NATIONAL Assessment Centre Services

Ref: JAN09/MAA/20016667

Date In: 6/12/12-12:30	Job description	Date & Time Completed	Done by
Ref No: MAA/INC 2000278/124	SAS e-filing		
Veh No: 1621987	E-mail (within 1hrs, AIC 2hrs)		
D.O.A: 6/12/12-04:10	i-Motor Claim Form	MAA/1083229-001	6/12/12 15:35
OD: TP Reporting Only	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
	i-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: ()		Tel: ()	Fax: ()
TP Particulars:	Veh No: 6051249M	INC () / Non-INC ()	
Owner / Driver: ()		Tel: ()	
Policy No: ()	Period: ()	Cover Type: ()	
Confirmed by: ()	Date: ()	Time: ()	
Insured/Driver Liability: ()	[Note-Est Status (WO): N: 0-20%; P: 21-79%; P: 80-100%]		
Year of Registration: ()	Warranty: YES () / NO ()		
Excess: (\$)	Loading: \$1,000 () / \$2,000 ()		

General Remarks:-

- () Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.
- () Total Loss Case: to e-mail Insurer URGENTLY.
- Drive-In () / Towed-In (); Invoice: YES () / NO (); Towing Co: ()

Remarks: (INC hotline: 6788 6616)	Date & Time Completed	Done by
1) Apply for Transport Allowance () / Courtesy Car ()		
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo [Repair Cost > \$3000] ()		

Injury:

Date/Time	Actions

MAA2001181

Claimant's Particulars:-	Invoice Preparation Checklist	Am't (\$) In Bill	Am't (\$) Add'l Bill
Driver/Owner:	1) AR: Accident Reporting (\$30);		
Contact No:	2) DA: Damage Assessment (\$100); INC (\$80)		
Damaged Portion:	3) TP: Towing Fee \$40/\$45		
QC Checked by (Engr-In-Charge):	4) FT: Follow-Through Survey \$120		
Auditors' Comments:-	5) FT: Follow-Through Survey (Resurvey) \$30		
at 1:	For claiming against INC Only (ref 10 Jan 2009)		
at 2/3:	6) TR: Re-inspection \$75		
	7) N1: Idao DA + SMRT Survey \$160		
	8) NTUC Additional Services:-		
	ON:		
	* N5: Courtesy Car / Tpt Allowance \$5		
	* N6: Repair Co-ordination \$10		
	* N7: Post Repair Inspection \$25		
	* N8: DV / Collect Excess Coordination \$5		
	TP (N11): TP (Non INC) against INC \$20		
	9) N12: Idao Mobile \$0		
	Invoice dated	Fee Charged	
	Invoice dated	Fee Charged	

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	06/02/2020 12:32
Date Of Accident	06/02/2020 09:10
Exact Location Of Accident	PIE (CHANGI) AFTER THOMSON FLYOVER
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SGZ198T
Insured/Policyholder	
Name Of Registered Owner	LU SEE MING
NRIC No	SXXXX142I
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-94767028
Alternative Phone No	OFFICE-94767028
Vehicle Particulars	
Manufacturer	TOYOTA
Model	COROLLA ALTIS 1.6 AUTO
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5051601207-08
Cover Note Number	
Driver	
Name of Driver	LU SEE MING @LOO SEE MING
NRIC No	SXXXX142I
Date Of Birth	28/11/1951
Occupation	INDOOR
Date Of Driving Pass	18/08/1976
Driving Experience	43 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94767028
Fax Number	
Contact Number	OFFICE-94767028
Email Address	NOEMAIL

Address	BLK 551 CHOA CHU KANG STREET 52 #09-47
Postcode	680551
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBF1249M
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SMQ1221D
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Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name

LU SEE MING @LOO SEE MING

Approximate Age

Injuries Sustain

BODY

Injured person in which vehicle?

SGZ198T

Were seat belts worn?

YES

Was this injured conveyed to hospital by ambulance?

