

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 26 February 2020 10:36 AM
To: 'Lam, Christina-MC'
Cc: Ho, Cady-PL; Lim, Gina-BM; Quek, Joyceline-CH; Admin A
Subject: RE: CEO230: CC4/AIG20001900/Kks3
Attachments: Email to Insured to lodge GIA.pdf

Dear Christina,

We refer to the above matter and your e-mail below.

Kindly be informed that we have already replied Insured's e-mail (as attached).

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lam, Christina-MC <Christina-MC.Lam@aig.com>
Sent: Wednesday, 26 February 2020 10:29 AM
To: khanchna@lkkauto.com; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Ho, Cady-PL <Cady-PL.Ho@aig.com>; Lim, Gina-BM <Gina-BM.Lim@aig.com>; Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>
Subject: CEO230: CC4/AIG20001900/Kks3

Dear LKK

We have received an email via our CEO mailbox pertaining to the above reference.

Insured had reported the accident online but did not proceed to our authorized workshop to lodge the accident report. Please follow up with our insured to let him know the procedure. As our insured had written in to our CEO mailbox, please keep us updated on status.

Thanks,

Christina Lam
AIG
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1053
christina-mc.lam@aig.com | www.aig.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: CEO AIG Singapore
Sent: Tuesday, February 25, 2020 9:16 PM
To: Lim, Gina-BM; Lam, Christina-MC; Ho, Cady-PL
Subject: FW: CC4/AIG20001900/Kks3

From: Ernest Bin
Sent: Tuesday, February 25, 2020 1:14:15 PM (UTC+00:00) Monrovia, Reykjavik
To: khanchna@1kkauto.com; khanchna@lkkauto.com
Cc: CEO AIG Singapore
Subject: [EXTERNAL] CC4/AIG20001900/Kks3

This message is from an external sender; be cautious with links and attachments.

With reference to the above, 3 reports pertaining to the accident has already been lodged online on the same day of the accident. Please see attached aig msg screenshot. Tks.

Cc: please forward to the relevant department for follow up on why my reports can't be found. Tks.



AIG >

Wed, 15 Jan, 10:00 PM

We received your accident notification. Please proceed to an AIG authorised workshop www.aig.com.sg/wkshop to file your claim. Pls quote Ref. No. WSVC20000118

We received your accident notification. Please proceed to an AIG authorised workshop www.aig.com.sg/wkshop to file your claim. Pls quote Ref. No. WSVC20000119

Thu, 16 Jan, 7:48 AM

We received your accident notification. Please proceed to an AIG authorised workshop www.aig.com.sg/wkshop to file your claim. Pls quote Ref. No. WSVC20000120



Text Message





51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG20001900/Kks3

Date: 24 February 2020

By Registered Mail
(1st Reminder)

Jennifer Liew Li Hua
75A REDHILL ROAD
#25-52
SINGAPORE 151075

Dear Sir,

ACCIDENT INVOLVING SJT 9599G AND SLN 7200C ON 15/01/2020
ALONG/AT BLK 127 BT MERAH LANE CARPARK

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of AIG reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note that you had been notified by our via mail by post from our office on **07 February 2020**.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by **10 February 2020**).

Please be reminded that in accordance with the terms and conditions under your policy,