

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 23 April 2020 2:41 PM
To: Veron Chen (LKKAUTO); Admin A; Admin-D (LKKAUTO); SUR
Cc: claims@premiumauto.com.sg
Subject: RE: LOD - OD CLAIM FOR SMP 5558 L ON 30/1/2020
Attachments: SMP 5558 L - LOD.pdf

Dear Veron,

Attached LOD for your perusal.

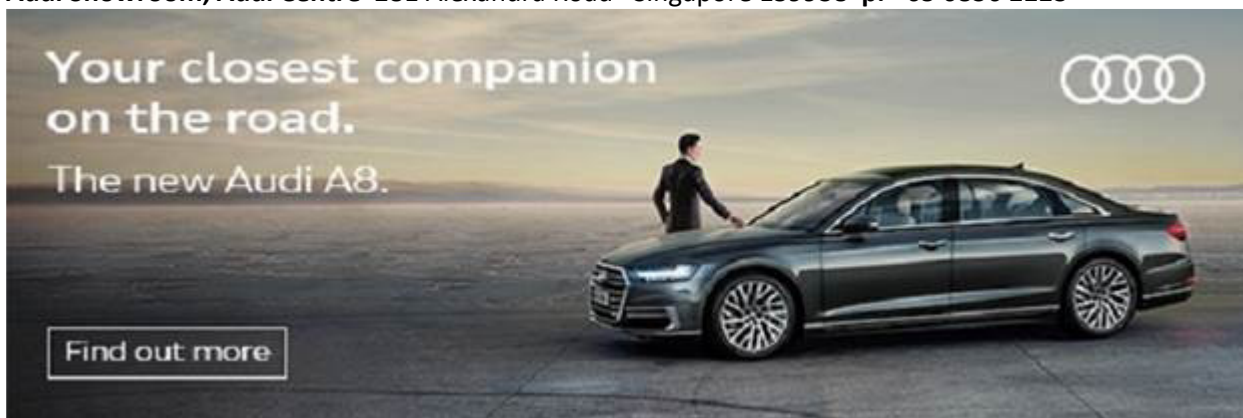
As spoken to your office, we will provide soft copy henceforth as our company will be implementing closure.

We hope for your understanding to accept settlement by email at this stage. Original documents will be arranged for during reopening.

Thank you.

Best Regards,
Nadia
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Wednesday, 5 February, 2020 5:50 PM
To: Claims Dept <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>; (boojohnny@gmail.com)

<boojohnny@gmail.com>

Subject: RE: OD CLAIM FOR SMP 5558 L ON 30/1/2020

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SMP 5558L, (Excess \$550/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Tuesday, 4 February 2020 3:41 PM

To: 'Claims' <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SMP 5558 L ON 30/1/2020

Dear all,

Survey done by Adrian . kindly assist follow up approval on tomorrow.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 3 February 2020 9:23 AM
To: 'Claims'; 'Admin A'; 'Nivitha (LKK Auto)'; 'SUR'
Cc: 'Claims'
Subject: RE: OD CLAIM FOR SMP 5558 L ON 30/1/2020

Dear all,

Kindly ignore the previous email.

Attached is the correct estimate for your reference.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 30 January 2020 5:33 PM
To: 'Claims'; 'Admin A'; 'Nivitha (LKK Auto)'; 'SUR'
Cc: 'Claims'
Subject: RE: OD CLAIM FOR SMP 5558 L ON 30/1/2020

Dear all,

Attached is the estimate for your reference.

Best Regards,
Syafiq
Claims Admin Assistant

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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 30 January 2020 10:07 AM
To: 'Admin A'; 'Nivitha (LKK Auto)'; 'SUR'
Cc: 'Claims'
Subject: OD CLAIM FOR SMP 5558 L ON 30/1/2020

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 4/2/2020, 3Pm. Owner waiting.

Best Regards,
Syafiq
Claims Admin Assistant

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