

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 26 March, 2020 10:05 AM
To: Merina Chia
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: SURVEY ASSESSMENT - D20000758MFSH // EXPRESS SETTLEMENT - LKK REF CC4/FCI20001951/Aha3
Attachments: TP ESTIMATE - FINALIZED.pdf; Preliminary Advice.pdf

Dear Merina,

We refer to your below email.

Kindly ignore our email dated on 11/03/2020 as we attached a different document not related to this matter.

Please find the attached correct documents for this case:

- Marked TP Estimate
- Preliminary Advise

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Merina Chia [mailto:MerinaChia@msfirstcapital.com.sg]
Sent: Thursday, 12 March, 2020 2:04 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: SURVEY ASSESSMENT - D20000758MFSH // EXPRESS SETTLEMENT - LKK REF CC4/FCI20001951/Aha3

Dear Vic,

We are agreeable with your proposal on liability.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Wednesday, 11 March 2020 5:25 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20000758MFSH // EXPRESS SETTLEMENT - LKK REF CC4/FCI20001951/Aha3

Dear Merina,

We refer to your below email.

Please find attached documents as requested:

- Marked TP Estimate
- Preliminary Advise

Kindly confirm liability.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)
Sent: Wednesday, 4 March, 2020 11:27 AM
To: Merina Chia
Cc: Admin A; Vic (LKKAuto)

Subject: RE: SURVEY ASSESSMENT - D20000758MFSH // EXPRESS SETTLEMENT - LKK REF CC4/FCI20001951/Aha3

Dear Merina,

Noted with thanks.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants
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From: Merina Chia [<mailto:MerinaChia@msfirstcapital.com.sg>]

Sent: Wednesday, 4 March, 2020 10:55 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: SURVEY ASSESSMENT - D20000758MFSH // EXPRESS SETTLEMENT - LKK REF CC4/FCI20001951/Aha3

Dear Vic,

As spoken earlier, please forward us a copy of prelim report first before any confirmation to workshop.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Merina Chia

Sent: Wednesday, 4 March 2020 10:11 AM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20000758MFSH // EXPRESS SETTLEMENT - LKK REF CC4/FCI20001951/Aha3

Dear Vic,

We are agreeable with express settlement for this case.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Tuesday, 3 March 2020 3:10 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20000758MFSH // EXPRESS SETTLEMENT - LKK REF CC4/FCI20001951/Aha3

Dear Merina,

We take note of your below email.

Please be informed that TP repairer confirmed no evidence available from their client (See attached email).

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Merina Chia [<mailto:MerinaChia@msfirstcapital.com.sg>]
Sent: Tuesday, 3 March, 2020 2:53 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: SURVEY ASSESSMENT - D20000758MFSH // EXPRESS SETTLEMENT - LKK REF CC4/FCI20001951/Aha3

Dear Vic,

We had written to insured to get video footage. I will get back to you once I gotten the footage.

Please let me know if you able to get third party video footage.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Saturday, 15 February 2020 1:37 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: SURVEY ASSESSMENT - D20000758MFSH // EXPRESS SETTLEMENT - LKK REF CC4/FCI20001951/Aha3

Dear Merina,

We refer to the above matter.

Liability: TBA (BOLA NIL)

Remarks: CONFLICTING VERSIONS. Insured driver reported that TP vehicle encroached into his lane. To request for Insured video footage to assess liability. TP reported that he was hit behind by Insured vehicle. We had also requested evidence from TP repairer.

Kindly assist.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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