

Wuim

ASSIGNMENT

From: _____ Date: 4/2/2020
Estimated Cost: _____
☒ OD / ☐ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV
To Inspect Vehicle No: SLP 7242X
at Workshop m/s: premium
of: 281 Alexandra Road
Insured: _____
Policy No. _____
Claims No. _____
Sum Insured: _____ Excess: 1200
(Client's Record)
Make of Veh: 10 am

(Policy Condition)
Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: A86K
IDAC Accident Rpt: _____ Consistent?: Yes or No
GIA / PR Seen: _____ Consistent?: Yes or No
Est. Repairs: _____ days Res.: Yes or No
Lum Sum: _____ % 3 Val.: Yes or No
CA / ☒ REV / REP. / 24 HRS

Date: _____ Person Contacted: George Vehicle: IN / OUT

Veh No: SLP7242X Yr Regn: 2017 June
Type: ☒ M.Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /
☐ Truck / ☐ Trailer or
Make: Hat Q2 C.C. 999
Colour: Grey A/C: ☐ Insured / ☐ Std / ☐ NI / ☐ NA
Sp. Reading: 14395 T/Radio: ☐ Insured / ☐ Std / ☐ NI / ☐ NA
Eng/No: _____
C/No: WAU ZEE67A-6H 9022 1/8
Gen Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ Burnt
Steering: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt or
Brake: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt or
Modi: ☐ Nil / ☐ S/Rim / ☐ STD A/Rim or
Tyre Size: F: 215/55R17
R: 17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front		Rear
R/Bal.	<u>6</u> mm	R/Bal. <u>6</u> mm
L/Bal.	<u>6</u> mm	L/Bal. <u>6</u> mm
D.O.A.		D.O.I. <u>4/2/20</u>

Survey held at Premium
Des. of Damages: ☐ Frt / ☐ Rear / ☐ O/S / ☒ N/S / ☐ UIC / ☐ Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>SLP 7242X - CC3/AlG 180/6867/ A6642 P.O.A - 3/103/2018</u>
<u>05/1/20 @ 3.33pm</u>	<u>Went to Victor via Merimen.</u>
<u>06/1/20 @ 4.13pm</u>	<u>Victor informed CIA via Merimen</u>
<u>08/1/20 @ 9.03am</u>	<u>Informed George CIA & Ex: \$1200 by email.</u>

Date/Time, File Pass to?	<input type="checkbox"/> : Prel. Report	Days Of Repair: _____	Survey Fee: Transportation: S + RS. \$ Photos Others TOTAL
1)	<input type="checkbox"/> : Final Report	Resurvey No. of Trip: _____	
Date/Time, File Return to?			
2)			
Report Format: _____	Add Fee: <input type="checkbox"/> : Site Insp (\$)		
Lump Sum / LBJ: (\$)	<input type="checkbox"/> : Interview (\$)		
	<input type="checkbox"/> : Tech. Invs (\$)		
	<input type="checkbox"/> : Weekend (\$)		

Nivitha (LKK Auto)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 20 January 2020 4:42 PM
To: 'SUR'; 'assignments'
Cc: 'Claims'
Subject: OD CLAIMS FOR SLP 7242 X
Attachments: SLP 7242 X 16012020 GIA REPORT.PDF

Dear all,

Please register OD claims for the above mentioned vehicle.

Attached is the GIA report for your reference.

Kindly assist to arrange the survey on 4 of Feb @ 10am.

Address : 281 Alexandra Road Singapore 159938

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 7 February 2020 9:03 AM
To: Claims
Cc: SUR
Subject: RE: OD CLAIMS FOR SLP 7242 X

Dear George,

As instructed by our client, please proceed to repair the insured vehicle **SLP 7242X (Excess \$1,200/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

"Wishing you a Happy and Prosperous Lunar New Year"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 5 February 2020 2:33 PM
To: assignments <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: OD CLAIMS FOR SLP 7242 X

Dear Summer ,

Please find the attached CI and DL for your reference.

