

ASS. RDC. 100

REF CS/CT1 20001866/1443

n2

Special Instruction

M/V No.

M/V No.

ASSIGNMENT (Office)

From (Person)

Chang Boun Sen

of

CT1

Date/Time

4.2.2020 9.45am

Estimated Cost

Bill to

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No.

GBH 9200P

Insured

GB (1755J)

at Workshop at/r

Cycl &amp; Carriage

Tel.

855.23293

of 330 Ubi Road 3

Policy No.

DMCVSN 00000761900

Claim No.

SNM 200200557C02

Sum Insured

Excess

Make of Veh.

(Client's Record)

D.O.A

28.1.2020

CA / REV / REP. / REV 24 HRS

imp

Date/Time

4.2.2020 10.47am

Person Contacted

Renemer

H.O.D. Endorsement

Vehicle IN / OUT

Date/Time

Action/Instruction (✓) Estimate

GBH 9200P - X

GBX 1755J - X

ASS. REQ. BY:

REF: CTF

SJE Marius

## ASSIGNMENT

From:

Date: 4/2/2020

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: GBH 9200P  
at Workshop m/s cycle & damage Fulco  
of 330 ubi Road 3

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

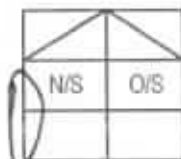
(Client's Record)

Make of Veh:

10am (waiting)

Renomeer

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

48

IDAC Accident Rpt:

Consistent? : Yes or No

Gla / PR Seen:

Consistent? : Yes or No

Est. Repairs:

6

days

Res:

Yes or No

Lum Sum:

1.5.1

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Imp)

657k

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

GBH/9200P

Yr Regn:

10/18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

CA

Make:

Citroen Berlingo C.C 1560

Colour:

Grey

A/C: Insured / Std / NI / NA

Sp. Reading

14139

T/Radio: Insured / Std / NI / NA

Eng/No:

VF77FBHYM-HJ 758450

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Kleber

Front

Rear

R/Bal.

mm

R/Bal.

mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

28/1/20

D.O.I.

4/2/20

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

N/S Rear

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

21/2/20 L1A22104 dismantle upholstery  
car panel fixed by 5462.40 with Renomeer  
(Red. 733, 57%)

RECEIVED 24 FEB 2020

Date/Time, File Pass to?



: Prefi. Report

1) 24/2 Tupist



: Final Report

Date/Time, File Return to?

2)

Days Of Repair: 6

Resurvey No. of Trip: 1

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Invs (\$



: Wheel end (\$

Survey Fee:

Transportation:

S + RS: \$

Photos

Other

Total

Report Format:

TP

Lump Sum / L.B. (\$

5462.40

220

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Rpt Assigned	Adj Rpt	Adj Submitted	Est Assigned	Status
Main	04 Feb 2020		04 Feb 2020 09:45 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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#### CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:			
Main Claimant:	BOONIE SERVICES, Co. Reg. No.: 53330650K		
Vehicle Reg. No.:	GBH9200P	Date of Loss:	28/01/2020 14:00 - :59
Claim Type:	TP / SNM20D200557C02	Policy/Cover Note No.:	DMCVSNA00000761900
Vehicle Reg. No. (Insured):	GBC1755J	Policy No. (Claimant):	DMCG19010600
		Excess:	S\$0.00
Repairer:	Cycle & Carriage Fulco Motor Dealer Pte Ltd (HQ) 330 Ubi Road 3, 408650 Ubi - Tel: 67461000		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]		
Claimant's Insurer:	ERGO Insurance Pte. Ltd. (HQ) - Tel: 6829 9199		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... <b>[Final Rpt due 13/02/2020]</b>		

#### ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

There are no mail for this case.

#### ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Nivitha (LKK Auto)

---

**From:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Sent:** Monday, 3 February 2020 4:57 PM  
**To:** Renemer Bagang  
**Cc:** Chris Bulaclac; Mars Ler; assignments@lkkauto.com; Chong Boon Sen  
**Subject:** RE: OUR REF: SNM20D200557/GBC1755J/CBS & YOUR REF: GBH9200P - PRS - Accident On 28/01/2020 Involving GBH9200P And GBC1755J

### WITHOUT PREJUDICE

Dear Sir,

We will be assigning M/s LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK,

Please proceed to survey the third party vehicle on WP basis.

Thank you.

### Chong Boon Sen

Claims Executive  
Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG 3 Anson  
Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**From:** Renemer Bagang [mailto:renemer.bagang@ccfulco.com.sg]  
**Sent:** Monday, February 3, 2020 8:07 AM  
**To:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Cc:** Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>; Mars Ler <mars.ler@ccfulco.com.sg>  
**Subject:** RE: OUR REF: SNM20D200557/GBC1755J/CBS & YOUR REF: GBH9200P - PRS - Accident On 28/01/2020 Involving GBH9200P And GBC1755J

Dear Boon Sen,

Kindly appoint Marcus Chua From LKK to conduct a pre-survey for the above mentioned vehicle on 04/02/2020 Tuesday 10:00am at Cycle & Carriage Fulco Level 3 330 Ubi Road 3 408650.

Thank you,

Best Regards,

Renemer Bagang  
Motor Claims Service Advisor  
H/P +65 85523293 D/D 65949166  
email : [renemer.bagang@ccfulco.com.sg](mailto:renemer.bagang@ccfulco.com.sg)

Cycle & Carriage Fulco Motor Dealer Pte Ltd.  
330 UBI Road 3 Singapore 408650  
Tel : 67461000 Fax : 64875857



**From:** Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

**Sent:** Friday, 31 January 2020 7:57 PM

**To:** Renemer Bagang

**Subject:** RE: OUR REF: SNM20D200557/GBC1755J/CBS & YOUR REF: GBH9200P - PRS -Accident On 28/01/2020 Involving GBH9200P And GBC1755J

Without prejudice  
Save as to costs

Dear Sir,  
LKK  
LBS  
STA

**Chong Boon Sen**

Claims Executive  
Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG 3 Anson  
Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**From:** Claims Dept of CTI

**Sent:** Friday, January 31, 2020 5:24 PM

**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; [renemer.bagang@ccfulco.com.sg](mailto:renemer.bagang@ccfulco.com.sg)

**Subject:** OUR REF: SNM20D200557/GBC1755J/CBS & YOUR REF: GBH9200P - PRS -Accident On 28/01/2020 Involving GBH9200P And GBC1755J

Dear Boon Sen,

Please conduct PRS -GBH9200P-soonest possible.

Officer In Charge- Chong Boon Sen --DID : 6389 6171

Dear Renemer,

\*\*\* kindly quote our reference number when replying.\*\*\*

Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Tel: 6389 6116  
Fax (65) 6224 7175 / 6224 7478  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Renemer Bagang <[renemer.bagang@ccfulco.com.sg](mailto:renemer.bagang@ccfulco.com.sg)>  
**Sent:** Friday, January 31, 2020 2:24 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Chris Bulaclac <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>; Mars Ler <[mars.ler@ccfulco.com.sg](mailto:mars.ler@ccfulco.com.sg)>  
**Subject:** Re: Accident On 28/01/2020 Involving Our Insured GBH9200P And Your Insured GBC1755J

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

**Please arrange for Pre-survey on 04/02/2020 Tuesday 10:00am at Level 3, 330 Ubi Road 3 408650.**

Thank you,

Best Regards,

Renemer Bagang

Motor Claims Service Advisor

H/P +65 85523293 D/D 65949166

email : [renemer.bagang@ccfulco.com.sg](mailto:renemer.bagang@ccfulco.com.sg)

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650

Tel : 67461000 Fax : 64875857



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Zhang's new project makes too many people rich

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Fully Maintained By PHL With  
Low Mileage 79600km.  
Roadlink Auto Startd

  
An Inspiration For Car Agents  
**click here to view  
our PRISTINE USED CARS  
at GREAT PRICES**

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3 vehicles

Berlingo

[Advanced Search](#) [Submit](#)

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Berlingo		Any	Any	2018	Any	Any	Any	Available
	Citroen Berlingo	1.6A BlueHDI	\$49,800	\$5,670 /yr	15-Nov-2018	1,560 cc	10,000 km	Van	Available
	<b>Fuel Type:</b> Diesel \$49800, \$49800. One Owner Only, Long Wheel Base, Auto Diesel Van, Free Agent Servicing! Warranty Under Agent, Low Mileage, Full L...								
	SG Motor Link Pte Ltd Posted: 14-Jan-2020 Tags: 2018 Citroen Berlingo, 2018 citroen berlingo, Citroen Berlingo, citroen berlingo, Citroen, Berlingo, berlingo, Used Citroen								
	Citroen Berlingo	1.6A BlueHDI	\$48,000	\$5,860 /yr	11-Apr-2018	1,560 cc	47,710 km	Van	Available
	<b>Fuel Type:</b> Diesel Immaculate Condition Inside And Outside. Super Low Fuel Consumption Click 20km/L. Super Saving Workhorse. This Is A Spare Backup...								
	Posted: 09-Jan-2020 Tags: 2018 Citroen Berlingo, 2018 citroen berlingo, Citroen Berlingo, citroen berlingo, Citroen, Berlingo, berlingo, Used Citroen								
	Citroen Berlingo	1.6A BlueHDI	\$44,000	\$5,420 /yr	16-Mar-2018	1,560 cc	19,042 km	Van	Available
	<b>Fuel Type:</b> Diesel Super Low Fuel Consumption Click 20km/L. Consignment Unit!								
	Posted: 08-Jan-2020 Tags: 2018 Citroen Berlingo, 2018 citroen berlingo, Citroen Berlingo, citroen berlingo, Citroen, Berlingo, berlingo, Used Citroen								

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[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Business

Owner ID: 650K

**Vehicle Details**

Vehicle No.: GBH9200P

Vehicle to be Exported: No

Intended Deregistration Date: 04 Feb 2020

Vehicle Make: CITROEN

Vehicle Model: BERLINGO L2 1.6 BLUEHDI S&amp;S ETG6

Primary Colour: Grey

Manufacturing Year: 2017

Engine No.: 10JBHW3018759

Chassis No.: VF77FBHYMHJ758450

Maximum Power Output: -

Open Market Value: \$21,348.00

Original Registration Date: 24 Oct 2018

First Registration Date: 24 Oct 2018

Transfer Count: 0

Actual ARF Paid: \$1,068.00

**Intended PARF Rebate Details**

PARF Eligibility: No

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

**Intended COE Rebate Details**

COE Expiry Date: 23 Oct 2028

COE Category: C - Goods Vehicle &amp; Bus

COE Period(Years): 10

PQP Paid: \$25,356.00

COE Rebate Amount: \$22,104.00

**Total Rebate Amount: \$22,104.00**

The information contained herein is correct as at 04 Feb 2020

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	29/01/2020 15:02
Date Of Accident	28/01/2020 14:30
Exact Location Of Accident	880 YISHUN ST 81 SINGAPORE 760880
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBH9200P
<b>Insured/Policyholder</b>	
Name Of Registered Owner	BOONIE SERVICES
Co Reg No	5XXXX650K
Email Address	SERENE.SIM@YAHOO.COM
Mobile Phone No	(LOCAL) +65-97472001
Alternative Phone No	OFFICE-97472001

### Vehicle Particulars

Manufacturer	CITROEN
Model	BERLINGO L2 1.6 BLUEHDI S&S ETG6
Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

### Insurance Company

Name of Insurance Company	ERGO INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMCG19010600
Cover Note Number	

### Driver

Name of Driver	SIM POH CHOO
NRIC No	SXXXX265E
Date Of Birth	28/04/1971
Occupation	OUTDOOR
Date Of Driving Pass	04/07/2008
Driving Experience	11 YEARS AND 6 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97472001
Fax Number	
Contact Number	

Address	BLK 880 YISHUN STREET 81 #04-261
Postcode	760880
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (Including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : REYNOLD LEOW GENDER: : MALE
Passenger 2	NAME: : ERIC SIM GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO ATTACHED SKETCH PLAN. WILL REPAIR AND CLAIM AT C&C.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	PASS TO OWNER WORKSHOP
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBC1755J
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	S SANGARAN
NRIC/Passport Number	SXXXX537A
Contact Number	96138625

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers at the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

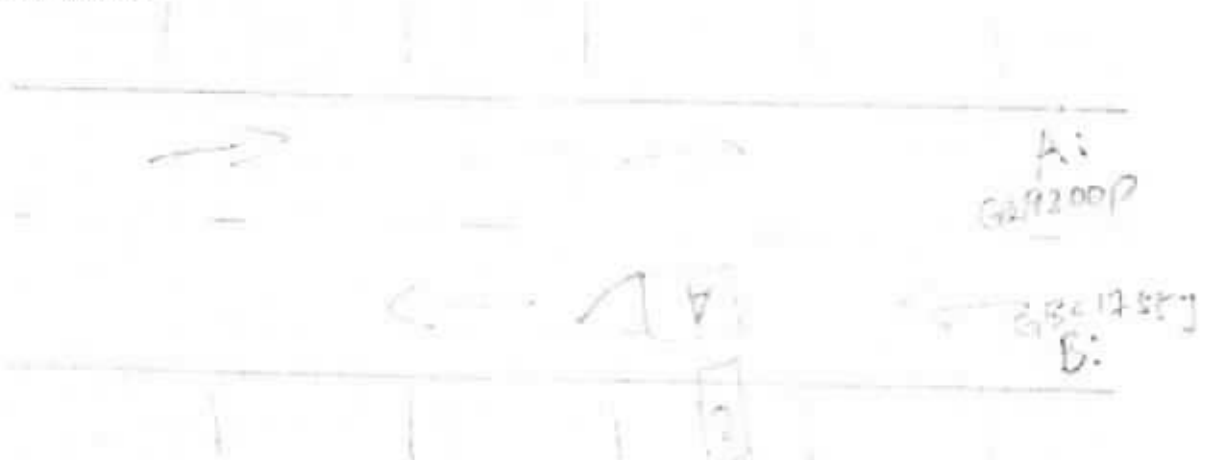
Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time: 29/1/20

Reporting Centre Person's Signature  
Name  
NRC/RN No.

# Sketch Plan #2

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I wanted to drive to BIK 880 parking land. Suddenly GBC175J Reverse to move out parking land and I tired horn but he still keep move out without check and Bang my Van GBH9200P side door

Will Report and Claim at PIC

## DECLARATION

I/We declare the foregoing particulars are true in every respect.



Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 09/11/20

Reporting Centre Personnel's Signature  
Name:  
NRIC/IN No.:



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-20-016991  
Date of Request: 30/01/2020

Your Ref No: Online Purchase

Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 Ubi Road 3  
Singapore 408650

Dear Sir/Madam,

Enquiry Date: 30/01/2020  
Enquiry By: Renemer Bagang  
TP Vehicle No.: GBC1755J  
Accident Date: 28/01/2020

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBC1755J	Tokio Marine Insurance Singapore Ltd	21/06/2019-20/06/2020	6221 6111
GBC1755J	China Taiping Insurance (Singapore) Pte. Ltd.	15/11/2019-14/11/2020	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-016991

Date of Request: 30/01/2020

Your Ref No:

Online Purchase

Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 Ubi Road 3  
Singapore 408650

Dear Sir/Madam,

Enquiry Date 30/01/2020  
Enquiry By Renemer Bagang  
TP Vehicle No. GBC1755J  
Accident Date 28/01/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque





CYCLE &amp; CARRIAGE

# CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD

## EUNOS LINK SERVICE CENTRE

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857



CITROËN

### ESTIMATE

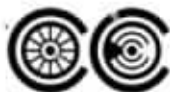
Invoice Name & Address	Owner Name & Vehicle Info														
CHINA TAIPING INSURANCE (SINGAPORE) 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Claims Dept.  Contact No 63896111	<table> <tr> <td>Cust No/Name</td><td>/Boonie Services</td></tr> <tr> <td>Reg No/Reg Date</td><td>GBH9200P / 24/10/2018</td></tr> <tr> <td>Date In/Mileage</td><td>29/01/2020/ 0</td></tr> <tr> <td>Chassis No</td><td>VF77FBHYMHJ758450</td></tr> <tr> <td>Engine No</td><td>10JBHW3018759</td></tr> <tr> <td>Make/Model</td><td>CITCV/BERLINGO L2 1.6 BLUEHDI ETG</td></tr> <tr> <td>Colour/Trim</td><td>9PM / BK</td></tr> </table>	Cust No/Name	/Boonie Services	Reg No/Reg Date	GBH9200P / 24/10/2018	Date In/Mileage	29/01/2020/ 0	Chassis No	VF77FBHYMHJ758450	Engine No	10JBHW3018759	Make/Model	CITCV/BERLINGO L2 1.6 BLUEHDI ETG	Colour/Trim	9PM / BK
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Engine No	10JBHW3018759														
Make/Model	CITCV/BERLINGO L2 1.6 BLUEHDI ETG														
Colour/Trim	9PM / BK														

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
F0000018	Credit	31/01/2020/ 14:19	Bod	303 / Renemer	40915
Description of Goods / Services		Qty	Unit Price	Disc%	Amount
S MIPNT88088	DIAGNOSTIC/SCANNING				250.00
S MIPNT88088	TO CHECK LIGHTING/WIRING SYSTEM ON LHR ACCIDENT AFFECTED AREAS				100.00
S MIPNT88088	TO TRANSFER LHR DOOR COMPONENTS/MECHANISM				600.00
S MIPNT88088	TO REPLACE LHR DOOR, LHR DOOR PROTECTOR, LH REAR EXT BUMPER, ETC				3600.00
	-TO CUT & WELD LHR QTR PANEL - TO REPAIR LHR EXTENSION STRAIGHTEN, REFORM, ALIGN ON LHR ACCIDENT AFFECTED AREAS				
S MIPNT88088	SPRAY PAINTING ON LHR ACCIDENT AFFECTED AREAS				2100.00
S MIPNT88088	TO REPLACE LHR CARPETS/UPHOLSTERY TO GIVE WAY FACILITATE REPAIR ON LHR ACCIDENT AFFECTED AREAS				1200.00
S MIPNT88088	WHEEL BALACING (1PC)				50.00
	TO REPLACE LHR WHEEL COVER & TYRE (1PC)				
S MIPNT88088	WHEEL ALIGNMENT				180.00
S MIPNT88088	TO APPLY SEALANT KIT ON NEW & REPAIR PANELS				300.00
S MIPNT88088	TO REMOVE & RE-INSTALL FUEL TANK & PIPINGS TO GIVE WAY ACCESS REPAIR ON LHR ACCIDENT AFFECTED AREAS				600.00
M C96768681V	WHEEL CAP	1.00	125.40	0.00	125.40
M C9831177580	LH SLIDING SIDE DOOR	1.00	1334.00	0.00	1334.00
M C1609659080	LH REAR WING	1.00	1875.00	0.00	1875.00
M C7410FS	REAR BUMPER LH ENS	1.00	217.00	0.00	217.00
M JJMR328954	CLIP, BUMPER	10.00	4.00	0.00	40.00
M C8546X2	DOOR PROTECTOR LH	1.00	96.00	0.00	96.00

Confirm &amp; accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



CYCLE &amp; CARRIAGE

# CYCLE & CARRIAGE FULCO MOTOR DEALER PTE LTD

## EUNOS LINK SERVICE CENTRE

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857



CITROËN

### ESTIMATE

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Cust No/Name	/Boonie Services														
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Make/Model	CITCV/BERLINGO L2 1.6 BLUEHDI ETG														
Colour/Trim	9PM / BK														

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
F0000018	Credit	31/01/2020/ 14:19	Bod	303 / Renemer	40915

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M WYK1956515-AE50 195/65/15, AE50 YOKO Z NOTES ACCIDENT ON 28/01/2020 ALONG 880 YISHUN ST 81 SINGAPORE 760880 OWNER CLAIMING THIRD PARTY REQUIRED REPLACEMENT CAR TP#: GBC1755J TP INS: CHINA TAIPING	8u 1.00	108.00	0.00	108.00

# Estimate



Confirm &amp; accepted by

Authorized signatory and company stamp

Parts	3,795.40
Labour	0.00
Standard Menu	0.00
Specialist Job	8,980.00
Others(Lub,etc)	0.00
Sundry	0.00
Total(w/o GST)	12,775.40

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CYCLE &amp; CARRIAGE

# CYCLE & CARRIAGE FULCO MOTOR DEALER PTE LTD EUNOS LINK SERVICE CENTRE

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857



## ESTIMATE

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Cust No/Name	/Boonie Services														
Reg No/Reg Date	GBH9200P / 24/10/2018														
Date In/Mileage	14/02/2020/ 14364														
Chassis No	VF77FBHYMHJ75B450														
Engine No	10JBHW3018759														
Make/Model	CITCV/BERLINGO L2 1.6 BLUEHDI ETG														
Colour/Trim	9PM / BK														

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No			
F0000018	Credit	20/02/2020/ 09:34	Bod	303 / Renemer	40915			
Description of Goods / Services				Qty	Unit Price	Disc%	Amount	
S	MIPNT88088	DIAGNOSTIC/SCANNING						250.00
S	MIPNT88088	TO CHECK LIGHTING/WIRING SYSTEM ON LHR ACCIDENT AFFECTED AREAS						100.00
S	MIPNT88088	TO TRANSFER LHR DOOR COMPONENTS/MECHANISM						300.00
S	MIPNT88088	TO REPLACE LHR DOOR,LHR DOOR PROTECTOR,LH REAR EXT BUMPER,ETC -TO REPAIR LHR OTR PANEL & LHR EXTENSION STRAIGHTEN,REFORM,ALIGN ON LHR ACCIDENT AFFECTED AREAS						1800.00
S	MIPNT98088	SPRAY PAINTING ON LHR ACCIDENT AFFECTED AREAS						950.00
S	MIPNT88088	TO APPLY SEALANT KIT ON NEW & REPAIR PANELS						100.00
S	MIPNT88088	TO REMOVE & RE-INSTALL FUEL TANK & PIPINGS TO GIVE WAY ACCESS REPAIR ON LHR ACCIDENT AFFECTED AREAS						150.00
M	C96768681VV	WHEEL CAP	1.00	125.40	0.00	125.40		
M	C9831177580	LH SLIDING SIDE DOOR	1.00	1334.00	0.00	1334.00		
X	C741QFS	REAR BUMPER LH ENS	1.00	217.00	0.00	217.00		
M	JJMR328954	CLIP,BUMPER	10.00	4.00	0.00	40.00		
M	C8546X2	DOOR PROTECTOR LH	1.00	96.00	0.00	96.00		
Z	NOTES	ACCIDENT ON 28/01/2020 ALONG 880 YISHUN ST 81 SINGAPORE 760880 OWNER CLAIMING THIRD PARTY REQUIRED REPLACEMENT CAR TP#: GBC1755J TP INS: CHINA TAIPING						
Z	NOTES	FINALIZATION ATTENTION: MARCUS LKK						

Confirm &amp; accepted by

Parts	1,812.40
Labour	0.00
Standard Menu	0.00
Specialist Job	3,650.00
Others (Lub, etc)	0.00
Sundry	0.00
Total (w/o GST)	5,462.40

Authorized signatory and company stamp

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# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CS/CTI20001866/UTF3N2  
**Date:** 26/02/2020

### REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. Policy No: DMCVSNA00000761900  
 Claimant Vehicle No: GBH9200P Insured Vehicle No: GBC1755J  
 Date of Loss: 28/01/2020 Nature of Claim: TP Claim No: SNM20D200557C02

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: GBH9200P  
 Make & Model: CITROEN BERLINGO L2, 1.6 D BLUEHDI S&S ETG6 (M) Engine No: 10JBHW3018759  
 Reg. Date: 24/10/2018 (Man. Year: 2017) Chassis No: VF77FBHYMHJ758450  
 Colour: Grey Odometer: 14139 km  
 Engine Capacity: 1560 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

### CONDITION OF TYRES

Front Tyre Size: 195/65R15 Rear Tyre Size: 195/65R15  
 Front Left Side: Kleber 8 mm Rear Left Side: Kleber 8 mm  
 Front Right Side: Kleber 8 mm Rear Right Side: Kleber 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,795.40	1,812.40	1,983.00	52.25
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,980.00	3,650.00	5,330.00	59.35
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>12,775.40</b>	<b>5,462.40</b>	<b>7,313.00</b>	<b>57.24</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>894.28</b>	<b>382.37</b>	<b>511.91</b>	<b>57.24</b>
<b>Nett Amount (S\$)</b>	<b>13,669.68</b>	<b>5,844.77</b>	<b>7,824.91</b>	<b>57.24</b>

### INSPECTION

Date of Assignment: 04/02/2020  
 Date Inspected: 04/02/2020 Inspected At: Cycle & Carriage Fulco Motor Dealer Pte Ltd (HQ)  
 330 Ubi Road 3  
 Singapore 408650  
 Estimated Period of Repair: 6.0 days

**Adjuster:** MARCUS CHUA

**Manager:** DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Reference

**Part Source:** MRM-SG    **Version:** 1.0 (Last Synchronised: 26 Feb 2020)

**Parts:** M1-MPV    CITROEN BERLINGO L2 1.6 D BLUEHDI S&S ETG6 (M) (Catalogue:Merimen Singapore 1.0)

**Labour:** Repairer's    (Price-denominated Standard List)

**Print Code:** (Unsubmitted, no print-code for GBH9200P)

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*WHEEL CAP	Cut	125.40 FS	*125.40 FS
2	1		*LH SLIDING SIDE DOOR	Dented/Bent	1,334.00 FS	*1,334.00 FS
3	1		*LH REAR WING	Repair	1,875.00 FS	*- FS
4	1		*REAR BUMPER LH ENS	Cut	217.00 FS	*217.00 FS
5	10		*CLIP,BUMPER	Necessary	40.00 FS	*40.00 FS
6	1		*DOOR PROTECTOR LH	Scratched	96.00 FS	*96.00 FS
7	1		*195/65/15,AE50 YOKO	Serviceable	108.00 FS	*- FS
F=Franchise part. S=SpcNett.						
<b>Total Parts (S\$)</b>					<b>3,795.40</b>	<b>1,812.40</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	DIAGNOSTIC/SCANNING	New	250.00	250.00
2	TO CHECK LIGHTING/WIRING SYSTEM ON LHR ACCIDENT AFFECTED AREAS	New	100.00	100.00
3	TO TRANSFER LHR DOOR COMPONENTS/MECHANISM	New	600.00	300.00
4	TO REPLACE LHR DOOR,LHR DOOR PROTECTOR,LH REAR EXT BUMPER,ETC-TO CUT & WELD LHR QTR PANEL-TO REPAIR LHR EXTENSION STRAIGHTEN,REFORM,ALIGN ON LHR ACCIDENT AFFECTED AREAS	New	3,600.00	1,800.00
5	SPRAY PAINTING ON LHR ACCIDENT AFFECTED AREAS	New	2,100.00	950.00
6	TO REPLACE LHR CARPETS/UPHOLSTERY TO GIVE WAY FACILITATE REPAIR ON LHR ACCIDENT AFFECTED AREAS	New	1,200.00	0.00
7	WHEEL BALANCING (1PC).TO REPLACE LHR WHEEL COVER & TYRE (1PC)	New	50.00	0.00
8	WHEEL ALIGNMENT	New	180.00	0.00
9	TO APPLY SEALANT KIT ON NEW & REPAIR PANELS	New	300.00	100.00
10	TO REMOVE & RE-INSTALL FUEL TANK & PIPINGS TO GIVE WAY ACCESS REPAIR ON LHR ACCIDENT AFFECTED AREAS	New	600.00	150.00
<b>Gross Labour Cost (S\$)</b>			<b>8,980.00</b>	<b>3,650.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >