		WIND SH 6500	S	103/2016
entimpled for		Type: M.Car / M.Cycle / Bits /		
on/ap/ws	/TP RES / OD RES / EVA / INV / MV	Truck / Trailer (ii		101(41)
To Inspect Ve	riide No	Males Hyundai	140	1685
of Workshop n		Colon blue		d / Std / Nt / NA
		Sp Heading 52900	_	d/Std/NI/NA
manual S	BHB 6978D	Eng/No -	9 7,	
Policy No.		CALL KMHLBAIUM	GU085478	
Chancella V	M/1082683-002	Gen Cond Good / Fair Poor	Burnt	
Shiri Insured	Extenses	Sleering (norder Nammed / L	caked / Burnt or	
Chart's Reco		Brake (norder) Jammed / Le	paked / Burnt or	
Make of Vehi		Modi: Nil / S/Rim / STD A/R	Righ or	
		Tyre Size Fi 20	5/65 R16	
(Policy Condit		R:	-	
	eh had commenced its N/S O/S	BS / DUN / EXNOVA / GY / FS /	LIZA / MIC / OHTSU / PIE	/ SUMI?
repair	at the time of inspection	TOYO / YOKO or	nestlalie	
Ball or Market V		Front	Rear	
IDAC Accident F		R/Bal. 6 mm	R/Bal.	, mm
GIA / PR Smon		L/Bat. 6 mm	1/fini 6	mni
Lst. Repairs	days Res. Yes or No	D.O.A. 1  02 2020	D.O.L. 4 02	2020
Lum Sunc	% 3 Val. Yes or No.		ortdelgro (Loy	
CA / REV /	REP. / 24 HRS	Des of Damages, Frt Rear /	O/S / N/S / U/C / Roof	top or
Date	Person Contacted Vehicle, IN / OUT	The U/C / Chassis frame /	Body Structure allected	due to collision
Date / Time	Action / Instruction SH 6500 S - C83   PC1 1 9 01 0 4 73   GC		DoA: 1106	
	SHB 69780-X			13019
	No policy Pound.	NTI	10	
			(LIS)	
Į.	\$:\$1750 = with 3-epairdays			
co.	15:\$1750 = with 3-epairdays			
	-			
Paterline Fac Pass c	. From Keport	Days Of Repair:		
n Dolo:Time, File Return	: Final Report	Resurvey No. of Trip:	Survey Fon	160
4	Add Fee:	- 5210s town - 16	Transportation	
	7 MM 7 00.	Site Insp. (\$	12.16%	
Report Format		Tech Invs (\$	Pactors	
_ump Sum / LE	3.15 (1	Weekend (\$	31: Others	
		The state of the s	7006	1/ n
			117770	160

# OMFORTDELGRO ENGINEERING

member of COMFORTDELGRO

### ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701

Mainline + 85 6383 6280 Facsimile + 65 8280 9755

Workshops
59 Loyang Drive Singapore 508969
392 Sin Mary Drive Singapore 575717

24 Sendko Loop Singapore 758156 7 Sungal Kadul Way Singapore 728791

Date/Time: 04.02.2020 11:40

Page : 1

Team: ARC Repair	TP(CLSO)1	JOB CARD	Sales Order:	JC NO.: 305378835
TOMER			REGN NO.:SH 6500S	MILEAGE
TOMED NO. 70100		LTD VAR	MAKE: HYUNDAI	FUEL EF
383 SIN MI	NG DRIVE SINGAPORE 575717		MODEL I-40	04.02.2020 10:15
(R) 65508755 (P)	(O)	C	YR OF MANU. 03.2016	TARGET DATE
COUNT CARD NO.	*	(	CHASSIS CODE KMHLB41UMGU08	5478 COMPLETION DATE/TIME:
Accident Date: NATURE: 3P 01.0	01.02.2020 2.2020 ( C )	JOB DESCRIPTION		
S/NO L	ABOR CODE		SCRIPTION	FRONT
NTUC	- Right F	ConA		Sint Office Advantage of the Control
			E D D D D D D D D D D D D D D D D D D D	HIGHI
		125	REAR	
L L L L L L L L L L L L L L L L L L L				
CKED & PASSED OUT BY:				
SERVICE ADVISO	R		CUSTOME	R'S SIGNATURE
wledgement Slip	,	Exit Pass		
No.: SH 6500S	LARRY	Vehicle No.:	SH 6500S	
	private the	New of David	Addison	
of Service Advisor	Signature/Date	Name of Service	Advisor Date	

### Denise Tay (LKKAuto)

From:

MTCL@income.com.sg

Sent:

Thursday, 20 February 2020 10:46 AM

To:

Denise Tay (LKKAuto)

Subject:

RE: REQUEST CLAIM NUMBER

Dear Sir/Mdm,

We have registered the claim.

