



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Your Ref : D20000592MFSH
Our Ref : CIV1303003 / GBJ 7776 Y

Date : 11.03.2020

MS FIRST CAPITAL LTD
36 Robinson Road
#16-01 City House
Singapore 068877

RE : ACCIDENT INVOLVING GBJ 7776 J & SHC 2987 D
ACCIDENT DATE 22.01.2020
ACCIDENT ALONG SIN MING DRIVE



We are the workshop for the owner of motor vehicle no : GBJ 7776 Y which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SHC 2987 D we are submitting these claims for your consideration.

1	Cost of repair	S \$	695.50
2	Loss of use <u>4</u> days @ \$ <u>150</u> / day	S \$	600.00
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		S \$	1,302.95

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim
Claims Executive
Email : carmen@esteemperf.com.sg

MS First Capital Insurance Limited

Claim No.: D20/592 Date: 19 mar 2020

O-I-C : DING CHAO

TEL: 6507 3848

- ☒ We are looking into your claim and will revert soon.
☐ We wish to re-inspect your / your client's vehicle.

Please give us 1 week notice on date/time/place.

Kindly quote our Claim No. in future correspondence.

LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING GBJ7776Y & SHL2987D along Sin Ming Drive
on 22/01/2020 @ 11:45

I, Goldbell Car Rental Pte Ltd Nric No. 200710651 D
Of 10 Raeburn Park #02-10 Singapore 088702 Owner
of motor vehicle no. GBJ7776Y do hereby appoint M/S
ESTEEM PERFORMANCE PTE LTD as my authorized representation and
KSCGP JURIS LLP as my solicitors to write, to negotiate and settle my claim against the
other party/parties involved in the above mentioned accident. M/S ESTEEM
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to
M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final
discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge
voucher on my behalf.

Signature of Owner



DISCHARGE RECEIPT

CLAIM REFERENCE : D20000592MFSH
ACCIDENT DATE : 22/01/2020
ACCIDENT LOCATION : SIN MING DRIVE TOWARDS SIN MING AVE
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : AUW POH TEE JAMES
INSURED VEHICLE : SHC2987D
INVOLVED PARTY : GBJ7776Y
SETTLEMENT SUM : \$1,102.00

I/We, the undersigned CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.



CLAIMANT : GOLDBELL CAR RENTAL PTE LTD

Signature and Date :

WITNESS : Mabel Boo
(S93502694)

Signature and Date :

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.

Tel : 6484 1221 Fax : 6484 7829

385 Sin Ming Drive (Inside Vicom) Singapore 575718.

Tel : 6753 2112 Fax : 6451 0394

Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : MS First Capital Ltd
36 Robinson Road
#16-01 City House
Singapore 068877

ATTN: Motor Claim Department

Your Ref No: D20000592MFSH
Claim Type: Third Party
Accident Date: 22/01/2020
TP Veh Reg No: SHC2987D

Claim No: CER1302288
Final No: CIV1303003
Date: 27 Feb 2020
Policy No: 999994187/100877316-
Veh Reg No: GBJ7776Y
Make/Model: TOYOTA HIACE VAN
TURBO 5DR MT
Chassis No: JTFHT02P900249358
Engine No: 1KD2864564
Reg. Date: 13/08/2019

Tax Invoice to Vehicle No :GBJ7776Y

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
Others			
1 LUMP SUM	1 PCS	650.00	
		650.00	650.00
Total			S\$ 650.00
Add GST @ 7%			45.50
Total Amount Payable			<u>S\$ 695.50</u>

TOTAL: SINGAPORE DOLLAR SIX HUNDRED NINETY FIVE AND CENTS FIFTY ONLY

The above vehicle was surveyed by KENNETH on 04/02/2020

For Esteem Performance Pte Ltd

E. & O. E.



AUTHORISED SIGNATURE



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 03 Feb 2020 / 10:57:54

Receipt Date/Time : 03 Feb 2020 / 10:57:53

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200203-000758

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHC2987D As at 22 Jan 2020/11:45:00 Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHC2987D Enquiry Fee 20200203105707624066	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20200203105719245 Direct Debit: eNETS Debit (Internet Banking)			7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Khanchna (LKK Auto)

From: Joanne Yong <Joaneyong@msfirstcapital.com.sg>
Sent: Tuesday, March 31, 2020 5:05 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: MANDATE REQUEST ON QUANTUM AND LIABILITY - [Express Settlement via LKK] - D20000592MFSH/1 // EXPRESS SETTLEMENT [Accident between GBJ 7776Y & SHC 2987D (FCI) on 22/01/2020]

Dear All,

Refer to your email below.

We agreed to your propose offer. Please proceed the express settlement.

Thank you
Regards,

Joanne Yong
Motor Claim Department



Change of email address
joaneyong@msfirstcapital.com.sg

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road
#16-01 City House
Singapore 068877
Tel: 6507 3846
Fax: 6507 3849

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Monday, March 30, 2020 10:25 AM
To: Joanne Yong <Joaneyong@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST ON QUANTUM AND LIABILITY - [Express Settlement via LKK] - D20000592MFSH/1 // EXPRESS SETTLEMENT [Accident between GBJ 7776Y & SHC 2987D (FCI) on 22/01/2020]

YOUR REF: D20000592MFSH
LKK REF: CC4/FCI20001948/Kka3

Dear Sir/Madam,

We refer to the above matter.

This is a head to rear collision (BOLA 27).

We seek your approval to offer third party repairer "**ESTEEM PERFORMANCE PTE LTD**" at **\$942.95 ~ \$1,182.95 (all in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 2,936.82	\$ 695.50
2. Loss of Use (4 days x \$150)	\$ 600.00	\$ 240.00 ~ 480.00 (4 days x \$60 ~120)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 3,544.27	<u>\$ 942.95 ~ 1,182.95</u>

Surveyor recommended 2 days for repair + 2 PRS = 4 days

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joanne Yong <JoanneYong@msfirstcapital.com.sg>

Sent: Thursday, 12 March 2020 9:46 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Express Settlement SURVEY ASSESSMENT - D20000592MFSH/1 // EXPRESS SETTLEMENT

Dear All,

We have received the LOD from the workshop.

This matter is under the Express settlement. For you action.

Thank you

Regards,

Joanne Yong

Motor Claim Department



Change of email address

joanneyong@msfirstcapital.com.sg

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road
#16-01 City House
Singapore 068877
Tel: 6507 3846
Fax: 6507 3849

From: Joanne Yong

Sent: Thursday, February 20, 2020 2:50 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Express Settlement SURVEY ASSESSMENT - D20000592MFSH/1 // EXPRESS SETTLEMENT

Dear All,

Please proceed express settlement for this matter.

Thank you

Regards,

Joanne Yong
Motor Claim Department



Change of email address

joanneyong@msfirstcapital.com.sg

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road
#16-01 City House
Singapore 068877
Tel: 6507 3846
Fax: 6507 3849

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Saturday, February 15, 2020 7:16 PM

To: Joanne Yong <Joanneyong@msfirstcapital.com.sg>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20000592MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20000592MFSH
LKK REF: CC4/FCI20001948/Kka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle GBJ 7776Y on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 4 February 2020 9:48 AM
To: 'CWS Motor Claims'; assignments; Admin A
Cc: 'Joanne Yong'
Subject: RE: SURVEY ASSESSMENT - D20000592MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Tuesday, 4 February, 2020 8:55 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Joanne Yong <Joaneyong@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D20000592MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.