

Asher Sng (LKKAUTO)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Monday, 7 September 2020 10:19 AM
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC901P (OI : FCI - TBA) and FBE7823X (TP : LKK REF - CC6/FCI20002009/Uea3) on 31/01/2020
Attachments: d20001033 VF.mp4

Follow Up Flag: Flag for follow up
Flag Status: Flagged

Dear Asher,

Please find attached the video footage as requested.

Please proceed this case on WP basis and let us have the final survey report & survey invoice upload in CWS.

This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

**As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.
We appreciate your kind understanding. Stay safe.**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Sunday, 6 September 2020 2:46 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC901P (OI : FCI - TBA) and FBE7823X (TP : LKK REF - CC6/FCI20002009/Uea3) on 31/01/2020

Hi Merina,

We refer to the above matter.

We would like to request for insured video to review the liability.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Saturday, February 15, 2020 4:51 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC901P (OI : FCI - TBA) and FBE7823X (TP : LKK REF - CC6/FCI20002009/Uea3) on 31/01/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle FBE 7823X at M/s Erofia Motor Trading Pte Ltd - (Kaki Bukit) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)