Our reference number: MT/1082683-002

Claim Officer: Jessie Wo

Please allow the claim officer 2-3 working days to respond to your case.

We appreciate if you do not respond to this email. Thank you

Best regards,

Diana Tay Senior Admin Assistant www.income.com.sg











At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify. Find out more at income.com.sg/careers

In w

From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]

Sent: Wednesday, 19 February 2020 5:30 PM

To: MTCL@income.com.sg

Subject: RE: REQUEST CLAIM NUMBER

Dear Sir/Madam,

We have check on the correct insured

S/No	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1	Comfort Transportation PTE LTD	SH 6500S	SHC 6978D	01/02/2020	17:00	4,519.60	1750

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

0.1

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDEN	ISIA	LEME	NI

Date Of Report 03/02/2020 14:20
Date Of Accident 01/02/2020 17:00

Exact Location Of Accident ANG MO KIO HUB TAXI STAND

Country/State of Loss SINGAPORE

#### **DETAILS OF OWN VEHICLE**

Vehicle Registration Number SH6500S

#### Insured/Policyholder

Name Of Registered Owner COMFORT TRANSPORTATION PTE LTD

Co Reg No 1XXXXXX21R

Email Address FLEETSAFETY@CDGTAXI.COM.SG

Mobile Phone No

Alternative Phone No OFFICE-65508768

#### Vehicle Particulars

Manufacturer HYUNDAI

Model 140

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category TAXI

#### **Insurance Company**

Name of Insurance Company MS FIRST CAPITAL INSURANCE LTD

Type Of Coverage THIRD PARTY FIRE AND/OR THEFT

Fleet Policy YES

Policy Number D-18088936MFSH

Cover Note Number

#### Driver

Name of Driver BOI SECK KONG @BOEY SECK KONG

 NRIC No
 SXXXX761C

 Date Of Birth
 26/11/1952

 Occupation
 OUTDOOR

 Date Of Driving Pass
 03/07/1995

Driving Experience 24 YEARS AND 6 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-83522763

Fax Number

Contact Number

EMail Address NOEMAIL

Address

BLK 162 YISHUN STREET 11 #06-250

Postcode

760162

OTHER - TAXI DRIVER

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

#### General Information of the Accident

Type Of Accident

COLLISION - HEAD ON COLLISION

Weather Conditions

CLEAR

Road Surface

DRY

#### Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle) involved in the accident

2

NO

Was any body injured in the Accident? Was any injured conveyed to hospital by

NO

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

NO

soliciting/offering accident claims assistance. Number of Passengers (Including Driver)

2

Passenger 1

NAME:

GENDER:

: MALE

### **Details of Police Action**

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

#### Circumstances of Accident

PLS REFER TO ATTACHED / Type Of Accident : HEAD TO SIDE

#### Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

#### **DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number

SHB6978D

Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category

TAXI

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

NTUC INCOME INSURANCE CO-OPERATIVE LTD

Nature Of Damage

LEFT FRT

No. Of Passenger (Including Driver)

#### Sketch Plan Pg. 1

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to regudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
  Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
  interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION FIRE LTD

CC. REG. NO. 100303321R

Policyholder's Signature Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time

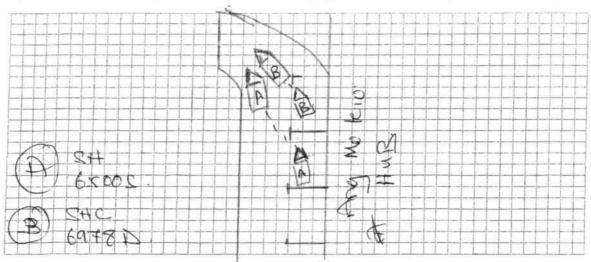
Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

GMR AC Skeuch Flandom V3

Sketch Plan Pg. 2



 ON. 1 Teb 2020 @ 1700 hr I brit (A)
Pick up PAR @ the above locature
are start to neve along the way -
 vert (B) South out I vert (A) Stop.
WETT B WIT WETT A TELL ROUT, Q,
the point of accident veit DAR
seat injude.

