



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG20001832/Kea3

07 FEBRUARY 2020

**DAIMLER FLEET MANAGEMENT PTE LTD
1 GATEWAY DRIVE
#15-08 WESTGATE TOWER
SINGAPORE 608531**

Dear Sir/Madam,

ACCIDENT INVOLVING SLX 7256P AND SMH 7234A ON 24/01/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SMH 7234A against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua
DID: 6841 2928
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

RE: [POLICY ISSUE] Your Ref: 9276180887SG // ACCIDENT INVOLVING SLX 7256P AND SMH 7234A ON 24.01.2020

Lee, Ming-Yao <MingYao.Lee@aig.com>

Wed 6/24/2020 2:48 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Hi Asher,

Repudiated to insured.

I have uploaded repudiation letter in Merimen.

For your closure of file.

Regards,

Lee Ming Yao, George
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: 24 June 2020 14:36

To: Lee, Ming-Yao <MingYao.Lee@aig.com>

Subject: [EXTERNAL] Re: [POLICY ISSUE] Your Ref: 9276180887SG // ACCIDENT INVOLVING SLX 7256P AND SMH 7234A ON 24.01.2020

This message is from an external sender; be cautious with links and attachments.

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi George,

We refer to the email dated 18/03/20.

Please kindly advise as third party is chasing for settlement

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Tuesday, May 12, 2020 3:42 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: [POLICY ISSUE] Your Ref: 9276180887SG // ACCIDENT INVOLVING SLX 7256P AND SMH 7234A ON 24.01.2020

Hi Asher,

Sorry, will reply soonest.

Lee Ming Yao, George
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: 12 May 2020 15:18
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Subject: [EXTERNAL] Re: [POLICY ISSUE] Your Ref: 9276180887SG // ACCIDENT INVOLVING SLX 7256P AND SMH 7234A ON 24.01.2020

This message is from an external sender; be cautious with links and attachments.

Hi George,

We refer to the email dated 18/03/20.

Please kindly advise as third party is chasing for settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Asher Sng (LKKAUTO)
Sent: Wednesday, March 18, 2020 11:11 AM
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Subject: [POLICY ISSUE] Your Ref: 9276180887SG // ACCIDENT INVOLVING SLX 7256P AND SMH 7234A ON 24.01.2020

Your Ref: 9276180887SG

Hi George,

We refer to the above matter.

ACCIDENT INVOLVING SLX 7256P AND SMH 7234A ON 24.01.2020

Enclosed a copy of the insured driver Nric and foreign driving license for your easy reference.

Based on the information that we managed to gather insured driver is a new SPR/Citizenship and not holding a valid Singapore driving license.

Insured driver got his SPR/citizenship was issue on 24/05/2019 as per his NRIC have been more than 3month at the time of accident.

New SPR/citizenship have to convert the foreign driving license within 3 month after issue of SPR/citizenship.

Kindly let us have your instruction for our necessary action.

Converting a Foreign Driving License to a Singapore Driving License

The Right Time

It is mandatory to convert your foreign driving license to a Singapore driving license, in the following cases:

- You are a foreigner but your stay in Singapore has exceeded 12 months. You do not have to wait for 12 months. Once you get a pass that is valid for more than 12 months, you can immediately apply for the conversion.
- You have a Work Permit (WP) or S-Pass for more than 6 months. Also, you can right away request for conversion after receipt of the pass/permit that is valid for more than 6 months.
- You are a **Singapore Permanent Resident (SPR)** or Singapore citizen (Singaporean). **New SPRs or new citizens are required to apply for the conversion foreign driving license to Singapore driving license not later than 3 months after getting SPR/citizenship.** You cannot drive in Singapore with your foreign driving license once you obtain SPR or citizenship. For SPRs and citizens returning from abroad, getting a Singapore driving license is a must before getting behind the wheel in Singapore.

Apart from the above, other foreigners are not permitted to convert their licenses to Singapore ones their foreign licenses can be used here.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Re: Reminder x 1 : LOD SMH7234A / Your Ref : SLH7256P (TP-AIG)

Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sun 8/30/2020 10:04 PM

To: Carmen Lim <carmen@esteemperf.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Claim admin <Claimadmin@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>; coleen kwok <coleen21@esteemperf.com.sg>

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir/Mdm,

We refer to the above matter.

ACCIDENT INVOLVING SMH 7234A AND SLX 7256P ON 24/01/2020

Please be informed that our Principal had repudiated the claim due to our insured breach of policy terms and conditions.

Therefore, we will close the matter at our end.

Kindly redirect your client's claim to the owner of SLX 7256P.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Carmen Lim <carmen@esteemperf.com.sg>

Sent: Wednesday, June 24, 2020 12:30 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claim admin <Claimadmin@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>; coleen kwok <coleen21@esteemperf.com.sg>

Subject: Re: Reminder x 1 : LOD SMH7234A / Your Ref : SLH7256P (TP-AIG)

Dear Asher,

Accident involving SMH7234A & SLH7256P on 24.01.2020

We refer to your email dated 12.05.2020.

We believe by right now, you have completed your investigation with your insured / insured's driver.

Kindly let us hear from your favorably asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation

Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01-259](#)
(Head Office)

[385 Sin Ming Drive](#) Vicom Inspection
Centre (Showroom)

www.esteemperformance.com



On Tue, May 12, 2020 at 2:50 PM Asher Sng (LKKAuto) <AsherSng@lkkauto.com> wrote:

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Carmen,

We refer to the email below.

We are still resolving our insured driver driving license issue.

Shall revert to you once the policy issue is resolved.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Tuesday, May 12, 2020 2:36 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claim admin <Claimadmin@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>; coleen kwok <coleen21@esteemperf.com.sg>
Subject: Reminder x 1 : LOD SMH7234A / Your Ref : SLH7256P (TP-AIG)

Dear Asher ,

Accident involving SMH7234A & SLH7256P on 24.01.2020.

We refer to our email dated 11.03.2020.

We believe by right now , you have completed your investigation with your insured / insured's driver.

Kindly let us hear from your favorably asap.

Thank you

Happy New Year

Freundliche GrüBe / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division
Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01-259](#)
(Head Office)

[385 Sin Ming Drive](#) Vicom Inspection Centre
(Showroom)

www.esteemperformance.com



On Wed, Mar 11, 2020 at 3:50 PM Carmen Lim <carmen@esteemperf.com.sg> wrote:
Dear Sir / Madam,

Accident involving SMH7234A & SLH7256P on 24.01.2020

We refer to the above matter.

Attached herewith our LOD for your attention.

Kindly let us have your offer asap.

Thank you

Happy New Year

Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

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