

ASS. REF. NO.

REF: CS/SMO 20001990/KSF3ⁿ²

Special Instructions

Surveyor

Kenneth

ASSIGNMENT (Office)

From (Person): Grace Tio

of SMO

Date/Time: 5.2.2020 11:41 AM

Estimated Cost

Bill to:

OD / TP / AWS / TP RES / OD RES / EVA / INV / MY / CS

To inspect Vehicle No. SMC 12934

Insured: SLD 8643D

at Workshop n/o: Esteem Performance

Tel: 65662112 / 87990066

of 385 Sin Ming Drive

Policy No. DIA M1RENT00019

Claim No. (MT1) 1902181/IJH

Sum Insured:

Excess:

Make of Veh.

D.O.A. 3.5.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 5/2/2020 11:41 AM

Person Contacted:

Gr532112
Jin Ling

H.O.D. Endorsement:

Vehicle: IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SMC 12034-X
	SLD 8643D-X
6/2/20	Email pref. revised to Irene
27/2	3132.36 confirmed (\$3,429.28 Red - 52%)

ASS. REC. BY:

REF: SMO/

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

QD / TP / WS / TP RES / QD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

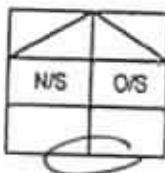
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Soon: _____ Consistent? : Yes or No

Est. Repairs: 04 days Res.: Yes or No

Lum Sum: 1.31 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SMC 12934 Yr Regn: 06, 18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Honda Shuttle cc 1496

Colour: M. Black AC: Insured / Std / NI / NA

Sp. Reading: 140.733 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: GP7 1213362

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: Road March 185/60R15

R: Westlake

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: _____ Rear: _____

R/Bal: 9 mm R/Bal: 8 mm

L/Bal: 9 mm L/Bal: 8 mm

D.O.A. 3/5/2019 D.O.I. 5/2/2020

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 27 FEB 2020

Date/Time, File Pass to?

27/02/20

1) Tyre

Date/Time, File Return to?

2) _____

☐ : Prell. Report☒ : Final Report

Days Of Repair: 4

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

\$ - RS - SI

Fees:

Others:

TOTAL

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Report Format :

Lump Sum / I.B. (\$ 3,132.36 P/P

250

11

261



Auto
Consultants
Pte Ltd

Company Registration No: 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: CMTD1902181/IJH

Our ref: CS/SMO20001990/Ksf3

DATE: 6/2/2020

The Motor Claims Department
M/s SOMPO INSURANCE SINGAPORE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SMC 1293U

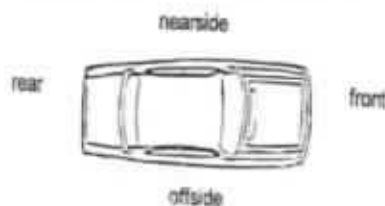
We thank you for your instruction on 5/2/2020

Please be informed that we had conducted the inspection of the above mentioned vehicle on 5/2/2020 at the premises of M/s ESTEEM PERFORMANCE PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$6,561.64
Revised Estimate Amount	: S\$3,132.36
"Check" Items Amount	: S\$
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the rear portion



Comments/Present Status:

Damages Consistent

Yours faithfully,

KENNETH KONG
Licensed Appraiser

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	Sompo Insurance Singapore Pte. Ltd. 50 Raffles Place #05-01/06, Singapore Land Tower Singapore 048623	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	IRENE JAMES HENRY	Date:	06 Feb 2020
<u>Preliminary Advice</u>			

Insured Vehicle No	: SLD8643D	Accident Date	: 03/05/2019
TP Vehicle No	: SMC1293U	Assignment Date	: 05/02/2020
Make	: HONDA SHUTTLE HYBRID	Est. Duration of Repair	: 4
Date of Inspection	: 5/2/2020		
Inspection At	: ESTEEM PERFORMANCE PTE LTD		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	6,561.64
Revised Amount	:S\$	3,132.36
Check Items (Estimated)	:S\$	0.00
Total	:S\$	3,132.36
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

<input type="checkbox"/>	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
<input type="checkbox"/>	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
<input checked="" type="checkbox"/>	Other comments :The above survey was conducted on a 'Without Prejudice' basis

