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Re: [EXTERNAL] Re: Re : PRS for our client's vehicle SHD 6814 M and your insured's vehicle SLG 1882 K on 30.01.2020 - follow up 1

CD

Claims Dept <claims_ltr@bifrostauto.com>

Thu 9/4/2020 2:20 PM

Hsiao Tong (LKKAUTO); Claims Dept <claims_ltm@bifrostauto.com>; claims@bifrostauto.com; Claims I

    ...

Dear Hsiao Tong,

We can only issue you with the proper repair invoice once we receive the finalisation via DV.

Unless there a no change of amount as per our LOD.

Kindly advise, please.

Thanks & Regards

Mr Lee, PBM

Bifrost Auto Pte Ltd

Accident Claims Dept

On Thu, 9 Apr 2020 at 13:38, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly let us have a copy of proper repair invoice, only for repair cost + GST. FWD cannot accept the proforma invoice as repair invoice.

We will get back to you once we receive the said docs.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,