#### DECLARATION

I/We declare the foregoing particulars are true in every respect.

COMFORT TRANSPORTATION FTE LTD
CO. REG. NO. 199303821K

Policyholder's Signature

Drive

Date & Time.

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.

GW1904C Sketch Plan Form \_ 1/3



#### GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00 Singapore 048580 Tel (65) 6224 0010 Fax (65) 6224 0030

Operating Hours : Monday to Friday, 09:00 – 17:00 UEN: S665S0020G / GST Reg. No.: M400017735

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

		A	DDENDUN	1	
(A)	PARTICULARS OF PI	ERSON MAKING THE AME	NDMENTS:		
	Original Report No	:_MCD620014967	v	ehicle Registration No:	SH6500S
	Name(as shownin NRIC)	BOI SECK KONG @BOE	Y SECK KONG	IRIC/FIN/Passport No:	SXXXX761C
	(*Vehicle Driver) Ve	ehicle Owner) (*) Please d	elete as appro	opriate	
	Address	: BLK 162 YISHUN ST	REET 11 #0	6-250	Singapore(760162 )
	Contact (Tel)	1	N	Nobile No. :	
	Email Address	:			
	Date of Accident	:_01/02/2020	т	ime of Accident : 17:00	
	Place of Accident	: ANG MO KIO HUB TA	XI STAND		
	Insurance Company	: MS First Capital Insura	ance Ltd		
	I have made a report make the following a	t on the above mentioned amendments:	accident and		ditional information or
3					
	1				
				× X	~
	Policyholder / Driver' Date:	s Signature		Reporting Centre Perso Name: xiaoya NRIC/FINNo.:	

Date:

18.02.2020

### COMFORTDELGRO ENGINEERING PTE LTD

### REPAIR ESTIMATE\*

VEHICLE NO MAKE

Date:

: SH 6500S

: HYUNDAI

DATE: 4. Feb. 2020

NTUC Amount \$1,052.20
\$1,052.20
\$24.60
\$22.40
\$2.20 \$22.00
\$41.60
\$1,388.00
\$907.40
\$566.30
\$4,024.50
\$804.90
\$3,219.60
\$1110-4
\$100.00 N
\$100.00
\$ \$600.00
3000.00
3500.00
\$30.00
\$50.00
8)
/
\$1,200.00
AD 41.50.50
\$4,519.60
W 100 1000
epair quantum will

## COMFORTDELGRO ENGINEERING

Our Job Ref No .

305378835

Date

; 12. Feb. 2020

ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969 Fax: 6546 8156

FINA	I IZATI	ON FO	RM			Fax: 6	3546 8156
То				KK		Fax:	
Attn				RAM			
	·		: SH 650		Date	of Accident:	1. Feb. 2020
The s	survey	and est	imates of th	ne repairs of the	above-mentioned	vehicle are a	s follows:-
1.	The	epair jo	b shall bill t	o:	NTUC		SHB6978D (Premier)
2.	The f	inalized	d amount sh	nall be:			
	(a)			List discount			
	(b)	(8	ur Charges	_,_,_,			
	(0)			y-Part Repair Co	ost		
	(c.)	Total	for Lumpsu	r (if applicable) m repair cost aft Repair cost	er Less:		\$1,750.00
<ol> <li>3.</li> <li>4.</li> </ol>	We s	hall tre		ve amount as C	3 wo		is no reply from you
5.	Than	k you f	or your assi	stance.		e confirm the ealized amount	
	Signa	ature :		- 15	Sig	gnature :	
	Name	e :		Larry No	Na	ime :	V Porm
	Tel		6214 8316	3	Da	ite :	17 02/2020
	Fax	2	6546 8156		_		
For (	Official	Use C	nly				
		Item		Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. R	ental F	Rate P/I	Day		YES		
		ncome					
3. S	urvey f	ees					
4. L	TA Sea	rch Fe					
			on behalf				
	verrun	if appl	icable)				
			,				
Rem	arks:						



