

Date: 6/3/2020

First Capital Insurance Ltd (Address of insurance company)

6 Raffles Quay

#21-00

Singapore 048580

Dear Sir/Mdm,

RE : THIRD PARTY CLAIM AGAINST YOUR INSURED VEHICLE
REGISTRATION NUMBER SHC8637A (THE "CLAIM")

I am the registered owner of vehicle registration no FBN4845E. My
motorcycle was damaged by your insured vehicle number SHC8637A on
16/9/2019 at 2015 along Upper Bukit
Timah Road.

I have appointed Boon Siew Singapore Pte Ltd as my designated repair service center and
have authorized Boon Siew Singapore to proceed my claim against you.

The claim as detailed below :-

- | | |
|--|---------------------|
| 1. Repair invoice number <u>SMV-UB0001029</u> | S\$ <u>3,226.88</u> |
| 2. Third party search fees: Receipt no _____ | S\$ <u>3,015.74</u> |
| 3. Police investigation fees: Receipt no _____
EITHER | S\$ <u>7.45</u> |
| 4. Loss of use for <u>4</u> days | S\$ <u>-</u> |
| OR | S\$ <u>120.00</u> |
| Rental of motorcycle for _____ days | S\$ <u>-</u> |
| 5. Other expenses _____ | S\$ <u>-</u> |

TOTAL : S\$ 3,143.19
3,354.33



Enclosed herewith the relevant supporting document for your perusal.

All payment towards settlement and or compromise of my claim herein should therefore
Be in favour of M/s Boon Siew Singapore Pte Ltd.

Yours faithfully



Name : Wong Jin Wei Samuel

NRIC No : S9442528Z

Address : Blk 104 Clementi St. 14

#01-109

S'pore 120 104

DISCHARGE RECEIPT

CLAIM REFERENCE : D19006028MFSH/1
ACCIDENT DATE : 16/09/2019
ACCIDENT LOCATION : UPPER BUKIT TIMAH ROAD
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : POH ENG HOCK
INSURED VEHICLE : SHC8637A
INVOLVED PARTY : FBN4845E
SETTLEMENT SUM : \$3,354.29

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : WONG JIN WEI, SAMUEL

Signature and Date :

[Signature] 23/6/20

WITNESS :

Toh Boon Wah

Signature and Date :

[Signature]
Toh Boon Wah
Assistant Manager

**BOON SIEW SINGAPORE PTE LTD**

370 Ubi Road 3 (Level 2) Singapore 408651

255 Alexandra Road Singapore 159937

Tel: +65 6339 9002 Fax: +65 6333 4332

Service Tax InvoiceGST Registratin No.: M2-0027502-X
Company Registration No. 197701886MFIRST CAPITAL INSURANCE LTD
36 ROBINSON ROAD
#16-01 CITY HOUSE SINGAPORE 068877
SINGAPORE, 68877
SINGAPORE

Customer Code :

Invoice No.	:	SINV-UB0001024
Invoice Date	:	28/02/20
Order No.	:	SVO-UB0000938
Reference	:	DS/TP(FIRST CAPITAL)
Job Card No.	:	
Date/Time Received	:	31/01/20 / 7:51:00 PM
Licence No.	:	FBN4845E
Model	:	CBF190WHG ZSI
Car Chassis No.	:	LWBMC4695J1307803
Car Engine No.	:	MC46E5064016
Mileage	:	12140
Service Advisor	:	TOH BOON WAH 204UBI
Served By	:	BWTOH
Page	:	1

No.	Description	Qty.	UoM	U. Price	Disc %	Amount	7% GST Amount incld	
							Amount	GST
	DATE OF ACCIDENT:16.09.2019 POLICY NO.:SD18V12927/VMS/R00 DATE TOW/DRIVE IN:03.10.2019 SURVEYOR NAME:LKK, GUO QIANG DATE SURVEY:05.02.20 AUTHORISED BY:LKK, KHANCHNA/10.02.20 EXCESS:N.A 3RD PARTY VEHICLE NO.:SHC8637A CASE REF.:CC4/FCI20002028/GKA3							
A00016	027- UB TOWING FROM TRAFFIC POLICE TO BSS (RECEIPT NO.)	0.7	Hours	50.00		35.00	2.45	37.45
070798	027- UB TO REMOVE ALL DAMAGED PARTS, NECESSARY ATTACHMENT, REALIGN AFFECTED PORTION TO ALIGNMENT	3	Hours	280.00		840.00	58.80	898.80
A06020	027- UB USING MCS TO ERASE/RESET DTC CODE. NETT	2.4	Hours	50.00		120.00	8.40	128.40
070799	027- UB KAPPA K42 TOP BOX	1	Hours	92.30		92.30	6.46	98.76
50530-K70-600	BAR COMP., SIDE STAND	1	EA	11.50		11.50	0.81	12.31
88210-K70-601	MIRROR COMP,R	1	EA	24.60		24.60	1.72	26.32
88220-K70-601	MIRROR COMP,L	1	EA	24.60		24.60	1.72	26.32
50200-K70-620ZC	SET ILLUSTR, R SHROUD	1	EA	196.00		196.00	13.72	209.72
50300-K70-620ZC	SET ILLUSTR,L SHROUD	1	EA	162.50		162.50	11.38	173.88
46500-K70-600	PEDAL, RR. BRAKE	1	EA	23.90		23.90	1.67	25.57
24781-KR3-770	CHANGE RUBBER PEDAL	1	EA	5.50		5.50	0.39	5.89
24705-KZG-900	PEDAL COMP., CHANGE	1	EA	29.90		29.90	2.09	31.99
50661-KZG-900	RUBBER, MAIN STEP	1	EA	6.50		6.50	0.46	6.96
50609-KZG-900	PLATE, STEP SET	1	EA	2.50		2.50	0.18	2.68
50635-KZG-900	ARM,R, MAIN STEP	1	EA	17.00		17.00	1.19	18.19
90311-KZG-900	COLLAR 6MM	2	EA	1.50		3.00	0.21	3.21
92501-060160A	BOLT,HEX.,CAP 6X1	2	EA	1.80		3.60	0.25	3.85
90118-MBW-000	BLT SPECIAL 5X14	1	EA	2.35		2.35	0.16	2.51
50711-KZG-900	ARM, R. PILLION STEP	1	EA	18.00		18.00	1.26	19.26
50630-K70-600	HOLDER, R. PILLION STEP	1	EA	50.80		50.80	3.56	54.36
18300-K70-600	MUFFLER COMP, EXH	1	EA	377.00		377.00	26.39	403.39
18311-K70-600	COVER A, MUFFLER	1	EA	11.70		11.70	0.82	12.52
18312-K70-600	COVER B, MUFFLER	1	EA	31.50		31.50	2.21	33.71
61100-K70-620ZA	FENDER ASSY.,FR.	1	EA	78.60		78.60	5.50	84.10

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This is a computer generated invoice. No signature is required. Please review your bill and advise us of any errors or omissions.
Boon Siew reserves the right to deliver a subsequent bill for any charge omitted. GST Amount is calculated from individual line(s).

**BOON SIEW SINGAPORE PTE LTD**

370 Ubi Road 3 (Level 2) Singapore 408651

255 Alexandra Road Singapore 159937

Tel: +65 6339 9002 Fax: +65 6333 4332

Service Tax Invoice

GST Registratin No.: M2-0027502-X

Company Registration No. 197701886M

FIRST CAPITAL INSURANCE LTD
36 ROBINSON ROAD
#16-01 CITY HOUSE SINGAPORE 068877
SINGAPORE, 68877
SINGAPORE

Customer Code :

Invoice No. : SINV-UB0001024
Invoice Date : 28/02/20
Order No. : SVO-UB0000938
Reference : DS/TP(FIRST CAPITAL)
Job Card No. :
Date/Time Received : 31/01/20 / 7:51:00 PM
Licence No. : FBN4845E
Model : CBF190WHG ZSI
Car Chassis No. : LWBMC4695J1307803
Car Engine No. : MC46E5064016
Mileage : 12140
Service Advisor : TOH BOON WAH 204UBI
Served By : BWTOH
Page : 2

No.	Description	Qty.	UoM	U. Price	Disc %	7% GST Amount incld		
						Amount	Amount	GST
77216-K70-620ZB	COWL SET, R. RR. (WL)	1	EA	43.50		43.50	3.05	46.55
77226-K70-620ZB	COWL SET, L. RR (WL)	1	EA	43.50		43.50	3.05	46.55
51400-K70-601	FORK ASSY, R FRONT	1	EA	314.70		314.70	22.03	336.73
53100-K70-600ZA	PIPE COMP., R. STEERING HANDLE*NH303M*	1	EA	171.80		171.80	12.03	183.83
53107-K70-600	WEIGHT, STEERING HANDLE	2	EA	4.80		9.60	0.67	10.27
17910-K70-601	CABLE COMP A, THROT	1	EA	17.00		17.00	1.19	18.19
17920-K70-601	CABLE COMP B, THROT	1	EA	16.50		16.50	1.16	17.66
33400-K70-601	WINKER ASSY, RFR	1	EA	122.80		122.80	8.60	131.40
50730-K70-600	HOLDER. R. MAIN	1	EA	85.49		85.49	5.98	91.47
53178-KCS-W60	LEVER COP,L HNDL	1	EA	22.50		22.50	1.58	24.08

Sum Labor 1,087.30 76.11 1,163.41

Sum Item 1,928.44 135.03 2,063.47

Total SGD 3,015.74 211.14 3,226.88

Total Payable (SGD) 3,226.88



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This is a computer generated invoice. No signature is required. Please review your bill and advise us of any errors or omissions.

Boon Siew reserves the right to deliver a subsequent bill for any charge omitted. GST Amount is calculated from individual line(s).

> ~~Back to OneMotoring~~



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 31 Jan 2020 / 19:40:32

Receipt Date/Time : 31 Jan 2020 / 19:40:32

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200131-002935

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SHC8637A As at 16 Sep 2019/10:04:00 Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED			
1	Insurance Enquiry - SHC8637A Enquiry Fee 20200131193922759295	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	 Paid By			
	xxxxxxxxxxxx9173		Credit Card: Visa/MasterCard	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 6232
Fax +65 6547 6259
www.police.gov.sg

Your Ref :
Our Ref : TP/IP/58357/2019

Date : 10 January 2020

**WONG JIN WEI SAMUEL
APT BLK 104 CLEMENTI STREET 14
#01-109
SINGAPORE 120104**

Dear Sir/Mdm,

~~TRAFFIC ACCIDENT INVOLVING FBN4845E AND SHC8637A ALONG UPEPR BUKIT TIMAH ROAD ON 16.09.2019 AT ABOUT 10.04 P.M.~~

I refer to the above accident.

2 We have completed investigation into the case. Our investigation shows that an offence of Inconsiderate Driving under Section 65(b) of the Road Traffic Act Chapter 276 was disclosed against the driver/rider of SHC8637A. Action has been initiated against the driver for the said offence.

Yours faithfully

**T. JEYATHESH, SI
SENIOR INVESTIGATION OFFICER
for HEAD TRAFFIC INVESTIGATION
TRAFFIC POLICE**

NP 510

Khanchna (LKK Auto)

Subject: FW: MANDATE REQUEST ON QUANTUM- [Express Settlement via LKK] - Claim No: D19006028MFSH/1 // Accident between FBN 4845E & SHC 8637A (FCI) on 16/09/2019

From: Joanne Yong <JoanneYong@msfirstcapital.com.sg>
Sent: Friday, May 29, 2020 6:03 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: MANDATE REQUEST ON QUANTUM- [Express Settlement via LKK] - Claim No: D19006028MFSH/1 // Accident between FBN 4845E & SHC 8637A (FCI) on 16/09/2019

Dear Sir,

Pls proceed.

Thank you
Regards,

Joanne Yong
Motor Claim Department



Change of email address
joanneYong@msfirstcapital.com.sg

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 | Fax No. : 6507 3849 |
Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.
If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.
If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, 27 May 2020 10:08 am
To: Joanne Yong <Joaneyong@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST ON QUANTUM- [Express Settlement via LKK] - Claim No: D19006028MFSH/1 // Accident between FBN 4845E & SHC 8637A (FCI) on 16/09/2019

YOUR REF: D19006028MFSH
LKK REF: CC4/FCI20002028/Gka3

Dear Ms. Joanne,

We refer to the above matter.

PIR against Insured driver – S. 65(b) RTA. Liability is down against Insured.

We seek your approval to offer third party repairer “ **BOON SIEW SINGAPORE PTE LTD**” at **\$3,354.29 (all in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair(w/GST)	\$ 3,541.97	\$ 3,226.84
2. Loss of Use (4 days x \$30)	\$ 120.00	\$ 120.00
3. GIA Search fee/LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 3,669.42	<u>\$ 3,354.29</u>

Surveyor recommended 4 days for repair

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joanne Yong <Joaneyong@msfirstcapital.com.sg>
Sent: Monday, February 10, 2020 4:10 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: PROPOSAL ON LIABILITY - [Express Settlement via LKK] - Claim No: D19006028MFSH/1 // Accident between FBN 4845E & SHC 8637A (FCI) on 16/09/2019

Dear Sir,

Liability is 100% down. Please proceed the Express settlement.

Thank you

Regards,

Joanne Yong
Motor Claim Department



Change of email address
joaneyong@msfirstcapital.com.sg

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road
#16-01 City House
Singapore 068877
Tel: 6507 3846
Fax: 6507 3849

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Monday, February 10, 2020 3:04 PM
To: Joanne Yong <Joaneyong@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: PROPOSAL ON LIABILITY - [Express Settlement via LKK] - Claim No: D19006028MFSH/1 // Accident between FBN 4845E & SHC 8637A (FCI) on 16/09/2019

YOUR REF: D19006028MFSH
LKK REF: CC4/FCI20002028/Gka3

Dear Ms. Joanne,

We refer to the above matter.

Liability: 100% (PIR against Insured driver – S. 65(b) RTA)

Remarks: Insured driver made a U-turn

Kindly let us have your approval on liability.

Thank you.

“Wishing you a Happy and Prosperous Lunar New Year”



Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joanne Yong <Joaneyong@msfirstcapital.com.sg>

Sent: Monday, 10 February 2020 11:39 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D19006028MFSH/1 // EXPRESS SETTLEMENT

Dear All,

We refer to the above matter.

We are unable to do express settlement. Liability is unclear.

Thank you

Regards,

Joanne Yong

Motor Claim Department



Change of email address

joaneyong@msfirstcapital.com.sg

MS First Capital Insurance Limited

A Member of **MS&AD Insurance Group**

36 Robinson Road

#16-01 City House

Singapore 068877

Tel: 6507 3846

Fax: 6507 3849

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, February 9, 2020 6:43 PM

To: Joanne Yong <Joaneyong@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19006028MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D19006028MFSH
LKK REF: CC4/FCI20002028/Gka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle FBN 4845E on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 5 February 2020 9:30 AM
To: 'CWS Motor Claims'; assignments; Admin A
Cc: 'Joanne Yong'
Subject: RE: SURVEY ASSESSMENT - D19006028MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

“Wishing you a Happy and Prosperous Lunar New Year”



Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Wednesday, 5 February, 2020 9:07 AM
To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Joanne Yong <Joaneyong@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D19006028MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.