

Premium Automobiles Pte Ltd

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLZ 7309 K

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0138/2020/NH

From
Telephone +65 -
Telefax +65 -
Mobile +65 -
Our Dept
Email

9-Jun-2020

Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SME 418 Z, Audi A6 1.8 TFSI S-TRONIC.

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SME 418 Z**, claimant, **Mr. Chang Guo Qian**, please find the related document per attached.

1. A copy of the Original invoice no. 85015178 – S\$ 15,608.56.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 400.00 (S\$ 100.00 x 4 Working days)
5. A copy of the GIA search – S\$ 2.00

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl

AIG Insurance – SME 418 Z


AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, Chong Guo Qian (the third party claimant) of 547 East Coast Road
#05-17 Singapore 429073 (address), owner of SME 418 Z (vehicle no.)
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SME 418 Z that was damaged pursuant to the accident which occurred on 3/2/20
(date) along KK Women's And Children's Hospital (location) involving vehicle no/s
SL27309K ("the accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 20 (day) of March (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$15608.56 (Repair Cost), S\$ 400.00 (Loss of rental/use), S\$ 2.00 (Disbursement), for vehicle no. SME 418 Z that was damaged pursuant to the accident which occurred on 3/2/2020 (date) along LKK Women's and Children's Hospital (location) involving vehicle no/s SLZ 7309 K. This is pursuant to the inspection conducted on 10/02/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Chong Guo Qian ("the third party claimant") of vehicle no. SME 418 Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SME 418Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17 (day) of August (month) 2020 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 05015178 Date : 22/05/2020 Order : SME0418Z Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SME0418Z (V 36252) Regn Date: 10/08/2018 Mileage: 30931 WIP No.: 28350

Model: A6 1.8 TFSI S, tronic 4GC06G (A Chassis: WAUZZZ4G4JN046604 Engine: CYG 023783 Dept: u

You have been assisted by :- UB-Lim Kee Siang (43)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER AND HEADLIGHT. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER	1100.00	1.00	1,100.00
S	BODYWORK	M: TO RENEW LHS FRONT CONTROL UNIT AND CARRY OUT CALIBRATION.	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A4G0807065ASGRU	COVER (LAST) Less 020%	1.00	2877.00	2,301.60
X	A4G0807647C BMT	GRILL (LAST) Less 020%	1.00	537.00	429.60
X	A4G0807283	GUIDE Less 020%	1.00	35.20	28.16
X	A4G0821101	FENDER Less 020%	1.00	1310.00	1,048.00
X	A4G0890905	FOIL Less 020%	1.00	113.50	90.80
X	A4G0821135A	SUPPORT - A/P Less 020%	1.00	89.90	71.92
X	A4G0853887J	SPOILER - A/P Less 020%	1.00	249.00	199.20
X	A4G0941113J	HEADLIGHT (LAST) Less 020%	1.00	8888.00	7,110.40
X	A8K0868307	RIVET - A/P Less 020%	2.00	0.60	0.96
X	AN 90346302	POP-RIVET - A/P Less 020%	4.00	1.50	4.80

Parts 11,285.44
Labour 0.00
Sublet 3,302.00
Menus 0.00
Lubricant 0.00

Sub-Total 14,587.44

7% GST 1,021.12

Grand Total 15,608.56



Received by

For & on behalf of
Premium Automobiles Pte Ltd

RENTAL AGREEMENT

202003-0134

Hirer's Name Chang Guo Qian	Date of Birth 15/5/83	Passport/ Nric No. S8313879C	Nationality
Address 547 East Coast Road #05-17	Occupation	Driving Licence No. As Above	Date of Expiry Life
Postal Code 429073	Contact No	Mobile Phone No. 96263470	
Joint Hirer's / Guarantor's Name	Date of Birth	Passport/ Nric No.	Nationality
Address	Occupation	Driving Licence No	Date of Expiry
Postal Code	Contact No	Mobile Phone No.	

CHECK OUT

Date 17.3.2020	Time 11.25am	Mileage KM	E 1/4 1/2 3/4 F
Date 20.3.2020	Time 7.28pm	Mileage KM	Remarks

CHECK IN

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	4	@	100	400
DISCOUNT				
GST @ 7%				
TOTAL				400
EXTENSION				m103116
			202003-0134	
Audi/KS				
SME418Z				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.


Hirer's Signature

Joint Hirer's/ Guarantor's Signature


for CHAN'S & SONS ENTERPRISE

VEHICLE NO. SMR 5365R	MODEL
FROM	RETURN

*Estimate Date. For actual return see CHECK IN

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.30PM. SATURDAY 8.30AM TO 12.30PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE**CHANG GUO QIAN**

NO. 547 #05-17
EAST COAST ROAD
SINGAPORE 429073

ATTN : CHANG GUO QIAN

INVOICE : AR2003-0314
DATE : 21/03/2020
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA202003-0134

DESCRIPTION	AMOUNT (SGD)
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Vehicle Reg No : SMR5365R 373.83
Make / Model :
Rental Dates : Rental Billing From 17/03/2020 To 20/03/2020 (inclusive)
Period : 4 days
Rental Rate : S\$ 100.00 Per Day (Including GST)
Reference No : SME418Z

AMOUNT : S\$
FOUR HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 373.83
GST 7% : 26.17

TOTAL S\$	400.00
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Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

Hirer:

CHANG GUO QIAN

OFFICIAL RECEIPT

DESCRIPTION

Official Receipt No : **202003-0176**
Account of : **CHANG GUO QIAN**
Date Issued : **21/03/2020**
Vehicle Reg No. : **SMR5365R**
Rental Dates : **17/03/2020**
Amount Received : **S\$ 400.00**
Payment Type: : **MASTER**
Payment for Invoice : **AR2003-0314**
Comments :

M103116

S\$

400.00

TOTAL AMOUNT RECEIVED

S\$

400.00

CHAN'S AND SONS ENTERPRISE
363 SEMBAWANG ROAD
SINGAPORE 758379

DATE: 21/03/20 TIME: 08:44:09
BTH NUM: 000520 INV NUM: 003116
MID : 000702053084422 TID : 72205400

SALE

Card Num: **** * 2173 Manual

RREF NUM: 084409005186 Card TYPE: MC
APPR CODE: 895796 TRC NUM: 005186
EXP DATE: **/**

TOTAL: SGD 400.00

NO SIGNATURE REQUIRED

I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO THE CARD ISSUER AGREEMENT
--- CUSTOMER COPY ---
REGIONAL FILMS 1.5.5.AG

* This is a computer generated document. No signature is required.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-019720
Date of Request: 04/02/2020

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 04/02/2020
Enquiry By Khoo Zhen Wei
TP Vehicle No. SLZ7309K
Accident Date 03/02/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLZ7309K	AIG Asia Pacific Insurance Pte. Ltd.	17/05/2019-16/05/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-019720
Date of Request: 04/02/2020

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 04/02/2020
Enquiry By Khoo Zhen Wei
TP Vehicle No. SLZ7309K
Accident Date 03/02/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Monday, 10 February 2020 4:32 PM
To: laijunbin@yahoo.com.sg
Subject: ACCIDENT INVOLVING SLZ 7309K & SME 418Z ALONG/AT KK WOMEN'S AND CHILDREN'S HOSPITAL CARPARK ON 03/02/2020

Our Ref: CC3/AIG20001959/da3

LAI JUEN BIN
2A LINCOLN ROAD
#28-08
SINGAPORE 308364

Dear Sir/Madam,

ACCIDENT INVOLVING SLZ 7309K & SME 418Z ALONG/AT KK WOMEN'S AND CHILDREN'S HOSPITAL CARPARK ON 03/02/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SME 418Z against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)