

## Jia Le (LKK Auto)

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**From:** Jia Le (LKK Auto)  
**Sent:** Friday, 7 February 2020 2:12 PM  
**To:** support@kinetic-alliance.com  
**Cc:** chloe.lim@kinetic-alliance.com  
**Subject:** ACCIDENT INVOLVING SMH 5559B & SJQ 7179P ALONG/AT BUKIT BATOK ST 11 CARPARK 160 & 161 ON 31/01/2020

Our Ref: CC6/AIG20002019/Uds3

### KINETIC HOLDINGS PTE LTD

Dear Sir/Madam,

#### ACCIDENT INVOLVING SMH 5559B & SJQ 7179P ALONG/AT BUKIT BATOK ST 11 CARPARK 160 & 161 ON 31/01/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJQ 7179P against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*"Wishing you a Happy and Prosperous Lunar New Year"*



Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

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