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins. Auth'd	Status
Main	04 May 2019		05 Feb 2020 11:45 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	ETHOZ GROUP LTD, Co. Reg. No.: 198104531H		[Created by insurer]
Main Claimant:	ESTEEM LEASING PTE LTD, Co. Reg. No.: 201807215D		
Vehicle Reg. No.:	SMC1293U	Date of Loss:	03/05/2019 20:00 - :59 [10 Months and 7 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / CMTD1902181	Policy/Cover Note No.:	D19MTRENT000119 [Third Party Only]
Vehicle Reg. No. (Insured):	SLD8643D	Policy No. (Claimant):	
		Excess:	
Repairer:	Esteem Performance Pte Ltd - Sin Ming (HQ) 385 Sin Ming Drive, 575718 Sin Ming - Tel:		
Handling Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 ... [Handled by IRENE JAMES HENRY - 6322 4618]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 14/02/2020]		
Driver/Custodian (Insured):	NG LEONG CHUAN (), NRIC: S7011227B, Tel: +6590900681 Email:		
Adj Asg. Remarks:	WS: JENNY 8799 0066 / 6566 2112		

ASSOCIATED MAIL RECEIVED

There are no mail for this case.

[View All](#)[Compose Case Mail](#)

ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Complete
No results.									

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 6 February 2020 11:37 AM
To: 'Teo, Grace'; SUR; 'Henry, Irene James'
Cc: 'Ye, Yong Kang Melvin'
Subject: RE: CMTD1902181/IJH - LKK/ SLD8643D & SMC1293U ACC ON 03.05.2019
Attachments: SMC 1293U PRELI ADVISED.pdf

Dear Irene,

Enclosed preliminary revised of vehicle SMC 1293U
Date of survey: 5/2/2020
Number of days (estimated) : 4 days

Best Regards,

Veron Chen | Case Handler **ON BEHALF OF SHIRLEY**

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 5 February 2020 11:53 AM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Henry, Irene James' <irene.henry@sompo.com.sg>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>
Subject: RE: CMTD1902181/IJH - LKK/ SLD8643D & SMC1293U ACC ON 03.05.2019

Dear Sir/Madam,

Thank you for the assignment.

" Wishing you a Happy and Prosperous Lunar New Year "



Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 5 February, 2020 11:41 AM
To: jenny chong <jenny@esteemperf.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; sur@lkkauto.com
Cc: carmen lim <carmen@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Subject: CMTD1902181/IJH - LKK/ SLD8643D & SMC1293U ACC ON 03.05.2019

Our Reference: CMTD1902181/IJH

Your Reference: SMC1293U

Without Prejudice

EMAIL ONLY

Date: 05/02/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S ESTEEM PERFORMANCE PTE LTD

Dear Jenny,

ACCIDENT INVOLVING SLD8643D & SMC1293U ON 03.05.2019

We refer to your email reply of today.

We will appoint Mr. Kenneth of LKK Auto Consultants to conduct the survey.

Hi LKK Auto,

Please refer to the email below and make the arrangement to survey for **SMC1293U** on a without prejudice and any admission of liability basis.

Please be informed that **Ms. Irene Henry** is the handler of this case who can be contacted at 63224 618/
irene.henry@sompo.com.sg.

Please revert with your report upon completion of survey to my colleague, **Ms. Irene**.

Thank You.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: jenny chong <jenny@esteemperf.com.sg>

Sent: Wednesday, February 5, 2020 10:47 AM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; carmen lim <carmen@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>

Subject: Re: CMTD1902181/IJH - PRI/SLD8643D & SMC1293U ACC ON 03.05.2019

Dear Grace

We are prefer LKK - kenneth to survey the car.

Thank you

Happy New Year

Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



On Wed, Feb 5, 2020 at 10:07 AM Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD1902181/IJH

Your Reference: SMC1293U

Date: 05/02/2020

Without Prejudice

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

Dear Jenny,

ACCIDENT INVOLVING SLD8643D & SMC1293U ON 03.05.2019

We refer to your Notice of Accident dated 04/02/2020.

