

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 10 February 2021 3:46 PM  
**To:** Carmen Lim  
**Cc:** Admin A; serence ctc; jenny chong; Claim admin; Su Li (LKK Auto)  
**Subject:** RE: FW: LOD SKU2175A / Your Ref : GBD7826T  
**Attachments:** DV\_SKU2175A.pdf

### Without Prejudice

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the **DV** enclosed and return to us (LKK) for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Carmen Lim <carmen@esteemperf.com.sg>  
**Sent:** Wednesday, 10 February 2021 2:43 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; serence ctc <serence@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; Claim admin <Claimadmin@esteemperf.com.sg>; Su Li (LKK Auto) <suli@lkkauto.com>  
**Subject:** Re: FW: LOD SKU2175A / Your Ref : GBD7826T

Dear Hsiao Tong,

We accept your offer at **\$12950/-** to settle the property claim.

Kindly let us have your DV asap.

Thank you



Freundliche Grüße / Best Regards

## Carmen Lim

Accident Claim Executive | Operation

Division

Esteem Performance Pte Ltd

**M:** 8799 0066

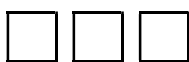
**P:** 6484 1221

**E:** [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

[385 Sin Ming Drive](#) Vicom Inspection  
(Head Office / Showroom / Workshop)

[176 Sin Ming Drive , Sin Ming Auto Care](#)  
[#01-14 , #01-15 , #01-16](#)  
(Workshop)

[www.esteemperformance.com](http://www.esteemperformance.com)



On Sun, Feb 7, 2021 at 12:40 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$12,950.00(all-in)**.

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Carmen Lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)>

**Sent:** Thursday, 28 January 2021 12:28 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; serence ctc <[serence@esteemperf.com.sg](mailto:serence@esteemperf.com.sg)>; jenny chong <[jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)>; Claim admin <[Claimadmin@esteemperf.com.sg](mailto:Claimadmin@esteemperf.com.sg)>; Su Li (LKK Auto)

<[suli@lkkauto.com](mailto:suli@lkkauto.com)>

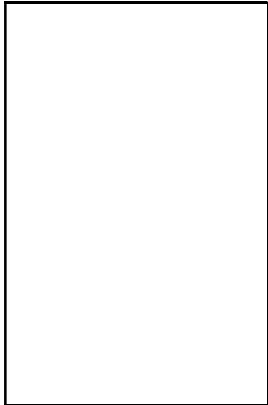
**Subject:** Re: FW: LOD SKU2175A / Your Ref : GBD7826T

Dear Hsiao Tong,

As spoken earlier , pls refer to the attached amend LOD.

Kindly let us have your offer asap.

Thank you



Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation

Division

Esteem Performance Pte Ltd

**M:** 8799 0066

**P:** 6484 1221

**E:** [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

[385 Sin Ming Drive](#) Vicom Inspection  
(Head Office / Showroom / Workshop)

[176 Sin Ming Drive , Sin Ming Auto Care](#)  
[#01-14 , #01-15 , #01-16](#)  
(Workshop)

[www.esteemperformance.com](http://www.esteemperformance.com)



On Tue, May 19, 2020 at 5:04 PM Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)> wrote:

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,

FYNA, our ref CC4/AIG20001913/Kks3

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6261 5037 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

**From:** Carmen Lim [mailto:[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)]

**Sent:** Tuesday, 19 May 2020 4:50 PM

**To:** Admin A

**Cc:** serence ctc; jenny chong; Coleen Kwok; Claim admin

**Subject:** LOD SKU2175A / Your Ref : GBD7826T

Dear All,

**LOD WITH KENNETH FINALISED ESTIMATE**

**Accident involving SKU2175A & GBD7826T on 01.02.2020.**

We refer to the above matter.

Attached herewith LOD for your attention.

Kindly let us have your offer asap.

Thank you



Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

**M:** 8799 0066

**P:** 6484 1221

**E:** [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

[5033 Ang Mo Kio Industrial Park 2 #01-259](#)  
(Head Office)

[385 Sin Ming Drive](#) Vicom Inspection Centre  
(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)

