

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 10 February 2020 3:44 PM
To: jobithomas@eurokars.com.sg
Cc: eva.kok@eurokars.com.sg
Subject: RE: YOUR REF: SH6224P / OUR REF: SMM8168A THIRD PARTY CLAIM //LKK REF: CC4/III20001822/T1pa3
Attachments: Statement of SH6224P.pdf

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Attached is a copy of our insured report for your easy reference. Your client had reversed out of parking lot and hit onto our insured who was on driveway. Under BOLA guideline, vehicle reversing in/out or moving in/out of parking lot should exercise greater caution.

In view of this, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jobithomas@eurokars.com.sg <jobithomas@eurokars.com.sg>
Sent: Friday, 7 February 2020 9:57 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: eva.kok@eurokars.com.sg
Subject: RE: YOUR REF: SH6224P / OUR REF: SMM8168A THIRD PARTY CLAIM

Dear Sir/Mdm,

We would appreciate it if you can kindly let us know the liability/status of this case.

We are waiting for your prompt reply ASAP.

Best Regards.

Jobi Thomas

Senior Insurance Claims Executive

27A Tanjong Penjuru, Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690

E: jobithomas@eurokars.com.sg W: www.eurokarsgroup.com

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>

Sent: 04 February 2020 2:10 PM

To: Jobi Thomas <jobithomas@eurokars.com.sg>; motorclaim@iii.com.sg; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: Eva Kok <eva.kok@eurokars.com.sg>; danielpooi@iii.com.sg; assignments@lkkauto.com; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: YOUR REF: SH6224P / OUR REF: SMM8168A THIRD PARTY CLAIM

Dear Jobi,

Thank you for the email.

Dear Hsiao Tong,

Kindly assist

FYNA Our Ref : CC4/III20001822/pa3

Wishing you a Happy and Prosperous Lunar New Year



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jobithomas@eurokars.com.sg [<mailto:jobithomas@eurokars.com.sg>]

Sent: Tuesday, 4 February 2020 2:06 PM

To: motorclaim@iii.com.sg; sur@lkkauto.com; admin-d@lkkauto.com

Cc: eva.kok@eurokars.com.sg; danielpooi@iii.com.sg

Subject: RE: YOUR REF: SH6224P / OUR REF: SMM8168A THIRD PARTY CLAIM

Dear Sir/Mdm,

We would appreciate it if you can kindly let us know the liability/status of this case.

We are waiting for your prompt reply ASAP.

Best Regards.



Jobi Thomas

Senior Insurance Claims Executive

27A Tanjong Penjuru, Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690

E: jobithomas@eurokars.com.sg W: www.eurokarsgroup.com

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: 03 February 2020 11:26 AM

To: Jobi Thomas <jobithomas@eurokars.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Eva Kok <eva.kok@eurokars.com.sg>; Pooi Chin Han Daniel <danielpooi@iii.com.sg>

Subject: RE: YOUR REF: SH6224P / OUR REF: SMM8168A THIRD PARTY CLAIM

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMM8168A](#) and let us have your report urgently.

This claim will be handled by [Mr Daniel](#).

*Kindly upload this survey request email to merimen.

*We started using audatex since 1st dec 2019. Please do adjustments throught Audatex and upload the report onto Merimen.

Thank You.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: jobithomas@eurokars.com.sg [<mailto:jobithomas@eurokars.com.sg>]

Sent: 03 February, 2020 11:12 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: eva.kok@eurokars.com.sg

Subject: RE: YOUR REF: SH6224P / OUR REF: SMM8168A THIRD PARTY CLAIM

Dear Sir/Mdm,

Kindly assign to LKK.

Best Regards.



Jobi Thomas

Senior Insurance Claims Executive

27A Tanjong Penjuru, Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690

E: jobithomas@eurokars.com.sg W: www.eurokarsgroup.com

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: 03 February 2020 11:08 AM

To: Jobi Thomas <jobithomas@eurokars.com.sg>

Subject: RE: YOUR REF: SH6224P / OUR REF: SMM8168A THIRD PARTY CLAIM

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1st dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments according.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: jobithomas@eurokars.com.sg [<mailto:jobithomas@eurokars.com.sg>]

Sent: 03 February, 2020 9:46 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: eva.kok@eurokars.com.sg

Subject: YOUR REF: SH6224P / OUR REF: SMM8168A THIRD PARTY CLAIM

YOUR REF: SH6224P / OUR REF: SMM8168A THIRD PARTY CLAIM

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle ASAP at 27A Tanjong Penjuru.

Attached is the ESTIMATE & ACCIDENT REPORT for your perusal.

We would appreciate it if you can kindly let us know the liability/status of this case.

Best Regards.



Jobi Thomas

Senior Insurance Claims Executive

27A Tanjong Penjuru, Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690

E: jobithomas@eurokars.com.sg W: www.eurokarsgroup.com

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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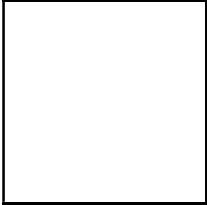
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