

Ram

cc3/TMI20001665/Fqd3er

ASSIGNMENT

Date: \_\_\_\_\_  
 Contract Code: \_\_\_\_\_  
 INT/TP/WI/TP/RES/OD/RES/EVA/INV/MV: \_\_\_\_\_  
 To Request/Invoice to: \_\_\_\_\_  
 at Workshop/s: \_\_\_\_\_  
 SLA 128T  
 Policy No: M1004179  
 Invoice No: M2000935  
 Make of Veh: \_\_\_\_\_  
 Policy Condition: \_\_\_\_\_  
 Remark: The veh had commenced its repair at the time of inspection.  
 Date of Market Value: \_\_\_\_\_  
 IDAC Accident Report: Consistent? Yes or No  
 Date of 1st Seen: Consistent? Yes or No  
 Est. Repairs: 3 days Res. Yes or No  
 Loss Loan: 3 Val Yes or No  
 CA / REV / REP / 24HRS  
 Date: \_\_\_\_\_  
 Person Contacted: \_\_\_\_\_  
 Vehicle IN / OUT: \_\_\_\_\_



License: SHA 7852L  
 Date: 30/10/2019  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Home Motor / Truck / Trailer or  
 Make: Hyundai Ioniq 1580  
 Colour: blue  
 Reg. District: 26B27  
 Cylinders: -  
 Chassis: KMHC851CVL0187494  
 Year: Good / Fair / Poor / Damaged  
 Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or  
 Wheel: Nil / Spare / STD / Rim or  
 Tyre Size: F: 195/65 R15  
 R: \_\_\_\_\_  
 BS / DUN / EXNOVA / GY / FS / LZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or  
 Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
 R/Dist: 7 mm R/Est: 7 mm  
 L/Dist: 7 mm L/Est: 7 mm  
 D.U.A: 23/01/2020 O.I.I: 03/02/2020  
 Garage held at: comfortdelgro (Loyang)  
 Date of Disposal: (Front) (Rear) / Q/S / N/S / U/C / Rooftop or  
 Part of Rear  
 The U/C / Chassis frame / Body Structure affected due to collision: \_\_\_\_\_

04/01/20 @ 4.19am Email GHA & Estimate and revised to TMI.  
 SHA 7852L - CC6/TMI20001642/Agys3  
 SLA128 T-X  
 Independent Report  
 bill to comfortdelgro (Loyang)  
 bill as per original  
 PIP: \$2284.08 with 3 repair days  
 confirm with cheng on 17/02/2020  
 (Red 0)

TMI  
 PIP  
 DOA 23/01/2020

RECEIVED 26 FEB 2020

FROM THE TMI PASS OUT  
 : Prel. Report  
 : Final Report  
 26/2 TMI

Days Of Repair: 3  
 Resurvey No. of Trip: 1

Add Fee:  Site Insp. \$  
 Interview \$  
 Full Insp \$  
 Weekend \$

Survey Fee:	290
Computation:	
24hrs \$	
Yield:	
Other:	
Total:	11
	261

Report Format: WEP-TP  
 Lump Sum / I.B.I. \$ 2284.08

## ...CLAIM SUBFOLDER...(Pending for Approval)

CLAIM SUBFOLDER TRACKING						
Case	Notified	Estimate	Est Submitted	Est Approved	Est Amount	Status
Main	03 Feb 2020		05 Feb 2020 17:08 <b>S\$5,491.90</b>	05 Feb 2020 16:46		<b>Pending for Approval</b>

[Main](#)
[Reference](#)
[Claim Details](#)
[Documents](#)
[Show All](#)

### CLAIM SUBFOLDER DETAILS

Insured:	<b>BENTLEY LEASING</b> , Co. Reg. No.: 53313763B		
Main Claimant:	<b>COMFORT TRANSPORTATION PTE LTD (2/3)</b> , Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	<b>SHA7852L</b>	Date of Loss:	23/01/2020 16:00 - :59 (2 Months and 24 Days From LTA Reg Date (Man Yr))
Claim Type:	<b>TP / M2000935</b>	Policy/Cover Note No.:	MV004179 (Comprehensive) Coverage: 13/05/2019 - 12/05/2020
Vehicle Reg. No. (Insured):	<b>SLA128T</b>	Policy No. (Claimant):	
Repairer:	<b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> <a href="#">PROFILE</a> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	<b>Tokio Marine Insurance Singapore Ltd (HQ)</b> - Tel: 6221 6111 ... [Handled by <b>Ong Chin Kiat</b> ]		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561		

### ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

## Search Results for Claims

**Search results are for your entire organization.  
However, you may require additional access rights to open the case files.**

### [-] Pending for Approval

Claim Type	Branch	Claimant	Policy No	Submission Date	File Ref. No.	Estimator/PIC	Insurer	Adjuster
TP	Loyang	<b>SHA7852L</b> [COMFORT TRANSPORTATION PTE LTD (2/3)]	MV004179	05/02/2020 17:08		Chiang Liat Choon	Tokio Marine Insurance Singapore Ltd (HQ)	LKK Auto Consultants Pte Ltd

**Note:**

- Click on column header to reorder by any other column.
- \* Not created by repairer.

### Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLA128T	23 Jan 2020 / 16:35:00	Successful	A06	TOKIO MARINE INSURANCE SINGAPORE LTD

[Previous](#)

[OK](#)

SHARON

## Shiau Chan (LKKAuto)

---

**From:** Shiau Chan (LKKAuto)  
**Sent:** Tuesday, 4 February 2020 11:19 AM  
**To:** motorclaims@tokiomarine.com.sg  
**Cc:** SUR  
**Subject:** DIRECT SURVEY INSPECTION ON WORKSHOP - COMFORTDELGRO ENGINEERING PTE LTD, DOA: 23/01/2020, SHA 7852L (TP VEHICLE), SLA 128T (OI VEHICLE)  
**Attachments:** CC3TMI20001865Fqd3.pdf; SHA7852 EST.pdf; SHA7852 GIA.pdf

Dear Sir/Madam,

Please be informed that we had inspected the vehicle SHA 7852L at M/s: COMFORTDELGRO ENGINEERING PTE LTD, 59 LOYANG DRIVE SINGAPORE 508969 on 03/02/2020.

Enclosed herewith a copy of TP's GIA report and estimated cost of repair.

Meanwhile, kindly create claim in merimen for our necessary action.

*Wishing you a Happy and Prosperous Lunar New Year*

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: TBA

Date: 04<sup>th</sup> February 2020

Our Ref: CC3/TMI20001865/Eqd3

The Motor Claims Department  
TOKIO MARINE INSURANCE SINGAPORE LTD

Attn: Ms Shirley Too

Dear Sirs/Mdm

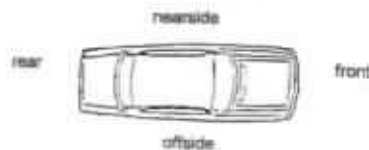
**PRELIMINARY ADVICE OF VEHICLE NO. SHA 7852L**

Please be informed that we had conducted the inspection of the abovementioned vehicle on 03/02/2020 at the premises of M/s COMFORTDELGRO ENGINEERING and have the following to report:-

Workshop Estimate Amount	: S\$ <u>5,491.90</u>
Revised Estimate Amount	: S\$ <u>2,306.48</u>
"Check" Items Amount	: S\$ <u>1,027.44</u>
Market Value	: S\$ <u>-</u>
LTA Reimbursement Value	: S\$ <u>-</u>
Nett Value	: S\$ <u>-</u>

Description of Damage:

The vehicle sustained damages at the front & rear portion.



Comments/ Present Status:

Damages consistent.

Yours faithfully

RAM  
Automobile Assessor

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	24/01/2020 11:13
Date Of Accident	23/01/2020 16:35
Exact Location Of Accident	SIN MING DRIVE
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHA7852L
<b>Insured/Policyholder</b>	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	1XXXXXX21R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

### Vehicle Particulars

Manufacturer	HYUNDAI
Model	IONIQ

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

### Insurance Company

Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	MCOM0015
Cover Note Number	

### Driver

Name of Driver	MUSTAFFAH BIN MUSTAKIM
NRIC No	SXXXX084I
Date Of Birth	23/10/1961
Occupation	OUTDOOR
Date Of Driving Pass	09/12/2000
Driving Experience	19 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-93587416
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 18A HOLLAND DRIVE #04-467
Postcode	272018
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - TAXI DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLS REFER TO ATTACHED

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	-
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLA128T
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	TAN HONG AIK
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	TOKIO MARINE INSURANCE SINGAPORE LTD
Nature Of Damage	FRT
No. Of Passenger (Including Driver)	

#### DETAILS OF OTHER VEHICLE PROPERTY 2



Vehicle Registration Number SLZ4771C  
Vehicle Make/Model/Colour  
Details Of Properties  
Vehicle Category PRIVATE CAR  
Name of Driver SOH CHUAN YING  
NRIC/Passport Number  
Contact Number  
Address  
Postcode  
Insurance Company Name  
Nature Of Damage REAR  
No. Of Passenger (Including Driver)

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders

COMFORT TRANSPORTATION PTE LTD  
 UIC REG. NO. 199303821H

Policyholder's Signature  
 Date & Time:

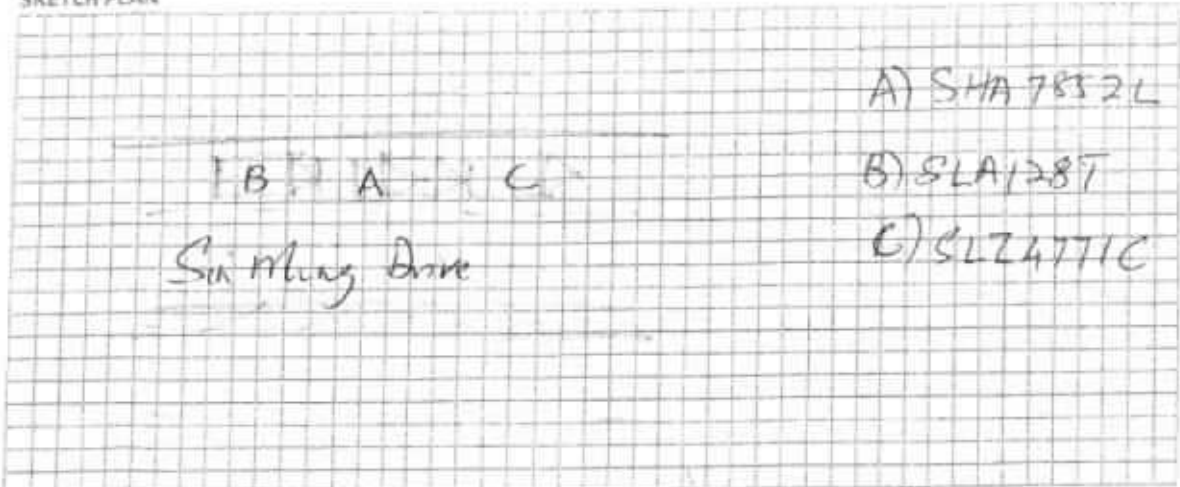
Driver's Signature  
 (If driver is not the policyholder)  
 Date & time:

Reporting Centre Personnel's Signature  
 Name  
 NRIC/PR No

*M. Hui*  
 24/1/20

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 23-1-2020 (Thursday) at about 1640hrs as I was slowing down to stop along Sin Ming Drive, one Toyota Alphard white plate no. SLA 128T banged my taxi from behind resulting my taxi to move forward and hit the front car Toyota Shuttle plate no. SLZ 4771C.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

COMFORT TRANSPORTATION PTE LTD.  
CO. REG. NO. 199303621W

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

*[Handwritten Signature]*  
24/1/20



Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

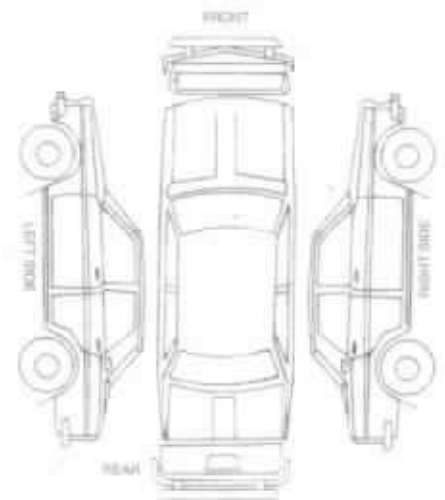
JC NO: 305378504

TOMER MS TOMER NO. COMFORT TRANSPORTATION PTE LTD 7010045 TOMER NO. 383 SIN MING DRIVE SINGAPORE SINGAPORE 575717 PRESS 65508755 (R) (P)	REGN NO.	SHA7852L	MILEAGE
	MAKE:	HYUNDAI	FUEL E 1/2 F
	MODEL	IONIQ(G3)	DATE/TIME IN 03.02.2020 09:05
	YR OF MANU	30.10.2019	TARGET DATE
	CHASSIS CODE	KMHC851CVLU187494	COMPLETION DATE/TIME
OUNT CARD NO.			

JOB DESCRIPTION

Accident Date: 23.01.2020  
NATURE: 3P 23.01.2020

S/NO                      LABOR CODE                      DESCRIPTION



BOOKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Recognition Slip

Exit Pass

No. SHA7852L CHIANG

Vehicle No. SHA7852L

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

To be returned to Service Reception upon collection

To be kept by Security Guard

## ComfortDelGro Engineering Pte Ltd (Co.Reg.No:199506048W)

59 Loyang Drive  
Singapore 508969  
Tel: 6214 8300

**TP INSURER:** **Tokio Marine Insurance Singapore Ltd (HQ)**  
**CTPL**

Singapore

PARTICULARS OF CLAIM			
Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	23/01/2020
Vehicle Reg. No.:	SHA7852L	Driveable?	YES
Party At Fault:	UNKNOWN		
Make/Model:	HYUNDAI AE IONIQ HEV DCT, 1.6 (A)	Vehicle Reg. Date:	30/10/2019
Vehicle Colour:	BLUE	Gen Condition:	EXCELLENT
Engine No:	G4LEKU400514	Chassis No:	KMHC851CVLU187494
Odometer:	26527 KM		
Paint Type:			
List Item Discount:	20.00 %		
Total Loss?	<b>NO</b>		
Est. Duration of Repair (day)	2		
Present Location:	COMFORTDELGRO ENGINEERING PTE LTD (LOYANG)		
COST OF CLAIMS			Amount
Parts			3,180.90
Miscellaneous Items			11.00
Labour			2,300.00
Paintwork Labour			0.00
Towing			0.00
		<b>Gross Total (S\$)</b>	<b>5,491.90</b>
		<b>+ GST 7.00% (S\$)</b>	<b>384.43</b>
		<b>Nett Amount (S\$)</b>	<b>5,876.33</b>

**This claim is handled by: CHIANG LIAT CHOON**

Generated using Merimen e-Claims Internet Estimation & Adjusting System

## REPAIR DETAILS

## Reference

Part Source: (Last Synchronised: 03 Feb 2020)

Parts: N/A HYUNDAI AE IONIQ HEV DCT 1.6 (A) (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: ComfortDelGro Engineering Pte Ltd/SHA7852L/03/02/2020 11:15