Please be informed that **Ms. Irene Henry** is the handler of this case who can be contacted at 63224 618/
irene.henry@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: jenny chong <jenny@esteempref.com.sg>

Sent: Tuesday, February 4, 2020 5:05 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: carmen lim <carmen@esteempref.com.sg>; serence ctc <serence@esteempref.com.sg>

Subject: REQUEST FOR PRI SURVEY SMC1293U

Dear Sir / Mdm,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)

We act for Esteem Leasing Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no . SMC 1293 U.

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385 SIN MING DRIVE (S) 575718

Tel : 8799 0066 / 6566 2112

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

Thank you.

Happy New Year

Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



Summer Lee (LKK Auto)

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Sent: Wednesday, 5 February, 2020 11:41 AM
To: jenny chong; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; sur@lkkauto.com
Cc: carmen lim; serence ctc; Henry, Irene James; Ye, Yong Kang Melvin
Subject: CMTD1902181/IJH - LKK/ SLD8643D & SMC1293U ACC ON 03.05.2019
Attachments: SMC1293U_03052019.pdf

Our Reference: CMTD1902181/IJH
Your Reference: SMC1293U

Without Prejudice
EMAIL ONLY

Date: 05/02/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S ESTEEM PERFORMANCE PTE LTD

Dear Jenny,

ACCIDENT INVOLVING SLD8643D & SMC1293U ON 03.05.2019

We refer to your email reply of today.

We will appoint Mr. Kenneth of LKK Auto Consultants to conduct the survey.

Hi LKK Auto,

Please refer to the email below and make the arrangement to survey for **SMC1293U** on a without prejudice and any admission of liability basis.

Please be informed that **Ms. Irene Henry** is the handler of this case who can be contacted at 63224 618/ irene.henry@sompo.com.sg.

Please revert with your report upon completion of survey to my colleague, **Ms. Irene**.

Thank You.

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555 | F: 6221 3147

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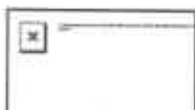
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Dear Grace

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Thank you



Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

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(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



On Wed, Feb 5, 2020 at 10:07 AM Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD1902181/UH

Your Reference: SMC1293U

Date: 05/02/2020

Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S ESTEEM PERFORMANCE PTE LTD

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ACCIDENT INVOLVING SLD8643D & SMC1293U ON 03.05.2019

We refer to your Notice of Accident dated 04/02/2020.

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We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

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1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

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From: jenny chong <jenny@esteemperf.com.sg>

Sent: Tuesday, February 4, 2020 5:05 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: carmen lim <carmen@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>

Subject: REQUEST FOR PRI SURVEY SMC1293U

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Address : 385 SIN MING DRIVE (S) 575718

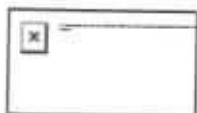
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Thank you.



Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259
(Head Office)

385 Sin Ming Drive Vicom Inspection Centre
(Showroom)

www.esteemperformance.com



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	04/05/2019 09:48
Date Of Accident	03/05/2019 20:10
Exact Location Of Accident	PIE TOWARDS BEDOK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMC1293U
Insured/Policyholder	
Name Of Registered Owner	ESTEEM LEASING PTE LTD
Co Reg No	201807215D
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-84033656
Alternative Phone No	OFFICE-84033656

Vehicle Particulars

Manufacturer	HONDA
Model	SHUTTLE
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE HIRE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	5101728862
Cover Note Number	

Driver

Name of Driver	TOH KWOH WEI
NRIC No	S7563595H
Date Of Birth	15/04/1975
Occupation	OUTDOOR
Date Of Driving Pass	23/09/1999
Driving Experience	19 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-84033656
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 147 BISHAN STREET 11 #09-25
Postcode	570147
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : GRAB PASSENGER 1 GENDER: : FEMALE
Passenger 2	NAME: : GRAB PASSENGER 2 GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of Intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

THE VEHICLE IN FRONT STOPPED. I FOLLOWED SUIT BUT VEHICLE SLD8643D KNOCKED INTO THE REAR PORTION OF MY VEHICLE. (ATTENDED BY: JAMES NG)