Many thanks.

Best Regards,

George Wong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	20 Jan 2020 16:26	Clim Veh Model Changed			[] Merimen Administrator
2	20 Jan 2020 16:26	Clim Created	Reg No: SLP7242X, Acct Date: 2020/01/16, Claim Type: SC, Insurer: AIG Asia Pacific Insurance Pte. L td, (SG), Ins.Status => Notification, Created from SAS:MPA120009303		[I] Merimen Administrator
3	05 Feb 2020 14:48	Clim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD,		[] LEE SU THING
4	05 Feb 2020 14:48	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)		[] LEE SU THING
5	05 Feb 2020 14:48	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] LEE SU THING
6	05 Feb 2020 14:48	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/02/14		[A] LEE SU THING
7	05 Feb 2020 14:48	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.		[A] LEE SU THING
8	05 Feb 2020 14:48	Clim Registration Modified	Rep:1137->200611.		[A] LEE SU THING
9	05 Feb 2020 14:48	Clim Veh Model Changed	(206131) AUDI Q2 SPORT 1.4 TFSI COD S-TRONIC (A).		[A] LEE SU THING
10	05 Feb 2020 14:48	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID		[A] LEE SU THING
11	05 Feb 2020 15:17	Adj Rpt Initiated			[A] SHIAU CHAN
12	05 Feb 2020 15:17	Clim Dtl Modified	Claim Conclusion: -> 3,		[A] SHIAU CHAN
13	05 Feb 2020 15:17	Clim Dtl Modified	JPJ Reg. Date: -> 2017/06/15,		[A] SHIAU CHAN
14	05 Feb 2020 15:17	Clim Details Notified			[A] SHIAU CHAN
15	05 Feb 2020 15:22	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2020/02/14		[A] SHIAU CHAN
16	05 Feb 2020 15:23	Adj Mandate Request	Cur.Req:3514.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE RE PAIR,		[A] SHIAU CHAN
17	06 Feb 2020 10:54	Clim Registration Modified	Init.Est.->5,000 - 6,000, Excess: -> 1200.00, 2F Remarks: -> Not Applicable, GST: -> 7.00,		[I] Gan, Hunchung
18	06 Feb 2020 10:54	Label Added	(20226):Coverage Confirmed,		[A] Merimen Administrator
19	06 Feb 2020 11:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/02/14, Mandate Remarks: Authorise repair, Why does labour 1 needed? Photo required, Re-inspection to be done for damage check and supplementary items / labour,		[I] Koh, Victor-CK
20	06 Feb 2020 11:13	Adj Mandate Set	Approved:2362.00:Authorise repair, Why does labour 1 needed? Photo required, Re-inspection to be done for damage check and supplementary items / labour, Reinsp:Yes,		[I] Koh, Victor-CK

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2428872	05 Feb 2020 15:17:55	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLP7242X		11.77

View Received Message

This mail is associated with :

***SLP7242X (3845204662SG)**

OD

Jan 16 2020 7:00PM

[PREMIUM LEASING PTE LTD]

Premium Automobiles Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 06/02/2020 11:13 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2362.00) - SLP7242X - Claim Handler: Gan, Hunchung

Approved:2362.00:Authorise repair. Why does labour 1 needed? Photo required. Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Tan, Bennie-WZ

Date: 05 Feb 2020

Preliminary Advice

Vehicle No	: SLP7242X	Accident Date	: 16/01/2020
Make	: AUDI Q2 SPORT	Policy No.	:
Assignment Date	: 05/02/2020	Excess	: S\$0.00
Date of Inspection	: 04/02/2020	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	17,821.00
Revised Amount	:S\$	2,362.00
Check Items (Estimated)	:S\$	1,152.00
Total	:S\$	3,514.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	86,000.00
COE / PARF Rebate	:S\$	52,051.00
Salvage Value	:S\$	
Margin for Repair	:S\$	33,949.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :