

Asher Sng (LKKAuto)

From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Friday, 27 March 2020 2:32 PM
To: Asher Sng (LKKAuto); Su Li (LKK Auto)
Cc: Admin A; Chee Steven (VGS - SG/Singapore)
Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMH7953H & SMK2380C DOA : 02/01/2020
Attachments: SMH7953H AXA OD RECOVERY.PDF

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher,

Customer have reverted to OD.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7217
Mobile: +65 9386 7833
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>

VOLKSWAGEN
GROUP SINGAPORE



Das **Welt**Auto.



From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Thursday, 20 February 2020 5:19 PM

To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMH7953H & SMK2380C DOA : 02/01/2020

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir,

We refer to the email below.

Our insured still yet to report, shall revert to you once our insured reported.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Thursday, 20 February 2020 10:43 AM

To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>

Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMH7953H & SMK2380C DOA : 02/01/2020

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Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Thursday, 20 February 2020 10:31 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMH7953H & SMK2380C DOA : 02/01/2020

Hi,

Have insured reported?

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

Direct line: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
Email: shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Friday, 14 February 2020 9:36 AM
To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMH7953H & SMK2380C DOA : 02/01/2020

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Hi Sir,

We refer to the email below.

Our insured still yet to report, shall revert to you once our insured reported.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Sent: Friday, 14 February 2020 9:12 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>

Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMH7953H & SMK2380C DOA : 02/01/2020

Hi,

Vehicle had been survey, please let us know if can proceed with DS?

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

Direct line: +65 6922-3502

Mobile: +65 9386-7833

Main Line : +65 6305-7299

Main Fax: +65 6285-8620

Email: shushi.tang@vw.com.sg

<https://www.volkswagen.com.sg/>



From: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>

Sent: Wednesday, 12 February 2020 5:56 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMH7953H & SMK2380C DOA : 02/01/2020

Dear Asher,

Please refer to attached video.

Thanks You,

Best Regards,

Steven Chee,
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3511
Mobile: +65 8511-2203
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
steven.chee@vw.com.sg
<https://www.volkswagen.com.sg/>



From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Wednesday, 12 February 2020 4:17 PM
To: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMH7953H & SMK2380C DOA : 02/01/2020

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Steven,

We refer to the email below.

Our insured still yet to report, shall revert to you once our insured reported.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Sent: Wednesday, 12 February 2020 3:51 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMH7953H & SMK2380C DOA : 02/01/2020

Dear Asher,

Please revert on liability

Thanks You,

Best Regards,

Steven Chee,
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3511
Mobile: +65 8511-2203
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
steven.chee@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 4 February 2020 11:11 AM
To: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: [EXT] RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMH7953H & SMK2380C DOA : 02/01/2020

Without Prejudice

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that we are currently pending for our principal to release OI GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Wishing you a Happy and Prosperous Lunar New Year



Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 (Ext:119) Email: SuLi@lkkauto.com Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>

Sent: Tuesday, 4 February, 2020 9:38 AM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: FW: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMH7953H & SMK2380C DOA : 02/01/2020

Dear claims,

Please revert on liability & arrange for survey.

Thanks You,

Best Regards,

Steven Chee,
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3511
Mobile: +65 8511-2203
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
steven.chee@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Chee Steven (VGS - SG/Singapore)

Sent: Wednesday, 22 January 2020 2:36 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMH7953H & SMK2380C DOA : 02/01/2020

Dear claims,

Please revert on liability & arrange for survey.

Thanks You,

Best Regards,

Steven Chee,
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3511
Mobile: +65 8511-2203
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
steven.chee@vw.com.sg
<https://www.volkswagen.com.sg/>



From: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>

Sent: Wednesday, 22 January 2020 2:34 PM

To: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>

Subject: Scan Image

Internal