

RE: MANDATE REQUEST - OUR REF: SNM20D200935/CB7174P/ADELINE - Accident Involving CB7174P (OI : CTI - TBA) AND SH7350B (TP : LKK REF - CC6/CTI20001839/Dka3) on 25/01/2020

Adeline Chng <adeline.chng@sg.cntaiping.com>

Tue 13/10/2020 10:29 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Without Prejudice

Dear Khanchna

Please proceed to settle TP claim as per your below proposal at \$ 23,943.80 (all-in).

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Monday, 5 October 2020 2:25 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: MANDATE REQUEST - OUR REF: SNM20D200935/CB7174P/ADELINE - Accident Involving CB7174P (OI : CTI - TBA) AND SH7350B (TP : LKK REF - CC6/CTI20001839/Dka3) on 25/01/2020

Your ref : SNM20D200935/CB7174P/ADELINE

Our ref : CC6/CTI20001839/Dka3

Dear Sirs/Madam,

We refer to the above matter.

It is head to rear collision (BOLA 27). Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

Hence, we seek your approval to offer Third Party repairer "BIFROST AUTO PTE LTD" at **\$23,943.80 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 55,764.95	\$ 21,400.00
2. Loss of Use (27 days x \$80)	\$ 2,160.00	-
3. Loss of Rental (27 days x \$125.19)	\$ 3,380.13	\$ 2,503.80 (20 days x \$125.19)
4. Tow Fee	\$ 40.00	\$ 40.00
Total	\$ 61,345.08	<u>\$ 23,943.80</u>

**16 days recommendation for repair + 2 Sunday + 2 PRS = 20 days

Enclosed here with all the relevant documents for your perusal.

Appreciate your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: 24 February 2020 9:59 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: OUR REF: SNM20D200935/CB7174P/ADELINE - Accident Involving CB7174P (OI : CTI - TBA) AND SH7350B (TP : LKK REF - CC6/CTI20001839/Dka3) on 25/01/2020

Without Prejudice

Dear LKK

Attached our insured SAS report for your perusal.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6178 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI

Sent: Sunday, 23 February 2020 10:00 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D200935/CB7174P/ADELINE - Accident Involving CB7174P (OI : CTI - TBA) AND SH7350B (TP : LKK REF - CC6/CTI20001839/Dka3) on 25/01/2020

Dear Adeline,

Please revert LKK.

Note : officer in charge – Adeline 63896155.

*** Kindly quote our reference number when replying.

Thank you,
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Sunday, February 23, 2020 3:40 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving CB7174P (OI : CTI - TBA) AND SH7350B (TP : LKK REF - CC6/CTI20001839/Dka3) on 25/01/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected TP vehicle SH 7350B at M/s Bifrost Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- Wheel alignment report
- preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)