

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 27 August 2020 8:49 AM
To: Janice Chang
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING OUR CLIENT'S VEH SME7845C & INDIA'S INSURED SHA7035D ON 26/01/2020 *** LKK REF: CC4/III20001892/R1ps3
Attachments: DV_SME7845C.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the DV enclosed and return it in colour to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Janice Chang <janice@sngahtee.com>
Sent: Wednesday, 26 August 2020 4:45 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING OUR CLIENT'S VEH SME7845C & INDIA'S INSURED SHA7035D ON 26/01/2020 *** LKK REF: CC4/III20001892/R1ps3
Importance: High

Hi Hsiao Tong,

We accept your offer as per below email.

Please let us have your DV.

Thank You.

Best Regards

Janice Chang | Senior Admin

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457
TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>



-All offers/acceptances are made, based without prejudice.-

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 14 August 2020 12:57 PM

To: Janice Chang <janice@sngahtee.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING OUR CLIENT'S VEH SME7845C & INDIA'S INSURED SHA7035D ON 26/01/2020 ***
LKK REF: CC4/III20001892/R1ps3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 971.29
2. Loss of Rental (2days x \$100.00)	\$ 200.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 1,178.74

Please confirm acceptance.

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 24 July 2020 8:18 AM

To: Janice Chang <janice@sngahtee.com>

Cc: 'Manivel Priyadarshini' <manivel@iii.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING OUR CLIENT'S VEH SME7845C & INDIA'S INSURED SHA7035D ON 26/01/2020 ***
LKK REF: CC4/III20001892/R1ps3

Without Prejudice

Dear Sirs/Mdm,

We acknowledge receipt of your email dated 23 July 2020.

We will look into the matter and get back to you.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Janice Chang <janice@sngahtee.com>
Sent: Thursday, 23 July 2020 4:14 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: 'Manivel Priyadarshini' <manivel@iii.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING OUR CLIENT'S VEH SME7845C & INDIA'S INSURED SHA7035D ON 26/01/2020 ***
LKK REF: CC4/III20001892/R1ps3
Importance: High

Hi,

We refer to the above & had finalized with your surveyor.

Attached is our LOD & relevant document.

Please look into it & let us hear from you.

Thank You.

Best Regards

Janice Chang | Senior Admin

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457
TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>



-All offers/acceptances are made, based without prejudice.-

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 6 February 2020 6:31 PM
To: Janice Chang <janice@sngahtee.com>
Cc: Manivel Priyadarshini <manivel@iii.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING OUR CLIENT'S VEH SME7845C & INDIA'S INSURED SHA7035D ON 26/01/2020 ***
LKK REF: CC4/III20001892/R1ps3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Our Ref: CC4/III20001892/R1ps3

Your Ref: SME 7845C

Dear Janice,

ROAD TRAFFIC ACCIDENT INVOLVING SME 7845C AND SHA 7035D ON 26/01/2020.

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that for claim negotiation and settlement, please contact **Hsiao Tong at 6742 3197.**

"Wishing you a Happy and Prosperous Lunar New Year"



Thank you.

Best Regards,

Mei Kwan | Admin (on behalf of Hsiao Tong)

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Chang [<mailto:janice@sngahtee.com>]

Sent: Thursday, 6 February 2020 11:40 AM

To: 'Motor Claim - III'; sur@lkkauto.com; 'Admin-D (LKKAuto)'

Cc: 'Manivel Priyadarshini'

Subject: RE: ACCIDENT INVOLVING OUR CLIENT'S VEH SME7845C & INDIA'S INSURED SHA7035D ON 26/01/2020

Importance: High

Hi All,

We refer to the above and wish to check liability for this case.

Hope to hear from you soon.

Thank You.

Best Regards

Janice Chang | Senior Admin

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457
TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>



-All offers/acceptances are made, based without prejudice.-

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Monday, 3 February 2020 3:39 PM

To: Janice Chang <janice@sngahtee.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Manivel Priyadarshini <manivel@iii.com.sg>

Subject: RE: ACCIDENT INVOLVING OUR CLIENT'S VEH SME7845C & INDIA'S INSURED SHA7035D ON 26/01/2020

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SME7845C](#) and let us have your report urgently.

This claim will be handled by [Ms Priya](#).

*Kindly upload this survey request email to merimen.

***We started using audatex since 1st dec 2019. Please do adjustments throught Audatex and upload the report onto Merimen.**

Thank You.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Janice Chang [<mailto:janice@sngahtee.com>]

Sent: 03 February, 2020 11:35 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Lalitha Krishnan - III <lalitha@iii.com.sg>; C Meenachi - III <Meenachi@iii.com.sg>

Subject: RE: ACCIDENT INVOLVING OUR CLIENT'S VEH SME7845C & INDIA'S INSURED SHA7035D ON 26/01/2020

Importance: High

Hi,

Please arrange LKK Auto Consultants to survey this vehicle.

Thank You.

Best Regards

Janice Chang | Senior Admin

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457

TEL: 62686183 (4LINES) | FAX: 62681429 | *Find us at* <http://www.sngahtee.com>



-All offers/acceptances are made, based without prejudice.-

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Monday, 3 February 2020 11:16 AM

To: Janice Chang <janice@sngahtee.com>

Cc: Lalitha Krishnan - III <lalitha@iii.com.sg>; C Meenachi - III <Meenachi@iii.com.sg>

Subject: RE: ACCIDENT INVOLVING OUR CLIENT'S VEH SME7845C & INDIA'S INSURED SHA7035D ON 26/01/2020

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1st dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments according.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Janice Chang [<mailto:janice@sngahtee.com>]

Sent: 03 February, 2020 10:12 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Lalitha Krishnan - III <lalitha@iii.com.sg>; C Meenachi - III <Meenachi@iii.com.sg>

Subject: ACCIDENT INVOLVING OUR CLIENT'S VEH SME7845C & INDIA'S INSURED SHA7035D ON 26/01/2020

Importance: High

Hi,

We refer to the above & wish to check liability for this case & please arrange for survey this vehicle SME7845C. This vehicle SME7845C is **CURRENTLY IN** our workshop.
Thank You.

Best Regards

Janice Chang | Senior Admin

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457

TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>



-All offers/acceptances are made, based without prejudice.-

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

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It may contain confidential and/or legally privileged information.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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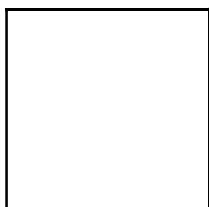
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