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

## Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*RADIATOR GRILLE <i>xnn</i>	20.00	0.00	*1,409.10 FL
2	1		*FRONT NUMBER PLATE GARNISH <i>DEF</i>	20.00	0.00	*188.00 FL
3	1		*REAR BUMPER <i>cut</i>	20.00	0.00	*459.00 FL
4	1		*REAR BUMPER REINFORCEMENT <i>↑ xnn</i>	20.00	0.00	*294.80 FL
5	1		*REAR BUMPER CENTRE MOULDING <i>cut</i>	20.00	0.00	*451.25 FL
6	1		*REAR BUMPER REVERSE SENSOR <i>xnn</i>	0	0.00	*135.70 FS
7	1		*BOOTLID EMBLEM -HYBRID <i>neg</i>	20.00	0.00	*24.30 FL
8	1		*BOOTLID EMBLEM -IONIQ <i>neg</i>	20.00	0.00	*31.30 FL
9	1		*BOOTLID EMBLEM -H <i>neg xnn</i>	20.00	0.00	*28.00 FL
10	1		*SMART KEY-ANTENNA <i>xnn</i>	20.00	0.00	*689.50 FL
11	1		*COMFORT STCKER <i>neg</i>	0	0.00	*30.00 FS
12	1		*COMFORT TEL NO. STICKER <i>neg</i>	0	0.00	*30.00 FS
13	1		*COMFORT APP STICKER <i>neg</i>	0	0.00	*40.00 FS
14	1		*FRONT NUMBER PLATE <i>cut</i>	0	0.00	*30.00 FS
15	1		*REAR NUMBER PLATE <i>Org</i>	0	0.00	*30.00 FS
16	1		*REAR NUMBER HOLDER <i>xnn</i>	0	0.00	*25.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	3,895.95
- List Item Discount on L Items (S\$)	715.05
<b>Total Parts (S\$)</b>	<b>3,180.90</b>

ComfortDelGro Engineering Pte Ltd/SHA7852L/03/02/2020 11:15. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

### Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<b>Miscellaneous Items</b>			
1	1	OD/TP Case (Insurer)	11.00
<b>Sub Total (S\$)</b>			<b>11.00</b>

### Estimates on Labour

No	Particulars	Lab.Type	Amount
<b>Labour Items</b>			
1	PANEL BEATING	New	\$640 960.00
2	SPRAY PAINTING ( FRONT & REAR)	New	\$400 800.00
3	CHECK LIGHTING	New	\$50 120.00
4	REMOVE/REFIX REVERSE SENSOR	New	\$50 60.00
5	TUFF KOTE	New	\$50 120.00
6	RESET AND DIAGNOSE REAR SMART ANTENNA.	New	? 240.00
<b>Gross Labour Cost (S\$)</b>			<b>2,300.00</b>

ComfortDelGro Engineering Pte Ltd/SHA7852L/03/02/2020 11:15. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

*[Handwritten Signature]*  
4/2/2020

Ram (LKK)  
3/02/2020 1340hrs

Paraswan@lkkauto.com  
88622778 hp

(B/P) B/P paint photo  
(3) repair days



Our Job Ref No : 305378504

Date : 12/02/20

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

**FINALIZATION FORM**

To : LKK

Fax :

Attn : RAM

: SHA7852L

23/01/2020

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: TOKIO SLA128T

2. The finalized amount shall be:

(a) Spare Parts after List discount \$1,083.08

(b) Labour Charges \$1,201.00

**Total for Part-By-Part Repair Cost** \$2,284.08

(c) Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less: \_\_\_\_\_

**Final Lumpsum Repair cost** \_\_\_\_\_

3. Estimated normal period for repairs: 3 working days.

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : \_\_\_\_\_

Signature : \_\_\_\_\_

Name : CHIANG

Name : RAM

Tel : 62148314

Date : 17/02/2020

Fax : 65468156

**For Official Use Only**

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

\_\_\_\_\_

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
 CUSTOMER: 7010045  
 ADDRESS : COMFORT TRANSPORTATION PTE LTD  
 383 SIN MING DRIVE  
 SINGAPORE SINGAPORE 575717  
 65508755

JOB NO : 305378504  
 REGN NO : SHA7852L  
 MILEAGE : 000000000  
 MAKE : HYUNDAI  
 MODEL : IONIQ(G3)  
 DATE OF REGN : 30.10.2019  
 DATE/TIME IN : 03.02.2020 09:05  
 ACCIDENT DATE : 23.01.2020

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001	04-01-0104-2701-G	IONIQV4 MOULDING-FRT BPR	1	188.00	20.00	150.40	DEF
0002	04-01-0104-2282-G	IONIQVC COVER-RR BUMPER#	1	459.00	20.00	367.20	cut
0003	04-01-0104-2533-G	IONIQV2 MOULDING ASSY-RR	1	451.25	20.00	361.00	cut
0004	04-01-0104-2270-G	IONIQ EMBLEM-HYBRID	1	24.30	20.00	19.44	nee
0005	04-01-0104-2271-G	IONIQ EMBLEM-IONIQ	1	31.30	20.00	25.04	nee
0006	28-01-0103-0005-A	(I40/SONATA)REAR BOOT LOG	1	30.00	2.00-	30.00	nee
0007	28-01-0103-0006-A	(I40/SONATA)REAR BOOT TEL	1	30.00	0.20	30.00	nee
0008	28-01-9999-2025-A	APP LOGO REAR BONNET CTPL	1	40.00	0.02-	40.00	nee
0009	FNPS	NO PLATE(S)	2 N	60.00	0.00	60.00	CVR

SUB-TOTAL : 1,083.08

## JOB NATURE

0000	L	MERIMEN	11.00
0001	PB	PANEL BEATING	640.00

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	03 Feb 2020 <a href="#">Sendback Est</a>	05 Feb 2020 17:08 <b>S\$5,491.90</b>	05 Feb 2020 16:46 <a href="#">Edit Adj Rpt</a>	<b>S\$2,284.08</b> <a href="#">Edit Estimates</a>	<b>S\$2,284.08</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b>									
Insured:	<b>BENTLEY LEASING</b> , Co. Reg. No.: 53313763B								
Main Claimant:	<b>COMFORT TRANSPORTATION PTE LTD (2/3)</b> , Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	<b>SHA7852L</b>	Date of Loss:	23/01/2020 16:00 - :59 [2 Months and 24 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / M2000935</b>	Policy/Cover Note No.:	MV004179 (Comprehensive) Coverage: 13/05/2019 - 12/05/2020						
Vehicle Reg. No. (Insured):	<b>SLA128T</b>	Policy No. (Claimant):							
		Excess:	S\$0.00						
Repairer:	<b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	<b>Tokio Marine Insurance Singapore Ltd (HQ)</b> - Tel: 6221 6111 ... [Handled by <b>Ong Chin Kiat</b> ]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>PARASURAM SHANMUGAM</b> ] ... [Final Rpt due 14/02/2020]								
<b>ASSOCIATED MAIL RECEIVED</b>				<a href="#">View All</a>	<a href="#">Compose Case Mail</a>				
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b>									
<a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

**SHA7852L (M2000935)**  
**[SLA128T]**  
**TP**  
**COMFORT TRANSPORTATION PTE LTD (2/3)**  
**Jan 23 2020 4:00PM**  
**[BENTLEY LEASING]**  
**ComfortDelGro Engineering Pte Ltd**

Upload Documents		Upload Photos		Compose New Letter		View <span style="float: right;">View in Browser</span>	
<b>Assessment Reports</b>						1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)				Thumbnail	Print
1	05/02/20 17:08	<b>Repairer Estimates</b>					Load HTM
<b>Photos/Images</b>						3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print
1	26/02/20 08:55	<b>Odometer Reading</b>					Load JPG <input checked="" type="checkbox"/>
2	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
3	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
4	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
5	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
6	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
7	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
8	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
9	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
10	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
11	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
12	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
13	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
14	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
15	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
16	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
17	26/02/20 08:55	<b>Chassis Number</b>					Load JPG <input checked="" type="checkbox"/>
18	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
19	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
20	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
21	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
22	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
23	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
24	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
25	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
26	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
27	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
28	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
29	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
30	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
31	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
32	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
33	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>
34	26/02/20 08:55	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	26/02/20 08:55	General View	Load JPG	<input checked="" type="checkbox"/>
36	26/02/20 08:55	General View	Load JPG	<input checked="" type="checkbox"/>
37	26/02/20 08:55	General View	Load JPG	<input checked="" type="checkbox"/>
38	26/02/20 08:55	General View	Load JPG	<input checked="" type="checkbox"/>
39	26/02/20 08:55	General View	Load JPG	<input checked="" type="checkbox"/>
40	26/02/20 08:55	General View	Load JPG	<input checked="" type="checkbox"/>
41	26/02/20 08:55	General View	Load JPG	<input checked="" type="checkbox"/>
42	26/02/20 08:55	General View	Load JPG	<input checked="" type="checkbox"/>
43	26/02/20 08:55	General View	Load JPG	<input checked="" type="checkbox"/>
44	26/02/20 08:55	General View	Load JPG	<input checked="" type="checkbox"/>
45	26/02/20 08:55	General View	Load JPG	<input checked="" type="checkbox"/>
46	26/02/20 08:55	General View	Load JPG	<input checked="" type="checkbox"/>
47	26/02/20 08:55	General View	Load JPG	<input checked="" type="checkbox"/>
48	26/02/20 08:55	General View	Load JPG	<input checked="" type="checkbox"/>
49	26/02/20 08:55	General View	Load JPG	<input checked="" type="checkbox"/>
50	26/02/20 08:55	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
51	26/02/20 08:55	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
52	26/02/20 08:55	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
53	26/02/20 08:55	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
54	26/02/20 08:55	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
55	26/02/20 08:55	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
56	26/02/20 08:55	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
57	26/02/20 08:55	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
58	26/02/20 08:55	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Braddell)	Thumbnail	Print
1	19/02/20 10:49	LOD, Invoice, LOR, Mileage Record, LA, LTA Search Fee	Load PDF	
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)	Thumbnail	Print
1	03/02/20 11:19	E-filed GIA report	Load PDF	
2	05/02/20 17:09	E-filed GIA report	Load PDF	
No	Finalized On	Tokio Marine Insurance Singapore Ltd (HQ)	Thumbnail	Print
1	07/02/20 17:59	TP - SLZ4771C GIA REPORT (1/3) From: SC - Reg. No: SLA12BT, Claimant: BENTLEY LEASING (1/3)	Load PDF	
2	24/02/20 22:00	Letter of Demand from Third Party	Load TIF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/02/20 08:53	SLA12BT DOCUMENT	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co Reg.No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC3/TM120001865/FQD3E2  
**Date:** 28/02/2020

#### REFERENCE

Handling Insurer: Tokio Marine Insurance Singapore Ltd	Policy No: MV004179	
Claimant Vehicle No: SHA7852L	Insured Vehicle No: SLA128T	
Date of Loss: 23/01/2020	Nature of Claim: TP	Claim No: M2000935

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: <b>SHA7852L</b>	Engine No: G4LEKU400514
Make & Model: HYUNDAI AE IONIQ HEV DCT, 1.6 (A)	Chassis No: KMHC851CVLU187494
Reg. Date: 30/10/2019 (Man. Year: 2019)	Odometer: 26527 km
Colour: Blue	
Engine Capacity: 1580 cc	
Market Value/New Car Price: N/A	
Sum Insured (S\$): <b>Market Value/New Car Price</b>	

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Excellent	Steering (Serviceable): Yes	Footbrake (Serviceable): Yes	
Handbrake (Serviceable): Yes	Engine Modification: No	Pre-accident Condition: Good	

#### CONDITION OF TYRES

Front Tyre Size: 195/65 R15	Rear Tyre Size: 195/65 R15
Front Left Side: Michelin 7 mm	Rear Left Side: Michelin 7 mm
Front Right Side: Michelin 7 mm	Rear Right Side: Michelin 7 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,180.90	1,083.08	2,097.82	65.95
Miscellaneous Items	11.00	11.00	0.00	0.00
Labour	2,300.00	1,190.00	1,110.00	48.26
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>5,491.90</b>	<b>2,284.08</b>	<b>3,207.82</b>	<b>58.41</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>384.43</b>	<b>159.89</b>	<b>224.54</b>	<b>58.41</b>
<b>Nett Amount (S\$)</b>	<b>5,876.33</b>	<b>2,443.97</b>	<b>3,432.36</b>	<b>58.41</b>

#### INSPECTION

Date of Assignment: 05/02/2020	Present Location: ComfortDelGro Engineering Pte Ltd (Loyang)	
Date Inspected: 03/02/2020	Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive Singapore 508969	
Estimated Period of Repair: 3.0 days		

**Adjuster:** PARASURAM SHANMUGAM

**Manager:** SHIAU CHAN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	(Last Synchronised: 28 Feb 2020)	
<b>Parts:</b>	N/A	HYUNDAI AE IONIQ HEV DCT 1.6 (A) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SHA7852L)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Reference	Amount
1	1		*RADIATOR GRILLE	Not Necessary	1,409.10 FL	-	*- FL
2	1		*FRONT NUMBER PLATE GARNISH	Deformed	188.00 FL	-	*188.00 FL
3	1		*REAR BUMPER	Cut	459.00 FL	-	*459.00 FL
4	1		*REAR BUMPER REINFORCEMENT	Not Necessary	294.80 FL	-	*- FL
5	1		*REAR BUMPER CENTRE MOULDING	Cut	451.25 FL	-	*451.25 FL
6	1		*REAR BUMPER REVERSE SENSOR	Not Necessary	135.70 FS	-	*- FS
7	1		*BOOTLID EMBLEM -HYBRID	Necessary	24.30 FL	-	*24.30 FL
8	1		*BOOTLID EMBLEM -IONIQ	Necessary	31.30 FL	-	*31.30 FL
9	1		*BOOTLID EMBLEM -H	Not Necessary	28.00 FL	-	*- FL
10	1		*SMART KEY-ANTENNA	Not Necessary	689.50 FL	-	*- FL
11	1		*COMFORT STCKER	Necessary	30.00 FS	-	*30.00 FS
12	1		*COMFORT TEL NO. STICKER	Necessary	30.00 FS	-	*30.00 FS
13	1		*COMFORT APP STICKER	Necessary	40.00 FS	-	*40.00 FS
14	1		*FRONT NUMBER PLATE	Cracked	30.00 FS	-	*30.00 FS
15	1		*REAR NUMBER PLATE	Cracked	30.00 FS	-	*30.00 FS
16	1		*REAR NUMBER HOLDER	Not Necessary	25.00 FS	-	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (S\$)</b>	<b>3,895.95</b>	<b>1,313.85</b>
- List Item Discount on L Items 20.00/20.00% (S\$)	715.05	230.77
<b>Total Parts (S\$)</b>	<b>3,180.90</b>	<b>1,083.08</b>

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<b>Miscellaneous Items</b>				
1	1	OD/TP Case (Insurer)	11.00	11.00
<b>Sub Total (S\$)</b>			<b>11.00</b>	<b>11.00</b>

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING	New	960.00	640.00
2	SPRAY PAINTING ( FRONT & REAR)	New	800.00	400.00
3	CHECK LIGHTING	New	120.00	50.00
4	REMOVE/REFIX REVERSE SENSOR	New	60.00	50.00
5	TUFF KOTE	New	120.00	50.00
6	RESET AND DIAGNOSE REAR SMART ANTENNA.	New	240.00	0.00
<b>Gross Labour Cost (S\$)</b>			<b>2,300.00</b>	<b>1,190.00</b>

Report was unsubmitted during this print-out.
---

< END OF ESTIMATES >