

INS. CASE OWNER: DANIEL POOL

CC4/III20001822/T1pa3

LKK:  
IDAC:

**ASSIGNMENT**

Surveyor: TAUFIKH

DOI: 04/02/2020

Date / Time: 03.02.2020

Registered in Merimen: 03.02.2020

**Pre-assign / CCU / FTE**



Insured Vehicle No. : SH 6224P  
 Name of Insured : COMFORT TRANSPORTATION PTE LTD  
 Insured Tel No. : \_\_\_\_\_ HP: \_\_\_\_\_  
 Excess Sec II :\$S \_\_\_\_\_ D.O.A: 26.01.2020 12:10  
 Is driver the owner? ( YES /  NO ) Nature of Accident : \_\_\_\_\_

Claim No. : MCT20010590 X  
 Policy No. : MCOM0015  
 Make / Model : TOYOTA PRIUS  
 Place of Accident : BEDOK RESERVOIR BLK 724 OPEN CARPARK

If NO, Driver Name / Age : LIM BOON GIAP  
 Driver Tel No. : +65-96414581 (V/L: YES / NO)

OI GIA REPORT:  YES / NO ; TP GIA REPORT:  YES / NO  
 Insured Liability : % **Final ? Yes / No**

**SMM 8168A**



INSRS:  
WSP: **Eurokars**  
Tel: **Habitat**  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

| Date/ Time  | STAGE                                | DATE / PIC   |
|---|--------------------------------------|--|
|   | SMM 8168A<br>SH 6224P                | CC4/AIG20001714/Dea3; DOA : 26.01.2020                                     |
|   |                                      | -CC6/III16003819/Uyb3q2; DOA: 24.02.16                                     |
|   |                                      | - NS/INC15017072/H1qbn2; DOA: 06.10.15                                     |
|   | *** CLAIMING EASH OTHERS ***         |  |
| 11/2/2020   | Email to TP: Rajesh                  |  |
| 19/2/2020   | file -> MK to clerk                  |  |
|   |                                      |  |
|   | Non-Reporting ltr (1st):             |  |
|   | Non-Reporting ltr (2nd):             |  |
|   | Non-Reporting ltr (Final):           |  |
|   | Notification ltr (if non-pickup):    |  |
|   | Call OI:                             |  |
|   | After call ltr to OI:                |  |
|   | <b>Documentation Check List:</b>     | <b>Handler</b> <b>Typist</b>   |
|   | Notification ltr (if non-pickup)     | <input type="checkbox"/> <input type="checkbox"/>                          |
|   | After call ltr to OI:                | <input type="checkbox"/> <input type="checkbox"/>                          |
|   | Authorisation To Act:                | <input type="checkbox"/> <input type="checkbox"/>                          |
|   | Release Voucher:                     | <input type="checkbox"/> <input type="checkbox"/>                          |
|   | Final Repair Bill:                   | <input type="checkbox"/> <input type="checkbox"/>                          |
|   | Car Rental Invoice:                  | <input type="checkbox"/> <input type="checkbox"/>                          |
|   | Towing Invoice:                      | <input type="checkbox"/> <input type="checkbox"/>                          |
|   | LTA / GIA :                          | <input type="checkbox"/> <input type="checkbox"/>                          |
|   | Medical Bill:                        | <input type="checkbox"/> <input type="checkbox"/>                          |
|   | PIR:                                 | <input type="checkbox"/> <input type="checkbox"/>                          |
|   | Mandate/Reject Instruction:          | <input type="checkbox"/> <input type="checkbox"/>                          |
|   | LOD                                  | <input type="checkbox"/> <input type="checkbox"/>                          |
|   | Payment Breakdown Form:              | <input type="checkbox"/> <input type="checkbox"/>                          |
|   | Post-Repair Photos:                  | <input type="checkbox"/> <input type="checkbox"/>                          |
|   | Others:                              | <input type="checkbox"/> <input type="checkbox"/>                          |
| <b>PRELIMINARY ADVICE</b>   | Date/Time:                           | Sent By:   |
| <b>FINALIZATION</b>   | Date/Time:                           | Confirm with: Confirm by:  |
| Repair Cost:  | \$S ( days) Reduction: %             | Email <input type="checkbox"/> Call <input type="checkbox"/>               |
| <b>FINAL SETTLEMENT</b>   | Date/Time:                           | Confirm with: Email <input type="checkbox"/> Call <input type="checkbox"/> |
| Final Liability:  | % (Agreed / Assessed) BOLA S/N No. : | If NO or B 28, Ass. Lia :  |
| Repair Cost:  | \$S                                  |  |
| Loss of Rental (LOR):   | \$S ( days)                          |  |
| Loss of Use (LOU):  | \$S (\$ x days)                      |  |
| Loss of Income (LOI):   | \$S (\$ x days)                      |  |
| LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> | [Tick only one]                      |  |
| GIA/LTA Search  | \$S                                  |  |
| Medical:  | \$S                                  | 1) Claim status: Normal/Reject/Private Settle                              |
| Dishbursement:  | \$S (e.g. Tow/ Independent )         | 2) Report Format: <input type="checkbox"/>                                 |
| Legal Cost  | \$S                                  | 3) Survey fee: \$250.00  |
| <b>Total:</b>   | <b>\$S</b>                           | <b>Global Sum \$S:</b>   |
| <b>FINAL PAYMENT</b>  | Date/Time:                           | Confirm with: Email <input type="checkbox"/> Call <input type="checkbox"/> |
| Payee 1:  | \$S                                  | Name 1:  |
| Payee 2: (Strike if N.A.)   | \$S                                  | Name 2:  |
| Payee 3: (Strike if N.A.)   | \$S                                  | Name 3:  |

COPY SENT 20/2/2020

ASEAN REC IV *Tanphi*

REF: III

*18/2*

ASSIGNMENT

From: \_\_\_\_\_ Date: 04/02/2020

Veh No: SMM8168A Yr Regn: 2019 / May

Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Type:  Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
Truck / Trailer or

To inspect Vehicle No: SMM 8168A

Make: Mini One - 5DR HB c.c. 1499

at Workshop n/s Trans Gurokars

Colour: Red. A/C: Insured / Std / NI / NA

of 7A Tanjung Penjun

Sp Reading: 11408 T/Radio: Insured / Std / NI / NA

Insured: \_\_\_\_\_  
Policy No. \_\_\_\_\_

Eng/No: \_\_\_\_\_  
C/No: WMWXU52010TH96821

Claims No. \_\_\_\_\_  
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Gen. Cond:  Good / Fair / Poor / Burnt

(Client's Record)  
Make of Veh: \_\_\_\_\_

Steering:  In order / Jammed / Leaked / Burnt or

(Policy Condition)  
Remark: The veh had commenced its repair at the time of inspection.

Brake:  In order / Jammed / Leaked / Burnt or

Bal. or Market Value: 98K

Mod: Nil / S/Rim / STD A/Rim or

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

Tyre Size: F: 195 / 55 R16  
R: -

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or Hookook

Est Repairs: 3 days Res: Yes or No

Front: 6 mm R/Bal: 6 mm  
L/Bal: 6 mm R/Bal: 6 mm

Loan Sum: \_\_\_\_\_ % 3 Val.: Yes or No

D.O.A. \_\_\_\_\_ D.O.I. 4/2/20

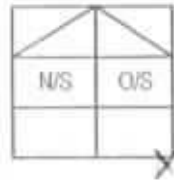
CA / REV / REP. / 24 HRS <sup>(up)</sup>

Survey held at Trans Gurokars

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Des. of Damages: Front / Rear / O/S / N/S / UIC / Rooftop or  
Rear o/s

The UIC / Chassis frame / Body Structure affected due to collision.



| Date / Time | Action / Instruction   |
|-------------|--|
|             | PIP \$ 3438.66 (Red \$ 1173.45 / 25%) - excluded check items \$ 153.45 |
|             |  |
|             |  |
|             |  |
|             |  |

Date/Time, File Path k?  : Prell. Report  
 : Final Report

Days Of Repair: \_\_\_\_\_  
Resurvey No. of Trip: \_\_\_\_\_

1) \_\_\_\_\_  
Date/Time, File Path k? \_\_\_\_\_  
2) \_\_\_\_\_  
Report Format: \_\_\_\_\_  
Lang: Eng / UIC

Add Fee:  Site Insp. \$  
 Interview \$  
 Tech. Insp. \$  
 Wheel Alig. \$

|                 |  |
|-----------------|--|
| Survey Fee:     |  |
| Transportation: |  |
| 5 + 10          |  |
| Phone:          |  |
| Video:          |  |
| 00121           |  |



**EUROKARS HABITAT PTE LTD**  
**27A TANJONG PENJURU, SINGAPORE 609042**  
**ESTIMATE COST OF REPAIRS**



|  |                             |                                |                        |
|--|-----------------------------|--------------------------------|------------------------|
| <b>INDIA INTERNATIONAL INSURANCE P/L</b> |                             | <b>NAME :</b> Ms Tong Pei Woon | <b>WIP :</b> 33817     |
| 64 CECIL STREET                          |                             | <b>ADDRESS :</b>               | <b>EXCESS :</b>        |
| #04-#05 JOB BUILDING                     |                             |                                | <b>DATE :</b> 3-Feb-20 |
| SINGAPORE 049711                         |                             |                                |                        |
| <b>ATTN. :</b> MOTOR CLAIMS              |                             | <b>TEL :</b> 97775193          |                        |
| <b>FAX :</b>                             |                             |                                |                        |
| <b>VEH NO :</b> SMM8168A                 | <b>DATE IN :</b>            | <b>CONTACT PERSON :</b>        | JOBI THOMAS 6331 0682  |
| <b>CHASSIS NO :</b> WMWXU52010TH96821    | <b>MILEAGE :</b>            | <b>TYPE OF CLAIM :</b>         | THIRD PARTY CLAIM      |
| <b>MODEL :</b> MINI COOPER               | <b>DATE REG.:</b> 13-May-19 | <b>POLICY NO. :</b>            |                        |

**NATURE OF WORKS**

| S/NO                    | Parts Description   |  | REVISED  | PRICES      |
|-------------------------|---|--|----------|-------------|
|                         | QTY   |  |          |             |
| 1                       | 1   | REAR BUMPER MS1.12.7.380.024               | de       | \$ 947.12   |
| 2                       | 1   | REAR BUMPER SPOILER MS1.12.7.380.030       | cut      | \$ 288.86   |
| 3                       | 1   | REAR WHHEL ARCH RH MS1.77.7.318.830        | cut      | \$ 142.68   |
| 4                       | 1   | TAIL LIGHT RH M63.21.7.435.134             | polish ? | \$ 515.65   |
| 5                       | 1   | TAIL LIGHT CHROME RING RH M63.21.8.495.332 | ?        | \$ 67.80    |
| <b>TOTAL PARTS</b>      |   |  |          | \$ 1,962.11 |
|                         |   |  |          | \$ -        |
| <b>TOTAL PARTS COST</b> |   |  |          | \$ 1,962.11 |
| Labour Description      |   |  |          |             |
| 1                       | TO REPLACE REAR BUMPER. TO REPAIR ALL AREAS AFFECTED BY THE ACCIDENT. |  | 840      | \$ 1,000.00 |
| 2                       | TO RESPRAY REAR BUMPER.   |  | 800      | \$ 1,000.00 |
| 3                       | TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.                    |  | 150      | \$ 250.00   |
| 4                       | TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.                       |  | 250      | \$ 350.00   |
| 5                       | SUNDRIES. New   |  | NETT 20  | \$ 50.00    |

*Taylor 97495749  
 wr' 4/2/20  
 Resurvey before paint  
 03 days  
 Taylorhub.com*

|                    |      |             |
|--------------------|------|-------------|
| TOTAL LABOUR       | \$ - | \$ 2,650.00 |
| TOTAL PARTS        | \$ - | \$ 1,962.11 |
| TOTAL              | \$ - | \$ 4,612.11 |
| LESS EXCESS        | \$ - | \$ -        |
| TOTAL AFTER EXCESS | \$ - | \$ -        |
| GST 7%             | \$ - | \$ -        |
| <b>GRAND TOTAL</b> | \$ - | \$ -        |

- Ask Auto Consultants hence notify the Repairer of the following:
- To resurvey before spray painting
  - To display damaged part(s) during resurvey
  - Parts prices are subject to confirmation
  - Third party survey is on a "Without Prejudice" basis
  - No illegal modification(s) is allowed
  - Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

**REMARKS:**  
 THIS IS ONLY AN ESTIMATE FROM VISUAL INSPECTION AND SHOULD THERE BE MORE DAMAGES FOUND DURING THE PROCESS OF REPAIRING, YOU WILL BE INFORMED BEFORE THE REPAIRS ARE BEING CARRIED OUT.

TAKE NOTE THAT SHOULD YOU DECIDE NOT TO PROCEED WITH THE REPAIRS, A  
QUOTATION FEE OF \$400.00 WILL BE APPLY AS ACCORDINGLY FOR MAN-HOURS INVOLVED  
IN SOURCING FOR PARTS PRICE AS WELL AS LABOUR CHARGES.

**Nivitha (LKK Auto)**

1822/963

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Monday, 3 February 2020 11:26 AM  
**To:** jobithomas@eurokars.com.sg; 'sur@lkkauto.com'; Admin-D (LKKAuto)  
**Cc:** eva.kok@eurokars.com.sg; Pooi Chin Han Daniel  
**Subject:** RE: YOUR REF: SH6224P / OUR REF: SMM8168A THIRD PARTY CLAIM  
**Attachments:** 1315\_001.pdf; VIDEO (rear).mp4

12:11 pm @ 3/2/2020

P: Jobi  
v: Not In

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SMM8168A and let us have your report urgently.

This claim will be handled by Mr Daniel.

\*Kindly upload this survey request email to merimen.

\*We started using audatex since 1<sup>st</sup> dec 2019. Please do adjustments through Audatex and upload the report onto Merimen.

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

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**From:** jobithomas@eurokars.com.sg [mailto:jobithomas@eurokars.com.sg]  
**Sent:** 03 February, 2020 11:12 AM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Cc:** eva.kok@eurokars.com.sg  
**Subject:** RE: YOUR REF: SH6224P / OUR REF: SMM8168A THIRD PARTY CLAIM

Dear Sir/Mdm,

Kindly assign to LKK.

Best Regards.



**Jobi Thomas**  
Senior Insurance Claims Executive

27A Tanjong Penjuru, Singapore 609042  
T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690  
E: [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg) W: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** 03 February 2020 11:08 AM  
**To:** Jobi Thomas <[jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg)>  
**Subject:** RE: YOUR REF: SH6224P / OUR REF: SMM8168A THIRD PARTY CLAIM

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1<sup>st</sup> dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments according.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

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**From:** [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg) [<mailto:jobithomas@eurokars.com.sg>]  
**Sent:** 03 February, 2020 9:46 AM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** [eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)  
**Subject:** YOUR REF: SH6224P / OUR REF: SMM8168A THIRD PARTY CLAIM

**YOUR REF: SH6224P / OUR REF: SMM8168A THIRD PARTY CLAIM**

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle ASAP at 27A Tanjong Penjuru.

Attached is the ESTIMATE & ACCIDENT REPORT for your perusal.

We would appreciate it if you can kindly let us know the liability/status of this case.

Best Regards.

**Jobi Thomas**

Senior Insurance Claims Executive

27A Tanjong Penjuru, Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690

E: [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg) W: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K

## Claim Audit

| AUDIT TRAIL |                         |                              |  |                           |
|-------------|-------------------------|------------------------------|--|---------------------------|
| No.         | On                      | Audit                        | Remarks  | By                        |
| 1           | 03 Feb<br>2020<br>20:34 | <b>Clm Dtl Modified</b>      | Claimant's Name: -> TONG PEI WOON.   | [A] HOW<br>MEI KWAN       |
| 2           | 03 Feb<br>2020<br>20:34 | <b>Clm Veh Model Changed</b> | (206149) MINI ONE 1.5 5DR HB (LCI) (A).  | [A] HOW<br>MEI KWAN       |
| 3           | 03 Feb<br>2020<br>20:34 | <b>Clm Created</b>           | Reg No: SMM8168A, Acct Date: 2020/01/26. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Eurokars Habitat Pte Ltd (HQ) | [A] HOW<br>MEI KWAN       |
| 4           | 03 Feb<br>2020<br>20:34 | <b>Adj Co Assigned</b>       | LKK Auto Consultants Pte Ltd (HQ):   | [A] HOW<br>MEI KWAN       |
| 5           | 03 Feb<br>2020<br>20:34 | <b>Adj Next Rpt Changed</b>  | Next Rpt:Final Rpt.Due Date:2020/02/12   | [A] HOW<br>MEI KWAN       |
| 6           | 03 Feb<br>2020<br>20:34 | <b>Adj Mandate Set</b>       | Approved:0.00.Reinsp:Adj decides.  | [A] HOW<br>MEI KWAN       |
| 7           | 03 Feb<br>2020<br>20:36 | <b>Label Added</b>           | (30651):Vehicle Not In,(30653):Direct Settlement.  | [A] HOW<br>MEI KWAN       |
| 8           | 03 Feb<br>2020<br>20:36 | <b>Adj Adjuster Assigned</b> | [None] -> MOHD TAUFIKH BIN HAMID   | [A] HOW<br>MEI KWAN       |
| 9           | 04 Feb<br>2020<br>14:28 | <b>Adj Mandate Request</b>   | Cur.Reg:0.00:PODS LIABILITY : 50% REMARKS : BOLA - NIL. BOTH MOVING OUT FROM PARKING LOT. TP PROVIDED VIDEO FOOTAGE.   | [A] HOW<br>MEI KWAN       |
| 10          | 05 Feb<br>2020<br>11:20 | <b>Video Downloaded</b>      | Downloaded Video - Accident TP   | [I] Lalitha<br>Krishnan   |
| 11          | 05 Feb<br>2020<br>11:21 | <b>Video Downloaded</b>      | Downloaded Video - Accident IV   | [I] Lalitha<br>Krishnan   |
| 12          | 05 Feb<br>2020<br>11:24 | <b>Video Downloaded</b>      | Downloaded Video - Accident TP   | [I] Lalitha<br>Krishnan   |
| 13          | 05 Feb<br>2020<br>11:25 | <b>Adj Next Rpt Changed</b>  | Next Rpt:Final Rpt.Due Date:2020/02/12. Mandate Remarks: Please reject TP claim as the TP driver had reversed out of Parking Lot to hit IV who was on driveway   | [I] Lalitha<br>Krishnan   |
| 14          | 05 Feb<br>2020<br>11:25 | <b>Adj Mandate Set</b>       | Maintained:Please reject TP claim as the TP driver had reversed out of Parking Lot to hit IV who was on driveway   | [I] Lalitha<br>Krishnan   |
| 15          | 05 Feb<br>2020<br>15:41 | <b>Video Downloaded</b>      | Downloaded Video - Accident TP   | [A] HOW<br>MEI KWAN       |
| 16          | 05 Feb<br>2020<br>15:41 | <b>Video Downloaded</b>      | Downloaded Video - Accident IV   | [A] HOW<br>MEI KWAN       |
| 17          | 05 Feb<br>2020<br>15:42 | <b>Video Downloaded</b>      | Downloaded Video - Accident TP   | [A] HOW<br>MEI KWAN       |
| 18          | 05 Feb<br>2020<br>15:47 | <b>Video Downloaded</b>      | Downloaded Video - Accident TP   | [A] Chong<br>Pui Lin      |
| 19          | 05 Feb<br>2020<br>15:48 | <b>Video Downloaded</b>      | Downloaded Video - Accident IV   | [A] Chong<br>Pui Lin      |
| 20          | 10 Feb<br>2020<br>11:02 | <b>Label Removed</b>         | (30651):Vehicle Not In.  | [A] HOW<br>MEI KWAN       |
| 21          | 10 Feb<br>2020<br>15:26 | <b>Video Downloaded</b>      | Downloaded Video - Accident TP   | [A] CHEW<br>HSIAO<br>TONG |
| 22          | 10 Feb<br>2020<br>15:32 | <b>Video Downloaded</b>      | Downloaded Video - Accident IV   | [A] CHEW<br>HSIAO<br>TONG |
| 23          | 11 Feb<br>2020<br>15:01 | <b>Adj Mandate Request</b>   | Cur.Reg:0.00:Hi, 3rd party disagreed on rejection. Proposed 50/50 as per BOLA 24(b). Kindly advise if we shall maintain rejection or else advise further instruction.  | [A] CHEW<br>HSIAO<br>TONG |
| 24          | 11 Feb<br>2020<br>15:02 | <b>Video Downloaded</b>      | Downloaded Video - Accident IV   | [I] Lalitha<br>Krishnan   |
| 25          | 11 Feb<br>2020<br>15:03 | <b>Video Downloaded</b>      | Downloaded Video - Accident TP   | [I] Lalitha<br>Krishnan   |
| 26          | 11 Feb<br>2020<br>15:05 | <b>Adj Next Rpt Changed</b>  | Cur Rpt:Final Rpt. Cur Due Date:2020/02/12. Mandate Remarks: Please maintain denial based on BOLA Scenario 24 TP reversed out of Parking LOT   | [I] Lalitha<br>Krishnan   |



| AUDIT TRAIL |                      |                             |  |                       |
|-------------|----------------------|-----------------------------|--|-----------------------|
| No.         | On                   | Audit                       | Remarks  | By                    |
| 27          | 11 Feb 2020<br>15:05 | <b>Adj<br/>Mandate Set</b>  | Maintained:Please maintain denial based on BOLA Scenario 24 TP reversed out of Parking LOT | [T] Lalitha Krishnan  |
| 28          | 11 Feb 2020<br>15:05 | <b>Video<br/>Downloaded</b> | Downloaded Video - Accident TP   | [A] Asher Sng Rong Yi |
| 29          | 11 Feb 2020<br>15:06 | <b>Video<br/>Downloaded</b> | Downloaded Video - Accident IV   | [A] Asher Sng Rong Yi |

Date From    Date To    Audit Type  

**ACTIVITY**

No record

| Merimen Billing for this case - Transaction History |                         |                   |          |  |  |          |                      |        |
|---|-------------------------|-------------------|----------|--|--|----------|----------------------|--------|
| Bill Ref No   | Bill Date               | Bill Type         | Acc Type | Acc Name                                   | Co Name (Branch)                           | Ref 1    | Ref 2                | Amount |
| 2426547   | 04 Feb 2020<br>08:47:34 | TP Case (Insurer) | Motor    | LKK Auto Consultants Pte Ltd               | India International Insurance Pte Ltd (HQ) | SMM8168A | SH6224P              | 11.77  |
| 2428239   | 05 Feb 2020<br>10:37:58 | Video Upload      | Motor    | India International Insurance Pte Ltd (HQ) | India International Insurance Pte Ltd (HQ) | SMM8168A | Pool Chin Han Daniel | xx.xx  |
| 2428290   | 05 Feb 2020<br>10:52:12 | Video Upload      | Motor    | India International Insurance Pte Ltd (HQ) | India International Insurance Pte Ltd (HQ) | SMM8168A | Pool Chin Han Daniel | xx.xx  |

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 11 February 2020 12:18 PM  
**To:** jobithomas@eurokars.com.sg  
**Cc:** eva.kok@eurokars.com.sg; stephanie.loke@eurokars.com.sg  
**Subject:** RE: YOUR REF: SH6224P / OUR REF: SMM8168A THIRD PARTY CLAIM //LKK REF: CC4/III20001822/T1pa3

### Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

BOLA S24.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** jobithomas@eurokars.com.sg <jobithomas@eurokars.com.sg>  
**Sent:** Tuesday, 11 February 2020 11:36 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** eva.kok@eurokars.com.sg; stephanie.loke@eurokars.com.sg  
**Subject:** RE: YOUR REF: SH6224P / OUR REF: SMM8168A THIRD PARTY CLAIM //LKK REF: CC4/III20001822/T1pa3

Dear Hsiao Tong,

Based on which BOLA SCENARIO guideline your principal has instructed to deny liability, kindly advise. thanks.

Best Regards.

**Jobi Thomas**

Senior Insurance Claims Executive  
27A Tanjong Penjuru, Singapore 609042  
T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690  
E: [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg) W: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** 10 February 2020 5:28 PM  
**To:** Jobi Thomas <[jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg)>  
**Cc:** Eva Kok <[eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)>  
**Subject:** RE: YOUR REF: SH6224P / OUR REF: SMM8168A THIRD PARTY CLAIM //LKK REF: CC4/III20001822/T1pa3

**Without Prejudice**

Dear Jobi,

Attached is a copy of our insured video footage for your easy reference. Your client was reversing while our insured was moving straight on the main driveway. We are of the view that your client should exercise greater caution while reversing.

Thank you.

*Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg) <[jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg)>  
**Sent:** Monday, 10 February 2020 5:12 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** [eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)  
**Subject:** RE: YOUR REF: SH6224P / OUR REF: SMM8168A THIRD PARTY CLAIM //LKK REF: CC4/III20001822/T1pa3

Dear Hsiao Tong,

As spoken,

Kindly refer to the video

link : <https://www.dropbox.com/s/nd6hkgglu719qd3/SMM8168A%20VIDEO%20FILE.avi?dl=0>

Best Regards.



**Jobi Thomas**

Senior Insurance Claims Executive

27A Tanjong Penjuru, Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690

E: [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg) W: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** 10 February 2020 3:44 PM

**To:** Jobi Thomas <[jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg)>

**Cc:** Eva Kok <[eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)>

**Subject:** RE: YOUR REF: SH6224P / OUR REF: SMM8168A THIRD PARTY CLAIM //LKK REF: CC4/III20001822/T1pa3

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

Attached is a copy of our insured report for your easy reference. Your client had reversed out of parking lot and hit onto our insured who was on driveway. Under BOLA guideline, vehicle reversing in/out or moving in/out of parking lot should exercise greater caution.

In view of this, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg) <[jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg)>

**Sent:** Friday, 7 February 2020 9:57 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** [eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)

**Subject:** RE: YOUR REF: SH6224P / OUR REF: SMM8168A THIRD PARTY CLAIM

Dear Sir/Mdm,

We would appreciate it if you can kindly let us know the liability/status of this case.

We are waiting for your prompt reply ASAP.

Best Regards.



**Jobi Thomas**

Senior Insurance Claims Executive

27A Tanjong Penjuru, Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690

E: [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg) W: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)

---

**From:** Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** 04 February 2020 2:10 PM

**To:** Jobi Thomas <[jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg)>; [motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg); 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Eva Kok <[eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)>; [danielpooi@iii.com.sg](mailto:danielpooi@iii.com.sg); [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: YOUR REF: SH6224P / OUR REF: SMM8168A THIRD PARTY CLAIM

Dear Jobi,

Thank you for the email.

Dear Hsiao Tong,

Kindly assist

**FYNA Our Ref : CC4/III20001822/pa3**

*Wishing you a Happy and Prosperous Lunar New Year*



Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg) [<mailto:jobithomas@eurokars.com.sg>]

**Sent:** Tuesday, 4 February 2020 2:06 PM

**To:** [motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg); [sur@lkkauto.com](mailto:sur@lkkauto.com); [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)

Cc: [eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg); [danielpooli@iii.com.sg](mailto:danielpooli@iii.com.sg)

Subject: RE: YOUR REF: SH6224P / OUR REF: SMM8168A THIRD PARTY CLAIM

Dear Sir/Mdm,

We would appreciate it if you can kindly let us know the liability/status of this case.

We are waiting for your prompt reply ASAP.

Best Regards.



**Jobi Thomas**

Senior Insurance Claims Executive

27A Tanjong Penjuru, Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690

E: [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg) W: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)

---

**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Sent:** 03 February 2020 11:26 AM

**To:** Jobi Thomas <[jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg)>; 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Eva Kok <[eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)>; Pooi Chin Han Daniel <[danielpooli@iii.com.sg](mailto:danielpooli@iii.com.sg)>

**Subject:** RE: YOUR REF: SH6224P / OUR REF: SMM8168A THIRD PARTY CLAIM

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SMM8168A and let us have your report urgently.

This claim will be handled by Mr Daniel.

\*Kindly upload this survey request email to merimen.

\*We started using audatex since 1<sup>st</sup> dec 2019. Please do adjustments throught Audatex and upload the report onto Merimen.

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext - 248

---

**From:** [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg) [mailto:[jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg)]  
**Sent:** 03 February, 2020 11:12 AM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** [eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)  
**Subject:** RE: YOUR REF: SH6224P / OUR REF: SMM8168A THIRD PARTY CLAIM

Dear Sir/Mdm,

Kindly assign to LKK.

Best Regards.



**Jobi Thomas**

Senior Insurance Claims Executive  
27A Tanjong Penjuru, Singapore 609042  
T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690  
E: [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg) W: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)

---

**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** 03 February 2020 11:08 AM  
**To:** Jobi Thomas <[jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg)>  
**Subject:** RE: YOUR REF: SH6224P / OUR REF: SMM8168A THIRD PARTY CLAIM

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1<sup>st</sup> dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments according.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

**From:** [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg) [mailto:[jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg)]

**Sent:** 03 February, 2020 9:46 AM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** [eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)

**Subject:** YOUR REF: SH6224P / OUR REF: SMM8168A THIRD PARTY CLAIM

**YOUR REF: SH6224P / OUR REF: SMM8168A THIRD PARTY CLAIM**

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle ASAP at 27A Tanjong Penjuru.

Attached is the ESTIMATE & ACCIDENT REPORT for your perusal.

We would appreciate it if you can kindly let us know the liability/status of this case.

Best Regards.



**Jobi Thomas**

Senior Insurance Claims Executive

27A Tanjong Penjuru, Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690

E: [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg) W: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling



and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

| CLAIM SUBFOLDER TRACKING |   |               |  |   |   |             |   |
|--------------------------|---|---------------|--|---|---|-------------|---|
| Case                     | Notified                                | Est Submitted | Adj Assigned   | Adj Rpt   | Adj Submitted                                     | Ins Auth'ed | Status  |
| Main                     | 05 Feb 2020<br><a href="#">Edit Reg</a> |               | 03 Feb 2020<br>00:00<br><a href="#">Edit Adj Rpt</a> | <b>\$\$\$3,438.66</b><br><a href="#">Edit Estimates</a> | <b>\$\$\$3,438.66</b><br><a href="#">View Rpt</a> |             | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main   | Reference  | Claim Details          | Documents   | Show All |         |             |              |            |       |
|--|--|------------------------|---|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>  |  |                        |   |          |         |             |              |            |       |
| Insured:   | <b>COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R</b>  |                        |   |          |         |             |              |            |       |
| Main Claimant:   | <b>TONG PEI WOON, ID: S8128932H</b>  |                        |   |          |         |             |              |            |       |
| Vehicle Reg. No.:  | <b>SMM8168A</b>  | Date of Loss:          | 26/01/2020 12:00 - :59<br>[8 Months and 13 Days From LTA Reg Date (Man Yr)] |          |         |             |              |            |       |
| Claim Type:  | <b>TP / MCT20010590</b>  | Policy/Cover Note No.: | MCOM0015 (TP, Fire & Theft)   |          |         |             |              |            |       |
| Vehicle Reg. No. (Insured):  | <b>SH6224P</b>   | Policy No. (Claimant): | 1900097836  |          |         |             |              |            |       |
|  |  | Excess:                |   |          |         |             |              |            |       |
| Repairer:  | <b>Eurokars Habitat Pte Ltd (HQ) 27A Tanjong Penjuru Level 5, 609042 West Coast - Tel: 63602845</b>                              |                        |   |          |         |             |              |            |       |
| Handling Insurer:  | <b>India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Pool Chin Han Daniel]</b>                          |                        |   |          |         |             |              |            |       |
| Claimant's Insurer:  | <b>AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000</b>   |                        |   |          |         |             |              |            |       |
| Adjuster:  | <b>LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 12/02/2020]</b> |                        |   |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>  |  |                        |   |          |         |             |              |            |       |
| <ul style="list-style-type: none"> <li>III_SG (11/02/2020): Alert - Adj Mandate Maintained - SMM8168A - Claim Handler: Pool Chin Han Daniel</li> <li>III_SG (05/02/2020): Alert - Adj Mandate Maintained - SMM8168A - Claim Handler: Pool Chin Han Daniel</li> </ul> |  |                        |   |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>  |  |                        |   |          |         |             |              |            |       |
| Due Date   | Priority   | Type                   | Task Group  | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.  |  |                        |   |          |         |             |              |            |       |

## Claim Documents

\*SMM8168A (MCT20010590)  
[SH6224P]  
TP  
TONG PEI WOON  
Jan 26 2020 12:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Eurokars Habitat Pte Ltd

| Upload Documents     |                 | Upload Photos                              |  | Compose New Letter |          | View <span style="float: right;">View in Browser <input type="button" value="v"/></span> |                                     |
|----------------------|-----------------|--|--|--------------------|----------|--|-------------------------------------|
| <b>Video</b>         |                 |  |  |                    |          | 1 per page <input type="button" value="v"/>  | <input checked="" type="checkbox"/> |
| No                   | Finalized On    | India International Insurance Pte Ltd (HQ) |  | Thumbnail          | Print    |  |                                     |
| 1                    | 05/02/20 10:37  | Video - Accident TP                        |  |                    | Load MP4 |  |                                     |
| 2                    | 05/02/20 10:52  | Video - Accident IV                        |  |                    | Load MP4 |  |                                     |
| <b>Photos/Images</b> |                 |  |  |                    |          | 3 per page <input type="button" value="v"/>  | <input checked="" type="checkbox"/> |
| No                   | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)          |  | Thumbnail          | Print    |  |                                     |
| 1                    | 19/02/20 15:05  | General View                               |  |                    | Load JPG | <input checked="" type="checkbox"/>  |                                     |
| 2                    | 19/02/20 15:05  | General View                               |  |                    | Load JPG | <input checked="" type="checkbox"/>  |                                     |
| 3                    | 19/02/20 15:05  | General View                               |  |                    | Load JPG | <input checked="" type="checkbox"/>  |                                     |
| 4                    | 19/02/20 15:05  | General View                               |  |                    | Load JPG | <input checked="" type="checkbox"/>  |                                     |
| 5                    | 19/02/20 15:05  | General View                               |  |                    | Load JPG | <input checked="" type="checkbox"/>  |                                     |
| 6                    | 19/02/20 15:05  | General View                               |  |                    | Load JPG | <input checked="" type="checkbox"/>  |                                     |
| 7                    | 19/02/20 15:05  | General View                               |  |                    | Load JPG | <input checked="" type="checkbox"/>  |                                     |
| 8                    | 19/02/20 15:05  | General View                               |  |                    | Load JPG | <input checked="" type="checkbox"/>  |                                     |
| 9                    | 19/02/20 15:05  | General View                               |  |                    | Load JPG | <input checked="" type="checkbox"/>  |                                     |
| 10                   | 19/02/20 15:05  | General View                               |  |                    | Load JPG | <input checked="" type="checkbox"/>  |                                     |
| 11                   | 19/02/20 15:05  | General View                               |  |                    | Load JPG | <input checked="" type="checkbox"/>  |                                     |
| 12                   | 19/02/20 15:05  | General View                               |  |                    | Load JPG | <input checked="" type="checkbox"/>  |                                     |
| 13                   | 19/02/20 15:05  | General View                               |  |                    | Load JPG | <input checked="" type="checkbox"/>  |                                     |
| 14                   | 19/02/20 15:05  | General View                               |  |                    | Load JPG | <input checked="" type="checkbox"/>  |                                     |
| 15                   | 19/02/20 15:05  | General View                               |  |                    | Load JPG | <input checked="" type="checkbox"/>  |                                     |
| 16                   | 19/02/20 15:05  | General View                               |  |                    | Load JPG | <input checked="" type="checkbox"/>  |                                     |
| 17                   | 19/02/20 15:05  | General View                               |  |                    | Load JPG | <input checked="" type="checkbox"/>  |                                     |
| 18                   | 19/02/20 15:05  | General View                               |  |                    | Load JPG | <input checked="" type="checkbox"/>  |                                     |
| 19                   | 19/02/20 15:05  | General View                               |  |                    | Load JPG | <input checked="" type="checkbox"/>  |                                     |
| 20                   | 19/02/20 15:05  | General View                               |  |                    | Load JPG | <input checked="" type="checkbox"/>  |                                     |
| 21                   | 19/02/20 15:05  | General View                               |  |                    | Load JPG | <input checked="" type="checkbox"/>  |                                     |
| 22                   | 19/02/20 15:05  | General View                               |  |                    | Load JPG | <input checked="" type="checkbox"/>  |                                     |
| 23                   | 19/02/20 15:05  | Odometer Reading                           |  |                    | Load JPG | <input checked="" type="checkbox"/>  |                                     |
| 24                   | 19/02/20 15:05  | Chassis Number                             |  |                    | Load JPG | <input checked="" type="checkbox"/>  |                                     |
| <b>Documentation</b> |                 |  |  |                    |          | 1 per page <input type="button" value="v"/>  | <input checked="" type="checkbox"/> |
| No                   | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)          |  | Thumbnail          | Print    |  |                                     |
| 1                    | 03/02/20 20:36  | ACKNOWLEDGEMENT EMAIL TO III DD 03.02.2020 |  |                    | Load PDF |  |                                     |
| 2                    | 03/02/20 20:36  | TP ESTIMATE + TP GIA REPORT                |  |                    | Load PDF |  |                                     |
| 3                    | 10/02/20 15:45  | Email to Third Party_rejection dd 100220   |  |                    | Load PDF |  |                                     |
| 4                    | 16/02/20 22:22  | TP ESTIMATE - MARKED                       |  |                    | Load PDF |  |                                     |
| No                   | Finalized On    | India International Insurance Pte Ltd (HQ) |  | Thumbnail          | Print    |  |                                     |
| 1                    | 04/02/20 08:47  | Singapore Accident Statement               |  |                    | Load PDF |  |                                     |

## Documents Checklist

|  |       |      |       |
|--|-------|------|-------|
| <b>DOCUMENTS CHECKLIST</b>                   | Reset | Save | Print |
| There are no document checklists configured. |       |      |       |

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:**  Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III20001822/T1PA3Q2

Date: 20/02/2020

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
 Claimant Vehicle No : SMM8168A Insured Vehicle No : SH6224P  
 Date of Loss: 26/01/2020 Nature of Claim: TP Claim No: MCT20010590

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SMM8168A  
 Make & Model: MINI ONE, 1.5 5DR HB (LCI) (A) Engine No: F724K104B38A15A  
 Reg. Date: 13/05/2019 (Man. Year: 2019) Chassis No: WMWXU52010TH96821  
 Colour: Red Odometer: 11408 km  
 Engine Capacity: 1499 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

## CONDITION OF TYRES

Front Tyre Size: 195/55 R16 Rear Tyre Size: 195/55 R16  
 Front Left Side: Hankook 6 mm Rear Left Side: Hankook 6 mm  
 Front Right Side: Hankook 6 mm Rear Right Side: Hankook 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                     | Repairer's      | Adjuster's      | Difference      | Diff %       |
|------------------------------------|-----------------|-----------------|-----------------|--------------|
| Parts                              | 2,012.11        | 1,398.66        | 613.45          | 30.49        |
| Miscellaneous Items                | 0.00            | 0.00            | 0.00            |              |
| Labour                             | 2,600.00        | 2,040.00        | 560.00          | 21.54        |
| Paintwork Labour                   | 0.00            | 0.00            | 0.00            |              |
| Towing                             | 0.00            | 0.00            | 0.00            |              |
| <b>Gross Total (S\$)</b>           | <b>4,612.11</b> | <b>3,438.66</b> | <b>1,173.45</b> | <b>25.44</b> |
| <b>+ GST 7.00/7.00% (S\$)</b>      | <b>322.85</b>   | <b>240.71</b>   | <b>82.14</b>    | <b>25.44</b> |
| <b>Nett Amount (S\$)</b>           | <b>4,934.96</b> | <b>3,679.37</b> | <b>1,255.59</b> | <b>25.44</b> |
| <b>Global Sum Settlement (S\$)</b> |                 | <b>0.00</b>     |                 |              |

## INSPECTION

Date of Assignment: 03/02/2020  
 Date Inspected: 04/02/2020 Inspected At: Eurokars Habitat Pte Ltd (HQ)  
 27A Tanjong Penjuru Level 5  
 Singapore 609042  
 Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

|   |  |
|---|--|
| <b>Reference</b>  |  |
| <b>Part Source:</b> MRM-SG  | Version: 1.0 (Last Synchronised: 20 Feb 2020)  |
| <b>Parts:</b> 144   | MINI ONE 1.5 5DR HB (LCI) (A) (Catalogue:Merimen Singapore 1.0)  |
| <b>Labour:</b> Repairer's   | (Price-denominated Standard List)  |
| <b>Print Code:</b>  | (Unsubmitted, no print-code for SMM8168A)  |
| <b>Validity:</b>  | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |
| <b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *. |  |

## Recommended Parts

| No.                      | Qty | Part No. | Particulars                | Condition | Repairer's      | Amount          |
|--------------------------|-----|----------|----------------------------|-----------|-----------------|-----------------|
| 1                        | 1   |          | *REAR BUMPER               | Deformed  | 947.12 F        | *947.12 F       |
| 2                        | 1   |          | *REAR BUMPER SPOILER       | Cut       | 288.86 F        | *288.86 F       |
| 3                        | 1   |          | *REAR WHEELARCH RH         | Cut       | 142.68 F        | *142.68 F       |
| 4                        | 1   |          | *TAIL LIGHT RH             | *Check    | 515.65 F        | *- F            |
| 5                        | 1   |          | *TAIL LIGHT CHROME RING RH | *Check    | 67.80 F         | *- F            |
| 6                        | 1   |          | *SUNDRIES                  | Necessary | 50.00 FS        | *20.00 FS       |
| <b>Total Parts (S\$)</b> |     |          |                            |           | <b>2,012.11</b> | <b>1,398.66</b> |

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                             | Particulars  | Lab.Type | Repairer's      | Amount          |
|--------------------------------|--|----------|-----------------|-----------------|
| <b>Labour Items</b>            |  |          |                 |                 |
| 1                              | TO REPLACE REAR BUMPER ,TO REPAIR ALL AREAS AFFECTED BY THE ACCIDENT | New      | 1,000.00        | 840.00          |
| 2                              | TO RESPRAY REAR BUMPER   | New      | 1,000.00        | 800.00          |
| 3                              | TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING                    | New      | 250.00          | 150.00          |
| 4                              | TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS                       | New      | 350.00          | 250.00          |
| <b>Gross Labour Cost (S\$)</b> |  |          | <b>2,600.00</b> | <b>2,040.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >