

**Re: MANDATE REQUEST - OUR REF: SNM20D200935/CB7174P/ADELINE - Accident Involving CB7174P (OI : CTI - TBA) AND SH7350B (TP : LKK REF - CC6/CTI20001839/Dka3) on 25/01/2020**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sat 3/4/2021 12:02 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

 1 attachments (61 KB)

LOI Payment Voucher from TP wshop.pdf;

Hi Adeline,

We refer to the above matter.

We would like to re-seek mandate up to **\$24,943.38/-** as follows to include Loss of Income as third party driver is a taxi driver.

The summary is as follows: -

|                                           | Amount Claimed | Amount Revised                   |
|-------------------------------------------|----------------|----------------------------------|
| 1. Cost of Repair (w/GST)                 | \$ 55,764.95   | \$ 21,400.00                     |
| 2. Loss of Use/Income (27 days x \$80.00) | \$ 2,160.00    | \$ 1,000.00 (20days x \$50.00)   |
| 3. Loss of Rental (27 days x \$125.19)    | \$ 3,380.13    | \$ 2,503.80 (20 days x \$125.19) |
| 4. Tow Fee                                | \$ 40.00       | \$ 40.00                         |
| Total                                     | \$ 61,345.08   | <b>\$ 24,943.38</b>              |

**\*\*16 days recommendation for repair + 2 Sunday + 2 PRS = 20 days**

Kindly let us have your further mandate after reviewing the matter. Thanks.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>

**Sent:** Tuesday, 13 October 2020 10:29 PM

**To:** Khanchna (LKK Auto) <khanchna@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: MANDATE REQUEST - OUR REF: SNM20D200935/CB7174P/ADELINE - Accident Involving CB7174P (OI : CTI - TBA) AND SH7350B (TP : LKK REF - CC6/CTI20001839/Dka3) on 25/01/2020

**Without Prejudice**

Dear Khanchna

Please proceed to settle TP claim as per your below proposal at \$ 23,943.80 (all-in).

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Khanchna (LKK Auto) <khanchna@lkkauto.com>

**Sent:** Monday, 5 October 2020 2:25 PM

**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** MANDATE REQUEST - OUR REF: SNM20D200935/CB7174P/ADELINE - Accident Involving CB7174P (OI : CTI - TBA) AND SH7350B (TP : LKK REF - CC6/CTI20001839/Dka3) on 25/01/2020

Your ref : SNM20D200935/CB7174P/ADELINE

Our ref : CC6/CTI20001839/Dka3

Dear Sirs/Madam,

We refer to the above matter.

It is head to rear collision (BOLA 27 ). Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

Hence, we seek your approval to offer Third Party repairer "BIFROST AUTO PTE LTD" at **\$23,943.80 (all-in).**

The summary is as follows: -

|                                        | Amount Claimed | Amount Revised                   |
|----------------------------------------|----------------|----------------------------------|
| 1. Cost of Repair (w/GST)              | \$ 55,764.95   | \$ 21,400.00                     |
| 2. Loss of Use (27 days x \$80)        | \$ 2,160.00    | -                                |
| 3. Loss of Rental (27 days x \$125.19) | \$ 3,380.13    | \$ 2,503.80 (20 days x \$125.19) |
| 4. Tow Fee                             | \$ 40.00       | \$ 40.00                         |
| Total                                  | \$ 61,345.08   | <b>\$ 23,943.80</b>              |

\*\*16 days recommendation for repair + 2 Sunday + 2 PRS = 20 days

Enclosed here with all the relevant documents for your perusal.

**Appreciate your approval please.**

**Thank you.**

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** 24 February 2020 9:59 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** RE: OUR REF: SNM20D200935/CB7174P/ADELINE - Accident Involving CB7174P (OI : CTI - TBA) AND SH7350B (TP : LKK REF - CC6/CTI20001839/Dka3) on 25/01/2020

**Without Prejudice**

Dear LKK

Attached our insured SAS report for your perusal.

**Thank you.**

**Adeline Chng**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6178 | F: (65) 6225 5879

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**From:** Claims Dept of CTI**Sent:** Sunday, 23 February 2020 10:00 PM**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>**Subject:** OUR REF: SNM20D200935/CB7174P/ADELINE - Accident Involving CB7174P (OI : CTI - TBA) AND SH7350B (TP : LKK REF - CC6/CTI20001839/Dka3) on 25/01/2020

Dear Adeline,

Please revert LKK.

Note : officer in charge – Adeline 63896155.

\*\*\* Kindly quote our reference number when replying.

Thank you,  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>**Sent:** Sunday, February 23, 2020 3:40 PM**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>**Cc:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>**Subject:** Direct Settlement - Accident Involving CB7174P (OI : CTI - TBA) AND SH7350B (TP : LKK REF - CC6/CTI20001839/Dka3) on 25/01/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected TP vehicle SH 7350B at M/s Bifrost Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- Wheel alignment report
- preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)