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLD8643D
Vehicle Make/Model/Colour	MAZDA / RED
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	NG LEONG CHUAN
NRIC/Passport Number	S7011227B
Contact Number	90900681
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

04 MAY 2019



Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature

Name: **NG WING KIN JAMES**

admin.vac@vicom.com.sg

SKETCH PLAN



A. SMC1293U
B. SLP8643P

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer
statement

DECLARATION

I/We declare the following particulars are true in every respect

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: **NG WING KIN JAMES**
NRIC/PIN No.:
admin.vac@vicom.com.sg

04 MAY 2019



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SMC 1293 U

*Not Authorized
Resurvey By painting*

Parts	(a) Cost / List Price Items	\$	4,408.30
	Plus/Less 20%	\$	881.66
	Total of Cost / List	\$	3,526.64
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items	\$	295.00
Total Parts Cost		\$	3,821.64
Labour		\$	2,740.00
Total		\$	6,561.64

Click Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Finance" basis
- No legal modifications is allowed
- Supplementary Remitts need to be approved and subject to final approval from Insurance Company

Authorised by Repairer

Signature

Date

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Kenneth
Company : CLICK
Survey conducted on : 5/2/20 at _____

Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : 04 day(s)

(c) Resurvey : Required / ~~Not Required~~

(d) Excess : \$ _____

(e) Signature of surveyor : Le Date: 5/2/20



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Spare Parts

Vehicle No. : **SMC 1293 U**
Make & Model : **HONDA SHUTTLE**
Chassis No : **GP71213362**

Submit By : **JENNY**
Year Manufacture : **2018**
Engine No :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Rear windscreen moulding	1	\$120.00		✓
2	Rear windscreen sealant	1	\$50.00	S.N	Posn
3	Reverse sensor	2	\$200.00	S.N	X
4	Rear number plate	1	\$45.00	S.N	X
5	Rear No.plate lamp LH	1	\$38.50		X
6	Rear No.plate lamp RH	1	\$38.50		X
7	Rear bumper	1	\$1,150.60		✓
8	Rear bumper clip	10	\$35.00		✓
9	Rear bumper side retainer LH	1	\$26.50		X
10	Rear bumper side retainer RH	1	\$26.50		X
11	Rear bumper bracket LH	1	\$48.70		X
12	Rear bumper bracket RH	1	\$48.70		✓
13	Rear bumper sponge	2	\$179.00		X
14	Tail door	1	\$1,193.00		✓
15	Tail door lock	1	\$157.10		X
16	Tail door emblem	1	\$38.00		✓
17	Wording "SHUTTLE"	1	\$55.00		✓
18	Wording "HYBRID"	1	\$80.10		✓
19	Tail door chrome	1	\$383.10		X
20	Taildoor reflector LH	1	\$395.00		X
21	Taildoor reflector RH	1	\$395.00		X
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



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Labour

Vehicle No. : **SMC 1293 U** Submit By : **SERENCE**
Make & Model : **TOYOTA PRIUS** Year of Manufacture : **2017**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, END PANEL, TAILDOOR, SPARE TYRE COMPARTMENT)	\$1,000.00	4001
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, END PANEL, TAILDOOR, SPARE TYRE COMPARTMENT)	\$1,000.00	4001
3	To tuff coat.	\$150.00	301
4	TO Check wiring	\$50.00	151
5	To transfer boot mechanism to new boot	\$120.00	601
6	To conduct water leakage tests to ensure proper air and sealing	\$120.00	X
7	To remove & refit reverse sensor	\$150.00	501
8	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load.	\$150.00	X

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/SMO20001990/KSF3N2
Date: 03/03/2020

REFERENCE

Handling Insurer: Sompo Insurance Singapore Pte. Ltd. Policy No: D19MTRENT000119
Claimant Vehicle No : SMC1293U **Insured Vehicle No :** SLD8643D
 Date of Loss: 03/05/2019 Nature of Claim: TP Claim No: CMTD1902181

