Mei Kwan (LKKAuto)

From: Adeline Chng <adeline.chng@sq.cntaiping.com>

Sent: Monday, 24 February, 2020 9:59 AM

To: Claims Dept of CTI; Mei Kwan (LKKAuto); Khanchna (LKK Auto)

Subject: RE: OUR REF: SNM20D200935/CB7174P/ADELINE - Accident Involving CB7174P (OI

: CTI - TBA) AND SH7350B (TP: LKK REF - CC6/CTI20001839/Dka3) on 25/01/2020

Attachments: SAS Report.pdf

Without Prejudice

Dear LKK

Attached our insured SAS report for your perusal.

Thank you.

Adeline Chng

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6178 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI

Sent: Sunday, 23 February 2020 10:00 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK

Auto <khanchna@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D200935/CB7174P/ADELINE - Accident Involving CB7174P (OI: CTI - TBA) AND SH7350B

(TP: LKK REF - CC6/CTI20001839/Dka3) on 25/01/2020

Dear Adeline,

Please revert LKK.

Note: officer in charge – Adeline 63896155.

*** Kindly quote our reference number when replying.

Thank you,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com">Meikwan@lkkauto.com

Sent: Sunday, February 23, 2020 3:40 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving CB7174P (OI: CTI - TBA) AND SH7350B (TP: LKK REF -

CC6/CTI20001839/Dka3) on 25/01/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected TP vehicle SH 7350B at M/s Bifrost Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- · estimated cost of repair
- Wheel alignment report
- preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)