

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : JALALUDDIN BIN HASSAN  
 Period of Insurance : 27 Sep 2019 To 26 Sep 2021  
 Engine No. : CYR093643  
 Chassis No. : WAUZZZ4M7KD036436

Vehicle No. : SMP5186B  
 Policy No. : 1900166701  
 Endorsement No. :  
 Issued Date : 04 Oct 2019

## ABOUT THE COVER

Make/Model : AUDI Q7 2.0 TFSI  
 Engine Capacity/Tonnage : 1,984.00 CC  
 Driver Restriction : NA  
 Sum Insured : Market Value  
 Off Peak Car : No  
 First Year of Registration : 2019  
 Insuring with COE/PARF : Yes

## Person or Classes of Persons Entitled to Drive\* :

- a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

## Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

## EXCESS

## Section 1

Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$1000

## Section 2

Property Damage - \$0

Windscreen : \$100

## Named Driver and Excess (where applicable)

JALALUDDIN BIN HASSAN - \$1000 (Own Damage), \$1000 (Flood Cover)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

## IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*Manile*

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE

Cheng Cheng Chee

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE DRIVING LICENCE



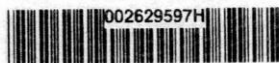
Licence Number: **S7416638E**

Name:

**JALALUDDIN BIN HASSAN**

Birth Date: **31 May 1974**

Issue Date: **16 Nov 2016**

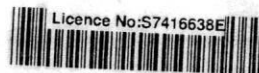


YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor cars with unladen weight  $\leq 3000\text{kg}$  with  $\leq 7$  passengers, exclusive of driver; and other motor vehicles with unladen weight  $\leq 2500\text{kg}$  20 Aug 2003

NP 428A



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

**WIP : 27988**

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/0132/2020/NS  
**Date** : 3-Feb-20

**Vehicle NOT IN workshop. Kindly arrange for survey.**

### **AIG Asia Pacific Insurance Pte Ltd**

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Motor Claims Dept**

**Tel: Fax 6338 1504**

**Owner's Name** : Mr Jalaludin Bin Hassan  
**Address** : 896A Tampines Street 81  
#12-854  
Singapore 521896  
**Telephone** : HP +65 98249724  
**Type of Claim** : Own Damage Claims  
**Policy No.** : 1900166701  
**Vehicle No** : **SMP 5186 B**  
**Model Code** : Audi Q7 2.0 TFSI QU  
**Model / Year** : Sep-19  
**Engine No** : CYR 093643  
**Chassis No** : WAUZZZ4M7KD036436  
**Mileage** : -  
**Date In** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 30-Jan-20  
**Place of Accident** : Along SLE Heading Towards TPE

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SMP 5186 B

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00 ✓	
2	To dismantle and renew front bumper, rhs front fender and rhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$ 3,150.00 ✓ 1200,	
3	To respray front bumper, rhs front bumper lower spoiler, rhs front fender and both front wheel arch trims.	\$ 3,800.00 ✓ 1950- 600 x 2 = 1200 Wheel Arch x 2 = 250 x 2 = 500. Lower Spoiler = 250.	
4	To renew rhs front rim and carry out wheel alignment.	S/N \$ 280.00 ✓	
5	To carry out diagnostic check.	\$ 192.00 ✓	
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 7,902.00</b>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SMP 5186 B

S/N	Parts Description	Damaged Parts & Prices		Remarks
		S/Nett		
1	FRONT BUMPER <i>Repair</i>	\$	2,317.00	+
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$	420.00	+
3	FRONT BUMPER AIR GUIDE - RH <i>new</i>	\$	63.00	+
4	FRONT BUMPER END CAP - RH <i>new</i>	\$	34.00	+
5	FRONT BUMPER CLOSING ELEMENT - UPPER CENTRE <i>new</i>	\$	261.00	+
6	FRONT BUMPER UNDERRUN BAR <i>new</i>	\$	759.00	+
7	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE <i>new</i>	\$	198.00	+
8	FRONT SPOILER - RH <i>Repair</i>	\$	199.00	+
9	FRONT BUMPER SPOILER - RH OUTER <i>new</i>	\$	41.00	+
10	FRONT BUMPER AIR GUIDE GRILLE - RH <i>new</i>	\$	280.00	+
11	FRONT BUMPER END CAP - RH <i>new</i>	\$	32.00	+
12	FRONT SPOILER - RH INNER <i>new</i>	\$	56.00	+
13	FRONT BUMPER GUIDE SECTION - RH <i>new</i>	\$	41.00	+
14	FRONT FENDER - RH <i>Deated</i>	\$	1,525.00	✓ 1220
15	FRONT FENDER ATTACHMENT PARTS <i>new</i>	\$	72.00	? X
16	FRONT FENDER REAR BRACKET - RH <i>new</i>	\$	58.00	+
17	FRONT FENDER BRACKET - RH <i>new</i>	\$	61.00	? X
18	FRONT FENDER BRACE - RH <i>new</i>	\$	96.00	? X
19	FRONT WHEEL HOUSING LINER - RH <i>new</i>	\$	226.00	+
20	REAR WHEEL HOUSING LINER - RH <i>new</i>	\$	226.00	+
<b>SUB TOTAL SPARE PARTS CHARGES</b>		:	<b>\$ 6,965.00</b>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name

: Adrian S

Surveyed Date

: 04/02/20

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

: Not Authorised, 04 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo

Body Repair Manager

Allan Wu

Claims Consultant



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 27988

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0132/2020/NS  
Date : 03-Feb-20

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian,

4 days - ok - Jy - 17 Mar 20

Attn: Motor Claims Dept

Tel: Fax 6338 1504

Owner's Name : Mr Jalaludin Bin Hassan  
Address : 896A Tampines Street 81  
#12-854  
Singapore 521896  
Telephone : HP +65 98249724  
Type of Claim : Own Damage Claims  
Policy No. : 1900166701  
Vehicle No : **SMP 5186 B**  
Model Code : Audi Q7 2.0 TFSI QU  
Model / Year : Sep-19  
Engine No : CYR 093643  
Chassis No : WAUZZZ4M7KD036436  
Mileage : -  
Date In : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 30-Jan-20  
Place of Accident : Along SLE Heading Towards TPE



# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Estimated Labour Charges for Accident Vehicle. SMP 5186 B

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front	S/N \$ 480.00	\$ 480.00
2	To dismantle and renew front bumper, rhs front fender and rhs headlight. Re-organise crash management components. Reinstall	\$ 3,150.00	\$ 1,200.00
3	To respray front bumper, rhs front bumper lower spoiler, rhs front fender and both front wheel arch	\$ 3,800.00	\$ 1,950.00
4	To renew rhs front rim and carry out wheel alignment.	S/N \$ 280.00	\$ 280.00
5	To carry out diagnostic check.	\$ 192.00	\$ 192.00
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 7,902.00</b>	<b>\$ 4,102.00</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SMP 5186 B

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER	\$ 2,317.00	
2	FRONT BUMPER FIXING PARTS	\$ 420.00	
3	FRONT BUMPER AIR GUIDE - RH	\$ 63.00	
4	FRONT BUMPER END CAP - RH	\$ 34.00	
5	FRONT BUMPER CLOSING ELEMENT - UPPER CENTRE	\$ 261.00	
6	FRONT BUMPER UNDERRUN BAR	\$ 759.00	
7	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	\$ 198.00	
8	FRONT SPOILER - RH	\$ 199.00	
9	FRONT BUMPER SPOILER - RH OUTER	\$ 41.00	
10	FRONT BUMPER AIR GUIDE GRILLE - RH	\$ 280.00	
11	FRONT BUMPER END CAP - RH	\$ 32.00	
12	FRONT SPOILER - RH INNER	\$ 56.00	
13	FRONT BUMPER GUIDE SECTION - RH	\$ 41.00	
14	FRONT FENDER - RH	\$ 1,525.00	\$ 1,220.00
15	FRONT FENDER ATTACHMENT PARTS	\$ 72.00	
16	FRONT FENDER REAR BRACKET - RH	\$ 58.00	
17	FRONT FENDER BRACKET - RH	\$ 61.00	
18	FRONT FENDER BRACE - RH	\$ 96.00	
19	FRONT WHEEL HOUSING LINER - RH	\$ 226.00	
20	REAR WHEEL HOUSING LINER - RH	\$ 226.00	
SUB TOTAL SPARE PARTS CHARGES		: \$ 6,965.00	\$ 1,220.00

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SMP 5186 B

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
			\$ 1,220.00
21	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 52.00	
22	FRONT WHEEL COVER - LH / RH	2 \$ 1,080.00	\$ 863.20
23	HEADLIGHT MOUNTING - RH	\$ 112.00	
24	LED HEADLIGHT - LH	\$ 9,356.00	
25	LIFT CYLINDER - RH	\$ 187.00	
26	FRONT ALUMINIUM RIM - RH	\$ 1,157.00	\$ 925.60
27	ALUMINIUM RIM RUBBER VALVE	4 \$ 13.00	
28	SUNDRIES	\$ 300.00	\$ 5.12
TOTAL SPARE PARTS CHARGES		: \$ 19,222.00	\$ 3,013.92
TOTAL LABOUR CHARGES		: \$ 7,902.00	\$ 4,102.00
GRAND TOTAL		: \$ 27,124.00	\$ 7,115.92

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.