



N-51 AUTOMOTIVE PTE LTD

Kaki Bukit Autohub,
2 Kaki Bukit Ave 2
#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
Singapore 417921
Tel No. : +65 6842 0051 / 6744 0510 Fax No. : +65 6741 0510
Company Reg. No. : 200616038C
GST Registration No. : 200616038C

12 October 2020

Our Ref : CLM16017 / SLE965Y / FEB-05/2020

MS FIRST CAPITAL INSURANCE LIMITED

6 RAFFLES QUAY

#21-00

SINGAPORE 048580

ATTN: MOTOR CLAIMS DEPARTMENT

Dear Sir @ Madam,

Re: Accident involving SLE965Y & SHC992B on 31/01/2020
Along CTE

We refer to the above accident which was caused due to the negligence of your insured driver of vehicle No: **SHC992B** whose vehicle was insured with you at the material date of the accident.

We are proposing for a direct settlement on the claims as following EXCLUDE personal injury in respect of claim arising out of the above mentioned accident.

Cost of repairs	\$ 10,807.00	(Include 7% GST)
Loss of rental	\$ 792.35	(\$60.95 X 13 Days)
Additional 2 days loss of use for pre repair	\$ 121.90	(\$60.95 X 2 Days)
LTA Search	\$ 7.45	
	<u>S \$ 11,728.70</u>	

We enclosed herein the following documents for your necessary attention.

- 1) Our Final Bill No: CLM16017
- 2) Grab Rentals Pte Ltd - Letter of Understanding
- 3) LTA search
- 4) Letter of Authorisation to Act
- 5) GIA report of SLE965Y

We look forward to your prompt reply.

Yours faithfully,



N-51 AUTOMOTIVE PTE LTD

S.Y.NEO

Director



bizSAFE₃

P.I.C - Melody Chin
Reply to :huixin@n51.com.sg

AUTHORISATION TO ACT

I, Grab Rentals Pte Ltd of 18 Sin Ming Lane #01-08 Midview City Singapore 573960, owner of SLE965Y hereby authorize N-51 Automotive Pte Ltd to act for me with respect to my claim for repair costs and / or rental and / or loss of use ('claim') for my vehicle no. SLE965Y that was damaged pursuant to the accident which occurred on 31/01/2020 along CTE involving vehicle no/s SHC992B.

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 31 of JAN 2020



Signed by 'the third party claimant'
(with chop if applicable)



Signed by 'the workshop'
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

DISCHARGE RECEIPT

CLAIM REFERENCE : D20000763MFSH
ACCIDENT DATE : 31/01/2020 19:30
ACCIDENT LOCATION : CTE(SLE) BF AMK AVE 1
INSURED : CITYCAB PTE LTD
INSURED DRIVER : LOH HOCK LAI
INSURED VEHICLE : SHC992B
INVOLVED PARTY : SLE965Y
SETTLEMENT SUM : \$ 11,480.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : GRAB RENTALS PTE LTD

Signature and Date :



8/4/2024

WITNESS : N-51 AUTOMOTIVE PTE LTD

Signature and Date :



8/4/2024

N-51 AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub
2 Kaki Bukit Ave 2
#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
Singapore 417921
Tel No. : +65 6842 0051 Fax No. : +65 6741 0510
E-Mail : sales@n51.com.sg
Company Reg. No. : 200616038C
GST Registration No. : 200616038C

MS FIRST CAPITAL INSURANCE LIMITED
6 RAFFLES QUAY
#21-00
SINGAPORE 048580

GRAB RENTALS PTE LTD
18 SIN MING LANE #01-08 MIDVIEW CITY
SINGAPORE 573960

TAX INVOICE

Date : 05/05/2020
Date in : 01/02/2020
Vehicle Num. : SLE965Y
Make/Model : TOYOTA COROLLA ALTIS CLASSIC 1.6 CVT-2016
Chassis/Eng# : MR053REH104554426/1ZRX585870
Accident Date : 31/01/2020
Claim No : CLM16017
Reference : FEB-05/2020
Policy No. : A29114756MKF (31/01/2020)

