

## Jasper Chua (LKK Auto)

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**From:** Jasper Chua (LKK Auto)  
**Sent:** Thursday, 20 February 2020 11:41 AM  
**To:** claims@transcab.com.sg  
**Cc:** Cecilia Chong (LKK Auto)  
**Subject:** ACCIDENT INVOLVING SHD 5346D (AXA) AND SFS 7240G ALONG/AT CLEMENCEAU AVENUE ON 29/01/2020

20 Feb 2020

Transcab Taxi  
Singapore

Dear Sir,

**OUR REF : CC4/ASM20001950/Aga3**  
**YOUR REF : P1680520 (SHD 5346D)**

### **ACCIDENT INVOLVING SHD 5346D (AXA) AND SFS 7240G ALONG/AT CLEMENCEAU AVENUE ON 29/01/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from CAS GARAGE PTE LTD acting on behalf of the owner of SFS 7240G against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour . We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)

- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) / [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) or deliver it by hand to our Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2928 or email us at [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**"My execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims"**

### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHD 5346D(Insd veh)	Model: HYUNDAI TUCSON
	SFS 7240G (TP veh)	
Date of Accident/ Time:	29/01/2020	

Repair Estimate	: \$	14,847.76	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	3,600.00	(GLOBAL SUM)
Payee Name : CAS GARAGE PTE LTD			
Is Third Party Workshop GIA Registered? [ ] YES [✓] NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability 100 (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ <del>No</del> BOLA Scenario No: 15	
	BOLA Liability: (%)	Assessed Liability (*): (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

#### NOTE:


- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

  
**CAS GARAGE PTE LTD**  
 UEN 201828067M  
 1 KAKI BOKIT AVENUE 6, #02-22 AUTOBAY,  
 SINGAPORE 417883  
 Signature of workshop representative / Workshop stamp  
 Name of Representative:  
 Date: CHONG AI XIN  
 24/6/2020  


  
 Signature of Witness / Workshop stamp (if applicable)  
 Name of Witness: GOH HUA LOON  
 Date: 20/6/2020

Signature of AXA's surveyor/representative:  
 Name of AXA's surveyor /Representative:  
 Date: 25/06/2020



# CS CAR RENTAL

1 KAKI BUKIT AVENUE 6  
#02-38, AUTOBAY  
SINGAPORE (417883)  
TEL: 6484 2220 H/P: 9692 2220  
UEN NO.: 53394623M

**NO. 10036**

Date: 8/2/2020

## OFFICIAL RECEIPT

Received from

Way Siew Heng (SFS72406)

Sum of Dollars

822 Hundred Only.

Payment Of

Rental of SMK3088x (5 days x \$120)

6000

Cash/Cheque No.

**CS CAR RENTAL**







# CS CAR RENTAL

1 KAKI BUKIT AVENUE 6  
#02-38, AUTOBAY  
SINGAPORE (417883)  
TEL: 6484 2220 H/P: 9692 2220

SFS72406

NO: 10059

UEN: 53394623M

## VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR		Vehicle No: <u>SMK3086X</u>		Replace Veh No:	
Name: (as in I/C) <u>Wong Siew Hup</u>		Mileage Out: <u>10275 km</u>		Mileage Out:	
NRIC/PASSPORT No: <u>S7179006A</u>		Make & Model: <u>H/Avante</u>		Auto/Manual	
Address (Res): <u>43 Saraca Terrace</u>				Group:	
<u>S' 805490</u>		Out: Date <u>3/2/20</u>		Time:	
Name & Address of Employer:		HIRE / PERIOD EXPIRY		Time:	
		NON-WAIVER EXCESS=\$ <u>2000 (6D)</u> / <u>3000 (TP)</u>			
<b>CHARGES</b>					
Daily	\$	@ \$	120 per day	600	00
Weekly	\$	@ \$	per week		
Monthly	\$	@ \$	per month		
Hours	\$	@ \$	per hour		
Others	\$	@ \$			
CDW	\$	@ \$	per day/month		
PAI	\$	@ \$	per day/month		
Delivery/Collection Service					
<b>SUB-TOTAL</b>				\$	600 00
<b>VEHICLE CHECK LIST</b>					
<b>PETROL LEVEL</b>					
Out	E	1/4	1/2	3/4	F
In	E	1/4	1/2	3/4	F
<b>EXTENSION</b>					
Misc.					
<b>TOTAL CHARGES \$</b>					
<b>ACCESSORIES CHECK</b>					
<input type="checkbox"/> Ashtray	<input type="checkbox"/> Cig Lighter	<input type="checkbox"/> S/Tyre			
<input type="checkbox"/> STD Tools	<input type="checkbox"/> Jack	<input type="checkbox"/> Hub Caps			
<input type="checkbox"/> Radio/Cass	<input type="checkbox"/> CD	<input type="checkbox"/> Cartridges			
<b>INDICATE:</b>					
<b>D - DENTS</b>					
<b>S - SCRATCHES</b>					
<b>A - ACCIDENTS</b>					
<b>RIGHT</b>					
<b>FRONT</b>					
<b>TOP</b>					
<b>LEFT</b>					
<b>Hire's Signature</b>					
<b>Additional Driver's Signature</b>					

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CS CAR RENTAL in connection with this agreement is true.

### \*IMPORTANT

- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CS CAR RENTAL.

RETURN OF VEHICLE. THE HIRER/DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SINGAPORE OF HIRER/DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CS CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS
8/2/20	1430			

SIGNATURE OF HIRER/DRIVER

« **Re:<MANDATE IA> - SOM02F5B {ACCIDENT INVOLVING  
SHD 5346D(OI) & SFS 7240G (TP) ON 29/01/2020}**

Type

🔗 Question

Message

Please proceed

Reply



Proforma Inv : CAS/20/PI0017

FAX: 6509 9501  
Email: contact@casgarage.sg

11.03.2020

Our Ref : SFS 7240G

Your Ref : SHD 5346D

**M/s AXA Insurance Pte Ltd**

8 Shenton Way  
#27-01  
Singapore 068811

Dear Sir/Mdm

**ACCIDENT INVOLVING SFS 7240G AND SHD 5346D ALONG CLEMENCEAU AVE ON 29.01.2020**

Please refer to the above mentioned accident.

We are writing in on the behalf of **WONG SIEW HENG** the registered owner of motor vehicle number **SFS 7240G** which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle number **SHD 5346D** As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for :

1.	Cost of Repair ( <b>Recommended by LKK Adrian</b> )	\$	3,000.00
2.	GIA Search fees	\$	29.00
3.	Loss of Rental ( 5 days x \$ 120.00)	\$	600.00

<b>TOTAL AMOUNT</b>	<b>\$</b>	<b>3,629.00</b>
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We enclsloed hereby the following documents for your consideration :

- ( A ) Final Repair Bill
- ( B ) GIA Invoice
- ( C ) Letter of Authority
- ( D ) Rental Agreement
- ( E ) Rental Invoice

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.

**CAS GARAGE PTE LTD**

UEN 201828067M

1 KAKI BUKIT AVENUE 6, #02-22 AUTOBAY,  
SINGAPORE 417883

Ms Nicole Chong  
Administrator  
Mobile: 65 97916119  
Email: nicole@casgarage.sg



# INVOICE

AXA INSURANCE PTE LTD

**Invoice Date**  
16 Mar 2020

**Invoice Number**  
TI-20-0031-1224TP

**Reference**  
SFS 7240G HYUNDAI  
TUCSON

CAS GARAGE PTE LTD  
1 KAKI BUKIT AVENUE 6  
#02-22 AUTOBAY  
SINGAPORE 417883

Description	Quantity	Unit Price	Tax	Amount SGD
LUMP SUM REPAIR COST (RECOMMENDED BY LKK ADRIAN)	1.00	3,000.00	No Tax	3,000.00
Subtotal				3,000.00
TOTAL SGD				3,000.00

Due Date: 16 Mar 2020



## PAYMENT ADVICE

To: CAS GARAGE PTE LTD  
1 KAKI BUKIT AVENUE 6  
#02-22 AUTOBAY  
SINGAPORE 417883

<b>Customer</b>	AXA INSURANCE PTE LTD
<b>Invoice Number</b>	TI-20-0031-1224TP
<b>Amount Due</b>	<b>3,000.00</b>
<b>Due Date</b>	16 Mar 2020
<b>Amount Enclosed</b>	

Enter the amount you are paying above





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-017884

Date of Request: 31/01/2020

Your Ref No: WALK IN GAN

CAS GARAGE PTE LTD  
NO.1, KAKI BUKIT AVE 6, #02-22 AUTOBAY  
SINGAPORE 417883

Dear Sir/Madam,

Your Vehicle No: SFS7240G  
Date of Accident: 29/01/2020  
Place of Accident: CLEMENCE AVE  
Involving Vehicle No: SHD5346D

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

## TAX INVOICE

Our Ref No: GR-20-017885  
Date of Request: 31/01/2020

Your Ref No: WALK IN GAN

CAS GARAGE PTE LTD  
NO.1, KAKI BUKIT AVE 6, #02-22 AUTOBAY  
SINGAPORE 417883

Dear Sir/Madam,

Date of Accident: 29/01/2020  
Vehicle No: SFS7240G  
Place of Accident: CLEMENCEAU AVE TOWARDS RIVER VALLEY ROAD  
Involving Vehicle No: SHD5346D

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SHD5346D	CLEMENCEAU AVE TOWARDS RIVER VALLEY ROAD	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

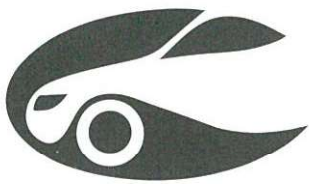
This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



# CS CAR RENTAL

SFS7240G

1 KAKI BUKIT AVENUE 6  
#02-38, AUTOBAY  
SINGAPORE (417883)  
TEL:6484 2220 H/P:9692 2220

NO: 10059

UEN.: 53394623M

## VEHICLE RENTAL AGREEMENT

### HIRER'S PARTICULAR

Name: (as in I/C) Wong Siew Hup  
NRIC/PASSPORT No: S7179006A  
Address (Res): 43 Saraca Terrace  
S' 805490  
Name & Address of Employer \_\_\_\_\_

Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_  
Driving Licence No: S7179006A D/L Type: Local / International  
Issue Date: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
Tel: (O) \_\_\_\_\_ (R) \_\_\_\_\_ HP 96932791

### ADDITIONAL DRIVER'S PARTICULARS

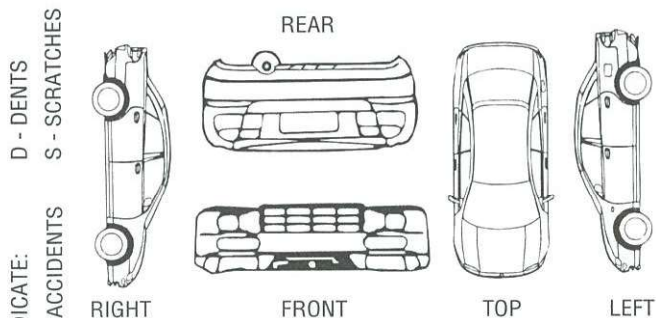
Name: (as in I/C) Quek Hup Choo  
NRIC/PASSPORT No: S7540362C  
Address (Res): 43 Saraca Terrace  
S' 805490  
Driving License No: S7540362C D/L Type: Local / International  
Issue Date: \_\_\_\_\_ Date of Birth: 20/7/85  
Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_

Vehicle No: SMK3086X Replace Veh No: \_\_\_\_\_  
Mileage Out: 10275km Mileage Out: \_\_\_\_\_  
Make & Model: H/Aventu Auto/Manual \_\_\_\_\_  
Group: \_\_\_\_\_  
Out : Date 3/2/20 Time: \_\_\_\_\_  
HIRE / PERIOD EXPIRY Time: \_\_\_\_\_  
NON-WAIVER EXCESS=\$ 2000 (OD) / 3000 (TP)

### CHARGES

Daily	<u>5</u>	@ \$	<u>120</u>	per day	<u>600</u> <u>00</u>
Weekly		@ \$		per week	
Monthly		@ \$		per month	
Hours		@ \$		per hour	
Others		@ \$			
CDW		@ \$		per day/month	
PAI		@ \$		per day/month	
Delivery/Collection Service					
SUB-TOTAL \$					<u>600</u> <u>00</u>

### VEHICLE CHECK LIST



### ACCESSORIES CHECK

☐ Ashtray ☐ Cig Lighter ☐ S/Tyre  
☐ STD Tools ☐ Jack ☐ Hub Caps  
☐ Radio/Cass ☐ CD ☐ Cartridges

### PETROL LEVEL

Out	E	1/4	1/2	3/4	F	
In	E	1/4	1/2	3/4	F	

### EXTENSION

Misc. \_\_\_\_\_

TOTAL CHARGES \$ \_\_\_\_\_

Hire's Signature \_\_\_\_\_


Additional Driver's Signature \_\_\_\_\_

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CS CAR RENTAL in connection with this agreement is true.

### \*IMPORTANT

1. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
2. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
3. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
4. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
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DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	
<u>8/2/20</u>	<u>1430</u>				 SIGNATURE OF HIRER/DRIVER





FAX: 6509 9501

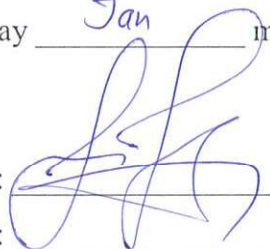
Email: contact@casgarage.sg

## LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SFS72406 AND SHD 5346D  
AT/ALONG Clemenceau Ave twds River Valley Rd  
ON 29 DAY Jan MONTH 2020 YEAR

- I/We, the owner of vehicle no. SFS72406 hereby instruct and authorize you to commence repair to the said vehicles.
- You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- I/we have read and understand the above statement and agreed.

Dated this 29 day Jan month 2020 year

Signature :   
Name :  
NRIC/ROC No. : S717 9006A  
Address : 43 Saraca Terrace  
S' 805490

Company Stamp