NO

Address

Postcode

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

E. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

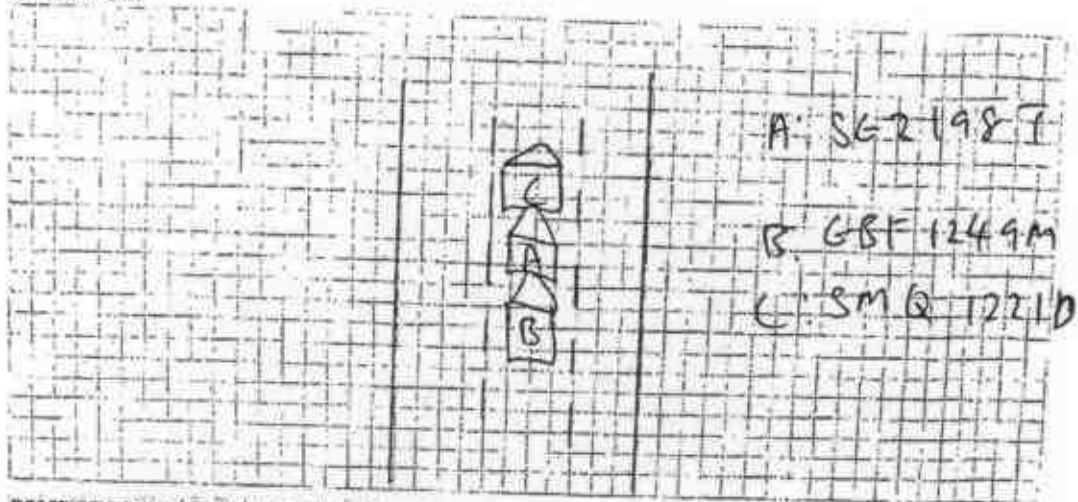
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this Form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (a) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:


Driver's Signature
(if driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

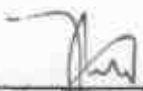
I WAS TRAVELLING ALONG PIE (CHANGI). THE VEHICLE IN FRONT SLOWED DOWN & STOP. & I ALSO SLOWED DOWN & STOP. Suddenly, I felt a huge impact from the rear. The impact was so big that it caused my vehicle to move in front and hit one of the vehicle in front. I got down & realised 3 cars was involved.

DECLARATION

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- ❖ Complete and submit this form to the individual insurance authorised reporting centre.
- ❖ Please report correctly on the details of the accident to speed up the claim process.
- ❖ This form must be filled up by the policy holder and/or authorised driver.
- ❖ Information provided must be as fruitful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- ❖ The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- ❖ Any false reporting may be referred to the traffic police department for investigation.

Accident details

Date and time of accident	Date: 6/2/16 (DD/MM/YY) Time: 9:10 AM (HH:MM)
Exact location of accident	PIE (changei) after Thomson Flyover

Details of vehicle

Vehicle registration number	SG2 1980 T		
Vehicle make and model	Toyota Altis		
Type of vehicle	Saloon ☒	MPV ☐	CRV ☐ Van ☐
	Lorry ☐	Bus ☐	Motorcycle ☐ Others: _____
Vehicle category	Private ☒	Commercial ☐	Motorcycle ☐
Purpose of using at said time			
Are you claiming under your own insurance company?	Yes ☐ No ☒	if no, please select: Third part claim ☒ Reporting only ☐	

Insurance information

Insurance company	NTCC		
Policy number			
Type of policy	Comprehensive ☐	Third party fire & theft ☐	TP only ☐

Insured / Policy holder

Name	Lim See Ming	Male ☒ Female ☐
NRIC / Fin / Passport number	S13161421	
Contact	94767028	
Address	551 Choa Chu Kang St 52 #09-47 S(680551)	

Driver

Same as insured above ☒ (skip to D.O.B)

Name		Male ☐ Female ☐
NRIC / Fin / Passport number		
Contact		
Address		
Email address		
Date of birth	28/11/1951	
Occupation	Indoor ☒ Outdoor ☐	
Driving date pass	18/6/1476	

General information of the accident

Was driver an employee of the Insured's company?	Yes ☐ No ☒	If no, relationship of the driver and Insured: <u>Self</u>
Accident captured by camera?	Yes ☐ No ☒	
Weather condition	Clear ☒ Raining ☐ Others: _____	
Road surface	Dry ☒ Wet ☐	
No of passenger	1	(Inclusive of driver)

Passenger 1

Name	<u>LH SEE M/M</u>
Gender	Male ☒ Female ☐

Passenger 2

Name	
Gender	Male ☐ Female ☐

Passenger 3

Name	
Gender	Male ☐ Female ☐

Passenger 4

Name	
Gender	Male ☐ Female ☐

Passenger 5

Name	
Gender	Male ☐ Female ☐

Passenger 6

Name	
Gender	Male ☐ Female ☐

Other information

Was anybody injured?	Yes ☐ No ☒
Was other vehicle damaged?	Yes ☐ No ☒

Details of police action

Reported to police?	Yes ☐ No ☒ If yes, please state which police station.
Police station name	

Third party vehicle 1

Name	
Contact number	
NRIC / Fin / Passport number	
Vehicle registration number	GBF 1249M
Vehicle make model	

Third party vehicle 2

Name	
Contact number	
NRIC / Fin / Passport number	
Vehicle registration number	SMG 1221 D
Vehicle make model	

Third party vehicle 3

Name	
Contact number	
NRIC / Fin / Passport number	
Vehicle registration number	
Vehicle make model	

Third party vehicle 4

Name	
Contact number	
NRIC / Fin / Passport number	
Vehicle registration number	
Vehicle make model	

Third party vehicle 5

Name	
Contact number	
NRIC / Fin / Passport number	
Vehicle registration number	
Vehicle make model	

Third party vehicle 6

Name	
Contact number	
NRIC / Fin / Passport number	
Vehicle registration number	
Vehicle make model	

Witness 1

Name	
------	--

Witness 2

Name	
------	--

Injured person 1

Name	Ln 36 min
Injuries sustained	Body
Which vehicle person in?	SC 2 1987
Were seat belts worn?	Yes ☒ No ☐
Was injured conveyed to hospital by ambulance?	Yes ☐ No ☒

Injured person 2

Name	
Injuries sustained	
Which vehicle person in?	
Were seat belts worn?	Yes ☐ No ☐
Was injured conveyed to hospital by ambulance?	Yes ☐ No ☐

Injured person 3

Name	
Injuries sustained	
Which vehicle person in?	
Were seat belts worn?	Yes ☐ No ☐
Was injured conveyed to hospital by ambulance?	Yes ☐ No ☐

Injured person 4

Name	
Injuries sustained	
Which vehicle person in?	
Were seat belts worn?	Yes ☐ No ☐
Was injured conveyed to hospital by ambulance?	Yes ☐ No ☐

eBaoTech

General Claim

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No. Date of Accident

Vehicle No. (For Motor) Certificate Number

[Search](#)

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
☐	SGS1601207-08		LI SEE MING	S13151421	GPC	Drive CLASSIC	SGZ198T	SGZ198T	16/10/2019	15/10/2020

[Continue](#)

Policy Information

Policy No.	5051601207-08	Policyholder Name	LU SEE MING	Policyholder NRIC	S13161421
Certificate No.					
Address	BLK 551 #09-47 CHOA CHU KANG STREET 52, SINGAPORE 680551				
Product Name	PRIVATE CAR INSURANCE	Plan		Group Policy Flag	N
Policy Issue Date	03/10/2019	Effective Date	16/10/2019 00:00	Expiry Date	15/10/2020 23:59
Excess Type	Per Accident	All Claims Excess			
Third Party Excess	0	Own damage Excess	600	Windscreen excess	100
Additional Excess	0	OS Premium	0		
Outside Singapore OD Excess	600	Outside Singapore TP Excess	0	Young/Inexperience Driver Excess	
Agent	I CARE GENERAL INSURANCE A/	Agent Tel.	67485585	GST Flag	Y
Co-Insurance Flag	No				
Open Policy Info					
Certificate Info					

Policyholder Mailing Address

Address 1	BLK 551 #09-47	Address 2	CHOA CHU KANG STREET 52	Address 3	SINGAPORE 680551
Address 4		Address Type	Singapore address	Post Code	680551
Unit No.	09-47	Related Policy Number	5051601207-08		

Insured Object: SGZ198T

Endorsements

Sequence	Date of Endorsement	Endorsement Type	Endorsement Status	Endorsement Content
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Continue

Cancel

Claim Handling

Accident RT/1081228

Policy No.	5251821207-08	Vehicle No.	55218AT	GST Registration No.	
Certificate No.					
Policyholder Name	LU SEE HONG	Driver Type	DRIVER CLASSIC	Policyholder NRIC	S13181421
Product Code	PC24175 CAR INSURANCE	Contact No. (Office)	0	License	0
Contact No. (Home)	84781028	Contact No. (Mobile)	0	Contact No. (Home)	0
Email Address		Special Remarks		eCons	
NTS	☒ No ☐ Yes	TCA	☒ No ☐ Yes	eClaim Assessor	
NCD Protection	No	NCD entitlement (%)	30	Private Hire	No

10 Accident Details

Report Date	06/02/2020 13:33	Accident Report Within 24 hrs	Yes	Accident Type	Crash Collision
Date of Accident	06/02/2020	Time of Accident (H:M:S)	09:10	Country of Accident	Singapore
Reporting Centre		Change Force		ICM No.	
Accident Location	RTB (CHANG) AFTER THROUGHS R/OVER				

10 Total Excess Applicable

Excess Type	No Accident	Workshop Excess	100.00
OD Standard Excess	900.00	TP Standard Excess	0.00
YED OD Excess	0.00	YED TP Excess	0.00
Additional Excess	0	Driver is Covered?	Covered
Total OD Excess Applicable	900.00	Total TP Excess Applicable	0.00

10 Benefits

10 GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status verified	No
Modification History			

10 Policyholder Mailing Address

Address 1	BLK 551 #05-47	Address 2	CHUA CHU KANG STREET 50	Address 3	SINGAPORE 690051
Address 4		Address Type	Singapore address	Post Code	690051
Unit No.	05-47	Related Policy Number	5251821207-08		

10 OT Driver Info

Driver Name	LU SEE HONG	Driver Type	Pass Driver	Driver UOB	2811 U1391
Uninsured Driver Name		Driver NRIC	S13181421	Driving Experience	43
Register Date of Driver License	18/06/1976	Driver Age	43	Contact No. (Home)	0
Contact No. (Home)	84781028	Contact No. (Office)	0	Address 3	SINGAPORE 690051
Address 1	BLK 551	Address 2	CHUA CHU KANG STREET 50	Post Code	690051
Address 4		Address Type	Singapore address		
Unit No.	05-47				
Does he own a Singapore Registered Car?	☐ Yes ☒ No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Insured/owner or Valid Test Reading?	0 mg	Are Injured?	☒ Yes ☐ No
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Modification History

Claim 501 [New](#)

Claim Type *	OD-NO	Insured Name	LU SEE HONG	Insured NRIC	S13181421
Contact No. (Mobile)	84781028	Contact No. (Home)	84781028	Contact No. (Office)	
Driver Address	teaching.kid@gmail.com	OC Vehicle Number	55218AT	TP Vehicle Number	52512408
Claimant Type/Claimant Type *	Please Select	Type of Benefit *	Please Select		
Claimant Name *		Claimant NRIC *			
Claimant Address					Name of Preferred Workshop
Claim Description	55218AT / 52512408 ON 6 Feb 2020				
Preferred Workshop Contact No.		Insured Liability *	Not at Fault	IMA report	Received
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop, Name unknown	Date Received	06/02/2020 00:00
Date Reported	06/02/2020 13:35	Claim Close Date			
Report Taken By	Jackson				
☒ Print All Items					

[Save](#) [Cancel](#)

Attachment

10

Accident No.	RT/1081228	Claim No.	301
Last Doc. Received	☒ Yes ☐ No	Upload Date	06/02/2020 13:37

Image *	Category *	Confidential	Urgency *	Description *
Browse...	Clear Please Select	☐	Normal	
Browse...	Clear Please Select	☐	Normal	
Browse...	Clear Please Select	☐	Normal	
Browse...	Clear Please Select	☐	Normal	
Browse...	Clear Please Select	☐	Normal	
Browse...	Clear Please Select	☐	Normal	

[Send Message](#)

Attachment List

Attachment	Uploaded By/Date	Category	Priority	Description	Msg Sent (CD)
	NAC_PAYS_LBL_800001 NATIONAL ASSESSMENT CENTRE SERV (CS) on 06 Feb 2020 13:27	WOC/ Driving License	Y	Normal	WOC/ Driving License 2020-2-6
	NAC_PAYS_LBL_800001 NATIONAL ASSESSMENT CENTRE SERV (CS) on 06 Feb 2020 13:30	SAO		Normal	SAO 2020-2-6
	NAC_PAYS_LBL_800001 NATIONAL ASSESSMENT CENTRE SERV (CS) on 06 Feb 2020 13:30	Photos		Normal	Photos 2020-2-6
	NAC_PAYS_LBL_800001 NATIONAL ASSESSMENT CENTRE SERV (CS) on 06 Feb 2020 13:30	Photos		Normal	Photos 2020-2-6
	NAC_PAYS_LBL_800001 NATIONAL ASSESSMENT CENTRE SERV (CS) on 06 Feb 2020 13:30	Photos		Normal	Photos 2020-2-6
	NAC_PAYS_LBL_800001 NATIONAL ASSESSMENT CENTRE SERV (CS) on 06 Feb 2020 13:30	Photos		Normal	Photos 2020-2-6
	NAC_PAYS_LBL_800001 NATIONAL ASSESSMENT CENTRE SERV (CS) on 06 Feb 2020 13:30	Photos		Normal	Photos 2020-2-6
	NAC_PAYS_LBL_800001 NATIONAL ASSESSMENT CENTRE SERV (CS) on 06 Feb 2020 13:30	Photos		Normal	Photos 2020-2-6
	NAC_PAYS_LBL_800001 NATIONAL ASSESSMENT CENTRE SERV (CS) on 06 Feb 2020 13:30	Photos		Normal	Photos 2020-2-6
	NAC_PAYS_LBL_800001 NATIONAL ASSESSMENT CENTRE SERV (CS) on 06 Feb 2020 13:30	Photos		Normal	Photos 2020-2-6
	NAC_PAYS_LBL_800001 NATIONAL ASSESSMENT CENTRE SERV (CS) on 06 Feb 2020 13:30	Photos		Normal	Photos 2020-2-6
	NAC_PAYS_LBL_800001 NATIONAL ASSESSMENT CENTRE SERV (CS) on 06 Feb 2020 13:30	Photos		Normal	Photos 2020-2-6

Video List

Uploaded By/Date	Folder Name	File Name	Priority	Source	Action
Display in New Window Start and uploading					