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMC1293U**
 Make & Model: HONDA SHUTTLE HYBRID, 1.5 (A) Engine No: LEB6556236
 Reg. Date: 26/06/2018 (Man. Year: 2018) Chassis No: GP71213362
 Colour: Metallic Black Odometer: 140733 km
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/60R15 Rear Tyre Size: 185/60R15
 Front Left Side: ROADMARCH 9 mm Rear Left Side: West Lake 8 mm
 Front Right Side: ROADMARCH 9 mm Rear Right Side: West Lake 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,821.64	2,177.36	1,644.28	43.03
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,740.00	955.00	1,785.00	65.15
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,561.64	3,132.36	3,429.28	52.26
+ GST 7.00/7.00% (S\$)	459.31	219.27	240.04	52.26
Nett Amount (S\$)	7,020.95	3,351.63	3,669.32	52.26

INSPECTION

Date of Assignment: 05/02/2020
 Date Inspected: 05/02/2020 Inspected At: Esteem Performance Pte Ltd - Sin Ming (HQ)
 385 Sin Ming Drive
 Singapore 575718
 Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG**Manager:** Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 28 Feb 2020)	
Parts:	N/A	HONDA SHUTTLE HYBRID 1.5 (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMC1293U)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR WINDSCREEN MOULDING	Necessary	120.00 FL	*120.00 FL
2	1		*REAR NO PLATE LAMP LH	Serviceable	38.50 FL	*- FL
3	1		*REAR NO PLATE LAMP RH	Serviceable	38.50 FL	*- FL
4	1		*REAR BUMPER	Dented	1,150.60 FL	*1,150.60 FL
5	10		*REAR BUMPER CLIP	Necessary	35.00 FL	*35.00 FL
6	1		*REAR BUMPER SIDE RETAINER LH	Serviceable	26.50 FL	*- FL
7	1		*REAR BUMPER SIDE RETAINER RH	Serviceable	26.50 FL	*- FL
8	1		*REAR BUMPER BRACKET LH	Repair	48.70 FL	*- FL
9	1		*REAR BUMPER BRACKET RH	Repair	48.70 FL	*- FL
10	2		*REAR BUMPER SPONGE	Serviceable	179.00 FL	*- FL
11	1		*TAIL DOOR	Bent	1,193.00 FL	*1,193.00 FL
12	1		*TAIL DOOR LOCK	Repair	157.10 FL	*- FL
13	1		*TAIL DOOR EMBLEM	Necessary	38.00 FL	*38.00 FL
14	1		*WORDING SHUTTLE	Necessary	55.00 FL	*55.00 FL
15	1		*WORDING HYBRID	Necessary	80.10 FL	*80.10 FL
16	1		*TAIL DOOR CHROME	Serviceable	383.10 FL	*- FL
17	1		*TAILDOOR REFLECTOR LH	Serviceable	395.00 FL	*- FL
18	1		*TAILDOOR REFLECTOR RH	Serviceable	395.00 FL	*- FL
19	1		*REAR WINDSCREEN SEALANT	Necessary	50.00 FS	*40.00 FS
20	2		*REVERSE SENSOR	Serviceable	200.00 FS	*- FS
21	1		*REAR NUMBER PLATE	Serviceable	45.00 FS	*- FS
					Sub Total (S\$)	4,703.30
					- List Item Discount on L Items 20.00/20.00% (S\$)	881.66
					Total Parts (S\$)	3,821.64
						2,177.36

F=Franchise part, S=SpcNett, L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA.(REAR BUMPER,END PANEL,TAILDOOR,SPARE TYRE COMPARTMENT)	New	1,000.00	400.00
2	TO PUTTY,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA.(REAR BUMPER,END PANEL,TAILDOOR,SPARE TYRE COMPARTMENT)	New	1,000.00	400.00
3	TO TUFF COAT	New	150.00	30.00
4	TO CHECK WIRING	New	50.00	15.00
5	TO TRANSFER BOOT MECHANISM TO NEW BOOT	New	120.00	60.00
6	TO CONDUCT WATER LEAKAGE TESTS TO ENSURE PROPER AIR AND SEALING	New	120.00	0.00
7	TO REMOVE & REFIT REVERSE SENSOR	New	150.00	50.00
8	TO REMOVE & REFIT SPARE TYRE,SPARE TYRE BOARD,CARPET TRIM TO ASSIST WORK LOAD	New	150.00	0.00
Gross Labour Cost (\$\$)			2,740.00	955.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >