Mei Kwan (LKKAuto)

From: Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com>

Sent: Monday, 2 March, 2020 1:57 PM

To: Mei Kwan (LKKAuto)

Cc: Admin A; Asher Sng (LKKAuto)

Subject: Re: OUR REF: SNM20D200717/SKZ7984Y/TKL & YOUR REF:(TP: LKK REF -

CC3/CTI20002050/Fea3) Direct Settlement - Accident Involving SKZ7984Y and

SH7666R on 03/02/2020

Attachments: OI GIA REPORT.PDF

Categories: HMK

Without Prejudice

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's GIA report for your necessary action.

Please keep us posted on the status of the claim.

Thank you.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, March 2, 2020 12:20 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: OUR REF: SNM20D200717/SKZ7984Y/TKL & YOUR REF:(TP: LKK REF - CC3/CTI20002050/Fea3) Direct

Settlement - Accident Involving SKZ7984Y and SH7666R on 03/02/2020

Dear Sirs / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Tuesday, 25 February, 2020 2:04 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Re: OUR REF: SNM20D200717/SKZ7984Y/TKL & YOUR REF: (TP: LKK REF - CC3/CTI20002050/Fea3) Direct

Settlement - Accident Involving SKZ7984Y and SH7666R on 03/02/2020

Without Prejudice

Dear Mei Kwan,

We regret that out insured has yet to report the accident.

We will write to inform our insured to report the accident soonest.

Thank you.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Tuesday, February 25, 2020 1:41 PM

To: Tan Kah Leong < KahLeong.Tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: OUR REF: SNM20D200717/SKZ7984Y/TKL & YOUR REF:(TP: LKK REF - CC3/CTI20002050/Fea3) Direct

Settlement - Accident Involving SKZ7984Y and SH7666R on 03/02/2020

Dear Sirs / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com >

Sent: Monday, 10 February, 2020 5:04 PM

To: Mei Kwan (LKKAuto) < Meikwan@Ikkauto.com >; Admin A < admin-a@Ikkauto.com >; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>

Subject: RE: OUR REF: SNM20D200717/SKZ7984Y/TKL & YOUR REF:(TP: LKK REF - CC3/CTI20002050/Fea3) Direct

Settlement - Accident Involving SKZ7984Y and SH7666R on 03/02/2020

Without Prejudice

Dear Mei Kwan,

We refer to your email below.

We regret that our insured has yet to report the accident.

We will inform our insured to report the accident soonest possible for us to handle the matter.

Thank you.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI

Sent: Monday, February 10, 2020 4:34 PM

To: Tan Kah Leong <<u>KahLeong.Tan@sg.cntaiping.com</u>>; <u>Meikwan@lkkauto.com</u>; Admin A <<u>admin-a@lkkauto.com</u>>;

Asher Sng (LKKAuto < Asher Sng@lkkauto.com >

Subject: OUR REF: SNM20D200717/SKZ7984Y/TKL & YOUR REF: (TP: LKK REF - CC3/CTI20002050/Fea3) Direct

Settlement - Accident Involving SKZ7984Y and SH7666R on 03/02/2020

Dear Kah Leong,

Please refer to the append email and attachment.

Kindly revert to LKK Auto soonest possible and our Insured has not filed SAS report.

Officer in charge-Tan Kah Leong -DID: 6389 6193.

Dear Asher,

*** kindly quote our reference number when replying.***

Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: 6389 6116

Fax (65) 6224 7175 / 6224 7478 Email: <u>claimsdept@sg.cntaiping.com</u> Website:www.sg.cntaiping.com

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Sunday, February 9, 2020 7:28 PM

To: Claims Dept of CTI < claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKZ7984Y (OI: CTI - TBA) and SH7666R (TP: LKK REF -

CC3/CTI20002050/Fea3) on 03/02/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SH 7666R at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)