

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Monday, 3 February, 2020 3:50 PM
To: motorclaims.sg@fwd.com; Admin A; assignments
Subject: RE: Re : PRS for our client's vehicle SHD 6814 M and your insured's vehicle SLG 1882 K on 30.01.2020

Follow Up Flag: Follow up
Flag Status: Completed

Dear Sir/Madam,

Thank you for the assignment.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: motorclaims.sg@fwd.com <motorclaims.sg@fwd.com>
Sent: Monday, 3 February, 2020 3:37 PM
To: admin-a@lkkauto.com; admin-d@lkkauto.com; assignments@lkkauto.com; sur@lkkauto.com
Subject: FW: Re : PRS for our client's vehicle SHD 6814 M and your insured's vehicle SLG 1882 K on 30.01.2020
Importance: High

Hi

Please attend to TPRS request below.

From: Claims Dept <claims_ltm@bifrostauto.com>
Sent: Monday, February 3, 2020 3:22 PM
To: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>
Cc: Assessment <claims@bifrostauto.com>; assessment_ltc@bifrostauto.com; Claims Dept <claims_ltv@bifrostauto.com>
Subject: Re: Re : PRS for our client's vehicle SHD 6814 M and your insured's vehicle SLG 1882 K on 30.01.2020

WITHOUT PREJUDICE / URGENT

Hi,

We selected LKK AUTO CONSULTANTS PTE LTD.

Pls assign to them asap as our client vehicle is already lying in the workshop.

Thanks & Regards,
Bifrost Auto Pte Ltd
Accident Claims Dept

On Mon, 3 Feb 2020 at 15:20, <motorclaims.sg@fwd.com> wrote:

FWD Claim Ref 1202000004560/EL

Without Prejudice

Dear Sirs,

Please select one of our surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL

If you are not agreeable to any of the above, we would proceed to appoint a surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We look forward to your reply.

Best Regards,

Lionel Tan

Senior Executive, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6914 6824

E lionel.tan@fwd.com

From: Claims Dept <claims_ltm@bifrostable.com>

Sent: Monday, February 3, 2020 12:46 PM

To: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>

Cc: Assessment <claims@bifrostable.com>; assessment_ltc@bifrostable.com; Claims Dept <claims_ltv@bifrostable.com>

Subject: Re: Re : PRS for our client's vehicle SHD 6814 M and your insured's vehicle SLG 1882 K on 30.01.2020

WITHOUT PREJUDICE / URGENT

Dear Sir/Mdm,

We refer to our client request on 31.01.2020

Our client vehicle is lying in the workshop.

Pls let us have your list of surveyors for the PRS immediately.

Thanks & Regards,

Bifrost Auto Pte Ltd

Accident Claims Dept

On Fri, 31 Jan 2020 at 15:20, Claims Dept <claims_ltm@bifrostable.com> wrote:

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, HJ.Shaik Ali B Ismail, to notify you of the aforesaid accident involving our client's vehicle SHD 6814 M and your insured's vehicle SLG 1882 K on 30.01.2020.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SLG 1882 K for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee

Contact Email: claims_ltv@bifrostauto.com / claims_ltm@bifrostauto.com

VEH IN (Date & Time) : **31.01.2020**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Thanks & Regards,

Bifrost Auto Pte Ltd

Accident Claims Dept

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