

S9 MOTOR TRADING PTE LTD

4001, Ang Mo Kio Industrial Park 1 #01-21 SINGAPORE 569622

Tel: 6452 4898 Fax: 6452 4868

Email: sg_motor_enterprise@yahoo.com.sg

DATE: 30 March 2020

Invoice No: S9-20-030

First Capital Insurance
36 Robinson Road
#16-01 City House
SINGAPORE 068877

LETTER OF DEMAND

Attn: Joanne Ong
Claim No: D20000801/MFSH
Your Insured: SH 6387C
Date of Accident: 1-Feb-20

Location: T-Junction of Bishan Street 22 and Street 23

FINAL REPAIR COSTS

VEHICLE NO. FBJ 3577G (Honda CBR 400)

Cost of Repair for Vehicle No.:	FBJ 3577G (lump sum)	\$4,800.00
Loss of Use:	5 days x \$30	\$150.00
Towing Fee:		\$60.00
	Total:	\$5,010.00

SINGAPORE DOLLARS: FIVE THOUSAND TEN ONLY

Notes:

1. All cheque payment should be "Crossed" and made payable to S9 MOTOR TRADING PTE LTD
2. All cheque should have our "Invoice No" written on the reverse side of the cheque
3. For further enquiries on this invoice, please feel free to contact us



S9 Motor Trading Pte Ltd

:LG

AUTHORIZATION TO ACT

I, Muhammad Fairs Bin Hasrol ("the third party claimant")
of BLK 117A Canberra Crescent, #05-388, S75117 (address),
owner of FBJ 3577G (vehicle no.) hereby authorize
S9 Motor Trading Pte Ltd.

("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or
loss of use ("claim") for my vehicle no. FBJ 3577G that was
damaged pursuant to the accident which occurred on 1/2/2020 (date) along
T-junction Brshan St, 22 / St, 23 (location)
involving vehicle no/s SH 6387C
("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that
they deem fit and the workshop is further authorized to receive payment further to
settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/
Insurers of the other vehicle/s is concerned.

Dated this 09th day of May (month) 20 20 (year)

Saints

Signed by "the third party Claimant"

Signed by "the workshop"



DISCHARGE RECEIPT

CLAIM REFERENCE : D20000801MFSH/1
ACCIDENT DATE : 01/02/2020
ACCIDENT LOCATION : BISHAN ST 22 X ST 23
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : TAY KIAN SENG
INSURED VEHICLE : SH 6387C
INVOLVED PARTY : FBJ 3577G
SETTLEMENT SUM : \$ 4,960.00

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : MUHAMMAD FARIS BIN HASROL

Signature and Date : *Faris* 09/05/2020 *α*

WITNESS

Faris

Signature and Date :

[Signature]
09/05/2020

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First Capital Insurance
36 Robinson Road
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PD - Direct Settlement

Attn: Joanne Ong
Claim No: D20000801/MFSH
Your Insured: SH 6387C
Date of Accident: 1-Feb-20

Location: T-Junction of Bishan Street 22 and Street 23

FINAL REPAIR COSTS

VEHICLE NO. FBJ 3577G (Honda CBR 400)

Cost of Repair for Vehicle No.: FBJ 3577G (lump sum) \$4,800.00

Total: \$4,800.00

SINGAPORE DOLLARS: FOUR THOUSAND EIGHT HUNDRED ONLY

Notes:

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S9 Motor Trading Pte Ltd

:LG

CASH SALES / WORK ORDER

MIKE MOTOR RECOVERY

Business Reg No. 53152668B

Handphone No : 9011 9199

No :

Date : 03/02/2020

Received from : SG

Vehicle No : FB3577G Model : CR400

From : Auto Bay To : SG

Remarks : can not push

Amount : \$ 60/2

NOTE : Vehicle is transported at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being transported.

Authorised by : [Signature] Received by : _____

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Jia Le (LKK Auto)

From: Joanne Yong <Joanneyong@msfirstcapital.com.sg>
Sent: Wednesday, 6 May 2020 11:03 AM
To: Jia Le (LKK Auto)
Cc: Admin A; Heng Ding Chao
Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20000801MFSH/1 // Our ref: CC4/FCI20002023/Dda3q2 [ACCIDENT INVOLVING SH6387C AND FBJ3577G ON 01/02/2020]

Dear Sir,

Refer to your email below.

Agreed to your propose offer.

Thank you
Regards,

Joanne Yong
Motor Claim Department



Change of email address
joanneyong@msfirstcapital.com.sg

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 | Fax No. : 6507 3849
| Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.
If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.
If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Wednesday, 6 May 2020 10:26 am
To: Joanne Yong <Joanneyong@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20000801MFSH/1 // Our ref: CC4/FCI20002023/Dda3q2 [ACCIDENT INVOLVING SH6387C AND FBJ3577G ON 01/02/2020]

Claim No: D20000801MFSH/1
LKK Ref: CC4/FCI20002023/Dda3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SH 6387C AND FBJ 3577G ON 01/02/2020

We refer to the above matter.

We seek your approval to offer Third Party repairer “ S9 MOTOR TRADING PTE LTD” at \$4,960.00(all-in).

The summary is as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 8,558.70	\$ 4,800.00
2. Loss of Use (5days x \$30)	\$ 150.00	\$ 100.00 (5days x \$20)
3. Towing Fee	\$ 60.00	\$ 60.00
Total	\$ 8,768.70	\$ 4,960.00

Surveyor recommended 05 days for repair

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joanne Yong [<mailto:JoanneYong@msfirstcapital.com.sg>]

Sent: Tuesday, 7 April 2020 9:54 AM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: RE: SURVEY ASSESSMENT - D20000801MFSH/1

Dear Sir,

Please proceed express settlement.

Thank you
Regards,

Joanne Yong
Motor Claim Department



Change of email address
joaneyong@msfirstcapital.com.sg

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road
#16-01 City House
Singapore 068877
Tel: 6507 3846
Fax: 6507 3849

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Thursday, April 2, 2020 4:00 PM
To: Joanne Yong <Joaneyong@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20000801MFSH/1

Dear Joanne,

Attached herewith the police investigation result which is against insured driver careless driving for your perusal. Please advise any update of the investigation or we can proceed with direct settlement.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joanne Yong [<mailto:Joaneyong@msfirstcapital.com.sg>]
Sent: Monday, 17 February 2020 12:12 PM
To: Mei Kwan (LKKAuto)
Cc: Jia Le (LKK Auto); Admin A
Subject: RE: SURVEY ASSESSMENT - D20000801MFSH/1

Dear Sir,

Refer to the above matter.

This matter unable to agreed direct settlement. As this case is under investigation.

Thank you

Regards,

Joanne Yong
Motor Claim Department



Change of email address

joaneyong@msfirstcapital.com.sg

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road
#16-01 City House
Singapore 068877
Tel: 6507 3846
Fax: 6507 3849

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Sunday, February 16, 2020 3:17 PM
To: Joanne Yong <Joaneyong@msfirstcapital.com.sg>
Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20000801MFSH/1

YOUR REF: D20000801MFSH
LKK REF: CC4/FCI20002023/Dda3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle FBJ 3577G on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 5 February 2020 9:38 AM
To: 'CWS Motor Claims'; assignments; Admin A
Cc: 'Joanne Yong'
Subject: RE: SURVEY ASSESSMENT - D20000801MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Wednesday, 5 February, 2020 9:13 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Joanne Yong
<Joaneyong@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D20000801MFSH/1

Dear Sir/Mdm,

We refer to the above reference.
Please find attached the necessary documents for survey.
Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.