

# PREMIER AUTOMOTIVE SERVICES PTE LTD

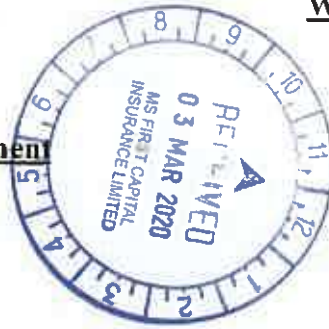
23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL:65446671 FAX:62141511  
CO. REG:200707743D GST REG:200707743D

Our Ref: **SHD1410C/VC**  
You Ref: **SHA2978R**

**WITHOUT PREJUDICE**

28 February 2020

Attn: **The Motor Claims Department**  
MS First Capital Insurance Limited  
36 Robinson Road  
#16-01  
City House  
Singapore 068877



**(AR Registered)**

Dear Sir/Madam

## ACCIDENT INVOLVING SHD1410C AND SHA2978R ALONG MARINA GARDENS BY THE BAY ON 31.01.2020

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHD1410C**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SHA2978R** at the material time of the accident with the driver of our client's vehicle, **Mr. Tan Poh Thiam**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SHA2978R**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repairs	\$ 3482.48 (Incl. GST)
(2) Loss of Rental – 6 Days @ \$90.76 per day	\$ 544.56
(3) Loss of Income – 6 Days @ \$100.00 per day	\$ 600.00
	<b><u>\$ 4627.04</u></b>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report, Police Report & sketch plan of **SHD1410C**
- (2) Driver's I/C and Driving License
- (3) Final repair bill
- (4) Vehicle Registration card, Certificate of Insurance, Certification Letter
- (5) Check In/Out Voucher
- (6) Scene video (when require)

## **PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: **SHD1410C/VC**

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



-----  
Claims Department – Vincent Chua

Email: [vincent.chua@premierauto.com.sg](mailto:vincent.chua@premierauto.com.sg)

DID: 65446689

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

**WITHOUT PREJUDICE**

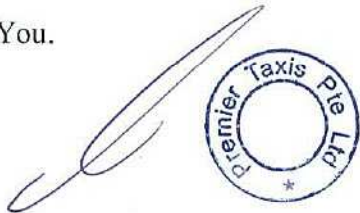
MS First Capital Insurance Limited  
Attn: **The Motor Claims Department**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD1410C AND SHA2978R ALONG MARINA GARDENS BY THE BAY ON 31.01.2020**

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: **SHD1410C**. We hereby authorize you to release all compensation monies pertaining to the above-mentioned accident directly to our workshop, M/s Premier Automotive Services Pte Ltd. We, hereby authorize the said workshop, M/s Premier Automotive Services Pte Ltd to collect all compensation monies due to us from you or any other party, regarding the said accident.

Thank You.

A handwritten signature in blue ink is written over a circular blue stamp. The stamp contains the text "Premier Taxis Pte Ltd" around the perimeter and a small star at the bottom.

\_\_\_\_\_  
Premier Taxis Pte Ltd  
Authorized Signatory

Date 23/05/2020

**DISCHARGE RECEIPT**

CLAIM REFERENCE : D20000736MFSH  
ACCIDENT DATE : 31/01/2020  
ACCIDENT LOCATION : MARINA GARDENS BY THE BAY - DRIVEWAY  
INSURED : COMFORT TRANSPORTATION PTE LTD  
INSURED DRIVER : LEE BAN GUAN  
INSURED VEHICLE : SHA 2978R  
INVOLVED PARTY : SHD 1410C  
SETTLEMENT SUM : \$4,110.00

*This Settlement excludes any  
bodily injuries arising out of the  
above said accident and pertains  
to property damage only*

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

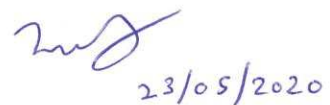
CLAIMANT : PREMIER TAXIS PTE LTD

Signature and Date :

  
23/05/2020

WITNESS : VINCENT CHUA

Signature and Date :

  
23/05/2020



PREMIER AUTOMOTIVE SERVICES PTE LTD  
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)  
TEL: 65436676 / 65436689 FAX: 62141511  
CO. REG NO: 200707743D GST REG. NO.: 200707743D

PREMIER TAXIS PTE LTD  
23 CHANGI SOUTH AVENUE 2 #03-02  
SINGAPORE 486443

## TAX INVOICE

DATE 22-Feb-2020  
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR HYUNDAI I30(A) REGN NO: SHD1410C			\$ 3,254.65
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 3,254.65
GST @ 7%				\$ 227.83
GRAND TOTAL				\$ 3,482.48

for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



06 February 2020

To Whom It May Concern

Dear Sir/Madam

**CERTIFICATION LETTER**

This letter serves to inform that Tan Poh Thiam of NRIC Number S6820206Z is a registered driver of SHD1410C. Tan Poh Thiam is paying daily rental rate of \$90.76 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chin Bee Lian".

Chin Bee Lian (Ms)  
Assistant Vice President  
Taxis Administration

Prepared By: Hasnah

PREMIER TAXIS PTE LTD  
23 Changi South Avenue 2  
#03-02  
Singapore 486443  
Telephone: +65 6214 8880 Fax: +65 6214 0330  
[www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)  
Co. Reg. No. 200304975H



REPLACEMENT VEH GIVEN YES / NO

VEH NO. \_\_\_\_\_

JOB NO. \_\_\_\_\_



## CHECK IN / OUT VOUCHER

DRIVER'S NAME <u>Tan Poh Tham</u>		HANDPHONE <u>93891841</u>	
NRIC S <u>68202062</u>	TAXI REGN NO. S H <u>D1410C</u>		
MAKE / MODEL <u>i26A</u>		DATE IN <u>31/01/20</u> TIME IN <u>1129</u>	
DATE OUT <u>05/02/20</u> TIME OUT <u>1650</u>		KILOMETRES IN <u>          </u> FUEL IN <u>E 1/4 1/2 3/4 F</u>	
KILOMETRES OUT <u>          </u> FUEL OUT <u>E 1/4 1/2 3/4 F</u>			

TAXI METER DOWNLOADED

YES

NO

DATE / TIME TOWED IN TO WORKSHOP

DDMMYY HHMM

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

DDMMYY HHMM

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

## CHECK IN

## CHECK OUT

Yuan Kar Yee  
DRIVER'S NAME

Yuan Kar Yee  
DRIVER'S NAME

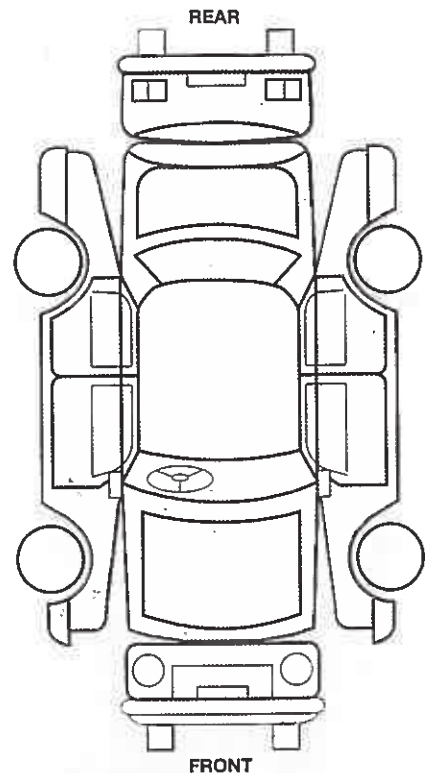
[Signature]  
DRIVER'S SIGNATURE / DATE / TIME

[Signature]  
DRIVER'S SIGNATURE / DATE / TIME

[Signature]  
CHECKED IN BY  
(PREMIER'S AUTHORISED WORKSHOP)

[Signature]  
CHECKED OUT BY  
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

- |                     |             |
|---------------------|-------------|
| 1 - Light Dent      | 5 - Damaged |
| 2 - Serious Dent    | 6 - Chip    |
| 3 - Light Scratch   | 7 - Crack   |
| 4 - Serious Scratch | 8 - Peeling |

## SERVICE / REPAIRS DONE

- |   |   |
|---|---|
| <input type="checkbox"/> SERVICING      | <input type="checkbox"/> OTHERS:                            |
| <input type="checkbox"/> T / BELT       |   |
| <input type="checkbox"/> AIRCON SYSTEM  | <input type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT: |
| <input type="checkbox"/> TURBO          | <u>31/01/20 1030</u>  |
| <input type="checkbox"/> BRAKE SYSTEM   | <u>TP/L</u>   |
| <input type="checkbox"/> CLUTCH SYSTEM  |   |
| <input type="checkbox"/> BULB           |   |
| <input type="checkbox"/> UNDER CARRIAGE |   |
| <input type="checkbox"/> CPF            |   |
| <input type="checkbox"/> BATTERY        |   |

## DRIVER'S REMARKS

camera working

**RE: [MANDATE REQUEST] Re: SURVEY ASSESSMENT - D20000736MFSH/1 /SHA2978R/ EXPRESS SETTLEMENT. DOA 31-01-2020.**

Rachel Wu <RachelWu@msfirstcapital.com.sg>

Fri 4/24/2020 6:40 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Dear Asher,

Please offer as per below:

COR : \$3,482.48

LOU : \$363.04-\$499.18 (\$90.76 x 04-5.5 days)

LOI : \$200 - \$275 (\$50 x 04-5.5 days)

**Total: \$4,045.52 - \$4,256.66**

Thank you

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: [rachelwu@msfirstcapital.com.sg](mailto:rachelwu@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

---

**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

**Sent:** Thursday, 23 April 2020 12:13 pm

**To:** Rachel Wu <RachelWu@msfirstcapital.com.sg>

**Subject:** [MANDATE REQUEST] Re: SURVEY ASSESSMENT - D20000736MFSH/1 /SHA2978R/ EXPRESS SETTLEMENT. DOA 31-01-2020.

Your ref : **D20000736MFSH/1**

Our ref : CC4/FCI20001924/Fea3q2

Dear Sirs,

**ACCIDENT INVOLVING SHA 2978R (OI) AND SHD 1410C (TP) ON 31/01/2020**

We refer to the above matter.

The accident occurred when our insured enter roundabout and hit third party vehicle.



Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " **PREMIER AUTOMOTIVE SERVICES PTE LTD**" at **\$ 4,256.66 (all-in)**.

-

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 8,145.29	\$ 3,482.48
2. Loss of Rental (6days x \$90.76)	\$ 544.56	\$ 499.18 (5.5days x \$90.76)
3. Loss of Income (6days x \$100)	\$ 600.00	\$ 275.00 (5.5days x \$50)
<b>Total</b>		<b>\$ <u>4,256.66</u></b>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>

**Sent:** Wednesday, February 19, 2020 11:58 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: SURVEY ASSESSMENT - D20000736MFSH/1 /SHA2978R/ EXPRESS SETTLEMENT. DOA 31-01-2020.

Dear Mei Kwan,

Please proceed with express settlement.

Best Regards

Rachel Wu  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: [rachelwu@msfirstcapital.com.sg](mailto:rachelwu@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
A Member of **MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

---

**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Sunday, February 9, 2020 10:06 AM  
**To:** Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** RE: SURVEY ASSESSMENT - D20000736MFSH/1 // EXPRESS SETTLEMENT

**YOUR REF: D20000736MFSH**  
**LKK REF: CC4/FCI20001924/Fea3**

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SHD 1410C on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAUTO)  
**Sent:** Tuesday, 4 February 2020 10:13 AM  
**To:** 'CWS Motor Claims'; assignments  
**Cc:** 'Rachel Wu'; Admin A  
**Subject:** RE: SURVEY ASSESSMENT - D20000736MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that according to the repairer the TP vehicle number is SHD 1410C and not SHA 1014C.

*"Wishing you a Happy and Prosperous Lunar New Year"*



Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

**Sent:** Monday, 3 February 2020 6:28 PM

**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** CWS Motor Claims; Rachel Wu

**Subject:** PRI: SURVEY ASSESSMENT - D20000736MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849

**PS: This is a system generated mail. Please do not reply to this mail.**



This email has been checked for viruses by AVG antivirus software.

[www.avg.com](http://www.avg.com)