

Our Ref : T 0120 / SHB4489S /WT/CK(st)

Your Ref :

Date : 7-Feb-2020

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

CHINA TAIPING INSURANCE CO LTD

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHB4489S YOUR INSURED SJH9215C
AND OTHER _____ ON 23-Jan-2020

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHB4489S which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SJH9215C we are submitting these claims for your consideration on behalf of the claimants.

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,835.50
6	7 days Loss of Rental @ \$ 112.67 per day	\$ 788.69
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 3,631.68

HIRER'S CLAIM

7	7 days Loss of Income @ \$ 80.00 per days	\$ 560.00
Total Claims :		\$ 4,191.68

We enclose herewith the following documents to support the claims: -

- a) Original repair bill
- b) LTA search slip/s of : SJH9215C
- c) GIA / Police report/s of : SHB4489S
- d) Letter of authority from owner / hirer / operator
 - () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
 - () Tow Fee (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Catherine Koh

CDGE Claims Department

Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

Our Ref: CC3/CTI20001836/Fea3

14 FEB 2020

TOH KIAN TIONG
307 BUKIT BATOK STREET 31
#12-103
SINGAPORE 650307

Dear Sir/Madam,

ACCIDENT INVOLVING SJH 9215C AND SHB 4489S ON 23/01/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,



Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHB4489S , SJH9215C
ALONG WOODLANDS CENTRE ROAD****ON 23-Jan-20 06:50**I / We **PUAH YONG CHOON** (Hirer) NRIC No.: **SXXXX399D**and/or (Relief) NRIC No.: **SXXXX399D**Taxi Number **SHB4489S**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **23-Jan-2020**Name of Hirer **PUAH YONG CHOON**
Hirer NRIC **SXXXX399D**

Signature :

Address **546 WOODLANDS DRIVE 16 #07-215
730546**Contact No. **96546378**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3055961901

Claim No : SNM20D200502

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$3,980.00

DOLLARS THREE THOUSAND NINE HUNDRED AND EIGHTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 4489S

Insured Vehicle No. : SJH 9215C

Date of Loss : 23/01/2020

Place of Accident : WOODLANDS CENTRE ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TOH KOK HUA

Driver Name : TOH KIAN TIONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 3,980.00
	=====
TOTAL	S\$ 3,980.00
	=====

Claimant Name : COMFORT TRANSPOTATION PTE LTD

NRIC No : 199303821R

Signature : _____

Date : 24/1/2020

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S) PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHR4489S

NO/DATE
91492656 31.01.2020

MAKE
HYUNDAI

JOB NO.
305376912

MODEL
I-40

ODOMETER READING

DATE OF REG
29.12.2016

CHASSIS CODE
KMHLB41UMH097720

JOB TYPE

Description : 3P 23.01.2020

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt.	2,650.00
Add GST @ 7.000 %	185.50
Total Invoice amount.	2,835.50

Issued by : KATHKRTNETAN 03.02.2020 16:59:58
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT20010564

Date: 03 February 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 23/01/2020 @ 06:50 hrs
ALONG WOODLANDS CENTRE ROAD
INVOLVING SJH9215C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB4489S** (the "Taxi"). The Taxi was hired to **PUAH YONG CHOON IC NO SXXXX399D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$112.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SHB 44689 S

DATE	NAME OF DRIVER	MILEAGE READING						MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		3	6	7	5	8	4		FROM	TO
19.1-20	1/2 Prast	3	6	7	5	8	4	114	06.30	21.40
20-1-20	1/2 Prast	3	6	8	0	6	8	401	06.40	20.34
21-1-20	1/2 Prast	3	6	8	4	7	4	405	06.30	21.00
22-1-20	1/2 Prast	3	6	8	8	2	3	349	06.30	21.43
23-1-20	1/2 Prast	3	6	8	9	2	5	101	06.30	10.29
23.01.20	ACCIDENT							1W	1025	-
29.01.20	REPAIR							AW	-	1500

(TIME)	TO
16	
1.30	
18	
40	
16	
34	
33	
23	
50	
58	
10	

Enquire Vehicle Insurance Details

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

SJH9215C 23 Jan 2020 / 06:50:00 Successful

C01

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)

[OK](#)

SHB4489 S

[REMINDER] Re: [MANDATE REQUEST] RE: OUR REF: SNM20D200502/SJH9215C/BEN & YOUR REF: (TP : LKK REF - CC3/CTI20001836/Fea3) - Direct Settlement - Accident Involving SJH9215C and SHB4489S on 23/01/2020

Alfred Toh <alfred.toh@sg.cntaiping.com>

Wed 4/22/2020 12:08 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Ben Tang <Ben.Tang@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

1 attachments (179 KB)

LETTER TO OI.pdf;

LKK REF - CC3/CTI20001836/Fea3
CTPIS REF – SNM20D200502C02/9(ben)

Dear Asher

You may proceed to resolve the property damage claim at \$3,981.68.

We await our payment advice to enable our Ben Tang to act accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, April 22, 2020 11:34 AM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: [REMINDER] Re: [MANDATE REQUEST] RE: OUR REF: SNM20D200502/SJH9215C/BEN & YOUR REF: (TP : LKK REF - CC3/CTI20001836/Fea3) - Direct Settlement - Accident Involving SJH9215C (OI : CTI - TBA) and SHB4489S on 23/01/2020

Hi Sir,

We refer to our email dated 20/03/20.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Friday, March 20, 2020 9:54 AM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: OUR REF: SNM20D200502/SJH9215C/BEN & YOUR REF: (TP : LKK REF - CC3/CTI20001836/Fea3) - Direct Settlement - Accident Involving SJH9215C (OI : CTI - TBA) and SHB4489S on 23/01/2020

Your ref : SNM20D200502

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured overtake third party on double white line hit third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,981.68 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 6,799.46	\$ 2,835.50
2. Loss of Rental (7days x \$112.67)	\$ 788.69	\$ 788.69 (7days x \$112.67)
3. Loss of Income (7days x \$50)	\$ 560.00	\$ 350.00 (7days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total		\$ 3,981.68

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 10 February 2020 2:24 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: OUR REF: SNM20D200502/SJH9215C/BEN & YOUR REF: (TP : LKK REF - CC3/CTI20001836/Fea3) - Direct Settlement - Accident Involving SJH9215C (OI : CTI - TBA) and SHB4489S on 23/01/2020

Dear Ben,

Please refer to the append email and attachment.

Kindly revert to LKK Auto soonest possible.

Officer in charge-Ben Tang -DID: 6389 6175.

Dear Asher,

*** kindly quote our reference number when replying.***

Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: 6389 6116
Fax (65) 6224 7175 / 6224 7478
Email : claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Sunday, February 9, 2020 4:55 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJH9215C (OI : CTI - TBA) and SHB4489S (TP : LKK REF - CC3/CTI20001836/Fea3) on 23/01/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 4489S at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)