

ASS. REC. BY:

REF:

A16

ec3/A1420001966/Avd3

✓

Merimen

ASSIGNMENT

From:

Date:

4/2/2020

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SMP 5558L

at Workshop m/s

premium

of

55 Ubi Road 1

Insured:

Policy No.

1900 167070

Claims No.

Sum Insured:

Excess:

550

(Client's Record)

Make of Veh:

3pm

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

88.4 days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SMP5558L

Yr Regn:

2019/Sept.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4

c.c

1984

Colour:

Blue

A/C:

Insured / Std / NI / NA

Sp. Reading

9780

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAUZZZF44KA088587

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / 3Rim / STD A/Rim or

Tyre Size:

F:

245/35R19

R:

245/35R19

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

30/1/20

D.O.I.

04/02/20

Survey held at

Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OP A16
	SMP 5558L-X
5/2/20	Revert via merimen
	MV: 142
	PV: 66.7K
	Nett: 75.3K
5/2/20	Recd approved \$5594 from Victor by merimen
5/2/20	Informed Tony c/A ex \$550 by email
12/3/20	Final fig. \$5032.80 (Recd 17,299.20-7790) confirmed by email
Date/Time, File Pass to?	<input type="checkbox"/> : Preli. Report
	<input type="checkbox"/> : Final Report
1) Date/Time, File Return to?	Days Of Repair: 4
	Resurvey No. of Trip: 1
2) 24/4 - typist	Add Fee: <input type="checkbox"/> : Site Insp (\$) <input type="checkbox"/> : Interview (\$) <input type="checkbox"/> : Tech. Invs (\$) <input type="checkbox"/> : Weekend (\$)
Report Format: Merimen	Survey Fee: <input type="checkbox"/> : S + RS, SI
Lump Sum / L.B.I. (\$ 5032.80)	Photos <input type="checkbox"/> : Others <input type="checkbox"/>
	TOTAL <input type="checkbox"/>

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 5 February 2020 5:50 PM
To: Claims Dept; Admin A; Admin-D (LKKAUTO); SUR
Cc: (nora.khai@premiumauto.com.sg); (boojohnny@gmail.com)
Subject: RE: OD CLAIM FOR SMP 5558 L ON 30/1/2020

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SMP 5558L, (Excess \$550/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Tuesday, 4 February 2020 3:41 PM
To: 'Claims' <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMP 5558 L ON 30/1/2020

Dear all,

Survey done by Adrian . kindly assist follow up approval on tomorrow.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 3 February 2020 9:23 AM
To: 'Claims'; 'Admin A'; 'Nivitha (LKK Auto)'; 'SUR'
Cc: 'Claims'
Subject: RE: OD CLAIM FOR SMP 5558 L ON 30/1/2020

Dear all,

Kindly ignore the previous email.

Attached is the correct estimate for your reference.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 30 January 2020 5:33 PM
To: 'Claims'; 'Admin A'; 'Nivitha (LKK Auto)'; 'SUR'
Cc: 'Claims'
Subject: RE: OD CLAIM FOR SMP 5558 L ON 30/1/2020

Dear all,

Attached is the estimate for your reference.

**Best Regards,
Syafiq
Claims Admin Assistant**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 30 January 2020 10:07 AM

To: 'Admin A'; 'Nivitha (LKK Auto)'; 'SUR'

Cc: 'Claims'

Subject: OD CLAIM FOR SMP 5558 L ON 30/1/2020

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 4/2/2020, 3Pm. Owner waiting.

**Best Regards,
Syafiq
Claims Admin Assistant**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

View Received Message

This mail is associated with :

***SMP5558L (4128054973SG)**

OD

Jan 30 2020 7:00AM

[CHAN SIANG MUN]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 05/02/2020 15:05 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$5594.00) - SMP5558L - Claim Handler: Chan, Yoke Shi

Approved:5594.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Foo, Chit Yan

Date: 05 Feb 2020

Preliminary Advice

Vehicle No	: SMP5558L	Accident Date	: 30/01/2020
Make	: AUDI A4	Policy No.	: 1900167070
Assignment Date	: 05/02/2020	Excess	: S\$0.00
Date of Inspection	: 04/02/2020	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	22,332.00
Revised Amount	:S\$	5,594.00
Check Items (Estimated)	:S\$	300.00
Total	:S\$	5,894.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	142,000.00
COE / PARF Rebate	:S\$	66,656.00
Salvage Value	:S\$	
Margin for Repair	:S\$	75,344.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	048D
Vehicle Details	
Vehicle No.:	SMP5558L
Vehicle to be Exported:	No
Intended Deregistration Date:	05 Feb 2020
Vehicle Make:	AUDI
Vehicle Model:	A4 SEDAN 2.0 TFSI S TRONIC (NAV)
Primary Colour:	Blue
Manufacturing Year:	2019
Engine No.:	CVK084580
Chassis No.:	WAUZZZF44KA088587
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$33,720.00
Original Registration Date:	30 Sep 2019
First Registration Date:	30 Sep 2019
Transfer Count:	0
Actual ARF Paid:	\$39,208.00
PARF Eligibility	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Sep 2029
PARF Rebate Amount:	\$29,406.00
COE Details	
COE Expiry Date:	29 Sep 2029
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$40,002.00
COE Rebate Amount:	\$37,250.00
Total Rebate Amount:	\$66,656.00

The information contained herein is correct as at 05 Feb 2020

OK



Audi A4 2.0A TFSI S-tronic | **\$128,800** | **\$12,720 /yr** | **10-Sep-2018** | **1,984 cc** | **24,488 km** | **Luxury** | **Available**

1 Owner Unit, 5 Years Agent Warranty With Audi. Sporty Sedan And Spacious Interior. Genuine Low Mileage At Only 25K Km. Call/SMS/WhatsApp For Viewing Today!

Republic Auto

Posted: 29-Jan-2020 Tags: 2018 Audi A4, 2018 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi



Audi A4 2.0A TFSI S-tronic | **\$125,800** | **\$11,960 /yr** | **21-Dec-2018** | **1,984 cc** | **9,500 km** | **Luxury** | **Available**

5 Years Unlimited Mileage Agent Warranty. 3 More Free Servicing. Navarra Blue Exterior. Showroom Condition. Sheltered Park. Highest Trade In. Std Bank Loan, Balloon Loan, In House Loan. 100% Loan Available. Test Drive Today At Balestier Office

Posted: 12-Dec-2019 Tags: 2018 Audi A4, 2018 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi

PREMIUM AD



Audi A4 2.0A TFSI S-tronic | **\$129,800** | **\$12,390 /yr** | **26-Dec-2018** | **1,984 cc** | **11,800 km** | **Luxury** | **Available**

5 Years Unlimited Mileage Agent Warranty. 3 More Free Servicing. Original S3 18" Rims & S-Line Side Skirts. Original S4 Front Bumper & Front Grilles From Agent. Original RS4 Leather Seats And Gear Selector. Sports Pedals. Navarra Blue Exterior. Showroom Condition. Shel...

Posted: 06-Dec-2019 Tags: 2018 Audi A4, 2018 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi

PREMIUM AD



Name your price, sell your car

Sell by consignment-hassle free with no obligations to sell!

Find out more!



Audi A4 2.0A TFSI S-tronic | **\$128,888** | **\$12,230 /yr** | **09-Jan-2019** | **1,984 cc** | **21,000 km** | **Luxury** | **Available**

New 6 Months Road Tax! 5 Years Audi Authorized Dealer Serving Unlimited Mileage Warranty Till Jan 2024! Latest A4 Mythos Black With 24 Hours Audi Roadside Assist! Fully Audi Authorized Dealer Dealing With Receipts And Audi Maintenance Checklist Print Out! Comes With: BBS...

Posted: 30-Jan-2020 Tags: 2019 Audi A4, 2019 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi

DIRECT OWNER



Audi A4 2.0A TFSI S-tronic | **\$138,999** | **\$12,580 /yr** | **31-Jul-2019** | **1,984 cc** | **2,300 km** | **Luxury** | **Available**

Purchased From Authorised Preowned Audi Agent! New 6 Months Road Tax! 5 Years Audi Agent Unlimited Mileage Warranty Till July 2024! Latest A4 Mythos Black With 24 Hours Audi Roadside Assist! Audi Management Unit! High Loan Approval! Fully Audi Agent Servi...

Premium Automobiles

Posted: 24-Jan-2020 Tags: 2019 Audi A4, 2019 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi

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AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CHAN SIANG MUN (CHEN CHANGWEN)
 Period of Insurance : 30 Sep 2019 To 29 Sep 2021
 Engine No. : CVK084580
 Chassis No. : WAUZZZF44KA088587

Vehicle No. : SMP5558L
 Policy No. : 1900167070
 Endorsement No. :
 Issued Date : 01 Oct 2019

ABOUT THE COVER

Make/Model : AUDI A4 Sedan 2.0 TFSI S tronic
 Engine Capacity/Tonnage : 1,984.00 CC Sum Insured : Market Value First Year of Registration : 2019
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PAF : Yes
 Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1100 Theft - \$0 Flood Cover - \$1100

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

CHAN SIANG MUN (CHEN CHANGWEN) - \$1100 (Own Damage), \$1100 (Flood Cover)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1969 (Malaysia).

0504125277

PREMIUM LEASING -TKC
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manile

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE

Cheng Cheng Chee

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: S7839048D

Name:

CHAN SIANG MUN
(CHEN CHANGWEN)

Birth Date: 28 Dec 1978

Issue Date: 21 Jan 2004



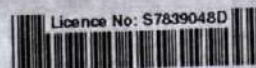
001090555G

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of
which unladen does not exceed 2500 kilograms

PASS DATE

21 Jan 2004



Licence No: S7839048D

NP 428A

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	30/01/2020 09:34
Date Of Accident	30/01/2020 07:35
Exact Location Of Accident	ALONG UPPER SERANGOON TOWARDS BARTLEY
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMP5558L
Insured/Policyholder	
Name Of Registered Owner	CHAN SIANG MUN
NRIC No	SXXXX048D
Email Address	CALVIN19@SINGNET.COM
Mobile Phone No	(LOCAL) +65-96779784
Alternative Phone No	OFFICE-96779784

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 2.0 TFSI 8W
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1900167070
Cover Note Number	

Driver

Name of Driver	CHAN SIANG MUN
NRIC No	SXXXX048D
Date Of Birth	28/12/1978
Occupation	INDOOR
Date Of Driving Pass	21/01/2004
Driving Experience	16 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96779784
Fax Number	
Contact Number	OFFICE-96779784
EMail Address	CALVIN19@SINGNET.COM

Address	BLK 586 WOODLANDS DRIVE 16 #11-122
Postcode	730586
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : CHEONG SUE PHING GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

WAS DRIVING ALONG UPPER SERANGOON ROAD TOWARDS BARTLEY. THE FRONT CAR SUDDENLY E-BRAKE AND MY CAR HIT INTO HIS REAR

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLL6832X
Vehicle Make/Model/Colour	TOYOTA VIOS
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	CHONG CHOON NYEN
NRIC/Passport Number	
Contact Number	96420362
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms); which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 30/01/2020

Driver's Signature

(If driver is not the policyholder)

Date & Time:



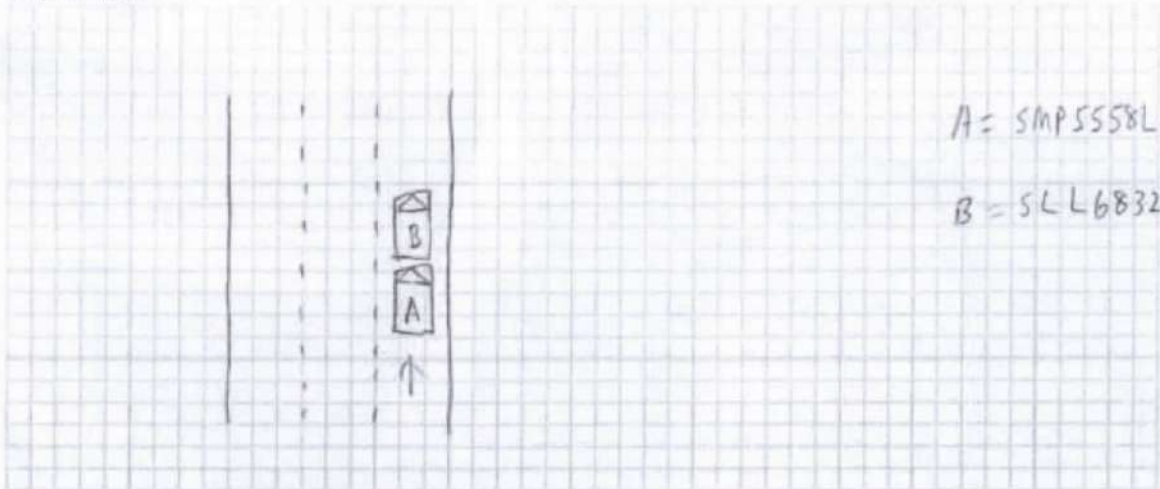
Reporting Centre Personnel's Signature

Name: T. Fong

NRIC/FIN No.: 672040107X

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Was driving along Upper Serangoon Road towards Bartley. The Smart car suddenly e-brake and my car hit into his rear. -

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 30/01/2020

Driver's Signature

(If driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

Name: Tay Fong

NRIC/FIN No.: 627040167x

Accident Photo



Accident Photo



Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 27832

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0124/2020/NS
Date : 30-Jan-20

Vehicle NOT IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Chan Siang Mun
Address : Blk 586 Woodlands Drive 16
#11-122
Singapore 730586
Telephone : HP +65 96779784
Type of Claim : Own Damage Claims
Policy No. : 1900167070
Vehicle No : **SMP 5558 L**
Model Code : Audi A4 Sedan 2.0 TFSI 8W
Model / Year : Sep-19
Engine No : CVK 084580
Chassis No : WAUZZZF44KA088587
Mileage : -
Date In : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 30-Jan-20
Place of Accident : Along Upper Serangoon Towards Bartley

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMP 5558 L

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00 ✓	✓
2	To dismantle and renew front bumper, bonnet and rhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$ 2,450.00 500 ✓	✓
3	To respray front bumper and bonnet.	\$ 2,000.00 1100 ✓	✓
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: <u>\$ 5,122.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMP 5558 L

		Damage Parts & Prices	
S/N	Parts Description	S/Nett	Remarks
1	FRONT BUMPER <i>Delat</i>	\$ 2,068.00	<i>✓ 1654.40</i>
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$ 553.00	<i>+</i>
3	FRONT BUMPER GRILLE - CENTRE <i>new</i>	\$ 185.00	<i>+</i>
4	FRONT BUMPER SECURING STRIP	\$ 34.00	<i>+</i>
5	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE <i>new</i>	\$ 198.00	<i>+</i>
6	FRONT BUMPER AIR GUIDE - RH <i>new</i>	\$ 59.00	<i>+</i>
7	RADIATOR GRILLE <i>Conced</i>	\$ 1,254.00	<i>✓ 1003.00</i>
8	FRONT BUMPER AIR GUIDE GRILLE - RH <i>new</i>	\$ 127.00	<i>+</i>
9	FRONT BUMPER CARRIER <i>2</i>	\$ 757.00	<i>+</i>
10	FRONT BUMPER FOAM FILLER PIECE	\$ 117.00	<i>+</i>
11	FRONT BUMPER COVER	\$ 120.00	<i>+</i>
12	CAUTION SIGN STICKER <i>new</i>	NEC \$ 13.00	<i>+</i>
13	AIRCON STICKER	NEC \$ 7.00	<i>+</i>
14	LOCK CARRIER BRACKET <i>Conced</i>	\$ 129.00	<i>103.20</i>
15	FRONT BUMPER SUPPORT - LH / RH <i>new</i>	2 \$ 54.00	<i>+</i>
16	BONNET <i>Repair</i>	\$ 2,634.00	<i>+</i>
17	BONNET ATTACHMENT PARTS <i>3</i>	\$ 388.00	<i>+</i>
18	BONNET IMPACT PROTECTION - CENTRE	\$ 26.00	<i>+</i>
19	BONNET IMPACT PROTECTION - LH / RH <i>new</i>	2 \$ 52.00	<i>+</i>
20	BONNET BOWDEN CABLE	\$ 54.00	<i>+</i>
SUB TOTAL SPARE PARTS CHARGES		: \$ 8,829.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMP 5558 L

		Damage Parts & Prices		Remarks
S/N	Parts Description	S/Nett		
21	BONNET RELEASE LEVER <i>Ne m</i>	\$	13.00	+
22	FRONT PARKING AID SENSOR - INNER / OUTER <i>3 Ne m</i>	2	TBC	+
23	FRONT PARKING AID SEAL RING	4 \$	14.00	+
24	HORN - RH LOW TONE <i>?</i>	\$	270.00	+
25	SPRING SHACKLE - RH	\$	27.00	+
26	LED HEADLIGHT - RH <i>Ne m</i>	\$	7,321.00	+
27	LIFT CYLINDER - RH	\$	198.00	+
28	LIFT CYLINDER CORRUGATED PIPE <i>?</i>	\$	88.00	+
29	RADIATOR AIR GUIDE - RH	\$	27.00	+
30	RADIATOR INNER DUCT - RH <i>Ne m</i>	\$	12.00	+
31	RADIATOR AIR GUIDE - UPPER	\$	15.00	+
32	FRONT BUMPER GUIDE SECTION - RH	\$	36.00	+
33	FRONT NO PLATE <i>checked Ne m</i>	S/N \$	60.00	+
34	SUNDRIES <i>?</i>	\$	300.00	+
TOTAL SPARE PARTS CHARGES		:	\$ 17,210.00	
TOTAL LABOUR CHARGES		:	\$ 5,122.00	
GRAND TOTAL		:	\$ 22,332.00	

All charges are not inclusive of GST.

Legend Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Owner to use own No plate

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian Lim*
Surveyed Date : *04/02/20*
Authorised Date :
Excess Cost :
Liability :
Remarks : *Not Authorised, 04 Days.*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. **SMP 5558 L**

S/N	Parts Description	Damage Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER <i>Del</i>	\$ 2,068.00	✓
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$ 553.00	+
3	FRONT BUMPER GRILLE - CENTRE <i>2 new</i>	\$ 185.00	+
4	FRONT BUMPER SECURING STRIP	\$ 34.00	+
5	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE <i>Met Alec</i>	\$ 198.00	+
6	FRONT BUMPER AIR GUIDE - RH <i>new</i>	\$ 59.00	+
7	RADIATOR GRILLE <i>Conked</i>	\$ 1,254.00	✓
8	FRONT BUMPER AIR GUIDE GRILLE - RH <i>new</i>	\$ 127.00	+
9	FRONT BUMPER CARRIER	\$ 757.00	+
10	FRONT BUMPER FOAM FILLER PIECE	\$ 117.00	✓
11	FRONT BUMPER COVER	\$ 120.00	+
12	CAUTION SIGN STICKER	NEC \$ 13.00	+
13	AIRCON STICKER	NEC \$ 7.00	+
14	LOCK CARRIER BRACKET <i>✓ CRA</i>	\$ 129.00	+
15	FRONT BUMPER SUPPORT - LH / RH	2 \$ 54.00	+
16	BONNET <i>Repair</i>	\$ 2,634.00	X
17	BONNET ATTACHMENT PARTS	\$ 388.00	+
18	BONNET IMPACT PROTECTION - CENTRE	\$ 26.00	+
19	BONNET IMPACT PROTECTION - LH / RH <i>new</i>	2 \$ 52.00	+
20	BONNET BOWDEN CABLE	\$ 54.00	X

SUB TOTAL SPARE PARTS CHARGES

: \$ 8,829.00

Stew 11/2/20

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 27832

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0124/2020/NS
Date : 30-Jan-20

Vehicle NOT IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

4 days - ok - jb 12 Mar 20

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Chan Siang Mun
Address : Blk 586 Woodlands Drive 16
#11-122
Singapore 730586
Telephone : HP +65 96779784
Type of Claim : Own Damage Claims
Policy No. : 1900167070
Vehicle No : **SMP 5558 L**
Model Code : Audi A4 Sedan 2.0 TFSI 8W
Model / Year : Sep-19
Engine No : CVK 084580
Chassis No : WAUZZZF44KA088587
Mileage : -
Date In : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 30-Jan-20
Place of Accident : Along Upper Serangoon Towards Bartley

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMP 5558 L

<u>S/N Nature of Jobs</u>		<u>Estimated Charges</u>	<u>Surveyor's Recommendations</u>
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00	\$ 480.00
2	To dismantle and renew front bumper, bonnet and rhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$ 2,450.00	\$ 500.00
3	To respray front bumper and bonnet.	\$ 2,000.00	\$ 1,100.00
4	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 5,122.00	\$ 2,272.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMP 5558 L

S/N	Parts Description	Damage Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER	\$ 2,068.00	\$ 1,654.40
2	FRONT BUMPER FIXING PARTS	\$ 553.00	
3	FRONT BUMPER GRILLE - CENTRE	\$ 185.00	
4	FRONT BUMPER SECURING STRIP	\$ 34.00	
5	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	\$ 198.00	
6	FRONT BUMPER AIR GUIDE - RH	\$ 59.00	
7	RADIATOR GRILLE	\$ 1,254.00	\$ 1,003.20
8	FRONT BUMPER AIR GUIDE GRILLE - RH	\$ 127.00	
9	FRONT BUMPER CARRIER	\$ 757.00	
10	FRONT BUMPER FOAM FILLER PIECE	\$ 117.00	
11	FRONT BUMPER COVER	\$ 120.00	
12	CAUTION SIGN STICKER	NEC \$ 13.00	
13	AIRCON STICKER	NEC \$ 7.00	
14	LOCK CARRIER BRACKET	\$ 129.00	\$ 103.20
15	FRONT BUMPER SUPPORT - LH / RH	2 \$ 54.00	
16	BONNET	\$ 2,634.00	
17	BONNET ATTACHMENT PARTS	\$ 388.00	
18	BONNET IMPACT PROTECTION - CENTRE	\$ 26.00	
19	BONNET IMPACT PROTECTION - LH / RH	2 \$ 52.00	
20	BONNET BOWDEN CABLE	\$ 54.00	
SUB TOTAL SPARE PARTS CHARGES		: \$ 8,829.00	\$ 2,760.80

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMP 5558 L

S/N	Parts Description	c/f	Damage Parts & Prices	
			S/Nett	Remarks
				\$ 2,760.80
21	BONNET RELEASE LEVER		\$ 13.00	
22	FRONT PARKING AID SENSOR - INNER / OUTER	2	TBC	
23	FRONT PARKING AID SEAL RING	4	\$ 14.00	
24	HORN - RH LOW TONE		\$ 270.00	
25	SPRING SHACKLE - RH		\$ 27.00	
26	LED HEADLIGHT - RH		\$ 7,321.00	
27	LIFT CYLINDER - RH		\$ 198.00	
28	LIFT CYLINDER CORRUGATED PIPE		\$ 88.00	
29	RADIATOR AIR GUIDE - RH		\$ 27.00	
30	RADIATOR INNER DUCT - RH		\$ 12.00	
31	RADIATOR AIR GUIDE - UPPER		\$ 15.00	
32	FRONT BUMPER GUIDE SECTION - RH		\$ 36.00	
33	FRONT NO PLATE	S/N	\$ 60.00	
34	SUNDRIES		\$ 300.00	
TOTAL SPARE PARTS CHARGES			: \$ 17,210.00	\$ 2,760.80
TOTAL LABOUR CHARGES			: \$ 5,122.00	\$ 2,272.00
GRAND TOTAL			: \$ 22,332.00	\$ 5,032.80

All charges are not inclusive of GST.

Legend Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 18 March 2020 4:58 PM
To: Boo seng yak; Carrine Leong; Chang Chee Sing; jiayee.yap@premiumauto.com.sg; SUR
Subject: RE: FINAL REVISION - SMP5558L - OD AIG - SURVEYED 4 FEB 20

Dear Mr Boo,

Confirm repair cost of \$5032.80 before excess \$550 and GST @ 4 days

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Thursday, 12 March 2020 6:56 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg
Subject: FINAL REVISION - SMP5558L - OD AIG - SURVEYED 4 FEB 20

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$5032.80 @ 4 days

Your early closure is appreciated.

Best regards - jb