

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 14 April 2021 5:07 PM  
**To:** Claims Dept  
**Cc:** claims\_ltv@bifrostable.com; claims\_ltm@bifrostable.com; Joseph Koh; Claims Dept  
**Subject:** RE: Your Ref: SH 7350 B // LKK Ref: CC6/CTI20001839/Dpa3s2 [ACCIDENT INVOLVING CB 7174P(CHINA TAIPING) AND SH 7350B ON 25/01/2020] / Settlement Acceptance  
**Attachments:** DV\_SH7350B.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **DV** enclosed and return together with the following document to us (LKK) for our necessary action: -

- **Repair Tax Invoice.**

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Claims Dept <claims\_ltr@bifrostable.com>  
**Sent:** Tuesday, 13 April 2021 3:47 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** claims\_ltv@bifrostable.com; claims\_ltm@bifrostable.com; Joseph Koh <claims@bifrostable.com>; Claims Dept <claims\_lts@bifrostable.com>  
**Subject:** Re: Your Ref: SH 7350 B // LKK Ref: CC6/CTI20001839/Dpa3s2 [ACCIDENT INVOLVING CB 7174P(CHINA TAIPING) AND SH 7350B ON 25/01/2020] / Settlement Acceptance

Without Prejudice

Dear Hsiao Tong,

Thank you for your email.

We accept your settlement offer. Please send us your DV and advise if you require additional documentation for swift payment clearance.

Thank you & Best Regards

Mr Yee  
Bifrost Auto Pte Ltd  
Accident Claims Dept

On Tue, 13 Apr 2021 at 15:14, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to improve our offer as follows: -

1. Cost of Repair (w/GST)	\$ 21,400.00
2. Loss of Rental (20days x \$125.19)	\$ 2,503.80
3. Loss of Income (20days x \$50.00)	\$ 1,000.00
4. Towing Fee	\$ 40.00
<b>Total</b>	<b>\$ 24,943.80</b>

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

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S(408933)

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**From:** Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)>

**Sent:** Friday, 9 April 2021 10:18 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** [claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com); [claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com); Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; Claims Dept <[claims\\_lts@bifrostauto.com](mailto:claims_lts@bifrostauto.com)>

**Subject:** Re: Your Ref: SH 7350 B // LKK Ref: CC6/CTI20001839/Dpa3s2 [ACCIDENT INVOLVING CB 7174P(CHINA TAIPING) AND SH 7350B ON 25/01/2020]

Without Prejudice

Dear Hsiao Tong

Thank you for your email.

We would like to request for 27 days for the downtime reasons being:

- 1) Accident occurred on Saturday 25.01.2020 which is the 1st of the 3 Lunar Chinese New Year public holidays (unfortunately). GIA report can only be made on 28.01.2020 (Tues).
- 2) Following NIMA protocol, we are allowed 03 working days to inform the TP insurer and hence, survey was arranged on 03.02.2020
- 3) There are 02 Sundays in the repair process.

Hope to hear from you soon to bring closure to the matter.

On Thu, 8 Apr 2021 at 17:22, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Your Ref: **SH7350B**

LKK Ref: CC6/CTI20001839/Dpa3s2

**Without Prejudice**

Dear Sirs/Mdm,

**ACCIDENT INVOLVING CB 7174P(CHINA TAIPING) AND SH 7350B ON 25/01/2020**

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 21,400.00
2. Loss of Rental (18days x \$125.19)	\$ 2,253.42
3. Loss of Income (18days x \$50.00)	\$ 900.00
4. Towing Fee	\$ 40.00
<b>Total</b>	<b>\$ 24,593.42</b>

Please confirm acceptance.

Meantime, please provide a copy of taxi mileage record for our necessary action. Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

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