LUMPSUM REPAIR BILL
REF : CLM16017-N51 DATED 05/02/2020
BY DIRECT

Amount S\$
10,100.00

E. & O.E.	Sub S\$:	10,100.00
	Add GST (7%) S\$:	707.00
	Total Amount S\$:	<u>10,807.00</u>



for N-51 AUTOMOTIVE PTE LTD



bizSAFE₃

CONFIDENTIAL



Grab Rentals Pte Ltd
201617200G
18 Sin Ming Lane
#01-08 Midview City
Singapore 573960

Date of Accident: 31/01/2020	Time: 19:30 HRS
Accident Location: CTE	

Rental information of the accident vehicle

Registered Owner:	Grab Rentals Pte Ltd
Vehicle Number:	SLE 965 Y
Hirer Name:	JEREMY NG GUAN HOCK
Hirer NRIC last 4 Digit: (XXXXB)	657Z
Rental Rate: (inclusive GST)	\$60.95

Details of repair

Date in:	01/02/2020
Date out:	13/02/2020

We hereby authorize our appoint workshop, N51 Automotive Ptd Ltd to handle any settlement of claims and receiving settlement payments in respect of the said accident.



Grab Rentals – Accident Team



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 03 Feb 2020 / 10:42:44

Receipt Date/Time : 03 Feb 2020 / 10:42:44

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200203-000682

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHC992B				
As at 31 Jan 2020/19:30:00				
Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHC992B			
	Enquiry Fee	7.00	0.49	7.49
	20200203104219681479			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	xxxxxxxxxxxx0379	Credit Card: Visa/MasterCard		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 25 February 2021 3:31 PM
To: Merina Chia
Cc: Admin A
Subject: RE: MANDATE REQUEST ON QUANTUM AND LIABILITY - SURVEY ASSESSMENT D20000763MFSH - EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC 992B (OI : FCI - TBA) and SLE 965Y (TP : LKK REF - CC4/FCI20002033/Apa3s2) on 31/01/2020

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at a global sum of \$11,480.00(all-in) with third party repairer.

We are currently pending for signed DV from third party and will proceed to close file once DV received. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 6 January 2021 6:14 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: MANDATE REQUEST ON QUANTUM AND LIABILITY - SURVEY ASSESSMENT D20000763MFSH - EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC 992B (OI : FCI - TBA) and SLE 965Y (TP : LKK REF - CC4/FCI20002033/Apa3s2) on 31/01/2020

Dear Merina,

Thank you for your email.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Sent: Wednesday, 6 January, 2021 2:48 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: MANDATE REQUEST ON QUANTUM AND LIABILITY - SURVEY ASSESSMENT D20000763MFSH - EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC 992B (OI : FCI - TBA) and SLE 965Y (TP : LKK REF - CC4/FCI20002033/Aka3s2) on 31/01/2020

Dear Mei Kwan,

Please proceed to negotiate from **\$11,423.95-\$11,545.85**.

- Loss of rental - \$60.95 x 10-12 days

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856

| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.
We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Monday, 9 November 2020 10:03 AM

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: MANDATE REQUEST ON QUANTUM AND LIABILITY - SURVEY ASSESSMENT D20000763MFSH - EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC 992B (OI : FCI - TBA) and SLE 965Y (TP : LKK REF - CC4/FCI20002033/Aka3s2) on 31/01/2020

YOUR REF: D20000763MFSH

LKK REF: CC4/FCI20002033/Aka3s2

Dear Sir/Madam,

We refer to the above matter.

Liability: 100% (BOLA 28)

Remarks: Insured driver reported as 3 vehicle chain collision, Insured vehicle last.

We seek your approval to offer third party repairer "N-51 AUTOMOTIVE PTE LTD" at \$11,545.85 (all in).

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (W/GST)	\$ 23,514.79	\$ 10,807.00
2. Loss of Use (2 days x \$60.95)	\$ 121.90	-
3. Loss of Rental (13 days x \$60.95)	\$ 792.35	\$ 731.40 (12 days x \$60.95)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 24,436.49	<u>\$ 11,545.85</u>

Surveyor recommended 10 days for repair

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)