

## Su Li (LKK Auto)

---

**From:** josey.loh@fwd.com  
**Sent:** Tuesday, 4 February 2020 12:16 PM  
**To:** 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'  
**Cc:** motorclaims.sg@fwd.com  
**Subject:** FW: Request for Pre-Repair Inspection – GBK979U (Our Ref: PNPV2017-00003219-02)

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Please create the case in Merimen.

Thank you.

Regards,  
Josey

**From:** Shawn Chen [mailto:ctops@ctauto.com.sg]  
**Sent:** Tuesday, 4 February 2020 10:56 AM  
**To:** Motor Claims SG - SG Common  
**Cc:** Emellene Teng; Cady Lee  
**Subject:** Re: Request for Pre-Repair Inspection – GBK979U (Our Ref: PNPV2017-00003219-02)

Dear Ms Loh,

Please help to arrange LKK to survey this vehicle.

Best Regards,  
CT Auto Pte Ltd  
Shawn Chen  
Office : 62666727 Fax : 6266-6358

Please consider the environment before printing this message

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Please like our Facebook page at: <https://www.facebook.com/leongautogroup>

On Tue, Feb 4, 2020 at 10:50 AM <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)> wrote:

**WITHOUT PREJUDICE**

Dear Cady,

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT Appraisal Pte Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

***\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com). Thank you.***

Kind Regards

**Josey Loh**

Executive, Claims

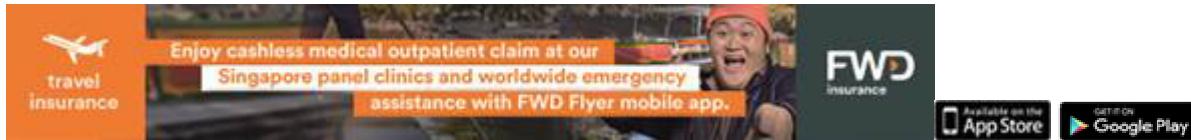
FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E [josey.loh@fwd.com](mailto:josey.loh@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)



**From:** Admin CT Auto [mailto:[admin@ctauto.com.sg](mailto:admin@ctauto.com.sg)]  
**Sent:** Monday, 3 February 2020 5:51 PM  
**To:** Motor Claims SG - SG Common  
**Cc:** Cady Lee; Shawn Chen  
**Subject:** Re: Request for Pre-Repair Inspection – GBK979U

Dear Sir/Madam,

Please arrange appointment tomorrow, Tuesday 04/02/2020 at 1.30p.m. Owner waiting.

Best Regards,

Daniel Tan/Cady Lee

CT Auto PTE LTD

Office: 6266-6727 Fax: 6266-6358

*Please consider the environment before printing this message*

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Please like our Facebook page at: <https://www.facebook.com/leongautogroup>

On Mon, Feb 3, 2020 at 4:32 PM Admin CT Auto <[admin@ctauto.com.sg](mailto:admin@ctauto.com.sg)> wrote:

**Without Prejudice**

Our Ref: GBK979U

To: The owner and/or driver of SLB8972P 3<sup>rd</sup> party

c/o FWD SINGAPORE PTE LTD

cc: FWD SINGAPORE PTE LTD

Dear Sir/Madam,

Accident Involving GBK979U & SLB8972P on 03/02/2020 along Service Road of Pasir Panjang Ferry Terminal

With reference to the above, we hereby give FWD SINGAPORE PTE LTD 2 days' notice to conduct a pre-repair inspection of vehicle GBK979U at our premises.

Please arrange your surveyor to inspect the vehicle at:

160 Sin Ming Drive, #02-13 Sin Ming AutoCity

Singapore 575722

**Mobile No.: 9692 4113**

If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without any further reference to you.

**Please advise the liability for this case & let us have a list of surveyors to choose from to appoint as Single Joint Expert.**

Best Regards,

Daniel Tan/Cady Lee

CT Auto PTE LTD

Office: 6266-6727 Fax: 6266-6358

**Please consider the environment before printing this message**

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Please like our Facebook page at: <https://www.facebook.com/leongautogroup>

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.