# **National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





NTU	TUC INCOME INSURANCE CO-OPERATIVE LTD			Ref: NS/INC20001973/Ftd3e2		
73 B	RAS BASAH ROA	D				
#05-0	505-01 NTUC TRADE UNION HOUSESINGAPORE			20-02-2020		
1895	56		Code:	INC4		
1.	COLUMN COLUMN	Policy Particulars		1005-0-m		
1.	Insured Veh.	SHB 6978D	_	nspected	SH 6500S	
-	Policy No.	0110 00100	Coverage (\$)		0.00	
_	Claim No.	MT/1082683-002	Exces		0.00	
_	Assign From	W177002000 002	-	n Date	04/02/2020	
0	Assign From	Vehicle Parti			TANKS OF SECULO	
2.	Make & Model	HYUNDAI 140	c.c	a condition	1685	
_		HIDDEN	_	of Reg.	2016	
	Engine No. Chassis No.	KMHLB41UMGU085478	Color		BLUE	
_	Odometer	529002	Steering		IN ORDER	
_		IN ORDER	Modification		STANDARD ALLOY RIM	
-	Brakes	FAIR	Wiodii	ication	011110111011101	
2	General		ions of	Turns	And the second	
3.		Size	Make		Balance	
	R/H Front Tyre	205/65 R16	-	LAKE	6 mm	
-	L/H Front Tyre	205/65 R16	-	LAKE	6 mm	
-	R/H Rear Tyre	205/65 R16	_	LAKE	6 mm	
_	L/H Rear Tyre	205/65 R16	_	LAKE	6 mm	
4.	Litt Real Tyle	Descripti				
4.	THE VEHICLE SU	STAINED DAMAGES AT THE FF				
1						
5.	DAMAGES SEE D		al Inform	mation	THE RESIDENCE OF THE PARTY OF T	
5.	Accident Date	01/02/2020	_	ection Date	04/02/2020	
	Survey held at	COMFORTDELGRO ENGINEE				
	Survey field at	59 LOYANG DRIVE				
		SINGAPORE 508969				
5a.	CONTRACTOR OF STREET		Remarks		<b>一种种种种种种种种种种种种种种种种种种种种种种种种种种种种种种种种种种种种</b>	
	A)THE INSPECTION B)IN ACCORDANG	ON WAS CONDUCTED ON A"WI CE TO YOUR INSTRUCTIONS, V	THOUT VE HAVI	PREJUDICE" BASIS E NOT AUTHORISE	S. D REPAIRS.	
5b.				of Repair		
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:		3 Working Days	ő.	



### **National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





#### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SH 6500S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER COVER	TO REPAIR SEE LABOUR	1,052.20	-
1	FRONT BUMPER SIDE BRACKET - RH	NOT NECESSARY	24.60	-
1	FRONT BUMPER TOP BRACKET - RH	NOT NECESSARY	22.40	2
10	FRONT BUMPER CLIPS @\$2.20	NOT NECESSARY	22.00	9
1	FRONT BUMPER GRILLE - RH	NOT NECESSARY	41.60	-
1	HEADLAMP - RH	SCRATCHED	1,388.00	1,388.00
1	HEADLAMP SUPPORT PANEL	NOT NECESSARY	907.40	.=
1	FRONT FENDER - RH	TO REPAIR SEE LABOUR	566.30	-
	LESS 20% DISCOUNT		-804.90	-277.60
			3,219.60	1,110.40
	SPECIAL NETT ITEMS			
1	ADVERTISEMENT - RHF FENDER (SN)	NECESSARY	100.00	100.00
	20		100.00	100.00
	LABOUR			
	PANEL BEATING. INCLUSIVE OF THE REPAIR OF FRONT BUMPER COVER AND FRONT FENDER - RH.		600.00	560.00
	SPRAY PAINTING CHARGE.		500.00	400.00
	TUFF KOTE.	NOT NECESSARY	50.00	-
	WIRING CHARGE.		50.00	50.00
			1,200.00	1,010.00
	GRAND TOTAL		4,519.60	2,220.40

RECOMMENDED COST OF LUMP SUM REPAIRS	1,750.00
(TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)	

Report Ref No. NS/INC20001973/Ftd3e2

PARASURAM S/O SHANMUGAM

Asst. Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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